



WEDNESDAY 18TH JUNE 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?
Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on **Wednesday 25th June at 10:30am – 11:30am.** If you would like to be adding to the mailing list to attend the meeting, please email. hnyicb-voy.yorkplacequalitynursingteam@nhs.net Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire Health and Care Partnership



LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB

North Yorkshire and York Care Provider Olympics 2025



REGISTRATION NOW OPEN



The registration form is now available to download from our [website](#). Please complete a registration form and email it to hnyicb-voy.yorkplacequalitynursingteam@nhs.net by 4th July.

Please ensure that you have read the Competitor's guide and downloaded the scores spreadsheet from our website, this includes instructions for scoring your event and entering your scores on to the leader board. Any questions, please contact the Adult Social Care Nursing Team.

The Adult Social Care Nursing Team have created a 'notice board' poster for everyone. The poster is available to view [here](#), feel free to share with colleagues or print a copy out to display in your staff rooms, reception area or office.

Evaluating staff training and the implementation of the Mental Capacity Act in care homes for older adults

Participant information sheet for care home managers

You are invited to take part in a research study which aims to understand your, and your staff members, experiences of Mental Capacity Act training within your care home or social care organisation. We'd like to learn more about the training that people receive about the Mental Capacity Act in care homes.

Please scan the QR code or follow the link below that will direct you to the online survey, which is found on the flyer.

PLEASE COMPLETE OUR SURVEY TO HELP IMPROVE CARE FOR PEOPLE LIVING WITH DEMENTIA

We want to learn more about the training offered to care home staff (residential or nursing) about the Mental Capacity Act. As a care home manager, you will know more about this topic than we do.

Taking part will involve completing a confidential 15 minute online survey. Staff will be asked to complete a follow-on survey, and best practice case sites will be selected.

To take part, scan the QR code
or follow the link:



LINK: bit.ly/enactmanager



In collaboration with:



Join us for Tea and Tell on Specialist Care Services



Parent Carer Engagement and Survey.

Plans for engagement have been informed and co-produced by the task and finish group. An online survey will run from Monday 2nd June to 30th June for parents and carers who can't attend the in-person events or wish to leave more detailed feedback.

A QR code will direct you to the online survey, which can be found on the flyer.



Join us for a Tea & Tell on Specialist Care



Are you a parent or carer who supports an adult with learning disabilities, mental ill health, autism, physical disabilities, or sensory impairments?

We would like to hear your views and experiences of accessing specialist care support and services for the person you care for.

Your feedback will help shape and improve our future policies and practices.

Meet us for a coffee and a catch up at your local library:

Northallerton (DL6 1PT)	Monday 9 th June	10:00am - 12.30pm
Harrogate (HG1 1EG)	Wednesday 11 th June	10:00am - 12.30pm
Skipton (BD23 1JX)	Friday 13 th June	10:00am - 12.30pm
Whitby (YO21 1EY)	Monday 23 rd June	10:00am - 12.30pm
Selby (YO8 4EQ)	Wednesday 25 th June	10:00am - 12.30pm
Malton (YO17 7LJ)	Friday 27 th June	10:00am - 12.30pm
Scarborough (YO11 2NN)	Monday 30 th June	10:00am - 12.30pm

You can also share your feedback through our online survey until Monday 30th June 2025 – please scan the QR code:



Current Care Home Studies

NIHR | National Institute for
Health and Care Research

INTERACT (HUMBER CARE HOMES ONLY)

Study is looking at recruiting care home residents to complete a survey which maps areas of loneliness across the UK.

Involves short (10min) anonymized survey is available in several languages. [Click on the link](#) to take part in the survey or scan the QR code below.



SAFEGUARDING WEEK 2025 16TH – 20TH JUNE



Partners from Safeguarding Adults Boards, Children's Safeguarding Partnerships, Community Safety Partnerships across North Yorkshire, the City of York Council, Hull City Council and East Riding of Yorkshire Council have come together and developed an extensive programme of learning events, seminars and interactive sessions which all underpin this year's theme – "Safeguarding is everybody's business".

A programme of free online sessions (**NYSCP**) aimed at protecting children and adults from abuse or neglect and educating people around them to recognise the signs and report concerns is now open to the public to mark this year's Safeguarding Week, which begins on Monday, June 16th

While a number of the sessions are open only to professionals working in the safeguarding sector, the week-long programme of 65 sessions caters for members of the public, volunteers, parents and carers too who want to learn more about safeguarding.

