



WEDNESDAY 13TH AUGUST 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 20th August at 10:30am – 11:30am.
If you would like to be adding to the mailing list to
attend the meeting, please email. **[hnyicb-
voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)**
Previous meeting slides and documents can be
found online here



Humber and North
Yorkshire Living Well
Newsletters can be found
online along with more
information about
Learning Disabilities and
SEND.



Humber and North Yorkshire
Health and Care Partnership



LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB



North Yorkshire and York Care Provider Olympics 2025



14th July - 24th August

The 2025 Olympics has begun. Over 50 providers have entered the competition. We are pleased to welcome colleagues from our N. Lincolnshire providers this year.

Wishing everyone the best of luck.

Bulletins will be shared throughout the competition and uploaded to our [website](#).

If anyone would like to come and cheer us on, we will be at York Racecourse from 1pm on 14th August.

Wish us luck.



UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



Taking place online from 7th–9th October 2025, this event is a celebration of community nursing and will focus on the theme of ‘Leading Equitable Care’.



Day 1 will be focused on leadership across different community settings;
Day 2 will look at poverty and inequities and
Day 3 will delve into community nursing research and innovation.

You'll hear from a host of inspirational speakers including Prof Calvin Moorley MBE, Dr Emma Wadey, and Prof Sarah Redsell. You can [view the full programme here](#).

Don't forget that your ticket will allow you to listen back to the content for a limited time, giving you the chance to catch up any sessions you're unable to attend on the day.

Plus, there are free or discounted tickets for staff of Organisational Members, Students, Queen's Nurses and Retired Queen's Nurses. [Click here](#) for more details.

[Book tickets](#)

UPDATES FROM INFECTION PREVENTION CONTROL

The latest Bulletin from the Community Infection Prevention and Control Team focuses on:
‘Keeping hydrated’.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

Social care as a nursing placement of choice: Connecting locally to meet the recommendations of the strategy

Wednesday 10 September 2025 | 13:00 – 15:00 | Online

- Key speakers and panel questions.
- Opportunity to collaborate and connect regionally and nationally

[Click here for more information or to book your place](#)

Registered Manager Network Meetings

Scarborough & District, covering Scarborough, Whitby, Ryedale and Filey

Next meeting 25 September

Registered managers, it's never been more important to belong to a community of peers. If you're interested in joining any of these networks please register [here](#) or for further information please contact: t_nichola.greenwood@skillsforcare.org.uk or Bethany.Simmonds@skillsforcare.org.uk

Allied healthcare professionals' experiences and opportunities of delegated healthcare activities

Tuesday 23 September 1030 - 1200 [Book your place](#)

Exploring funding solutions

Tuesday 20 January 2026 1030 - 1200 [Book your place](#)

Showcase of delegated healthcare activities examples in practice

Tuesday 10 March 2026 1030 - 1200 [Book your place](#)

Supporting a positive workplace culture

Wednesday 20 August

10:00 – 15:30 | Zoom

This seminar offers a supportive, interactive environment where participants can learn, share ideas and ask questions.

Highlights include hands-on exercises applying the Culture Iceberg model and positive culture toolkit, along with guided sessions to explore workplace norms and identify strategies for improvement. Engaging in group discussions will help attendees build confidence and develop a tailored action plan for fostering a positive workplace culture. [Book Here](#) | FREE

Events



Delivering outstanding care seminar

Thursday 21 August | 10:00 - 15:30 | Online

Exceed CQC expectations and achieve an Outstanding rating by learning what outstanding care looks like. This one-day seminar will explore how you can identify gaps between good and outstanding care and how to be outstanding in the context of the Assessment Framework. Limited spaces now available.

⇒ [Book now](#)

Registered manager webinar | Getting stronger – how digital can work for you

Thursday 18 September | 10:00 – 11:00 | Online

This one-hour webinar is designed to support frontline managers in harnessing and integrating digital technology in their service. Join us to learn about the training available to upskill yourself and your workforce and how to access the right training opportunities to use digital, data, and technology effectively and ethically.

⇒ [Book now](#)

Webinars introducing our workforce planning resources

Monday 22 September 2025 | Online

Join us at one of our one-hour webinars for an overview of our free workforce planning resources. We'll introduce workforce planning, explore Skills for Care's workforce planning support for those in strategic or operational roles, and share best practice examples.

- [Book now for an overview of our strategic workforce planning resources](#): This is for adult social care commissioners and others with market shaping and planning responsibilities.
- [Book now for an overview of our operational workforce planning resources](#): This is for leaders, managers, and workforce planning and HR leads working within adult social care services.

