



WEDNESDAY 8TH OCTOBER 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 15th October at 10:30am – 11:30am.
If you would like to be adding to the mailing list to
attend the meeting, please email. **[hnyicb-
voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)**
Previous meeting slides and documents can be
found online here



Humber and North
Yorkshire Living Well
Newsletters can be found
online along with more
information about
Learning Disabilities and
SEND.



Humber and North Yorkshire
Health and Care Partnership

NHS
Humber and
North Yorkshire
Integrated Care Board (ICB)

LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM SKILLS FOR CARE



Oliver McGowan Mandatory Training

The Oliver McGowan Code of Practice explains how health and care providers must train their staff about learning disability and autism. The training must match the staff member's job role.

The Code of Practice became final on 6 September 2025. Find out more about the Code of Practice on our website or attend the event:

Overview of the mandatory training requirement on learning disability and autism: What you need to know about the Code of Practice

Thursday 13 November | 14:30 - 16:00 | Zoom

Join us for this webinar to learn about the Oliver McGowan Code of Practice. We'll explain how Care Quality Commission (CQC) registered providers can give their staff the right training on learning disability and autism, based on their job roles.

[Book now](#)

National adult social care recruitment campaign returns this October

The Department of Health and Social Care's 'Make Care Your Career' campaign returns this October to connect passionate people with rewarding roles in care. Previous campaigns have successfully increased interest in working in the adult social care sector. Make the most of this by posting your vacancies on the campaign website, tying your recruitment activities into the campaign and using the free campaign resources such as posters, social media content and advert templates.

⇒ [Find out more](#)

Boost your digital skills in adult social care

Explore our free eLearning modules designed to build digital confidence and capability across adult social care. Developed with sector input and aligned to the [Digital Skills Framework](#), the seven bitesize modules cover key topics like data, security, ethical use of technology, and person-centred care. You can do the modules individually, or all seven to earn certificates and enhance your digital knowledge.

⇒ [Explore the eLearning](#)

Developing your workforce

How the Care Workforce Pathway supports your digital growth

The Care Workforce Pathway maps out clear routes for developing a career in care. As adult social care becomes more digitised, having the right digital skills and confidence is vital to working effectively. The Pathway highlights the digital knowledge needed for your role, or the role you want, and signposts learning opportunities to support your growth. By building your digital skills, you can deliver better care, work more efficiently and progress into new opportunities within the sector.

⇒ [Find out more about the Pathway](#)

A regional focus on our latest flagship data report

Thursday 23 October 2025 | 09:30 - 11:30 | Online

Join us for a regionally focused look at our newly published 'The state of the adult social care sector and workforce in England' 2025 report. You'll learn about what the latest data in the report is telling us about the adult social care workforce in your area and discover the benefits of data at a regional, system and local level.

⇒ [Register for the event](#)

UPDATES FROM INFECTION PREVENTION CONTROL



The latest Bulletin from the Community Infection Prevention and Control Team focuses on: **‘SCABIES’**.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/

Reducing medicines waste in Humber and North Yorkshire



In Humber and North Yorkshire 3.4 million medicine items are wasted unnecessarily every year, through patients filling repeat prescriptions where they no longer require medication.

The ICB is launching a marketing communications campaign in September aimed at reducing medicines unnecessarily ordered on repeat prescriptions. The campaign will target a primary audience of patients aged 65 and over as this group are more likely to have medications on repeat prescriptions. The secondary audience are people over 45 with a long-term condition.

As part of the campaign, we're also asking Care Homes to be mindful when ordering oral nutritional substitutes and take a moment each month to check what is needed for the people in their care.

More information can be found at <https://letsgetbetter.co.uk/yourmeds/>



Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

LEARNING & DEVELOPMENT



Digital skills eLearning modules



We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

Carer Awareness Training on Zoom - Identifying and supporting carers: introducing York Carers Centre

This training is an opportunity for professionals to learn more about York Carers Centre, and the support available for unpaid carers in York: • the role of carers • the effect this role has on their lives. It's also an opportunity to explore how professionals can: • help identify carers early • recognise carers as 'partners' in care • help carers look after their own health and wellbeing

Access is via the City of York Council's, York Learning Pool. Please note you will need to create or log in to a Mylo account to book on this training. If you have any problems with the above please email wdu@york.gov.uk or call 01904 553017.

Here are the future dates to choose from all 1030-1230:

Tues 21st Oct 2025

Tues 20th Jan 2026



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net.

Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code below. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net