



WEDNESDAY 27TH AUGUST 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 3rd September at 10:30am – 11:30am.

If you would like to be adding to the mailing list to attend the meeting, please email. **hnyicb-voy.yorkplacequalitynursingteam@nhs.net**

Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire
Health and Care Partnership

NHS
Humber and
North Yorkshire
Integrated Care Board (ICB)

LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB



North Yorkshire and York Care Provider Olympics 2025



The 2025 Olympics competition has come to a close. To everyone who took part in this fantastic initiative, well done and thank you very much.

Please ensure scores are submitted by 29th August to **hnyicb-voy.yorkplacequalitynursingteam@nhs.net**

Wishing everyone the very best of luck.

If you would like to share any photos or stories from your event, please send to the above email address to be shared in our bulletins.

Reducing medicines waste in Humber and North Yorkshire



In Humber and North Yorkshire 3.4 million medicine items are wasted unnecessarily every year, through patients filling repeat prescriptions where they no longer require medication.

The ICB is launching a marketing communications campaign in September aimed at reducing medicines unnecessarily ordered on repeat prescriptions. The campaign will target a primary audience of patients aged 65 and over as this group are more likely to have medications on repeat prescriptions. The secondary audience are people over 45 with a long-term condition.

As part of the campaign, we're also asking Care Homes to be mindful when ordering oral nutritional substitutes and take a moment each month to check what is needed for the people in their care.

More information can be found at <https://letsgetbetter.co.uk/yourmeds/>



We would like to invite you to attend the 36th in the series of Enhancing Care for Older People (EnCOP) webinar: **Supporting Ageing Well - Tackling Loan Sharks: An insight into illegal money lending - the detrimental impact it can have on lives and what support is available**

The Webinar will take place on **Tuesday 16th September 2025 at 13:30-15:00** and the joining link is below:

Microsoft Teams meeting - [Click here to join the meeting](#)

If you have any additional needs, please email michelle.coleman12@nhs.net and we will do what we can to help you.

During the session

We will keep participants muted and cameras turned off whilst we are presenting. This avoids distracting our speakers and reduces sensory stimulation which is important for some people. However, if you wish to ask a question you can do this by adding it to the chat box.

If you need a break at any time during the session, then please leave the meeting and re-join again when you feel ready.

Information on accessibility features in Teams can be found here:

<https://support.microsoft.com/en-us/office/accessibility-support-for-microsoft-teams-d12ee53f-d15f-445e-be8d-f0ba2c5ee68f> and you can contact us with any other accessibility questions.

The webinar will be recorded and will be available after the session.

Specialist Palliative Care Team (SPCT) Service Review 2025

You are invited to take this:

Specialist Palliative Care Team (SPCT) Service Review 2025

Hello! We need your help... we would be extremely grateful if you could take 5 minutes to complete this short survey which will contribute towards improvements in our specialist palliative care service. Please respond by Tuesday 2nd September 2025. Please share with your teams for completion.

Thank you!

[Click here to complete the survey.](#)



Gas Safety Week 2025 is taking place from 8th - 14th September, and once again we invite you to take part in the industry's largest awareness week, to help promote gas safety amongst the public and drive home the importance of getting all gas appliances safety checked annually by a Gas Safe registered engineer.

The theme for this year is 'Looking after your home, friends, and family', emphasising that everyone has a role in keeping the nation gas safe. So, whether you're responsible for your own family's gas safety, own rental properties, or can simply share safety advice with those around you, we can all make a difference.

Need to jumpstart your support for the week? Download the toolkit today.

We are pleased to announce that the Gas Safety Week 2025 toolkit is available to download on the Gas Safety Week website. The toolkit features new materials aligned with this year's theme. Including social assets, a leaflet, poster, factsheets, and other resources that are tailor-made to share across your own channels, business, and community.

Visit the Gas Safety Week website to download the toolkit and access all the resources you need to help you support the week.

[Download the toolkit now](#)

URGENT SAFETY ALERT – Fire Risk Associated with Emollient Skin Creams

We are writing to share an important Medicines and Healthcare products Regulatory Agency (MHRA) safety alert regarding the use of emollient skin creams in care settings. These products are vital in managing dry skin conditions such as eczema, psoriasis, and ichthyosis, but they carry a serious fire risk when residue builds up on fabrics.

