



WEDNESDAY 2ND JULY 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 9th July at 10:30am – 11:30am.

If you would like to be adding to the mailing list to attend the meeting, please email. **hnyicb-voy.yorkplacequalitynursingteam@nhs.net**

Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire
Health and Care Partnership



LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB



North Yorkshire and York Care Provider Olympics 2025



REGISTRATION CLOSING ON 4TH JULY

The registration form is now available to download from our **website**. Please complete a registration form and email it to **hnyicb-voy.yorkplacequalitynursingteam@nhs.net** by 4th July.

Please ensure that you have read the Competitor's guide and downloaded the scores spreadsheet from our website, this includes instructions for scoring your event and entering your scores on to the leader board. Any questions, please contact the Adult Social Care Nursing Team.

Last few days to register for this year's competition. Please submit your registration form by 4th July.

You've got to be in it, to win it!!!



Missed our bitesize sessions at The Care Show? Watch them online!

Digitising Social Care ran a series of bitesize talks this year at the [Care Show](#) 30 April – 1 May 2025 at ExCeL London. They focused on our current and future work in digital transformation in adult social care.

They are now available online to watch. [View them on our website.](#)

Digitising Social Care: End of Programme Reflections webinar recording

It has been four years since the DiSC programme was set up. Last month some of our colleagues delivered a webinar to showcase what the programme has achieved (nearly 80% of CQC registered care organisations are now using a Digital Social Care Record!) They also discussed what's next for the Digitising Social Care programme.

[You can now watch the recording online](#)

Level 5 Leadership qualification

In 2021 69% of registered managers said they did not receive the digital skills training they needed during their initial training.

To fill this gap, the Department for Health and Social Care commissioned Skills for Care to develop a Level 5 Digital Leadership specification. [Find out more about it and how to apply.](#) Tommy Henderson-Reay, Social Worker and Programme Manager (DiSC) and Millie Walker, Adult Social Care Policy Lead - Digital Skills and Workforce (DHSC) also gave a talk at The Care Show about this new qualification – [watch the recording.](#)

Dates for your diary

Remember to check the [events section](#) on our website regularly for more training and development opportunities.

Events

- 9 July 2025, 2pm - 2.30pm, Getting the most out of NHS.net Connect (NHSmail) for Adult Social Care Digital Care Hub are hosting a webinar on NHS.net Connect including its evolving features and how it supports safe, joined-up care. [Sign up.](#)

Heat-health alert for Yorkshire and The Humber in effect from 30th June 2025 at 10:00am to 2nd July 2025 at 09:00am.

An Amber Heat-health warning has been issued which indicates weather conditions are forecasted which may impact health. Significant impacts are likely across health and social care services due to the high temperatures, including:

- a rise in deaths, particularly among those ages 65 and over or with health conditions. There may also be impacts on younger age groups
- likely increased demand on all health and social care services
- internal temperatures in care settings (hospitals and care homes) may exceed recommended threshold for clinical risk assessment
- the heat affecting the ability of the workforce to deliver services
- indoor environments overheating increasing the risk to vulnerable people living independently in community and care settings
- issues managing medicines
- staffing issues due to external factors (for example, affecting transport)
- increased demand for power exceeding capacity
- other sectors starting to observe impacts (for example, travel delays)

Take precautionary measures such as staying hydrated, wearing appropriate clothing, and checking on those who may need assistance. Stay informed about weather updates and take necessary precautions. For more information: [Hot weather | North Yorkshire Council](#)

Sign up to receive weather health alerts: [Weather-Health Alerting system registration form](#)

Hot weather communications toolkit
Supporting document for the adverse weather and health plan



UKHSA has recently updated a hot weather toolkit for 2025. It provides guidance around how we can protect the vulnerable people in our care from the harmful effects of hot weather. Many of the harms linked to heat exposure are preventable if a few simple actions are taken. [View the toolkit](#)

Other resources which you may find helpful can be found by following the links below:

[Heat -Health Alert action card for providers](#)

[Beat the heat: staying safe in hot weather advice](#)

[Heatwave: how to cope in hot weather](#)

Protecting workers' rights in the care sector



HM Revenue & Customs National Minimum Wage team are offering a live webinar on 29th July 2025 where they will be joined by colleagues from Gangmasters and Labour Abuse Authority (GLAA) and Employment Agency Standards Inspectorate (EAS) - talking through common issues found in the care sector, and how employers can protect their workers' rights.