Hot weather communications toolkit

Supporting document for the adverse weather and health plan



UKHSA has recently updated a hot weather toolkit for 2025. It provides guidance around how we can protect the vulnerable people in our care from the harmful effects of hot weather. Many of the harms linked to heat exposure are preventable if a few simple actions are taken. [View the toolkit](#)

Other resources which you may find helpful can be found by following the links below:

[Heat -Health Alert action card for providers](#)

[Beat the heat: staying safe in hot weather advice](#)

[Heatwave: how to cope in hot weather](#)

Protecting workers' rights in the care sector



HM Revenue & Customs's National Minimum Wage team are offering a live webinar on 29th July 2025 where they will be joined by colleagues from Gangmasters and Labour Abuse Authority (GLAA) and Employment Agency Standards Inspectorate (EAS) - talking through common issues found in the care sector, and how employers can protect their workers' rights.

Did you know the National Minimum Wage (NMW) is more than just a pay rate? It's a calculation. That's why so many employers accidentally underpay their workers. Paying the NMW correctly and protecting your workers' rights is a vital part of being an employer in the care sector.

In addition to NMW, we will also be talking about how employers can improve compliance when working with recruitment agencies and what the GLAA is doing to tackle worker exploitation and forced labour in the care sector.

There will also be a panel of experts on hand from all three organisations to answer questions on the topic.

To register for this webinar, click [Registration](#)

Connecting health and care information; it's personal



The DiSC programme has started work on a new Social Care Interoperability Platform (SCIP) to connect health and social care. Chris Elkington, DiSC Assistant Director, explains in his [new blog](#) about how his experience of caring for a disabled child and navigating the complexities of the system drives his passion both professionally and personally, to create truly connected digital infrastructure in social care.

Living Safely and Well in Later Life – NEY Falls and Frailty Conference 2025 Wednesday 16th July 2025, virtually via MS Team



Following the success of our previous falls conferences, we continue to build momentum and knowledge base around falls and how we can improve our approaches. Join us for this collaborative and inspirational event, focusing on falls and frailty management and prevention. We aim to provide an opportunity for connection and to foster collaboration across North East and Yorkshire. Our falls and frailty conferences are incredibly popular; to secure your space today use the booking link below! [Book your free tickets here.](#)

Please note if you aren't available for the whole day, you are free to dip in and out when suits you! For any queries, please contact the NEY Community Health Services team at england.communityhealthservicesney@nhs.net

Care Tech Survey



The Department of Health and Social Care is currently consulting with care providers on new standards for care technology. Make sure you have your say by completing [a short survey](#).

UPDATES FROM NATIONAL INSTITUTE FOR HEALTH AND CARE EXCELLENCE



The National Institute for Health and Care Excellence (NICE) has changed its recommendation in relation to eligibility for Covid treatments in May 2025. [Overview](#) | [COVID-19 rapid guideline: managing COVID-19](#) | [Guidance](#) | [NICE](#).

Please check the [NHS Guidance on Covid-19 Treatments](#) to find out which people accessing care and support services are eligible.

You should obtain free LFD tests from a [participating pharmacy](#) for those who are eligible to use should they develop [symptoms](#) of an acute respiratory tract infection. If these people test positive for Covid-19 please contact their GP so that they can access treatment.

Observe a meeting

Our advisory committee meetings, technology appraisal appeal hearings and public board meetings are open to the public.

Holding them in public supports our commitment to having processes in place that are rigorous, open, and transparent.

[See all public meetings](#)

Health inequalities: an update to NICE's methods for health technology evaluation

NICE scientific adviser, Sophie Hughes, discusses our updated methods for considering health inequalities when evaluating technologies for use in the NHS, and how you can get involved in suggesting future updates.

[Read Sophie's blog](#)

UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



Have you Taken a Lower Paid Role?

We are writing to remind you about our research into forced demotions within nursing careers. The research is being led by the QICN's International Community Nursing Observatory (ICNO) and Professor Alison Leary MBE.

The survey results will be used as the basis for a new report which we will share with you in the autumn.

Have you had to seek or accept a lower paid role in any setting in the last five years to get the hours, working conditions, flexibility or opportunities you need?

Perhaps your role has been down banded for another reason?

We are interested in your views.

[Click this link](#) to complete the survey.

The Future Nurse Smarter Working Health Tech Challenge

When? 25th June 2025, 10:30am – 3:30pm

Where? IBM Innovation Studio, 20 York Rd, LONDON, SE1 7ND

If you're a Chief Nurse, CNIO, digital nurse or senior nurse leader then please join us at this unique event where your voice takes centre stage.

The Future Nurse Smarter Working Health Tech Challenge aims to rethink the 50% of nursing time spent on non-direct patient care tasks.

It's a space for meaningful, in-depth conversations between nurses and the tech industry – taking place at the IBM Innovation Studio in London on 25th June.

[Find out more](#)

Skills for Care is exploring current practices, challenges, and future learning and development plans in social care

We're gathering valuable insight from adult social care providers, enabling us to better understand needs, priorities, and expectations.