Key Risk

- Emollients (including paraffin-based and paraffin-free) can transfer from skin to clothing, bedding, dressings, and soft furnishings.
- Fabric with dried-on emollient can ignite much more quickly and burn more intensely when exposed to a naked flame or heat source.
- Washing at high temperatures may reduce but does not completely remove the residue.
- The risk is very rare but can be fatal, and incidents have occurred in the UK.

Those Most at Risk

- Residents who smoke or are exposed to naked flames/heat sources.
- Those with reduced mobility or who are bedbound.
- Individuals using large amounts of emollients over large body areas.

Actions Required in Care Homes

1. Do not stop using emollients – they are important for skin care. Continue as prescribed.
2. Risk Communication – Ensure all staff, residents, and families understand the fire risk.
3. Flame & Heat Avoidance – Residents should not smoke, cook, or sit close to open fires, gas hobs, halogen heaters, or candles when wearing clothes or dressings contaminated with emollients.
4. Clothing & Bedding Care – Change and wash daily where possible at a high temperature; use uncontaminated throws or covers on chairs; rotate bedding frequently.
5. Smoking Risk Reduction – Offer smoking cessation support; if smoking continues, consider supervised smoking, safety lighters, and positioning away from combustible materials.
6. Engage Fire Services – Contact your local Fire and Rescue Service for on-site advice and risk reduction strategies.
7. Documentation – Record that residents and carers have been informed of the risks and advice given.

Resources

The MHRA, in collaboration with the National Fire Chiefs Council, has developed free resources to support awareness:

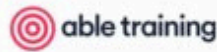
- Information leaflet for residents and carers
- Posters for communal areas
- 60-second safety video

These are available at: [Safe use of emollient skin creams to treat dry skin conditions - GOV.UK](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/641212/Safe_use_of_emollient_skin_creams_to_treat_dry_skin_conditions.pdf)

Be a part of Dementia Forward's 3rd annual U&ME Conference



Creating Change Shaping the Future of Young Onset Dementia Support



Tuesday 14th October
 9am to 5pm
 Leeds United FC, Elland Road, Leeds LS11 0ES

For more information:
Visit: www.dementiaforward.org.uk
Call: 01765 601224



Creating Change – the third annual U&ME Conference for Young Onset Dementia

Date: Tuesday 14 October 2025

Time: 9:30am - 5pm (stallholders from 9am; delegate registration from 9:30am; conference begins at 10am)

Location: Elland Road Stadium, Leeds LS11 0ES

The conference will be opened by Professor Martin Green OBE, CE of Care England, who has described young onset dementia as “one of the biggest challenges facing the care sector.”

Throughout the day we will explore the theme of Creating Change, including:

- Change not Crisis - an in-depth look at mental health wards and sectioning, led by Emma Wolverson (Dementia UK) alongside a carer with lived experience and an insight into associated funding
- Creating Change in Care Settings - learning from care experts who have successfully adapted services for young onset dementia
- Creating Community - exploring how arts, sport and other community initiatives, including the work being done at Leeds United Football Club, can support people
- Changing Clinical Care - looking at why diagnosis and clinical practice need to change, with examples of where this has been done and how
- Workshops - on inspiring culture change on both a large scale - influencing practice across the country - and on a small scale for the individual
- Marketplace - a variety of stalls from businesses, voluntary sector organisations and researchers, giving you the chance to network and connect

Tickets are priced at £50, which includes lunch and refreshments throughout the day.
Available here: youngonsetdementia.org.uk



Social Care Resilience-based Clinical Supervision

Do you know any nurses working in social care – please encourage them to apply to do our FREE Resilience-based clinical supervision (RBCS) programme

FoNS was commissioned to offer up to 1000 places on the RBCS programme to registered nurses or registered nursing associates working in the social care sector. This includes domiciliary, community and care homes.

To date we have had 335 people complete the programme.

We still have over 500 places to offer...so if you know anyone who may like to do the RBCS programme please register now.

We have a whole host of cohorts starting at different times on offer ready for filling in September and October - places are filling fast!

Go to the [FoNS website page](#) to find out more or view [our brand new brochure](#)

Primary Care Nursing: How to Boost Well-being and Build Resilience

In case you missed it, RBCS feature in RCNi's Primary Health Care Journal. An editorial about restorative clinical supervision and how this can support the well-being and resilience of nurses within primary care.

[Read the editorial](#)

Diabetes and Community Nursing

Our very own Sue Hill has also been writing alongside Richard Holt about diabetes and community nursing. Read the article in the British Journal of Community Nursing to find out more about the unsustainable burden of diabetes on community nursing teams.

