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| <b>Item Number: 8</b>  |   |
| <b>Name of Presenter: Elaine Wyllie</b>  |   |
| <b>Meeting of the Governing Body</b><br><br><b>2 February 2017</b>   | <br><b>Vale of York</b><br><b>Clinical Commissioning Group</b> |
| <b>Developing a new mental health hospital for the Vale of York: Public consultation outcome report</b>  |   |
| <b>Purpose of Report</b>   |   |
| <b>For Decision</b>  |   |
| <b>Reason for Report</b>   |   |
| To present the outcome report from the public consultation for developing a new mental health hospital for the Vale of York.   |   |
| <b>Strategic Priority Links</b>  |   |
| <input type="checkbox"/> Primary Care/ Integrated Care <input type="checkbox"/> Urgent Care <input type="checkbox"/> Effective Organisation <input checked="" type="checkbox"/> Mental Health/Vulnerable People <input type="checkbox"/> Planned Care/ Cancer <input type="checkbox"/> Prescribing <input type="checkbox"/> Financial Sustainability |   |
| <b>Local Authority Area</b>  |   |
| <input checked="" type="checkbox"/> CCG Footprint <input type="checkbox"/> City of York Council <input type="checkbox"/> East Riding of Yorkshire Council <input type="checkbox"/> North Yorkshire County Council  |   |
| <b>Impacts/ Key Risks</b>  | <b>Covalent Risk Reference and Covalent Description</b>   |
| <input type="checkbox"/> Financial<br><input type="checkbox"/> Legal<br><input type="checkbox"/> Primary Care<br><input type="checkbox"/> Equalities   |   |
| <b>Recommendations</b>   |   |
| The Governing Body is asked to receive the report and approve the recommendations made.  |   |
| <b>Responsible Chief Officer and Title</b>   | <b>Report Author and Title</b>  |
| Elaine Wyllie, Director of Joint Commissioning   | Elaine Wyllie, Director of Joint Commissioning  |

## **GOVERNING BODY MEETING: 2 FEBRUARY 2017**

### **Developing a new mental health hospital for the Vale of York: Public consultation outcome report**

#### **1. Background**

- 1.1 In line with the CCG's duty to consult on issues of service change under the Health and Social Care Act 2012 (section 14Z2)<sup>1</sup> the CCG initiated a public consultation to seek the views of those who use and access mental health and learning disabilities services in the Vale of York.
- 1.2 Taking into account the issues relating to individuals and groups with protected characteristics as identified in the Equality Impact Assessment conducted at the start of the consultation process, the CCG has worked within the national assurance framework for strategic service change, overseen by NHS England, throughout a 16 week consultation period.

#### **2. The consultation**

- 2.1 The consultation was to gather views on two issues:
  - a proposed number and configuration of in-patient beds for adults and older people;
  - the potential site for a new mental health hospital.
- 2.2 The CCG has gathered a significant amount of feedback and produced an evaluation report based upon the responses to questions posed around these issues derived from a number of engagement activities with patients, the public and wider stakeholders.

#### **3. The report**

- 3.1 The report is an analysis of qualitative and quantitative feedback and sets out a number of themes that have been identified from the survey responses and face to face feedback.
- 3.2 The themes have been used to inform a number of recommendations as set out in Section 14 of the report.
- 3.3 Section 13 Summary and Section 14 Recommendations have been extracted from the full report and are attached for ease of reference. The full report is attached for Governing Body members and available at:  
<http://www.valeofyorkccg.nhs.uk/about-us/governing-body-meetings/>

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<sup>1</sup> <https://www.england.nhs.uk/wp-content/uploads/2013/03/a-functions-ccgs.pdf>

3.4 With the Governing Body's approval, the CCG will publish anonymised, verbatim comments on its website. It will also develop and publish an Executive Summary report.

