



WEDNESDAY 5TH NOVEMBER 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 12th November at 10:30am – 11:30am.

If you would like to be adding to the mailing list to attend the meeting, please email. **hnyicb-voy.yorkplacequalitynursingteam@nhs.net**

Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



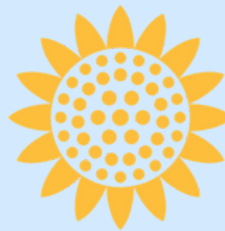
Humber and North Yorkshire
Health and Care Partnership

NHS
Humber and
North Yorkshire
Integrated Care Board (ICB)

LIVING WELL NEWSLETTER

North Yorkshire and York

St Leonard's Hospice



Refer your patients for free hospice care and support

If you're supporting someone with a life-limiting illness such as MND, COPD, heart failure, cancer or Parkinson's disease, our St Leonard's Hospice team can help, from diagnosis through to the end of life.

Any health or social care professional can refer a patient to St Leonard's for free care and support. If you're unsure whether someone is eligible, call 01904 777 770 and our team will be happy to advise.

We provide tailored care to people in York and the surrounding areas that meets individual needs, including: Outreach and wellbeing support, drop-in groups, In-Patient Unit care, Hospice@Home.

Early referral helps patients and families access the full range of free hospice support available.

CHRISTMAS CARE-ALL CONCERT

The Adult Social Care Nursing Team are holding a virtual Christmas Carols Concert on Microsoft Teams on 19th December 2025 10am - 12pm

See attached poster for more information.

You don't have to take part to attend the concert. If you would like an invitation, please email the Nursing Team hnyicb-voy.yorkplacequalitynursingteam@nhs.net with your name and email address.



Seated dance fitness



A high energy, fun, chair-based dance workout, which focuses on the use of arms, shoulders, back and core areas.

It is suitable for **everyone** including those preferring a low-impact activity or with reduced lower-body mobility

- **Tuesdays 5.30 – 6.15pm**
- **Fridays 3 – 3.45pm**

Bedale Leisure and Wellbeing Hub

northyorks.gov.uk/active



Part of



UPDATES FROM SKILLS FOR CARE



A message from Deborah Sturdy

October has been another busy month for social care nursing! The Care Show in Birmingham was buzzing, and it was great to see the social care nursing stand attracting lots of visitors. It feels like we really are having an impact. I was pleased to see so many people on the day I attended and made myself a promise to go for two days in the spring so I can catch up more.

I was on the Skills for Care panel session about delegation, which seemed to go well. It is always good to share a platform with colleagues and hear a range of views on what is happening across the delegation debate...



[Read the full article here](#)

Shining a spotlight on...

The benefits of Learning Disability Nursing in Adult Social Care

By Michael Fullerton (RNLD), Director of Wellbeing, Strategy and Collaboration at Achieve Together

The images of working directly in long stay hospitals 30 years ago still haunt me. While I was able to go home following my shifts, the people who endured living in those institutions could not leave. It is memories such as these that continue to drive my desire to do what I possibly can to ensure people with learning disabilities have the same life chances as others.

[Read the full article here](#)



Build your understanding of the Care Workforce Pathway

We're working with over 90 partners to adopt the Care Workforce Pathway, a universal career structure for adult social care. These organisations range from micro care providers to large nationals and care associations, representing a workforce of over 250,000 people. Their insights are helping us refine the Pathway and its resources, to ensure it meets the needs of the sector.

Whatever your role, building your knowledge of the Care Workforce Pathway will help to strengthen sector understanding of how it can develop the adult social care workforce and the benefits it offers.

⇒ [Find out more](#)

UPDATES FROM SKILLS FOR CARE



Support for leaders and managers

Save the date: The Managers Conference 2026
Monday 9 March 2026 17:45 onwards - Tuesday
10 March 08:15 - 15:45 | Wyboston Lakes
Resort, Bedfordshire

Following the huge success of previous events, we're once again partnering with National Care Forum to host the extremely popular Managers Conference.

This networking event with overnight accommodation will champion and support the crucial role of managers in adult social care. The programme includes a mix of conference sessions and practical workshop options, as well as panel discussions.

⇒ [Find out more](#)

Being prepared for CQC assessment seminars

New dates available through November 2025 to March 2026

This seminar is for services that want to understand practical ways to be ready for assessment.

- Learn about the CQC Assessment Framework and the latest areas of assessment focus.
- Understand successful approaches to preparing your staff for CQC assessment.
- Discover what you will need to evidence to demonstrate your service meets or exceeds what the CQC expects.