[Read diabetes and community nursing](#)

UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



We are delighted to announce that our International Community Nurse of the Year Award 2025 is now open!

This award celebrates the contribution of community nurses who did their first nurse training outside the UK, and is given to one outstanding Registered Nurse working in England, Wales or Northern Ireland, each year. The winner will receive their award at the QICN Annual Awards Ceremony in November.

Calling all nurse managers, nominate a colleague now via the button below!

The full list of eligibility criteria is available on [our website](#).

[Nominate a colleague](#)

The deadline for nominations is Monday 22nd September 2025 23:59pm.

Taking place online from 7th–9th October 2025, this event is a celebration of community nursing and will focus on the theme of ‘Leading Equitable Care’.



Day 1 will be focused on leadership across different community settings;

Day 2 will look at poverty and inequities and

Day 3 will delve into community nursing research and innovation.

You'll hear from a host of inspirational speakers including Prof Calvin Moorley MBE, Dr Emma Wadey, and Prof Sarah Redsell. You can [view the full programme here](#).

Don't forget that your ticket will allow you to listen back to the content for a limited time, giving you the chance to catch up any sessions you're unable to attend on the day.

Plus, there are free or discounted tickets for staff of Organisational Members, Students, Queen's Nurses and Retired Queen's Nurses. [Click here](#) for more details.

[Book tickets](#)

UPDATES FROM INFECTION PREVENTION CONTROL



We are pleased to inform you that our next IPC Training Event for Care Homes and Domiciliary Care Staff will take place on **Monday 13th October, 2025**.

This outstanding training event is ideal for Infection Prevention Leads, Managers, Head Housekeepers and other Team members. It is suitable for individual or group attendance.

Venue: The Golden Lion Hotel (Mowbray Suite), 114 High Street, Northallerton, North Yorkshire DL7 8PP

Time: 8.45am - 4.00pm

Price: £85.00 per delegate

There is limited car parking on site and a large car park very close to the venue. Refreshments and a buffet lunch will be provided.

If you and/or colleague(s) would like to attend, please complete and return the booking form to our generic email address, making sure you advise of any dietary or other requirements.

[Book your place here](#)

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: '**Keeping hydrated**'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>



****NEW 13th Edition – Preventing Infection Workbook: Guidance for Care Homes****

We are pleased to announce the new revised Care Home Workbook to support the IPC education of your staff in relation to CQC registration requirements.

This comprehensive Workbook is designed for all staff and they should receive their own personal copy to work through at their own pace.

The Workbook provides:

- Evidence-based information
- 20 topics including the 10 Standard infection control precautions, Antimicrobial stewardship, Aseptic technique, Specimen collection, Urinary catheter care, UTI prevention, C. difficile, MRGNB, MRSA, Respiratory illnesses and Viral gastroenteritis/Norovirus
- Each topic includes a 'Test your knowledge' section
- When 100% IPC knowledge has been achieved, managers sign the 'Certificate of completion' at the end of the Workbook, providing evidence for CQC compliance
- The Workbook should be kept by the member of staff as part of their portfolio of evidence of learning and can be used as a reference guide for day-to-day working

Quantity	10-15	16-30	31-45	46-60	61+
Price per workbook	£5.49	£4.95	£4.39	£3.85	£3.29

A 10% NORTH YORKSHIRE AND YORK DISCOUNT WILL BE APPLIED

After 12 months from your original order for the Workbook, we will contact you to offer you the option to purchase a new set of questions for staff to use with their original Workbook. This is helping to provide a cost effective means of ensuring staff receive their annual IPC training for a second year. The cost for this new set of questions would be £1.00 (less a 10% NYY discount) per member of staff and you would receive a new Question sheet, Answer sheet (for managers) and Certificate. These would all be sent via email.

We would also like to inform you that we are currently reviewing the 'IPC CQC inspection preparation Pack for Care Homes' with an anticipated launch date during September 2025. This means that we are now able to offer copies of the current CQC Pack with a 50% discount at £44.99 per Pack.

For further details on ordering the Workbook and/or the discounted CQC Pack, visit:
www.infectionpreventioncontrol.co.uk/resources/order-form-for-care-homes/

Nursing placement strategy: Connecting locally to meet the recommendations of the strategy

Wednesday 10 September | 13:00 – 15:00 | Online

This online follow up event aims to bring together local social care providers, universities and colleges in the same region to explore how the recommendations of the strategy can be implemented so together we can make social care a placement of choice for all student nurses and nursing associates.

