



Our North Yorkshire and York Care Providers

WEDNESDAY 31ST DECEMBER 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net

CARE CONNECTED



Your next Care Connected meeting is on
Wednesday 7th January at 10:30am – 11:30am.

If you would like to be adding to the mailing list to attend the meeting, please email. hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Previous meeting slides and documents can be found online [here](#)



Humber and North Yorkshire Living Well Newsletters can be found [online](#) along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire
Health and Care Partnership

NHS

Humber and
North Yorkshire
Integrated Care Board (ICB)

LIVING WELL NEWSLETTER

North Yorkshire and York

CHRISTMAS CARE-ALL CONCERT

The Christmas Care-all concert was fantastic. Thank you to everyone who took part, the videos and Christmas cards were amazing.

If you missed the concert, you can watch it online [here](#)





As we near the end of 2025, the Adult Social Care Nursing Team want to wish all our colleagues and partners a Happy New Year.

We wish you all the best for 2026. We look forward to working with you in 2026!



Coffee morning

Every Tuesday 10am-12pm



We are delighted to invite you to our upcoming Coffee Morning here at Mosssdale Residence.. It's a special event where we come together over a cup of tea or coffee, enjoy some delicious cake.

As a care home, we see every day how important kindness, comfort, and community are - and this coffee morning is a chance to celebrate those values.

Your presence means the world to us and to our residents. We'll be sharing stories, smiles, and of course, plenty of cake.

Thank you for being part of our extended HC-One family. We look forward to welcoming you and sharing a lovely morning together.

If you are a local resident, a family member or just someone who loves good company, we'd love to see you here!

Address: Mosssdale Residence Care Home
Burnholme Avenue, Tang Hall, York

Please let us know if you are coming by emailing : Janet.cooper@hc-one.co.uk or Tel: 01904 293061

Website: <https://www.hc-one.co.uk/carehomes/Mosssdaleresidence>

Yorkshire and Humber Care Homes Support Network

"Reducing unnecessary medications workshop - the role care home staff can play"

delivered on MS Teams

22nd January 2026 14:00- 16:00

This workshop is aimed at: care home staff-managers, nurses, care support workers and other healthcare professionals working in care homes e.g.: pharmacists, doctors and community nurses.

Topics will cover:

- » Background-Deprescribing – Structured medication review
- » Role care home staff can play in medication deprescribing
- » Practical resources to share for implementation

Our facilitators:

Dr Ali Cracknell

Consultant in Medicine for Older People, Leeds Teaching Hospitals NHS Trust and Clinical Lead for the Improvement Academy



Sarah Stanbury RGN

Quality Improvement Project Manager at the Improvement Academy



Dr Daisy Halligan

Senior Research Fellow, Yorkshire Quality and Safety Research Group



This event will be hosted by the Improvement Academy

Please join with desktop or laptop as we may use breakout rooms depending on attendance

To confirm your place, please contact:

Jane Hudson – Business Support Officer

email: academy@yhia.nhs.uk

www.improvementacademy.org



UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



A Guide for Nurses New to Adult Social Care Nursing

We're excited to announce that QICN has published A Guide for Nurses New to Adult Social Care Nursing - a free online resource to support nurses, students, and nurse associates starting or moving into adult social care.

[Find out more.](#)

Adult Social Care Nursing Network - Next Online Meeting

Sign up for the next Adult Social Care Nursing Network meeting, taking place on Tuesday 3rd February 2026 at 2pm on Zoom.

Use this password to book your free place: 1327290725

[Book your place](#)

New Report Reveals 'Trap Door' Causing Career Regression in Nursing

The Queen's Institute of Community Nursing has published a new report, The Trap Door: Understanding Career Regression in Nursing, revealing a widespread and largely overlooked issue within the profession – the downward movement of highly experienced nurses into lower-paid or less senior roles.

[Read more.](#)

Help Shape Delirium Research in the UK

A UK-wide survey to identify the most important research questions about delirium. Responses from people who have experienced or have cared for someone with delirium are welcome.

