



**WEDNESDAY 10<sup>TH</sup> SEPTEMBER 2025**

### What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)



Your next Care Connected meeting is on  
**Wednesday 17<sup>th</sup> September at 10:30am – 11:30am.**  
If you would like to be adding to the mailing list to  
attend the meeting, please email. **[hnyicb-  
voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)**  
Previous meeting slides and documents can be  
found online here



Humber and North  
Yorkshire Living Well  
Newsletters can be found  
**online** along with more  
information about  
Learning Disabilities and  
SEND.



Humber and North Yorkshire  
Health and Care Partnership



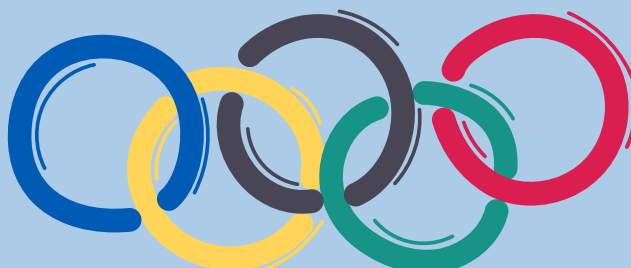
## LIVING WELL NEWSLETTER

North Yorkshire and York

## UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB

Another fantastic competition for this years Care Provider Olympics. Over 50 providers participated during the six week event. The new weekly events were well received and teams had a lot of fun getting creative, showing their chef skills and donned their aprons for bake off week. Well done to everyone who took part!!

The closing ceremony is on 26<sup>th</sup> September via MS Teams, if you would to attend please email the Nursing Team - [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)



# AND THE 2025 WINNERS ARE

## Older Adults Category

1<sup>st</sup> place - Sycamore Hall

2<sup>nd</sup> place - Kirkwood Hall

3<sup>rd</sup> place - Greyfriars Lodge

## Younger Adults & LD Category

1<sup>st</sup> place - Sherbutt House

2<sup>nd</sup> place - Cauwood Day Service

3<sup>rd</sup> place - Amitola Communities

## Reducing medicines waste in Humber and North Yorkshire



In Humber and North Yorkshire 3.4 million medicine items are wasted unnecessarily every year, through patients filling repeat prescriptions where they no longer require medication.

The ICB is launching a marketing communications campaign in September aimed at reducing medicines unnecessarily ordered on repeat prescriptions. The campaign will target a primary audience of patients aged 65 and over as this group are more likely to have medications on repeat prescriptions. The secondary audience are people over 45 with a long-term condition.

As part of the campaign, we're also asking Care Homes to be mindful when ordering oral nutritional substitutes and take a moment each month to check what is needed for the people in their care.

More information can be found at <https://letsgetbetter.co.uk/yourmeds/>



We would like to invite you to attend the 36th in the series of Enhancing Care for Older People (EnCOP) webinar: **Supporting Ageing Well - Tackling Loan Sharks: An insight into illegal money lending - the detrimental impact it can have on lives and what support is available**

The Webinar will take place on **Tuesday 16<sup>th</sup> September 2025 at 13:30-15:00** and the joining link is below:

Microsoft Teams meeting - [Click here to join the meeting](#)

Information on accessibility features in Teams can be found here:

<https://support.microsoft.com/en-us/office/accessibility-support-for-microsoft-teams-d12ee53f-d15f-445e-be8d-f0ba2c5ee68f> and you can contact us with any other accessibility questions.

The webinar will be recorded and will be available after the session.



Gas Safety Week 2025 is taking place from 8th - 14th September, and once again we invite you to take part in the industry's largest awareness week, to help promote gas safety amongst the public and drive home the importance of getting all gas appliances safety checked annually by a Gas Safe registered engineer.

The theme for this year is 'Looking after your home, friends, and family', emphasising that everyone has a role in keeping the nation gas safe. So, whether you're responsible for your own family's gas safety, own rental properties, or can simply share safety advice with those around you, we can all make a difference.

Need to jumpstart your support for the week? Download the toolkit today.

We are pleased to announce that the Gas Safety Week 2025 toolkit is available to download on the Gas Safety Week website. The toolkit features new materials aligned with this year's theme. Including social assets, a leaflet, poster, factsheets, and other resources that are tailor-made to share across your own channels, business, and community.

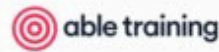
Visit the Gas Safety Week website to download the toolkit and access all the resources you need to help you support the week.