There will be regional breakout groups, Q&A session and panel questions with key stakeholders involved in nursing education and care provision.

This event is open to anyone with an interest in social care nursing placements and would be particularly useful for:

- Universities and colleges offering nursing education programmes.
- Nursing programme, placement (including nursing associates) and workforce leads.
- Providers who have an interest in the nursing workforce.
- Social care learning providers.
- People with lived experience in social care who want to influence.

[Find out more and book now](#)

Ten public health tips eLearning

The All Our Health eLearning module provides ten tips focused on prevention to improve care quality, boost understanding of public health, and highlight the role of social care in promoting health.

Tailored to social care professionals, it builds on existing knowledge while offering practical ways to apply everyday public health approaches. It can be used during induction and provide evidence training for CQC compliance.

[⇒ See the module](#)

Take a virtual tour of the ASC-WDS

Thursday 25 September | 10:30 – 11:30 | Zoom

Join us at our webinar designed to give social care providers a demonstration of how the Adult Social Care Workforce Data Set (ASC-WDS) service works.

It will be a practical run-through of the service and will show you first-hand the key features which are already being used by over 20,000 care providers.

⇒ [Register now](#)

Registered Manager Network Meetings

Scarborough & District, covering Scarborough, Whitby, Ryedale and Filey

Next meeting 25 September

Registered managers, it's never been more important to belong to a community of peers. If you're interested in joining any of these networks please register [here](#) or for further information please contact: t_nichola.greenwood@skillsforcare.org.uk or Bethany.Simmonds@skillsforcare.org.uk

Allied healthcare professionals' experiences and opportunities of delegated healthcare activities

Tuesday 23 September 1030 - 1200 [Book your place](#)

Exploring funding solutions

Tuesday 20 January 2026 1030 - 1200 [Book your place](#)

Showcase of delegated healthcare activities examples in practice

Tuesday 10 March 2026 1030 - 1200 [Book your place](#)

Registered manager webinar | Getting stronger – how digital can work for you

Thursday 18 September | 10:00 – 11:00 | Online

This one-hour webinar is designed to support frontline managers in harnessing and integrating digital technology in their service. Join us to learn about the training available to upskill yourself and your workforce and how to access the right training opportunities to use digital, data, and technology effectively and ethically.

⇒ [Book now](#)

Webinars introducing our workforce planning resources

Monday 22 September 2025 | Online

Join us at one of our one-hour webinars for an overview of our free workforce planning resources. We'll introduce workforce planning, explore Skills for Care's workforce planning support for those in strategic or operational roles, and share best practice examples.

- [Book now for an overview of our strategic workforce planning resources](#): This is for adult social care commissioners and others with market shaping and planning responsibilities.
- [Book now for an overview of our operational workforce planning resources](#): This is for leaders, managers, and workforce planning and HR leads working within adult social care services.

Registered manager webinar | AI: Starting small, growing smarter

Thursday 25 September | 10:00 – 11:00 | Online

In partnership with The Outstanding Society, this webinar is designed to support frontline managers to take their first steps into the world of artificial intelligence (AI).

Focusing on low-risk, practical ways to get started, explore how AI can support everyday tasks, reduce admin pressures, and improve decision-making, without the need for technical expertise or major investment.

⇒ [Book now](#)

Being prepared for CQC assessment seminar – New dates added

September and October dates available

This seminar is for services that want to understand practical ways to be ready for assessment.

- Learn about the CQC Assessment Framework and the latest areas of assessment focus.
- Understand successful approaches to preparing your staff for CQC assessment.
- Discover what you will need to evidence to demonstrate your service meets or exceeds what the CQC expects.

⇒ [Book now](#)



Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

LEARNING & DEVELOPMENT



Digital skills eLearning modules



We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

Carer Awareness Training on Zoom - Identifying and supporting carers: introducing York Carers Centre

This training is an opportunity for professionals to learn more about York Carers Centre, and the support available for unpaid carers in York: • the role of carers • the effect this role has on their lives. It's also an opportunity to explore how professionals can: • help identify carers early • recognise carers as 'partners' in care • help carers look after their own health and wellbeing

Access is via the City of York Council's, York Learning Pool. Please note you will need to create or log in to a Mylo account to book on this training. If you have any problems with the above please email wdu@york.gov.uk or call 01904 553017.

Here are the future dates to choose from all 1030-1230:

Tues 21st Oct 2025

Tues 20th Jan 2026



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net.

Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code below. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net