[Complete the survey.](#)

UPDATES FROM CARE QUALITY COMMISSION



New pilot: Exploring ambient voice technology in inspections

CQC is piloting new technology to make inspections more efficient and consistent. We've secured over £480,000 from the Government's Regulators' Pioneer Fund to explore ambient voice technology (AVT) – artificial intelligence software that captures and transcribes conversations during inspections.

This eight-month project (October 2025 – May 2026) will test whether AVT can reduce administrative tasks, improve evidence gathering, and support our goal of completing 9,000 inspections by September 2026.

The pilot will begin in January 2026, when we'll work with a select group of providers and inspectors to trial AVT in real inspection settings. This is an important step in rebuilding CQC and reflects our commitment to smarter, more effective regulation.

We will engage with selected providers in the new year.

[More information](#)

Improve safety in adult social care - share your views

We are working with IFF Research (Independent Fieldwork and Feedback Research) to better understand how adult social care providers approach risk and safety across the sector. In January, we will invite providers from across England, of all sizes and service types, to complete a 10-minute survey about your organisation's approach to risk and safety. We're looking for people who can speak about this in detail, such as registered managers, operations managers, compliance or health and safety officers, or anyone with general safety responsibilities.

Your input will help us to understand how we can support improvements in safety across adult social care, ensuring people who use services receive safe care that meets their needs. Responses will remain anonymous and reported in aggregate, not at organisation or individual level.

If you'd like your organisation's voice heard, please email safetyinascresearch@iffresearch.com by 9 January 2026 to opt in. IFF Research will then send you the survey link. You can request a copy of your data, make changes, withdraw from the research, or stop the survey at any time. For more details, including privacy and GDPR, see [IFF Research's Privacy Policy](#).

[Email your interest](#)

UPDATES FROM SKILLS FOR CARE



Developing your workforce

Moving up programme

February cohort – access to online learning starts Wednesday 14 January 2026

This programme supports Black and Asian managers or aspiring managers in health and social care to overcome challenges, build confidence, and progress their careers. Open to all levels, roles, and settings, it brings together professionals from local government, social care, commissioning, charities, the third sector, nursing, and occupational health. With a proven 12-year track record, the programme has made a lasting, positive impact, empowering participants to develop their leadership potential and achieve their career goals.

[Book your place](#)

Recruitment Support

Recruit to retain

Are you looking to boost staff retention, enhance wellbeing, and attract people who grow with your organisation? Our 'Recruit to retain' programme offers practical, values-based strategies to strengthen recruitment and support staff development.

Over three days, you'll learn to define your organisation's core culture, embed values into everyday practice, and recruit individuals who share and reflect those values - creating a more engaged, committed, and resilient workforce.

Booking is now open for our January cohort. This programme is also available for commission.

[Find out more](#)

Workforce intelligence

Join us for an overview of the ASC-WDS service

Wednesday 14 January 2026 | 10:30 – 11:30 | Online

The Adult Social Care Workforce Data Set – known as ASC-WDS – is the online service where Skills for Care collects data from adult social care services about their workplaces. Join our webinar where we demonstrate how the free service works and its benefits, already being used by over 20,000 care providers.

[Register now](#)

UPDATES FROM SKILLS FOR CARE



Support for leaders and managers

Managing meds with confidence - new recorded webinar

In partnership with The Outstanding Society, our latest recorded webinar focuses on medicines optimisation - a key part of safe, high-quality care and a common focus in CQC assessments. Discover practical guidance and insight from care providers and sector specialists, with examples of outstanding practice and tools to build staff confidence and competence.

[Watch now](#)

Events

Being prepared for CQC assessment seminars

Dates available through December to March

Join our popular one-day interactive seminar for services who want to discover practical ways to prepare for their CQC assessment. Learn what you will be expected to evidence and how to demonstrate your service meets or exceeds what the CQC expects.

