



WEDNESDAY 3RD DECEMBER 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 10th December at 10:30am – 11:30am.

If you would like to be adding to the mailing list to attend the meeting, please email. **hnyicb-voy.yorkplacequalitynursingteam@nhs.net**

Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire
Health and Care Partnership

NHS
Humber and
North Yorkshire
Integrated Care Board (ICB)

LIVING WELL NEWSLETTER

North Yorkshire and York

CHRISTMAS CARE-ALL CONCERT

FINAL REMINDER

The Adult Social Care Nursing Team are holding a virtual Christmas Carols Concert on Microsoft Teams on 19th December 2025 10am - 12pm

See attached poster for more information.

You don't have to take part to attend the concert. If you would like an invitation, please email the Nursing Team hnyicb-voy.yorkplacequalitynursingteam@nhs.net with your name and email address.



UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



NIHR RfPB Funding Opportunity

A Research for Patient Benefit (RfPB) funding opportunity to support the careers of under-represented disciplines and specialisms in health and care professions. Open to nurses and midwives. It would be wonderful to have representation from Adult Social Care Nursing.

[Find out more.](#)

Network Inclusivity Survey

As part of the reporting required by our funder, Skills for Care, the QICN is asked to monitor the inclusivity of our network. To help us do this, we would be grateful if you could anonymously answer one survey question.

[Click here to complete the survey.](#)

Faculty of Adult Social Care Nursing

Access the Adult Social Care Nursing Network faculty page on the QICN website, a hub for resources and best practice.

[Find out more.](#)

New Guide for Nurses New to Adult Social Care Nursing

We've published "A Guide for Nurses New to Adult Social Care Nursing" - a free online resource to support nurses, students, and nurse associates starting or moving into adult social care.

[Find out more.](#)



The Improvement Academy are working with NHS England Northeast and Yorkshire to understand current community-based models of palliative and end of life care, to help shape high quality future models of care for Integrated Neighbourhood Teams, as part of the NHS 10-year plan.

We are keen to hear from you and your teams and would be grateful if you would consider completing the survey below by 16th December 2025.

<https://www.surveymonkey.com/r/LLYKDxB>



UPDATES FROM CARE QUALITY COMMISSION



Capacity tracker and adult social care: working together this winter

As winter pressures increase across adult social care, having accurate and timely data in Capacity Tracker helps everyone work together to keep patient flow moving and plan effectively across the system.

How you can help:

- All CQC regulated adult social care providers are asked to update their data between 8-14 of each month, in line with [ASC provider information provisions](#).
- Keeping vacancy and additional capacity information current throughout the month, ideally every 48 hours, makes a real difference. It helps discharge teams access the latest information, reduces duplicate data requests, and supports safe, efficient discharge planning.

Your updates are vital to ensuring people receive the right care, in the right place, at the right time. Thank you for your continued support.

[Find out more](#)

How to check the identity of a CQC inspector

We have [guidance on our website](#) relating to how to check the identity of a CQC inspector if they visit you in person or contact you by phone or email.

We would encourage you to familiarise yourself with the steps you can take to check the identity of the CQC inspector and share this information with your teams.

Genuine CQC inspectors carry ID badges that include a photograph of the inspector on the front; a copy of our warrant on the reverse; and the signature of the Chief Executive in post at the time the card was issued.

If you're concerned that someone might not be a genuine inspector,

- Consider whether they are asking you for information we should already have (such as the name of your registered manager or your registered manager's ID number).
- Contact our enquiries team on 03000 616161. Our team can check the inspector's name against our records while you're on the phone.
- You can ask the inspector to put their request in writing and contact our enquiries team if you're concerned about information being requested over the phone.
- If you suspect that you have been the victim of a suspected fraud or attempted fraud, report this on the [Action Fraud website](#).

[Read the guidance on our website](#)

[Action Fraud website](#)

UPDATES FROM SKILLS FOR CARE



Support for leaders and managers

Moving up: developing Black and Asian leaders in social care

Are you a Black or Asian leader, or aspiring leader, looking to overcome challenges and progress your career in social care or health? This popular programme supports professionals at all levels to build confidence, enhance leadership skills, and develop a strong personal brand.

Delivered through live online workshops, self-led virtual learning, and peer-focused coffee mornings, participants gain tools to influence, lead effectively, and grow within their organisations.

With the last few places available for the December cohort, we have now opened bookings for February.

