



WEDNESDAY 19TH NOVEMBER 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 26th November at 10:30am – 11:30am.
If you would like to be adding to the mailing list to
attend the meeting, please email. **[hnyicb-
voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)**
Previous meeting slides and documents can be
found online here



Humber and North
Yorkshire Living Well
Newsletters can be found
online along with more
information about
Learning Disabilities and
SEND.



Humber and North Yorkshire
Health and Care Partnership

NHS
Humber and
North Yorkshire
Integrated Care Board (ICB)

LIVING WELL NEWSLETTER

North Yorkshire and York

CHRISTMAS CARE-ALL CONCERT

The Adult Social Care Nursing Team are holding a virtual Christmas Carols Concert on Microsoft Teams on 19th December 2025 10am - 12pm

See attached poster for more information.

You don't have to take part to attend the concert. If you would like an invitation, please email the Nursing Team hnyicb-voy.yorkplacequalitynursingteam@nhs.net with your name and email address.



YORK

Disability Week 2025

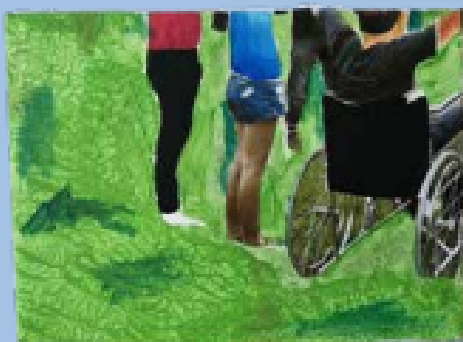
29th November to 6th December

Promoting an equal, inclusive and accessible York

In-person or online events across the city

Mainly free to attend

Now in its 9th year



social events • talks • workshops
music • poetry • sport and exercise
information and advice sessions
exhibitions and more

york
disability
week

20
25

Printed, electronic, large font and braille versions available

✉ disability@yorkhumanrights.org
🌐 www.yorkdisabilityweek.org
☎ 01904 702060

📘 @YorkDisabilityWeek
✂ @YorkDisability
📷 @York_Disability





Meet at
the pavilion

Thursday Gardening Group

Help add colour and interest to
Hull Road Park with our friendly
and welcoming volunteer group

Every Thursday
10am to 1pm

Benefits

- Try something new or rediscover an old interest
- Take part in your local community
- Meet new people and make new memories
- Keep active & improve your health and wellbeing

Activities

- Sowing, planting, watering, & harvesting
- Litter picking
- Tending to the community food garden



If you have any questions please get in touch:

Email: york@tcv.org.uk

Text: 07798693718



**We are a mixed ability group
made up of beginners, to
experienced gardeners; all
levels are welcome**

No tools required!

Work gloves and refreshments
are provided to all volunteers

No commitment

Come as often as you like, and
stay as long as you fancy!

Taster Sessions

Pop down and see what it's all
about, and have a chat with
our friendly staff and
volunteers



Wild Fridays at Hull Road Park

Would you like to join a relaxed and friendly outdoor group?
Explore the diverse wildlife that lives right on your doorstep
Let's work together to improve our park!

Meet at
the pavilion



**Every Friday
10am to 12pm**

Benefits

- Learn about what you can do to care for our native species
- Make the park a better place for people and animals
- Take part in family friendly activities

Activities

- Caring for our wildlife habitat
- Eco crafting
- Wildlife surveys and nature walks



We are an all ages, mixed ability group with a love for nature and our local wildlife. All levels of experience welcome!

No tools required!

Work gloves and refreshments are provided to all volunteers

No commitment

Come as often as you like, and stay as long as you fancy!

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Seated dance fitness



A high energy, fun, chair-based dance workout, which focuses on the use of arms, shoulders, back and core areas.