[Book now](#)

Delivering Outstanding Care seminar

Tuesday 20 January 2026 | 10:00 - 15:30 | Online

Exceed CQC expectations and achieve an Outstanding rating by learning what Outstanding care looks like. This one-day seminar will explore how you can identify gaps between Good and Outstanding care and how to be Outstanding in the context of the Assessment Framework.

[Book now](#)

Registered manager webinar | Dementia care: Enabling people to live well

Thursday 5 February 2026 | 10:00 – 11:00 | Online

This webinar aims to support frontline managers in implementing dementia training to enhance care quality and engagement for people living with dementia. It covers key resources, qualifications, and funding options, while sharing real-world examples from providers. Designed for managers seeking to improve understanding and outcomes in dementia care.

[Book now](#)

The Managers Conference 2026

Monday 9 - Tuesday 10 March 2026 | Wyboston Lakes Resort, Bedfordshire

With a dynamic and creative programme, the extremely popular Managers Conference will champion and support the crucial role of managers in adult social care and bring together managers from across the country to share knowledge, ask questions and network with colleagues.

[Book now](#)

UPDATES FROM INFECTION PREVENTION CONTROL



The latest Bulletin from the Community Infection Prevention and Control Team focuses on: '**Seasonal IPC greetings**'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/

IPC training event for General Practice

The next IPC training event will be held on the 9th February, 2026, in Northallerton, North Yorkshire. Further details are available using the link below:

www.infectionpreventioncontrol.co.uk/events/infection-prevention-and-control-training-event-for-general-practice-february-2026/

Please find link below to a downloadable Poster for General Practice advising patients and visitors to consider wearing a mask whilst in the surgery if experiencing symptoms of a respiratory virus.

www.infectionpreventioncontrol.co.uk/resources/patients-and-visitors-to-the-general-practice-poster/



Tissue Viability Skills workshop training



Date: 30th April 2026

Time: 930am - 430pm

Location: Malton Rugby Club, The Gannock, Old Malton Road, Malton, YO17 7EY

Target audience: All Humber Staff, General Practice Nurses & HCAs (within Scarborough, Whitby and Ryedale).

All trained Nursing Home Staff (within Scarborough, Whitby & Ryedale)

Free to attend event

Course Content

Day will consist of 30 - 45 minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations.

Company representatives will be in attendance to discuss formulary products at your leisure.
Book your place today by emailing the team at: hnf-tr.tissueviabilitynurse@nhs.net

THIS IS A REPEAT OF PREVIOUS EVENTS. IF YOU HAVE ATTENDED WITHIN THE LAST YEAR, WE ENCOURAGE YOU TO ALLOW OTHER STAFF MEMBERS THE OPPORTUNITY TO ATTEND - UNLESS YOU FEEL YOU NEED A REFRESHER.

- **Filling the Gap** - Coloplast - for all attendees
- **Dopplers Studies** - Amanda Hoggarth - for all trained attendees and practice nurses
- **Dressing/formulary** - Adel Scales - for all attendees
- **Wound bed preparation** - HR Healthcare - for all attendees
- **Skin protection** - Medicareplus - for all attendees
- **Actico Application/Hoistery** - L&R - for all attendees
- **K-TWO application** - Urgo - for all attendees
- **PU Categorisation** - Sophie Nockels - for all attendees



The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**
- **Frailty**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.



Digital skills eLearning modules



We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.

⇒ [Find out more about the modules](#)



Carer Awareness Training on Zoom - Identifying and supporting carers: introducing York Carers Centre

This training is an opportunity for professionals to learn more about York Carers Centre, and the support available for unpaid carers in York:

- the role of carers
- the effect this role has on their lives
- It's also an opportunity to explore how professionals can:
- help identify carers early
- recognise carers as 'partners' in care
- help carers look after their own health and wellbeing

Access is via the City of York Council's, York Learning Pool. Please note you will need to create or log in to a Mylo account to book on this training. If you have any problems with the above please email wdu@york.gov.uk or call 01904 553017.

Tues 20th Jan 2026 - 1030 - 1230



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net.

Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code below. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net