[⇒ Book your place](#)

Care Workforce Pathway mapping with ASC-WDS

Did you know you can use the Adult Social Care Workforce Data Set (ASC-WDS) to map your staff to a Care Workforce Pathway job role category? Using this feature is a useful way to get familiar with the nationally recognised framework for careers in adult social care. It will also make it easier for you to unlock the other benefits of the Care Workforce Pathway, including helping you with workforce planning and attracting and keeping staff.

[⇒ Find out more about ASC-WDS](#)

Delegated healthcare activities in action

Guided by our delegated healthcare activities guiding principles, we've captured real-life case studies highlighting how delegated healthcare activities can work differently across regions and settings, but with the same goal of improving outcomes for those who draw on care and support.

Explore our latest resources to see what we learned and how you can apply these approaches in your own setting to deliver safe, effective, and person-centred care.

[⇒ Find out more](#)

Bespoke reports for your organisation

Did you know we can help you to interpret adult social care data for your organisation? We can work with you on things like analysing workforce data by a defined geography or help you benchmark your performance on key metrics against other service providers in your area.

[⇒ Find out more](#)

Long Covid Nurse Network Facebook Group

The group is designed to share knowledge, resources, and best practices, as well as to provide support and community for those involved in this evolving field. If you're looking to connect with others and stay informed, we'd love for you to join us.

[JOIN THE LONG COVID NURSE FACEBOOK GROUP HERE](#)

UPDATES FROM SKILLS FOR CARE



Mandatory training requirement on learning disability and autism: What you need to know.

We recently ran a webinar where we shared an overview of the Oliver McGowan Code of Practice, which set out how Care Quality Commission (CQC) registered providers could meet the statutory training on learning disability and autism appropriate to their staff's roles. If you weren't able to make it you can watch the [recorded webinar](#) now.

To help answer any questions you may have on the training, we have produced a [frequently asked questions](#) section for care providers. These were last updated Thursday 13 November 2025, and we will be regularly updating them as more questions arise.

You will need an [Adult Social Care Workforce Dataset \(ASC-WDS\)](#) account to claim funding to support Oliver's Training.

Ten Public Health Tips eLearning

People working in adult social care play a vital role in public health, but their contribution can be made even greater with development opportunities such as eLearning.

The All Our Health eLearning module offers ten practical, prevention-focused tips to help improve quality of care, enhance understanding of public health, and support better articulation of the role social care plays in promoting health. It can form part of staff induction and can be used by employers to evidence training for CQC compliance.

You can find out more and start the module [on our website](#).

Building confidence through quality-assured learning

High-quality learning is essential for building a skilled, confident, and resilient adult social care workforce. The Department of Health and Social Care's Quality Assured Care Learning Service (QACLS) reviews and benchmarks training providers, courses, and qualifications, helping employers identify trusted, effective learning that improves outcomes for staff and for people who draw on care and support. Quality-assured courses are also eligible for funding through the Learning and Development Support Scheme (LDSS), enabling employers to invest in strong, relevant training.

As part of the QACLS, Skills for Care quality assures training providers and other organisations delivering Oliver's Training against a bespoke quality framework co-produced with autistic people and people with a learning disability. This ensures employers can confidently commission high-quality Oliver's Training and supports wider access and uptake across the sector.

[Find out more](#)

UPDATES FROM SKILLS FOR CARE



New resources about supporting people living with dementia.

Did you know that about 1 in 5 people with a learning disability who are over the age of 65 will develop dementia? People with learning disabilities who develop dementia generally do so at a younger age. This is particularly the case for people with Down's syndrome: a third of people with Down's syndrome develop dementia in their 50s.

We're proud to share our range of dementia resources designed to support people living with dementia and those who care for them.

Developed for the adult social care workforce - including home care workers, care home staff, community teams, and family carers - these brand-new resources make dementia information accessible, person-centred, and practical.

With the right skills and knowledge, we can ensure a good quality of life at every stage of dementia, helping individuals remain active and engaged for as long as possible.

Our resources cover:

- Prevention
- Before and after diagnosis
- Support
- Family carers
- End of life care

[Explore the resources](#)

Positive behavioural support

We have recently updated our webpage on Positive behavioural support (PBS), making it easier for you to access clear and practical information about our PBS peer review process.

As part of these updates, we've added a short, recorded presentation that explains what the PBS peer review process involves, how to express interest, and what you can expect from the review itself. It's a helpful starting point for anyone interested in strengthening their PBS practice or understanding how peer review can support continuous improvement.