It is suitable for **everyone** including those preferring a low-impact activity or with reduced lower-body mobility

- **Tuesdays 5.30 – 6.15pm**
- **Fridays 3 – 3.45pm**

Bedale Leisure and Wellbeing Hub

northyorks.gov.uk/active



Part of



UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



The next Long Covid Nurse Network meeting is taking place on Thursday 20th November 2025, 10:00am - 11:30am. [Click here to book your place.](#)

The theme for this meeting is Long Covid and Menopause. We will be joined by Ruth Bailey, ANP Sexual Health. The full agenda for this meeting will be available on the QICN website shortly.

We have now updated our security settings for the network meetings; to book onto this meeting please use this password: QiCnLC2025

[BOOK YOUR FREE PLACE HERE](#)

The next Long Covid Nurse Network meeting is taking place on Thursday 20th November 2025.

- Please sign up with your work email. This is so that we can ensure your identity and booking is genuine.
- Please note that joining links will be issued 24 hours before the event you're registering for.
- For Long Covid Nurse Network meetings there will be a password to book a place. The password is: QiCnLC2025
- When using Zoom, please use your own Zoom account. If you are joining a Zoom meeting without your own Zoom account, please display your full name on the screen when you join.

The reason for the above is that we have had people join meetings using fake identities and then sharing antisocial content ('Zoom bombing'). We want to ensure that this doesn't happen, so please help us by following our guidelines. If you have any queries, please contact us on events@qicn.org.uk

[BOOK YOUR FREE PLACE HERE](#)

Long Covid Nurse Network Facebook Group

The group is designed to share knowledge, resources, and best practices, as well as to provide support and community for those involved in this evolving field. If you're looking to connect with others and stay informed, we'd love for you to join us.

[JOIN THE LONG COVID NURSE FACEBOOK GROUP HERE](#)

UPDATES FROM SKILLS FOR CARE



National adult social care recruitment campaign launches

The Department of Health and Social Care (DHSC) has launched the latest phase of its successful 'Make Care Your Career' campaign, designed to inspire people to apply for rewarding roles in care. The campaign will run until March 2026 across a wide range of advertising channels and is expected to reach millions. As a care provider, now's the time to make the most of the advertising.

To find out more, upload your job to DWP 'Find a Job' and access free recruitment resources, [visit the campaign website](#).

Creating a positive workplace culture seminar

Thursday 11 December | 10:00 – 15:30 | Online
Join our seminar to explore practical strategies for building a thriving, values-led team culture that boosts staff morale, retention, and recruitment.

This interactive online session includes guided discussions and hands-on exercises to uncover workplace norms, address negative behaviours and develop a tailored action plan that enhances wellbeing and team cohesion. You'll also learn how to align your culture with the Care Quality Commission (CQC) Single Assessment Framework.

⇒ [Register your place today](#)

Building confidence through quality-assured learning

High-quality training is vital for developing a skilled, confident and resilient adult social care workforce. The Department of Health and Social Care's Quality Assured Care Learning Service (QACLS) reviews and benchmarks the quality of training providers, courses and qualifications across the sector.

By helping employers identify trusted, effective learning opportunities, the QACLS ensures training is relevant and improves outcomes for both staff and people who draw on care and support. Courses quality-assured through QACLS are also eligible for funding through the [Learning and Development Support Scheme \(LDSS\)](#), enabling employers to invest in excellence.

⇒ [Find out more about the QACLS](#)

Raising standards with the Level 2 Adult Social Care Certificate

The Level 2 Adult Social Care Certificate qualification sets a national baseline for quality care. Developed by Skills for Care, it builds on the Care Certificate standards to recognise the professionalism of the workforce. Open to eligible care staff aged 19+, it supports recruitment, retention and career progression, ensuring people in care roles have the skills and confidence to deliver excellent support.

⇒ [Find out more about the qualification](#)

UPDATES FROM SKILLS FOR CARE



Support for leaders and managers

Save the date: The Managers Conference 2026
Monday 9 March 2026 17:45 onwards - Tuesday
10 March 08:15 - 15:45 | Wyboston Lakes
Resort, Bedfordshire

Following the huge success of previous events, we're once again partnering with National Care Forum to host the extremely popular Managers Conference.

