



WEDNESDAY 16TH JULY 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 23rd July at 10:30am – 11:30am.

If you would like to be adding to the mailing list to attend the meeting, please email. **hnyicb-voy.yorkplacequalitynursingteam@nhs.net**

Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire
Health and Care Partnership

NHS
Humber and
North Yorkshire
Integrated Care Board (ICB)

LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB



North Yorkshire and York Care Provider Olympics 2025



14th July - 24th August

The 2025 Olympics has begun. Over 50 providers have entered the competition. We are pleased to welcome colleagues from our N. Lincolnshire providers this year.

Wishing everyone the best of luck.

Bulletins will be shared throughout the competition and uploaded to our [website](#).

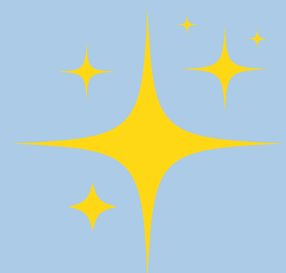
Sherbutt Home Care Services, Pocklington have shared some fantastic news about their apprentice Ellie Martin.

Ellie was nominated by her Assessor for 'Apprentice of the Year' at Hull College.

Ellie along with colleagues from Sherbutt Home Care Services attended an awards ceremony where Ellie was awarded the 'Apprentice of the Year' in the Care Sector Category.

Shelley English, HR Director said *"Ellie is a shining example of the next generation for care workers. Ellie has put a lot of hard work into her apprenticeship and has a bright future ahead of her."*

An incredible achievement, well done Ellie!



PARTICIPANTS NEEDED!



Are you a nurse working in a care home?

Participate in a short interview for my Master's research project.

We want to hear about your experiences of identifying and managing suspected urinary tract infections (UTIs) in older adults in care homes.



Scan QR code to register

**Get in touch at:
Dolly.Pandit@citystgeorges.ac.uk**

WHAT TO EXPECT:

- **Choose a date & time of your liking.**
- **Participate in a 30-60 min online interview.**
- **Share your experiences & perspectives.**

UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



We are excited to announce that registration for the [QICN Annual Conference](#) is now open! Taking place online from 7th–9th October 2025, this three-day virtual event is designed by nurses, for nurses, offering practical insights, inspiring discussions, and the chance to connect with peers across the UK.

What to Expect:

Inspiring talks from leaders in health and policy, including:

- **Ashleigh Fox**, Transforming Care Director & Coach, Catalyst Group
- **Fatima Khan-Shah**, Inclusivity Champion, West Yorkshire Health and Care Partnership
- **Matthew Johnson**, Professor of Public Policy, Northumbria University
- **Dr Billy Palmer**, Fellow, Nuffield Trust
- **Dr Emma Wadey**, Chief Nursing Officer, Hertfordshire NHS FT
- **Margaret Greenfields**, PhD, FAcSS, LPC, CMgr FCMI, Anglia Ruskin University, Professor of Social Policy
- **Prof Sarah Redsell**, SCPHN, Professor of Children's Community and Public Health, University of Nottingham and many more!

Be part of shaping the future of nursing.

For prices and discounts, please [check our website](#).

If your organisation is a member of the QICN organisational membership scheme, you can join us for free (discount code is available via your employer or by emailing us at events@qicn.org.uk). Please check if your employer is a member [here](#).

[REGISTER HERE](#)

Hot weather communications toolkit

Supporting document for the adverse weather and health plan



UKHSA has recently updated a hot weather toolkit for 2025. It provides guidance around how we can protect the vulnerable people in our care from the harmful effects of hot weather. Many of the harms linked to heat exposure are preventable if a few simple actions are taken. [View the toolkit](#)

Other resources which you may find helpful can be found by following the links below:

[Heat -Health Alert action card for providers](#)

[Beat the heat: staying safe in hot weather advice](#)

[Heatwave: how to cope in hot weather](#)

Protecting workers' rights in the care sector



HM Revenue
& Customs

HM Revenue & Customs National Minimum Wage team are offering a live webinar on 29th July 2025 where they will be joined by colleagues from Gangmasters and Labour Abuse Authority (GLAA) and Employment Agency Standards Inspectorate (EAS) - talking through common issues found in the care sector, and how employers can protect their workers' rights.

Did you know the National Minimum Wage (NMW) is more than just a pay rate? It's a calculation. That's why so many employers accidentally underpay their workers. Paying the NMW correctly and protecting your workers' rights is a vital part of being an employer in the care sector.

In addition to NMW, we will also be talking about how employers can improve compliance when working with recruitment agencies and what the GLAA is doing to tackle worker exploitation and forced labour in the care sector.