You can share your views in the following ways:

- Complete our short survey (15 minutes) – submit responses by 17:00 on 4 July
- Take part in a focus group (60 minutes via Zoom) on 2 July
- Have a one-to-one conversation with us (45 minutes via Teams); 3 or 7 July

Your input will directly inform our work improving access to support, services, and learning across the sector.

[Complete the survey or sign up for a discussion session](#)

Managing risk - good and best practice approaches for CQC regulated providers Thursday 26 June | 10:00 – 11:00 | Online

Presented in partnership with The Outstanding Society, this webinar will explore how residential, homecare, and learning disability/autism services manage risk in their day-to-day operations.

Drawing on insights from recent CQC assessments, the webinar will highlight what providers need to do to meet regulatory expectations. It will also feature practical tips, recommendations, and advice from services rated Outstanding.

[⇒ Book now](#)

Recruit to retain programme

This three-day programme offers practical, values-based strategies to strengthen recruitment, support staff development and reduce turnover. You'll gain immediately actionable strategies to create a values-driven, supportive workplace that attracts and retains staff.

The next open access cohort starts Wednesday 25 June and is open for booking now. This programme is also available by commission.

[⇒ Find out more](#)

Being prepared for CQC assessment seminar Tuesday 24 June | 10:00 - 15:30 | Online | £250 +VAT

This one-day facilitated seminar brings together frontline managers to learn about the step-by-step ways to be ready to evidence that your service meets CQC expectations to achieve a Good or Outstanding rating. Understand what you will be expected to evidence and how to demonstrate your service meets or exceeds what the CQC expect.

[⇒ Book now](#)

Evidencing CQC safe and effective staffing through workforce planning **Thursday 10 July 2025 | 09:30 – 15:00 | Online | £250 +VAT**

Join our one-day, online seminar to help you demonstrate to the CQC that your service has safe and effective staffing. Learn how to workforce plan using current data and information tailored to your service.

You will leave with exclusive, customised tools to help you ensure staff are competent and supported to provide safe, effective, and person-centred care. It will mean you have fewer compliance issues during CQC assessments and help you to make financial savings.

[⇒ Book now](#)

Registered Manager Network Meetings

Dales (Hambleton & Richmondshire)

Tuesday 22nd July

Harrogate (Harrogate, Knaresborough & Ripon)

Tuesday 29th July

Scarborough & District (Scarborough, Whitby, Ryedale & Filey)

Tuesday 3rd June

York and Selby

Tuesday 12th August

Registered managers, it's never been more important to belong to a community of peers. If you're interested in joining any of these networks please register [here](#) or for further information please contact: - Nichola.Greenwood@skillsforcare.org.uk or Bethany.Simmonds@skillsforcare.org.uk

Creating a positive workplace culture seminar

29 May or 26 June or 20 August | 10:00 – 15:30 | Online

This interactive seminar will help you to create a workplace culture of inclusivity, compassion, and collaboration. It offers hands-on learning that will help you build confidence in fostering a positive work environment.

Key highlights include practical exercises using the Culture Iceberg model and positive culture toolkit and using methods for challenging and changing workplace norms and negative cultures, whilst planning constructive next steps.

[⇒ Book now](#)

Carbon Monoxide Safety in Care Homes: Guidance for Compliance and Risk Management

It is important that people who use services are safe from the risk of harm from carbon monoxide gas. Care providers have a duty under [Regulation 15](#) of the Health and Social Care Act 2008 to ensure that the premises and equipment where care is delivered are suitable for the intended purpose, maintained, and used properly.

Employers have a duty under the Gas Safety (Installation and Use) Regulations 1998 (GSIUR) to ensure that gas appliances, installation pipework and flues at any place of work under their control are installed and maintained by Gas Safe Registered engineer/business. The Health and Safety Executive's GSIUR [code of practice](#) should be referred to by care providers when managing the risk of gas systems in service(s) you run. The code of practice specifically notes the use of carbon monoxide alarms as a useful back-up precaution if you have gas appliances in use at your service.

The Health and Safety Executive's [Health and safety in care homes guidance](#) is also a useful resource for care home providers to refer to.

CQC and the Health and Safety Executive continue to [work together](#) to ensure the safety of care services for the people who use them.

[Read the guidance](#)

Working with the Human Tissue Authority

We have updated our memorandum of understanding (MoU) agreement with the Human Tissue Authority (HTA) that sets out how we work together to share information and promote quality and safety.

The revised MoU was formalised in April 2025 and provides a clear framework to support the working relationship between both organisations. It highlights areas of co-operation and clarifies the boundaries of our respective areas of regulation.