[Find out more about PBS on our website](#)

UPDATES FROM SKILLS FOR CARE



Events

Personal assistants network

Tuesday 9 December 2025 | 10:00 - 11:00 | Online

The personal assistant network offers an opportunity for peer support and collaboration. Connect with others, share your experiences, celebrate your successes, and seek support with your challenges.

[⇒ Book now](#)

Creating a Positive Workplace Culture seminar

Thursday 11 December 2025 | 10:00 – 15:30 | Online

This interactive online session includes guided discussions and hands-on exercises to uncover workplace norms, address negative behaviours and develop a tailored action plan that enhances wellbeing and team cohesion.

[⇒ Book now](#)

Delivering Outstanding Care seminar

Tuesday 20 January 2026 | 10:00 - 15:30 | Online

Exceed CQC expectations and achieve an Outstanding rating by learning what Outstanding care looks like. This one-day seminar will explore how you can identify gaps between Good and Outstanding care and how to be Outstanding in the context of the Assessment Framework.

[⇒ Book now](#)

The Managers Conference 2026

Monday 9 - Tuesday 10 March 2026 | Wyboston Lakes Resort, Bedfordshire

With a dynamic and creative programme, the extremely popular Managers Conference will champion and support the crucial role of managers in adult social care and bring together managers from across the country to share knowledge, ask questions and network with colleagues.

[⇒ Book now](#)

UPDATES FROM SKILLS FOR CARE



Building confidence through quality-assured learning

High-quality training is vital for developing a skilled, confident and resilient adult social care workforce. The Department of Health and Social Care's Quality Assured Care Learning Service (QACLS) reviews and benchmarks the quality of training providers, courses and qualifications across the sector.

By helping employers identify trusted, effective learning opportunities, the QACLS ensures training is relevant and improves outcomes for both staff and people who draw on care and support. Courses quality-assured through QACLS are also eligible for funding through the [Learning and Development Support Scheme \(LDSS\)](#), enabling employers to invest in excellence.

⇒ [Find out more about the QACLS](#)

National adult social care recruitment campaign launches

The Department of Health and Social Care (DHSC) has launched the latest phase of its successful 'Make Care Your Career' campaign, designed to inspire people to apply for rewarding roles in care. The campaign will run until March 2026 across a wide range of advertising channels and is expected to reach millions. As a care provider, now's the time to make the most of the advertising.

To find out more, upload your job to DWP 'Find a Job' and access free recruitment resources, [visit the campaign website](#).

Raising standards with the Level 2 Adult Social Care Certificate

The Level 2 Adult Social Care Certificate qualification sets a national baseline for quality care. Developed by Skills for Care, it builds on the Care Certificate standards to recognise the professionalism of the workforce. Open to eligible care staff aged 19+, it supports recruitment, retention and career progression, ensuring people in care roles have the skills and confidence to deliver excellent support.

⇒ [Find out more about the qualification](#)

Oliver McGowan Mandatory Training

Oliver McGowan Mandatory Training funding
The Department of Health and Social Care (DHSC) has confirmed the funding arrangements and reimbursement rates to support the rollout of 'Oliver's Training', as part of the Learning and Development Support Scheme (LDSS). Training completed between April 2025 and March 2026 will be eligible for reimbursement, on a first-come, first-served basis.

This funding is specific to Oliver's Training and is separate from the overall LDSS funding already available for other training and qualifications.

⇒ [Find out more](#)

Register for your place on the [upcoming national webinar](#) to learn more about the Oliver McGowan Code of Practice.

UPDATES FROM INFECTION PREVENTION CONTROL



NEW IPC CQC assessment preparation Pack for Care Homes

We are pleased to inform you that the October 2025 Pack is now available to order. It is a comprehensive innovative Pack to assist you with the evidence required to demonstrate CQC registration requirements and compliance with the Health and Social Care Act 2008: code of practice on the prevention and control of infections and related guidance (Code of practice).