Did you know the National Minimum Wage (NMW) is more than just a pay rate? It's a calculation. That's why so many employers accidentally underpay their workers. Paying the NMW correctly and protecting your workers' rights is a vital part of being an employer in the care sector.

In addition to NMW, we will also be talking about how employers can improve compliance when working with recruitment agencies and what the GLAA is doing to tackle worker exploitation and forced labour in the care sector.

There will also be a panel of experts on hand from all three organisations to answer questions on the topic.

To register for this webinar, click [Registration](#)

Living Safely and Well in Later Life – NEY Falls and Frailty Conference 2025 Wednesday 16th July 2025, virtually via MS Team

Following the success of our previous falls conferences, we continue to build momentum and knowledge base around falls and how we can improve our approaches. Join us for this collaborative and inspirational event, focusing on falls and frailty management and prevention. We aim to provide an opportunity for connection and to foster collaboration across North East and Yorkshire. Our falls and frailty conferences are incredibly popular; to secure your space today use the booking link below! [Book your free tickets here.](#)

Please note if you aren't available for the whole day, you are free to dip in and out when suits you! For any queries, please contact the NEY Community Health Services team at england.communityhealthservicesney@nhs.net

UPDATES FROM INFECTION PREVENTION CONTROL

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: **'Urinary Catheters'**.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

UPDATES FROM NATIONAL INSTITUTE FOR HEALTH AND CARE EXCELLENCE



The National Institute for Health and Care Excellence (NICE) has changed its recommendation in relation to eligibility for Covid treatments in May 2025. [Overview](#) | [COVID-19 rapid guideline: managing COVID-19](#) | [Guidance](#) | [NICE](#).

Please check the [NHS Guidance on Covid-19 Treatments](#) to find out which people accessing care and support services are eligible.

You should obtain free LFD tests from a [participating pharmacy](#) for those who are eligible to use should they develop [symptoms](#) of an acute respiratory tract infection. If these people test positive for Covid-19 please contact their GP so that they can access treatment.

UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



The next Long Covid Nurse Network meeting is taking place on Monday 7th July 10:00am - 11:30am. The theme for the meeting is 'Occupational Health and Long Covid'.

Speakers:

- Professor Ewan B Macdonald OBE, Occupational Health Physician, Head of Healthy Working Lives Group
- Dr Clare Rayner, Consultant Occupational Physician and member of Long-Term Conditions Task Force SOM
- Tracie Mckelvie, RN Specialist Community Public Health Nurse (Occupational Health (OH))

[Book your free place here](#)

What is happening with the Fair Pay Agreement for adult social care

Join us for this online event with the DHSC who will provide an overview of the Fair Pay Agreement (FPA) for adult social care.

Tuesday 15 July | 11:30 – 12:30 | Zoom

Colleagues at DHSC will explain what a FPA is, why it is being introduced and what this means for the sector. Details will also be shared about the Employment Rights Bill and how this provides the legislative framework for FPAs.

There will also be a Q&A, where your questions will be used to help shape the discussion

[Register today](#)

Nursing Placement Strategy launch event: Social Care as a Nursing Placement of Choice

Thursday 17 July | 9:30 – 15:30

Buckinghamshire New University, High Wycombe

Skills for Care in partnership with the Council of Deans Health and Buckinghamshire New University are launching the first ever placement strategy for social care nursing.