[Download the toolkit now](#)

## Be a part of Dementia Forward's 3rd annual U&ME Conference



### Creating Change Shaping the Future of Young Onset Dementia Support



Tuesday 14th October  
 9am to 5pm  
 Leeds United FC, Elland Road, Leeds LS11 0ES

**For more information:**  
Visit: [www.dementiaforward.org.uk](http://www.dementiaforward.org.uk)  
Call: 01765 601224



## Creating Change – the third annual U&ME Conference for Young Onset Dementia

Date: Tuesday 14 October 2025

Time: 9:30am - 5pm (stallholders from 9am; delegate registration from 9:30am; conference begins at 10am)

Location: Elland Road Stadium, Leeds LS11 0ES

The conference will be opened by Professor Martin Green OBE, CE of Care England, who has described young onset dementia as “one of the biggest challenges facing the care sector.”

Throughout the day we will explore the theme of Creating Change, including:

- Change not Crisis - an in-depth look at mental health wards and sectioning, led by Emma Wolverson (Dementia UK) alongside a carer with lived experience and an insight into associated funding
- Creating Change in Care Settings - learning from care experts who have successfully adapted services for young onset dementia
- Creating Community - exploring how arts, sport and other community initiatives, including the work being done at Leeds United Football Club, can support people
- Changing Clinical Care - looking at why diagnosis and clinical practice need to change, with examples of where this has been done and how
- Workshops - on inspiring culture change on both a large scale - influencing practice across the country - and on a small scale for the individual
- Marketplace - a variety of stalls from businesses, voluntary sector organisations and researchers, giving you the chance to network and connect

Tickets are priced at £50, which includes lunch and refreshments throughout the day.  
Available here: [youngonsetdementia.org.uk](http://youngonsetdementia.org.uk)



# UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



**We are delighted to announce that our International Community Nurse of the Year Award 2025 is now open!**

This award celebrates the contribution of community nurses who did their first nurse training outside the UK, and is given to one outstanding Registered Nurse working in England, Wales or Northern Ireland, each year. The winner will receive their award at the QICN Annual Awards Ceremony in November.

Calling all nurse managers, nominate a colleague now via the button below!

The full list of eligibility criteria is available on [our website](#).

[Nominate a colleague](#)

**The deadline for nominations is Monday 22nd September 2025 23:59pm.**

**Taking place online from 7th–9th October 2025, this event is a celebration of community nursing and will focus on the theme of 'Leading Equitable Care'.**



Day 1 will be focused on leadership across different community settings;

Day 2 will look at poverty and inequities and

Day 3 will delve into community nursing research and innovation.

You'll hear from a host of inspirational speakers including Prof Calvin Moorley MBE, Dr Emma Wadey, and Prof Sarah Redsell. You can [view the full programme here](#).

Don't forget that your ticket will allow you to listen back to the content for a limited time, giving you the chance to catch up any sessions you're unable to attend on the day.

Plus, there are free or discounted tickets for staff of Organisational Members, Students, Queen's Nurses and Retired Queen's Nurses. [Click here](#) for more details.

[Book tickets](#)

# UPDATES FROM INFECTION PREVENTION CONTROL



We are pleased to inform you that our next IPC Training Event for Care Homes and Domiciliary Care Staff will take place on **Monday 13<sup>th</sup> October, 2025**.

This outstanding training event is ideal for Infection Prevention Leads, Managers, Head Housekeepers and other Team members. It is suitable for individual or group attendance.

**Venue:** The Golden Lion Hotel (Mowbray Suite), 114 High Street, Northallerton, North Yorkshire DL7 8PP

**Time:** 8.45am - 4.00pm

**Price:** £85.00 per delegate

There is limited car parking on site and a large car park very close to the venue. Refreshments and a buffet lunch will be provided.

If you and/or colleague(s) would like to attend, please complete and return the booking form to our generic email address, making sure you advise of any dietary or other requirements.

[Book your place here](#)

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: '**Keeping hydrated**'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

## New Quality Assured Care Learning Service (QACLS) case studies

High-quality training is vital for a skilled, confident adult social care workforce.

The Quality Assured Care Learning Service (QACLS) benchmarks training providers, courses, and qualifications, helping employers choose learning they can trust. For providers, the process is an opportunity to refine and strengthen their offer.

We've recently published case studies showcasing providers who have achieved QACLS approval, sharing how the service supported them to deliver accessible, relevant training that improves outcomes for staff and people who draw on care.