There will also be a panel of experts on hand from all three organisations to answer questions on the topic.

To register for this webinar, click [Registration](#)

UPDATES FROM INFECTION PREVENTION CONTROL

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: **'Keeping hydrated'**.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

Pioneer the Care Workforce Pathway – new support programme

Skills for Care is recruiting 90 adult social care employers to pioneer the Care Workforce Pathway as part of a new support programme.

The pathway is a comprehensive framework designed to clearly define careers in adult social care. Employers who have already adopted the pathway have reported a range of benefits, including support with workforce planning, career progression, and staff retention.

Participating employers can start the programme in July, September, or October and will receive dedicated support, early access to resources, and the chance to influence national workforce development.

[⇒ Find out more and register your interest](#)

New podcast | I'm a CQC expert...by accident!

In our latest podcast, we talk to Louie Werth, Director of Care Research and a CQC feedback expert! Louie discusses the importance of feedback in CQC assessments and how gathering and actioning feedback will improve your service.

He also shares how important it is that staff feel confident and prepared to give feedback to the CQC and suggests ways this can be done with regular training and practice, and how you can prepare for the one question that the CQC will ask everyone.

[⇒ Listen now](#)

Managing risk - recorded webinar

Watch our latest recorded webinar which explores how residential, homecare, and learning disability/autism services manage risk in their day-to-day operations.

It focuses on key areas such as managing risky behaviours, supporting people with fluctuating capacity, and respecting unwise decisions, while providing practical strategies for involving people in decisions about their own safe care.

[⇒ Watch now](#)

Allied healthcare professionals' experiences and opportunities of delegated healthcare activities

Tuesday 23 September 1030 - 1200 [Book your place](#)

Exploring funding solutions

Tuesday 20 January 2026 1030 - 1200 [Book your place](#)

Showcase of delegated healthcare activities examples in practice

Tuesday 10 March 2026 1030 - 1200 [Book your place](#)

Registered Manager Network Meetings

Harrogate, covering Harrogate, Knaresborough & Ripon

Next meeting 29 July

Scarborough & District, covering Scarborough, Whitby, Ryedale and Filey

Next meeting 25 September

York and Selby

Next meeting 12 August

Registered managers, it's never been more important to belong to a community of peers. If you're interested in joining any of these networks please register [here](#) or for further information please contact: t_nichola.greenwood@skillsforcare.org.uk or Bethany.Simmonds@skillsforcare.org.uk

Nurse Preceptorship in Social Care

Save the Date

3rd September 2025 10.30 - 12.00 - online

Hear from Skills for Care and the NMC on:

- Principles of good preceptorship
- What organisations need to have in place to develop preceptorship programmes.
- The workshops for preceptorship leads and preceptors

Who should attend:

Care providers that employ nurses

Booking link will be live soon!

Supporting a positive workplace culture

Wednesday 20 August

10:00 – 15:30 | Zoom

This seminar offers a supportive, interactive environment where participants can learn, share ideas and ask questions.

Highlights include hands-on exercises applying the Culture Iceberg model and positive culture toolkit, along with guided sessions to explore workplace norms and identify strategies for improvement. Engaging in group discussions will help attendees build confidence and develop a tailored action plan for fostering a positive workplace culture. [Book Here](#) | FREE

Yorkshire & the Humber Care Home Support Network

Tuesday 22ND July 1400 - 1630

Delivered via MS Teams

Best practice Workshop in End-of-life care For frontline staff working in care homes

Facilitators include:

Lisa Choma, Macmillan Nurse Specialist for Palliative Care Education in Care Homes

Dr Davina McKay, Consultant Medicine for Older People

Dr Grace Duffy, Specialist Registrar Palliative Care Medicine

Topics covered will include:

- Recognition and management of End of Life
- Accessing additional support for residents
- The impact on staff caring for residents

This event will be hosted by:

Improvement Academy and Y & H Care Home Network

If you would like to register to attend,
please email: Academy@yhia.nhs.uk



Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

27th August 1400 - 1600

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

LEARNING & DEVELOPMENT



Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

Carer Awareness Training - Identifying and supporting carers: Introducing York Carers Centre

Here are the future dates to choose from all 10:30-12:30

Wed 23rd July 2025

Wed 1st Oct 2025

Tues 21st Oct 2025

Wed 5th Nov 2025

Wed 14th Jan 2026

Tues 20th Jan 2026



To book a place access the City of York Council's, York Learning Pool and create a Mylo account if you haven't one already:

<https://york.learningpool.com/login/index.php>

FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have...

Thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net