Registered manager webinar | AI: Starting small, growing smarter

Thursday 25 September | 10:00 – 11:00 | Online

In partnership with The Outstanding Society, this webinar is designed to support frontline managers to take their first steps into the world of artificial intelligence (AI).

Focusing on low-risk, practical ways to get started, explore how AI can support everyday tasks, reduce admin pressures, and improve decision-making, without the need for technical expertise or major investment.

⇒ [Book now](#)

Being prepared for CQC assessment seminar – New dates added

September and October dates available

This seminar is for services that want to understand practical ways to be ready for assessment.

- Learn about the CQC Assessment Framework and the latest areas of assessment focus.
- Understand successful approaches to preparing your staff for CQC assessment.
- Discover what you will need to evidence to demonstrate your service meets or exceeds what the CQC expects.

⇒ [Book now](#)



Nurse Preceptorship in Social Care

Save the Date

3rd September 2025 10.30 - 12.00 - online

Hear from Skills for Care and the NMC on:

- Principles of good preceptorship
- What organisations need to have in place to develop preceptorship programmes.
- The workshops for preceptorship leads and preceptors

Who should attend:

Care providers that employ nurses

Booking link will be live soon!

UPDATES FROM NATIONAL INSTITUTE FOR HEALTH AND CARE EXCELLENCE

NICE National Institute for
Health and Care Excellence

NICE Conference 2026

Join us on Tuesday 17 March 2026 to hear how we're supporting the rapid emergence of innovative health technologies, while also ensuring the health and care system remains sustainable and accessible for all.

This exciting event brings together frontline staff and leaders from health and care with colleagues from the life sciences sector, to explore how we can collaborate to deliver the ambitions of the government's 10 Year Health Plan.

[Register for the conference](#)

UPDATES FROM CARE QUALITY COMMISSION



Heat-Health Alerting system: guidance for health and social care providers

The UK Health Security Agency (UKHSA) has been investigating an outbreak of *Burkholderia stabilis* (*B. stabilis*), a bacteria found naturally in the environment. The risk of acquiring this from the general environment is low.

UKHSA testing has identified contamination in a number of different alcohol-free, non-sterile skin cleansing wipe products available to consumers.

Some people are more at risk of serious illness following exposure to *Burkholderia*—including those with intravenous lines, compromised immune systems, and cystic fibrosis.

A patient safety alert has been issued to clinicians to follow safe practice. Those with intravenous lines or caring for someone who does should follow instructions from clinical teams and avoid non-sterile wipes on broken skin or intravenous lines.

- We recommend providers sign up for [Heat-Health Advice](#).
- There is also a helpful [resource page](#) for health and social care providers, including action cards.
- Latest information is at [Heat-Health Alerts](#).
- General hot weather safety guidance can be found at [Beat the heat](#).

[More information](#)

Exploring Learning Disability Nurses' Perspectives on Nursing and Midwifery Council Registration

The University of Salford is doing a study about Learning Disability Nurses and their registration with the Nursing and Midwifery Council (NMC).

There are fewer Registered Nurse Learning Disabilities (RNLDs) on the NMC register now because many have stopped renewing their registration.

Deborah Sturdy, Chief Nurse for Adult Social Care in England, wants to understand why this is happening.

The study has two parts:

- A survey for RNLDs who are or were registered with the NMC. [Please take the survey](#) or by scanning the QR code above.
- Interviews with RNLDs who stopped their registration in the last 10 years. To join, email: L.Henshaw@salford.ac.uk or v.a.heaslip@salford.ac.uk.

Please take part to help understand these challenges.

Take the survey



Promoting the wellbeing of people living with dementia

Think Local Act Personal (TLAP) has published a new report calling for greater focus on the wellbeing of people living with dementia—through connection, community, and personalised care.

Based on conversations with people with lived experience, carers, academics, and care professionals, the report offers a hopeful vision for the future and outlines nine practical actions for change.

If you work in dementia support or community inclusion, TLAP welcomes your help in sharing this important work. You can support by:

- Sharing the report with colleagues or networks
- Highlighting it at relevant meetings or forums
- Engaging with TLAP's [LinkedIn post](#) and [Bluesky post](#)
- Passing it to your communications team for wider sharing

Let's amplify the message that personalisation and community matter in dementia care.

[More information](#)

Capacity Tracker: working together with Adult Social Care



Good quality and timely data from adult social care (ASC) providers is essential to improve services for users and to support national and local systems and decisions.

Since 31st July 2022, the submission of ASC data became a mandatory requirement under Section 277A of the Health & Social Care Act 2012.