⇒ [Explore the case studies](#)

## A regional focus on our latest flagship data report

**Thursday 23 October 2025 | 09:30 - 11:30 | Online**

Join us for a regionally focused look at our newly published 'The state of the adult social care sector and workforce in England' 2025 report. You'll learn about what the latest data in the report is telling us about the adult social care workforce in your area and discover the benefits of data at a regional, system and local level.

⇒ [Register for the event](#)

## Take a virtual tour of the ASC-WDS

**Thursday 25 September | 10:30 – 11:30 | Zoom**

Join us at our webinar designed to give social care providers a demonstration of how the Adult Social Care Workforce Data Set (ASC-WDS) service works.

It will be a practical run-through of the service and will show you first-hand the key features which are already being used by over 20,000 care providers.

⇒ [Register now](#)

## Registered Manager Network Meetings

**Scarborough & District, covering Scarborough, Whitby, Ryedale and Filey**

**Next meeting 25 September**

Registered managers, it's never been more important to belong to a community of peers. If you're interested in joining any of these networks please register [here](#) or for further information please contact: [t.nichola.greenwood@skillsforcare.org.uk](mailto:t.nichola.greenwood@skillsforcare.org.uk) or

[Bethany.Simmonds@skillsforcare.org.uk](mailto:Bethany.Simmonds@skillsforcare.org.uk)



### **Registered manager webinar | Getting stronger – how digital can work for you**

Thursday 18 September | 10:00 – 11:00 | Online

This one-hour webinar is designed to support frontline managers in harnessing and integrating digital technology in their service. Join us to learn about the training available to upskill yourself and your workforce and how to access the right training opportunities to use digital, data, and technology effectively and ethically.

⇒ [Book now](#)

### **Webinars introducing our workforce planning resources**

Monday 22 September 2025 | Online

Join us at one of our one-hour webinars for an overview of our free workforce planning resources. We'll introduce workforce planning, explore Skills for Care's workforce planning support for those in strategic or operational roles, and share best practice examples.

- [Book now for an overview of our strategic workforce planning resources](#): This is for adult social care commissioners and others with market shaping and planning responsibilities.
- [Book now for an overview of our operational workforce planning resources](#): This is for leaders, managers, and workforce planning and HR leads working within adult social care services.

### **Registered manager webinar | AI: Starting small, growing smarter**

Thursday 25 September | 10:00 – 11:00 | Online

In partnership with The Outstanding Society, this webinar is designed to support frontline managers to take their first steps into the world of artificial intelligence (AI).

Focusing on low-risk, practical ways to get started, explore how AI can support everyday tasks, reduce admin pressures, and improve decision-making, without the need for technical expertise or major investment.

⇒ [Book now](#)

### **Being prepared for CQC assessment seminar – New dates added**

September and October dates available

This seminar is for services that want to understand practical ways to be ready for assessment.

- Learn about the CQC Assessment Framework and the latest areas of assessment focus.
- Understand successful approaches to preparing your staff for CQC assessment.
- Discover what you will need to evidence to demonstrate your service meets or exceeds what the CQC expects.

⇒ [Book now](#)



## **Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025**



This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

### **Dates**

**19<sup>th</sup> November 1400 - 1600**

**To book a place, please email [clare.markwell@nhs.net](mailto:clare.markwell@nhs.net)**

## **The Adult Social Care Nursing Team Training Packages**

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team [Hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:Hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

# LEARNING & DEVELOPMENT



## Digital skills eLearning modules



We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

## Carer Awareness Training on Zoom - Identifying and supporting carers: introducing York Carers Centre

This training is an opportunity for professionals to learn more about York Carers Centre, and the support available for unpaid carers in York: • the role of carers • the effect this role has on their lives. It's also an opportunity to explore how professionals can: • help identify carers early • recognise carers as 'partners' in care • help carers look after their own health and wellbeing

Access is via the City of York Council's, York Learning Pool. Please note you will need to create or log in to a Mylo account to book on this training. If you have any problems with the above please email [wdu@york.gov.uk](mailto:wdu@york.gov.uk) or call 01904 553017.

Here are the future dates to choose from all 1030-1230:

Tues 21st Oct 2025

Tues 20th Jan 2026



## FURTHER INFORMATION

### Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email [yhs-tr.s2s.york@nhs.net](mailto:yhs-tr.s2s.york@nhs.net) This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net).

Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



### Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code below. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)