This networking event with overnight accommodation will champion and support the crucial role of managers in adult social care. The programme includes a mix of conference sessions and practical workshop options, as well as panel discussions.

⇒ [Find out more](#)

Being prepared for CQC assessment seminars

New dates available through November 2025 to March 2026

This seminar is for services that want to understand practical ways to be ready for assessment.

- Learn about the CQC Assessment Framework and the latest areas of assessment focus.
- Understand successful approaches to preparing your staff for CQC assessment.
- Discover what you will need to evidence to demonstrate your service meets or exceeds what the CQC expects.

⇒ [Book now](#)

Access funding for training with a free ASC-WDS account

Having an up-to-date Adult Social Care Workforce Data Set (ASC-WDS) account means you can access funding through the [Adult Social Care Learning and Development Support Scheme \(LDSS\)](#). The LDSS can be used to support the cost of a comprehensive list of training opportunities and now includes The Oliver McGowan Mandatory Training on Learning Disability and Autism. Make sure you create or update your free ASC-WDS account to take full advantage of the LDSS.

⇒ [Log in or sign up to ASC-WDS](#)

Oliver McGowan Mandatory Training

Oliver McGowan Mandatory Training funding
The Department of Health and Social Care (DHSC) has confirmed the funding arrangements and reimbursement rates to support the rollout of 'Oliver's Training', as part of the Learning and Development Support Scheme (LDSS). Training completed between April 2025 and March 2026 will be eligible for reimbursement, on a first-come, first-served basis.

This funding is specific to Oliver's Training and is separate from the overall LDSS funding already available for other training and qualifications.

⇒ [Find out more](#)

Register for your place on the [upcoming national webinar](#) to learn more about the Oliver McGowan Code of Practice.

UPDATES FROM INFECTION PREVENTION CONTROL



NEW IPC CQC assessment preparation Pack for Care Homes

We are pleased to inform you that the October 2025 Pack is now available to order. It is a comprehensive innovative Pack to assist you with the evidence required to demonstrate CQC registration requirements and compliance with the Health and Social Care Act 2008: code of practice on the prevention and control of infections and related guidance (Code of practice).

A ring bound folder with 5 sections containing a wealth of information and resources, together with a supply of colour printed posters:

- Information on the key IPC documents from the Care Quality Commission and Department of Health and Social Care, the Code of practice
- A 38 page in-depth Assurance Tool to guide you through the complex process of ensuring you have the correct documented evidence and actions required to demonstrate IPC compliance against each of the 10 criterion of the Code of practice
- The 'Standard infection control precautions Assurance: Annual IPC Audit Tool' now includes an automatic 'RAG' rating system. This electronic Assurance Tool works in conjunction with the other 9 IPC audit and assurance tools in the Pack and the 'IPC Action Plan' template
- A supply of 21 posters, notices, flow charts and leaflets (a total of 50 printed posters)
- Other IPC information, including an 'Annual statement on compliance template', 'IPC risk assessment template' and job description addendums for all staff and IPC Leads
- Signposts to other IPC information, e.g. 'IPC Cleaning schedule and record templates'

Further information can be found at:

www.infectionpreventioncontrol.co.uk/resources/cqc-ipc-cqc-assessment-preparation-pack-for-care-homes/

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: 'Preparing for the winter season 2025'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/



Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.



Digital skills eLearning modules



We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

Carer Awareness Training on Zoom - Identifying and supporting carers: introducing York Carers Centre

This training is an opportunity for professionals to learn more about York Carers Centre, and the support available for unpaid carers in York: • the role of carers • the effect this role has on their lives. It's also an opportunity to explore how professionals can: • help identify carers early • recognise carers as 'partners' in care • help carers look after their own health and wellbeing

Access is via the City of York Council's, York Learning Pool. Please note you will need to create or log in to a Mylo account to book on this training. If you have any problems with the above please email wdu@york.gov.uk or call 01904 553017.

Tues 20th Jan 2026 - 1030 - 1230



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net.

Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code below. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net