[Read the MO](#)

Blog: Dr Arun Chopra reflects on the power of community in mental health care

In his first blog as Chief Inspector for Mental Health Dr Arun Chopra talks about his career so far, and reflects on the importance of community in mental health care.

Arun discusses the results of our [2024 Community mental health survey](#), as well as the comprehensive programme of inspections of community mental health services for working age adults and crisis services we have started following the findings of our [rapid review of Nottinghamshire Healthcare NHS Foundation Trust \(NHFT\)](#).

[Read the blog](#)

Your Experience Matters: Help Review Visiting and Accompanying Rules in Care Homes and Hospitals

The Department of Health and Social Care (DHSC) is conducting a review of the effectiveness of [Care Quality Commission \(CQC\) Regulation 9A: Visiting and accompanying in care homes, hospitals, and hospices](#) (Regulation 9A), one year from the regulation coming into force.

Regulation 9A requires care homes, hospitals and hospices to facilitate visits into, and out of, the setting, and facilitate accompanying to outpatient appointments, unless there are exceptional circumstances.

As part of the review, [DHSC have launched a call for evidence](#) on Wednesday, 28 May, seeking views from patients, care home residents, providers and professionals, family members, friends, carers and advocates.

Your feedback is vital to this review. Please complete the survey to share your thoughts on the effectiveness and impacts of Regulation 9A. The survey will be open for 6 weeks, closing at 11:59pm on 9 July.

An easy read version will be made available in the next few weeks, via the same link. For further information please visit [GOV.UK](#). If you have any questions, please email visiting@dhsc.gov.uk

[Take the survey](#)



Young Carers Festival 2025 We're heading to the Young Carers Festival! 27 – 29 June

We're taking 12 young carers to the Young Carers Festival (YCF) - the biggest gathering of young carers in the world! The weekend is all about giving young carers the chance to relax, have fun, make new friends, and try something new.

From fairground rides and a planetarium to live music, outdoor movies, fireworks, and a silent disco - there's something for everyone.

[Watch this video to learn more about the Young Carers Festival.](#)

We're still fundraising to cover transport costs for the trip. If you're able to support us, please visit our [fundraising page here](#). Every donation, big or small, will help us get young carers to this special event.

Young Adult Carers YACS Social

If you're a Young Adult Carer aged 16 - 25, we've got social activities just for you! Take a break from your caring role, connect with others in similar situations, enjoy some delicious food, get involved, and just relax!

Want to know more about what goes on at our social events? Drop us a DM or follow the Young Adult Carers team on [Instagram @YACsYork](#) for all the details!

When: Wednesday 25 June, 5 – 8 pm

Where: SPARK York CIC, 17 - 21 Piccadilly, York YO1 9PB

Student Volunteering Award Winners

Last year, students Lisa and Annie joined York Carers Centre on volunteer placements. Their dedication and enthusiasm made a real impact, leading Alison Wheatley and Sam Sollitt to nominate them for the Student Community and Volunteering Awards.

At a special ceremony at The Guildhall, they were named winners and received a certificate from the University of York for their Outstanding Contribution to Community Health and Wellbeing.

Julie's Story

This Volunteers Week, we're sharing Julie's story, who tells us why she chose to get involved and what volunteering means to her.

[Read Julie's story here.](#)

UPDATES FROM INFECTION PREVENTION CONTROL

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: **'Urinary Catheters'**.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>



Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30-minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below or [click here](#) for the link

Target Audience: All Humber Staff, General Practice Nurses & HCAs (within Scarborough, Whitby & Ryedale). All Trained Nursing Home Staff (within Scarborough, Whitby & Ryedale)

- PU categorisation
- K-Two application
- Actico application / hoisery
- Wound bed preparation
- Dressing / formulary
- Dopplers studies



Date: 25th June 2025

Time: 0930 - 1630

Location: Scarborough Rugby Club (Silver Royd), 569 Scalby Road, Scalby, Scarborough YO13 0NL

TENA VIRTUAL product training

All sessions start at 2pm for 1 hour

Sessions covered

- TENA product assessments
- TENA product range
- Correct fitting of TENA products
- How to get the best of the TENA products
- Technology of TENA products

Date

- 23rd June



Email jo.gledhill@essity.com to book a place.

Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

25th June 1400 - 1600

27th August 1400 - 1600

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

LEARNING & DEVELOPMENT



Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)



Carer Awareness Training - Identifying and supporting carers: Introducing York Carers Centre

Here are the future dates to choose from all 10:30-12:30

Wed 23rd July 2025

Wed 1st Oct 2025

Tues 21st Oct 2025

Wed 5th Nov 2025

Wed 14th Jan 2026

Tues 20th Jan 2026



To book a place access the City of York Council's, York Learning Pool and create a Mylo account if you haven't one already:

<https://york.learningpool.com/login/index.php>

FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have...

Thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net