Join us for this launch event to learn more about the strategy and how **social care can become a placement of choice** for all student nurses and nursing associates.

You'll hear from a variety of key speakers, panel discussions on how social care in the nursing curriculum and in practice learning, can support employability for future nursing graduates plus opportunities to participate in Q&A sessions.

<https://bit.ly/NursingPlacementEvent>



Supporting a positive workplace culture

Wednesday 20 August

10:00 – 15:30 | Zoom

This seminar offers a supportive, interactive environment where participants can learn, share ideas and ask questions.

Highlights include hands-on exercises applying the Culture Iceberg model and positive culture toolkit, along with guided sessions to explore workplace norms and identify strategies for improvement. Engaging in group discussions will help attendees build confidence and develop a tailored action plan for fostering a positive workplace culture. [Book Here](#) | FREE

Nurse Preceptorship in Social Care

Save the Date

3rd September 2025 10.30 - 12.00 - online

Hear from Skills for Care and the NMC on:

- Principles of good preceptorship
- What organisations need to have in place to develop preceptorship programmes.
- The workshops for preceptorship leads and preceptors

Who should attend:

Care providers that employ nurses

Booking link will be live soon!

Bookings open for our September Moving Up programme

The workshop dates are:

Wednesday 17 September 2025

Wednesday 15 October 2025

Thursday 20 November 2025, all 09:30 - 16:00

Bookings now open for our Moving Up programme starting in September 2025.

Our Moving Up programme supports Black and Asian minority groups who are managers or aspiring managers and have the desire and drive to progress in their career but are facing blockages and resistance preventing them from doing so.

The programme will be delivered through blended learning – a combination of self-learning modules and three live online sessions. Cost is £750 + VAT.

Find out more and register www.skillsforcare.org.uk/MovingUp

LGBTQ+ learning framework – case studies

Following the launch of the [LGBTQ+ learning framework](#) and [toolkit](#), we've published a series of case studies that highlight some of the impact it's had on the sector.

The case studies cover a range of topics and demonstrate how care providers have used the framework to make positive changes within their services.

We'd like to thank SAND for producing the videos and those who took part to share their experiences.

⇒ [View the case studies](#)

Care worker experiences and opportunities of delegated healthcare activities

Tuesday 15 July 1030 - 1200 [Book your place](#)

Allied healthcare professionals' experiences and opportunities of delegated healthcare activities

Tuesday 23 September 1030 - 1200 [Book your place](#)

Exploring funding solutions

Tuesday 20 January 2026 1030 - 1200 [Book your place](#)

Showcase of delegated healthcare activities examples in practice

Tuesday 10 March 2026 1030 - 1200 [Book your place](#)

Registered Manager Network Meetings

Dales, covering Hambleton & Richmondshire area

Next meeting 22 July

Harrogate, covering Harrogate, Knaresborough & Ripon

Next meeting 29 July

Bradford, covering Bradford and Craven area

Next meeting 8 July

Scarborough & District, covering Scarborough, Whitby, Ryedale and Filey

Next meeting 25 September

York and Selby

Next meeting 12 August

Registered managers, it's never been more important to belong to a community of peers. If you're interested in joining any of these networks please register [here](#) or for further information please contact: - Nichola.Greenwood@skillsforcare.org.uk or Bethany.Simmonds@skillsforcare.org.uk

Oliver McGowan Code of Practice

Since 1 July 2022, all CQC registered health and social care providers have been required by the [Health and Care Act 2022](#) to provide training for their staff in learning disability and autism, including how to interact appropriately with autistic people and people with a learning disability. This should be at a level appropriate to their role.

On 19 June 2025 the Oliver McGowan Code of Practice was published by the department of health and social care. The purpose of the code is to explain what is meant by training that is 'appropriate to the person's role' and to provide guidance on how to ensure all staff receive such training.