⇒ [Book now](#)

Access funding for training with a free ASC-WDS account

Having an up-to-date Adult Social Care Workforce Data Set (ASC-WDS) account means you can access funding through the [Adult Social Care Learning and Development Support Scheme \(LDSS\)](#). The LDSS can be used to support the cost of a comprehensive list of training opportunities and now includes The Oliver McGowan Mandatory Training on Learning Disability and Autism. Make sure you create or update your free ASC-WDS account to take full advantage of the LDSS.

⇒ [Log in or sign up to ASC-WDS](#)

Oliver McGowan Mandatory Training

Oliver McGowan Mandatory Training funding
The Department of Health and Social Care (DHSC) has confirmed the funding arrangements and reimbursement rates to support the rollout of 'Oliver's Training', as part of the Learning and Development Support Scheme (LDSS). Training completed between April 2025 and March 2026 will be eligible for reimbursement, on a first-come, first-served basis.

This funding is specific to Oliver's Training and is separate from the overall LDSS funding already available for other training and qualifications.

⇒ [Find out more](#)

Register for your place on the [upcoming national webinar](#) to learn more about the Oliver McGowan Code of Practice.

UPDATES FROM THE CARE QUALITY COMMISSION



National adult social care recruitment campaign

The Department of Health and Social Care's successful 'Make Care Your Career' campaign returns this October to connect passionate people with rewarding roles in care. Running until March 2025, the campaign will feature real care workers and recipients, showcasing the rewarding nature of care work and career progression opportunities.

To make the most of the campaign:

- Post your vacancies on the campaign website so jobseekers can find your roles easily.
- Align recruitment activities such as job fairs or open days with the campaign period.
- Use free campaign resources, including posters and social media templates.
- Add the 'Make Care Your Career' logo to your materials to link with the national campaign.

[Find out more](#)

Latest local authority assessment reports

In October we have published 11 new reports of findings from our local authority assessments. Our assessments look at how well local authorities are meeting their responsibilities to ensure people have access to adult social care and support.

The latest published reports are for the following local authorities:

- London Borough of Croydon
- East Sussex County Council
- Reading Borough Council
- Swindon Borough Council
- Leeds City Council
- Calderdale Council
- East Riding of Yorkshire Council
- Stockton-on-Tees Borough Council
- Bradford Council
- Hull City Council
- North Yorkshire Council

Click the link below to read the most up to date reports and find out where upcoming assessments will take place.

[Read our latest reports](#)

Deprivation of Liberty Safeguards (DoLS)

In a system struggling to cope, many people subject to DoLS authorisations are not having their rights upheld in the way that the system intended. In our last State of Care report, we called for urgent action to ensure that the system does not fail people in the future. We remain concerned that the current system is not effectively protecting the rights of many people who use health and social care services. Added to this, the level of understanding among staff of how and when to apply the safeguards, and the need to review restrictions regularly to ensure they remain relevant, continues to vary across both adult social care and hospital settings.

[Read more](#)

UPDATES FROM THE CARE QUALITY COMMISSION



Integrated care systems (ICSs) continue to face challenges in addressing health inequalities, shifting care closer to home, and supporting older populations.

- Financial constraints remain the dominant barrier to progress – systems cite insufficient funding and competing national priorities as limiting capacity for transformational change.
- There is some caution in confidence to deliver the ‘three shifts’ in the government’s 10 Year Health Plan – more than half of respondents to a survey of ICS leaders were moderately confident and around a quarter expressed no confidence at all.

Local authorities are working closely with public health to provide targeted interventions, to prevent future care needs and avoid hospital admissions.

Partnership working across integrated teams and including voluntary partners was key to aiding smooth and timely discharge. However, waiting lists and a lack of capacity in homecare caused delays. To address this, some local authorities provided bridging services.

Barriers to effective reablement included reablement capacity in some authorities, a lack of skill and capacity in private homecare services, delays and workforce shortages in occupational therapy, and the impact of Care Act assessment waiting times.

Homecare capacity and capability remains an issue. Shortages of skilled staff coupled with a lack of homecare service providers in some areas meant they struggled to address long delays and waiting lists, which affects people’s health and wellbeing. This was especially the case in rural areas.

[Read more](#)

Article: Chris Badger shares his vision for adult social care

In his first article for Care Management Matters, Chris Badger, Chief Inspector for Adult Social Care and Integrated Care, shares his vision for the adult social care sector.

Chris describes his priorities for improving adult social care, including how regulation can support safe, high-quality care for people who rely on services. And reflects on the challenges providers face and the importance of working collaboratively to address them.