**4. Recommendation**

4.1 The Governing Body is asked to receive the report and approve the recommendations made.

## 13. Summary

- 13.1 The consultation provided the opportunity to collect views from local stakeholders through a broad range of engagement methods. The wide range of ways available for people to get involved and have their say provided opportunities to reach people across the whole Vale of York footprint. The consultation's Equality Impact Assessment helped to identify groups with protected characteristics and views from these groups were actively sought and included in the analysis.
- 13.2 Although there were variances in the raw data due to different methodologies, there were strong themes that came through the feedback. These gave a consensus view from those who engaged in the consultation. These themes can be broadly summarised as follows:

**Table 6: Feedback themes**

|                         |   |
|-------------------------|---|
| <b>Feedback theme 1</b> | Bed numbers may be appropriate but are dependent on robust, effective community services for all cohorts of the population being in place before further reduction in the bed base is made.   |
| <b>Feedback theme 2</b> | Future needs and flexibility for the on-going development of services should be a key component of any design and clinical model.   |
| <b>Feedback theme 3</b> | Respondents gave a preference for the location of the new hospital to be on the Bootham Park site.  |
| <b>Feedback theme 4</b> | Respondents wanted to understand more about the criteria considered by TEWV in identifying the 3 sites, which were consulted on, and when/how a final decision would be made.   |
| <b>Feedback theme 5</b> | People wanted to remain involved and engaged in the detailed design and plans. Having sight of initial project designs was helpful for people to understand the configuration of beds and how services would actually be delivered. |
| <b>Feedback theme 6</b> | A number of issues relating to broader mental health service provision and delivery were highlighted as part of the feedback, which need to be addressed by the relevant partners.  |

## 14. Recommendations

14.1 Analysis of qualitative and quantitative data collected from the consultation feedback has informed the following recommendations, and these respond directly to the key themes in section 13.

**Table 7: Recommendations**

| Recommendation number | Response to feedback theme   | Detailed action   |
|-----------------------|------------------------------|---|
| 1                     | Response to feedback theme 1 | The CCG should seek further assurance from TEWV about 24/7 community services provision in the form of a detailed implementation plan to ensure that the proposed bed numbers (60) are sufficient for the population of Vale of York.   |
| 2                     | Response to feedback theme 2 | The CCG should seek further assurance from TEWV on the robustness of the proposed bed numbers in light of the future trend for the demographic changes profiled for the population of the Vale of York.   |
| 3                     | Response to feedback theme 2 | TEWV should ensure the organisation of in-patient mental health services reflect current best practice and are developed in a flexible way to meet future models of care. The CCG recognises the need to work with the wider system and partners to maximise effective use of resources.                    |
| 4                     | Response to feedback theme 3 | TEWV should progress the further detailed site / option appraisals guided by the preference stated by respondents.<br><br>If there are constraints by any of the criteria within the detailed site / option appraisal, the remaining options should be progressed in line with preferences in the feedback. |

## 14. Recommendations (continued)

| Recommendation number | Response to feedback theme   | Detailed action   |
|-----------------------|------------------------------|---|
| 5                     | Response to feedback theme 4 | <p>TEWV should maintain an open, honest and transparent approach with the public and its partners in the consideration of the detailed site / option appraisals and provide timely updates around any constraints or limitations.</p> <p>Information and regular updates should be available via TEWV's website and stakeholder communication channels, such as its newsletter.</p> |
| 6                     | Response to feedback theme 4 | <p>The CCG should remain involved in the on-going consideration of the detailed site / option appraisals within the context of its responsibilities as commissioner of mental health services for the population of the Vale of York.</p> <p>The CCG expects this to be evident through regular updates and discussions.</p>  |
| 7                     | Response to feedback theme 5 | <p>To help ensure that stakeholders have an influence on the way services will be delivered, the CCG requires TEWV to continue to actively involve service users, their carers and partners in designs and plans.</p>   |
| 8                     | Response to feedback theme 6 | <p>To address issues that were highlighted as areas of concern, but were not directly related to the number and configuration of beds or the location of a new mental health hospital, the CCG will share the consultation findings with partners across the system.</p>  |