Compliance with the standards set out in the code of practice, is expected to ensure that every person receives high quality learning disability and autism training that meets their learning needs and is appropriate to their role. Importantly, this aims to improve the experiences and outcomes of autistic people and people with a learning disability when they access CQC regulated health and social care services. This means that CQC registered providers must ensure that they provide each member of staff with training that meets the standards set out in the Code in order to deliver the best possible outcomes. CQC will use the Oliver McGowan Code of Practice when considering whether providers are meeting the requirements of the regulation.

[Read more](#)

Carbon Monoxide Safety in Care Homes: Guidance for Compliance and Risk Management

It is important that people who use services are safe from the risk of harm from carbon monoxide gas. Care providers have a duty under [Regulation 15](#) of the Health and Social Care Act 2008 to ensure that the premises and equipment where care is delivered are suitable for the intended purpose, maintained, and used properly.

Employers have a duty under the Gas Safety (Installation and Use) Regulations 1998 (GSIUR) to ensure that gas appliances, installation pipework and flues at any place of work under their control are installed and maintained by Gas Safe Registered engineer/business. The Health and Safety Executive's GSIUR [code of practice](#) should be referred to by care providers when managing the risk of gas systems in service(s) you run. The code of practice specifically notes the use of carbon monoxide alarms as a useful back-up precaution if you have gas appliances in use at your service.

The Health and Safety Executive's [Health and safety in care homes guidance](#) is also a useful resource for care home providers to refer to.

CQC and the Health and Safety Executive continue to [work together](#) to ensure the safety of care services for the people who use them.

[Read the guidance](#)

Yorkshire & the Humber Care Home Support Network

Tuesday 22ND July 1400 - 1630

Delivered via MS Teams

Best practice Workshop in End-of-life care For frontline staff working in care homes

Facilitators include:

Lisa Choma, Macmillan Nurse Specialist for Palliative Care Education in Care Homes

Dr Davina McKay, Consultant Medicine for Older People

Dr Grace Duffy, Specialist Registrar Palliative Care Medicine

Topics covered will include:

- Recognition and management of End of Life
- Accessing additional support for residents
- The impact on staff caring for residents

This event will be hosted by:

Improvement Academy and Y & H Care Home Network

If you would like to register to attend,
please email: Academy@yhia.nhs.uk



JOIN US ON **TUESDAY 15TH JULY 2025**
ALONG WITH THE YSM GROUP FOR

FREE TRAINING:

Understanding Financial Assessments & Personal Budgets

9.30AM – 15.30PM



We are pleased to invite you to a free training event designed to help individuals and professionals better understand the process of obtaining and managing a personal budget.

This session will be of particular interest to:

- Individuals seeking a personal budget to support their care needs
- Family members and carers
- Social care professionals and support workers
- Anyone interested in understanding the financial assessment process

What you'll learn:

- How financial assessments work and what to expect
- The steps involved in applying for a personal budget
- How to manage your budget effectively
- Safe and legal ways to recruit a personal assistant or administrator
- Whether you're navigating this process for yourself or supporting someone else, this training will provide valuable insights and practical tools.

eventbrite
SCAN HERE



Registration is free but required by Monday, 7th July.
To register, please scan the QR code or contact us at
clair.sandland@hfss.org.uk

We look forward to seeing you there!

SPONSORED BY



FREE Training Location:

McClarrons, Unit 1,
Northside Business Park,
York Road, Malton,
North Yorkshire
YO17 6TB



Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

27th August 1400 - 1600

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

LEARNING & DEVELOPMENT



Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

Carer Awareness Training - Identifying and supporting carers: Introducing York Carers Centre

Here are the future dates to choose from all 10:30-12:30

Wed 23rd July 2025

Wed 1st Oct 2025

Tues 21st Oct 2025

Wed 5th Nov 2025

Wed 14th Jan 2026

Tues 20th Jan 2026



To book a place access the City of York Council's, York Learning Pool and create a Mylo account if you haven't one already:

<https://york.learningpool.com/login/index.php>

FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have...

Thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net