He also explains how CQC plans to engage with providers, respond to emerging issues, and strengthen oversight across the sector.

[Read the article on CMM](#)



UPDATES FROM THE CARE QUALITY COMMISSION



Adult social care

The end of new care worker visas is likely to put further pressure on recruitment, making it more important than ever that a sector-wide workforce strategy is agreed and the recently announced fair pay agreement has an impact.

More community services are urgently needed to help people stay in their own homes longer. However, we have identified factors that could limit the growth of the homecare sector.

Our local authority assurance work has found delays for people in getting access to homecare due to shortages of homecare staff and shortages in the workforce delivering short-term care to people recovering at home after a hospital stay. Capacity in rehabilitation, reablement, and recovery services is consistently the biggest cause of delayed discharges nationally.

[Read more](#)

The state of health and adult social care in England 2024/25

Our annual State of Care report, assessing the quality of health and adult social care in England, has been published.

The report warns that the system remains under significant strain as it prepares for a major shift from hospital to community-based care. While there are examples of innovation, community services need greater investment to deliver the ambitions of the government's 10-Year Health Plan.

In adult social care, the end of new care worker visas is expected to add recruitment pressures, making a sector-wide workforce strategy and fair pay agreement essential. Shortages in homecare, rehabilitation, and reablement services continue to delay access to care and contribute to hospital discharge delays.

[Read more](#)

[Read the report](#)

Yorkshire & Humber Care Home Support Network delivered on MS Teams

18th November 14:00 – 16:30

Best Practice end of life workshop designed for frontline staff working in care homes

Please sign in on laptop or desktop as we will be using breakout rooms

Facilitators include:

- Lisa Choma and Suzanne Vear, Macmillan Nurse Specialist for Palliative Care Education in Care Homes at Locala.
- Dr Ali Cracknell, Consultant in Medicine for Older People at Leeds Teaching Hospitals NHS Trust,
- Sarah Stanbury, Project manager and RGN at Improvement Academy
- Dr Ellie Flatt, Clinical Leadership Fellow at Improvement Academy
- Helen Brown, MatNeo Workstream Lead

Topics covered will include:

- Recognition and management of end of life
- Accessing additional support for residents
- The impact on staff caring for residents

This event will be hosted by:
ImprovementAcademyand Y & H Care Home Network

If you would like to register to attend, please email: Academy@yhia.nhs.uk

UPDATES FROM INFECTION PREVENTION CONTROL



NEW IPC CQC assessment preparation Pack for Care Homes

We are pleased to inform you that the October 2025 Pack is now available to order. It is a comprehensive innovative Pack to assist you with the evidence required to demonstrate CQC registration requirements and compliance with the Health and Social Care Act 2008: code of practice on the prevention and control of infections and related guidance (Code of practice).

A ring bound folder with 5 sections containing a wealth of information and resources, together with a supply of colour printed posters:

- Information on the key IPC documents from the Care Quality Commission and Department of Health and Social Care, the Code of practice
- A 38 page in-depth Assurance Tool to guide you through the complex process of ensuring you have the correct documented evidence and actions required to demonstrate IPC compliance against each of the 10 criterion of the Code of practice
- The 'Standard infection control precautions Assurance: Annual IPC Audit Tool' now includes an automatic 'RAG' rating system. This electronic Assurance Tool works in conjunction with the other 9 IPC audit and assurance tools in the Pack and the 'IPC Action Plan' template
- A supply of 21 posters, notices, flow charts and leaflets (a total of 50 printed posters)
- Other IPC information, including an 'Annual statement on compliance template', 'IPC risk assessment template' and job description addendums for all staff and IPC Leads
- Signposts to other IPC information, e.g. 'IPC Cleaning schedule and record templates'

Further information can be found at:

www.infectionpreventioncontrol.co.uk/resources/cqc-ipc-cqc-assessment-preparation-pack-for-care-homes/

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: 'Preparing for the winter season 2025'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/



Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.



Digital skills eLearning modules



We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

Carer Awareness Training on Zoom - Identifying and supporting carers: introducing York Carers Centre

This training is an opportunity for professionals to learn more about York Carers Centre, and the support available for unpaid carers in York: • the role of carers • the effect this role has on their lives. It's also an opportunity to explore how professionals can: • help identify carers early • recognise carers as 'partners' in care • help carers look after their own health and wellbeing

Access is via the City of York Council's, York Learning Pool. Please note you will need to create or log in to a Mylo account to book on this training. If you have any problems with the above please email wdu@york.gov.uk or call 01904 553017.

Tues 20th Jan 2026 - 1030 - 1230



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net.

Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code below. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net