

Action Plan – Improving Access to Psychological Therapies

November 2016

Item	Action	Lead	Start	Measure/outcome	By when	Progress
1	TEWV Quality and Performance meeting	PCU PH/LB	w/c 31/10	NHS Digital and Provider data progress review	1/11	Complete
2	NHS England Assurance & Delivery meeting	RP/PH LSm/LyS	w/c 31/10	Review of current performance and activity. Invited to attend NHS England Intensive Support meeting	2/11	Complete
3	NHS England Intensive Support Meeting	PCU/PH	w/c 7/11	Ideas and actions generated to ensure provider's sustainable compliance with national KPIs and metrics	9/11	Complete
4	Discussions with provider to review and revise trajectories	PH/PCU	w/c 21/11	Secure date in diary to review and revise trajectories	25/11	Ongoing
5	Update Finance & Performance and Governing Body	PH LB	w/c 28/11 w/c 28/11	- Update performance report - Provide verbal update on progress	01/12 01/12	To be completed To be completed
6	TEWV Quality and Performance meeting	PCU PH/LB	w/c 5/12	NHS Digital and Provider data progress review	6/12	To be completed
7	Update SMT	PH/LB	w/c 12/12	Provide update on progress	13/12	To be completed
TBC	<i>Repeat above actions</i>	<i>PH/LB</i>	<i>Jan/Feb/Mar</i>	<i>Sustainable delivery of national IAPT KPIs</i>	<i>28/2/17</i>	<i>To be completed</i>

Key

PH – Paul Howatson - Improvement Lead
 LB – Dr Louise Barker - Clinical Lead
 RP – Rachel Potts – Chief Operating Officer
 LyS – Lynette Smith – Head of Corporate Governance and Assurance
 LSm – Liza Smithson – Head of Contract Management
 PCU – Partnership Commissioning Unit

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