All ASC CQC regulated providers are required as a minimum to update their data via Capacity Tracker within a designated 7-day reporting window each month. The window runs from 8 -14th each month, or the next working day if 14th falls on a weekend or public holiday.

- Newly registered adult social care providers have 100 days to register, and start data submissions in Capacity Tracker, assisted by our Support Centre Team.
- Established adult social care providers are regularly contacted with reminders to update within the reporting period, to mitigate the risk of financial penalties. Providers are encouraged to check their data and update every 48/72hrs to ensure near real time data is available.
- Manage or own multiple locations? A data submission is needed for each location each month.
- Recently come out of dormancy? A return is required, even without service users.
- Going through de-registration process with CQC? Until your location status has been updated, you are required to submit a NIL return.

The Capacity Tracker Support Centre Team are here to help Monday to Friday, 8am – 5pm by telephoning 0191 6913729 or emailing necsu.capacitytracker@nhs.net

How Adult Social Care Workforce Data Set data powers national workforce insights

Skills for Care's annual '[The size and structure of the adult social care sector and workforce in England](#)' report was published on Tuesday 29 July 2025. It offers a comprehensive view of workforce trends, helping shape national policy and local planning. This important publication is powered by data from over 21,000 providers and 728,000 staff records submitted through the Adult Social Care Workforce Data Set (ASC-WDS) service.

The ASC-WDS is more than just a data collection service. It's a useful resource for care providers and the wider sector. Maintaining an ASC-WDS account enables providers to access funding opportunities, track staff training and qualifications, and utilise benchmarking tools. Providers can also share their data with the CQC prior to an inspection, allowing them to access key information to inform their monitoring of a service.

The 'Get help and tips' section on the ASC-WDS service offers clear guidance on things like account setup, what is shared with the CQC and what the requirements are for the local authority return.

By contributing your own data, you're not only improving your service. You're strengthening the insights produced using data from the ASC-WDS.

[Find out more or log in here](#)

Why You Should Consider Joining Your Regional Social Care Nursing Advisory Council

Are you a Registered Nurse or frontline team member working in Adult Social Care and passionate about shaping the future of the sector? If so, joining your Regional Social Care Nursing Advisory Council (SCNAC) could be one of the most rewarding and influential steps in your career.

As someone who understands the unique challenges and strengths of nursing in social care, your voice is needed—now more than ever—to help guide strategy, inform policy, and champion the incredible work happening across our sector every day.

We strongly encourage applications from individuals of all backgrounds and lived experiences, particularly those from groups historically underrepresented in leadership roles within social care.

We are committed to ensuring our council reflects the rich diversity of the communities we serve. Your unique perspective matters, and your voice is essential to shaping an inclusive and equitable future for social care.

Find out more here or email Sonia at admin.scnac@theoutstandingsociety.co.uk.

[Find out more](#)

System focused engagement: good practice and meaningful assessment in health and social care

We commissioned Involve, a public participation charity, to conduct research on what good public engagement looks like in health and care systems, and how it can be assessed. It focuses on integrated care systems (ICSs) and local authorities (LAs).

The research found some common themes that show what good public engagement looks like in health and care systems. Using their experience to build on the research findings, Involve created 8 principles for good engagement in health and care systems.

You can read the full report on our [website](#) and access the webinar below.

[Watch the webinar on YouTube](#)

CQC responds to the Government's 10 Year Health Plan



At the start of July the government published the [10 Year Health Plan for England: fit for the future](#).

CQC Chief Executive Sir Julian Hartley has provided a response to the 10 year health plan and how it aligns with current and future ways of working at CQC:

"We welcome this ambitious, future-focused plan for a world-class NHS that truly delivers for patients and the public. And we stand ready to play a central role in its delivery – the Plan sets out how our role will be further strengthened to make us "the most effective, modern and patient oriented healthcare regulator in the world".

[Read the full response on our website](#)



Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

27th August 1400 - 1600

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

LEARNING & DEVELOPMENT



Digital skills eLearning modules



We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

Carer Awareness Training on Zoom - Identifying and supporting carers: introducing York Carers Centre

This training is an opportunity for professionals to learn more about York Carers Centre, and the support available for unpaid carers in York: • the role of carers • the effect this role has on their lives. It's also an opportunity to explore how professionals can: • help identify carers early • recognise carers as 'partners' in care • help carers look after their own health and wellbeing

Access is via the City of York Council's, York Learning Pool. Please note you will need to create or log in to a Mylo account to book on this training. If you have any problems with the above please email wdu@york.gov.uk or call 01904 553017.

Here are the future dates to choose from all 1030-1230:

Tues 21st Oct 2025

Tues 20th Jan 2026



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net.

Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code below. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net