Further information can be found at:

www.infectionpreventioncontrol.co.uk/resources/cqc-ipc-cqc-assessment-preparation-pack-for-care-homes/

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: '**Seasonal IPC greetings**'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/

IPC training event for General Practice

The next IPC training event will be held on the 9th February, 2026, in Northallerton, North Yorkshire. Further details are available using the link below:

www.infectionpreventioncontrol.co.uk/events/infection-prevention-and-control-training-event-for-general-practice-february-2026/

Please find link below to a downloadable Poster for General Practice advising patients and visitors to consider wearing a mask whilst in the surgery if experiencing symptoms of a respiratory virus.

www.infectionpreventioncontrol.co.uk/resources/patients-and-visitors-to-the-general-practice-poster/



Meet at
the pavilion

Thursday Gardening Group

Help add colour and interest to Hull Road Park with our friendly and welcoming volunteer group

**Every Thursday
10am to 1pm**

Benefits

- Try something new or rediscover an old interest
- Take part in your local community
- Meet new people and make new memories
- Keep active & improve your health and wellbeing

Activities

- Sowing, planting, watering, & harvesting
- Litter picking
- Tending to the community food garden



If you have any questions please get in touch:

Email: york@tcv.org.uk

Text: 07798693718



**We are a mixed ability group
made up of beginners, to
experienced gardeners; all
levels are welcome**

No tools required!

Work gloves and refreshments are provided to all volunteers

No commitment

Come as often as you like, and stay as long as you fancy!

Taster Sessions

Pop down and see what it's all about, and have a chat with our friendly staff and volunteers



Wild Fridays at Hull Road Park

Would you like to join a relaxed and friendly outdoor group?
Explore the diverse wildlife that lives right on your doorstep
Let's work together to improve our park!

Meet at
the pavilion



**Every Friday
10am to 12pm**

Benefits

- Learn about what you can do to care for our native species
- Make the park a better place for people and animals
- Take part in family friendly activities

Activities

- Caring for our wildlife habitat
- Eco crafting
- Wildlife surveys and nature walks



We are an all ages, mixed ability group with a love for nature and our local wildlife. All levels of experience welcome!

No tools required!

Work gloves and refreshments are provided to all volunteers

No commitment

Come as often as you like, and stay as long as you fancy!

Taster Sessions

Pop down and see what it's all about, and have a chat with our friendly staff and volunteers

If you have any questions please get in touch:

Email: york@tcv.org.uk

Text: 07798693718



Seated dance fitness



A high energy, fun, chair-based dance workout, which focuses on the use of arms, shoulders, back and core areas.

It is suitable for **everyone** including those preferring a low-impact activity or with reduced lower-body mobility

- **Tuesdays 5.30 – 6.15pm**
- **Fridays 3 – 3.45pm**

Bedale Leisure and Wellbeing Hub

northyorks.gov.uk/active



Part of





Tissue Viability Skills workshop training



Date: 30th April 2026

Time: 930am - 430pm

Location: Malton Rugby Club, The Gannock, Old Malton Road, Malton, YO17 7EY

Target audience: All Humber Staff, General Practice Nurses & HCAs (within Scarborough, Whitby and Ryedale).

All trained Nursing Home Staff (within Scarborough, Whitby & Ryedale)

Free to attend event

Course Content

Day will consist of 30 - 45 minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations.

Company representatives will be in attendance to discuss formulary products at your leisure. Book your place today by emailing the team at: hnf-tr.tissueviabilitynurse@nhs.net

THIS IS A REPEAT OF PREVIOUS EVENTS. IF YOU HAVE ATTENDED WITHIN THE LAST YEAR, WE ENCOURAGE YOU TO ALLOW OTHER STAFF MEMBERS THE OPPORTUNITY TO ATTEND - UNLESS YOU FEEL YOU NEED A REFRESHER.

- **Filling the Gap** - Coloplast - for all attendees
- **Dopplers Studies** - Amanda Hoggarth - for all trained attendees and practice nurses
- **Dressing/formulary** - Adel Scales - for all attendees
- **Wound bed preparation** - HR Healthcare - for all attendees
- **Skin protection** - Medicareplus - for all attendees
- **Actico Application/Hoisery** - L&R - for all attendees
- **K-TWO application** - Urgo - for all attendees
- **PU Categorisation** - Sophie Nockels - for all attendees



The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.



Digital skills eLearning modules



We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

Carer Awareness Training on Zoom - Identifying and supporting carers: introducing York Carers Centre

This training is an opportunity for professionals to learn more about York Carers Centre, and the support available for unpaid carers in York: • the role of carers • the effect this role has on their lives. It's also an opportunity to explore how professionals can: • help identify carers early • recognise carers as 'partners' in care • help carers look after their own health and wellbeing

Access is via the City of York Council's, York Learning Pool. Please note you will need to create or log in to a Mylo account to book on this training. If you have any problems with the above please email wdu@york.gov.uk or call 01904 553017.

Tues 20th Jan 2026 - 1030 - 1230



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net.

Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code below. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net