



WEDNESDAY 4TH JUNE 2025

What's in Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?
Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on **Wednesday 11th June at 10:30am – 11:30am.** If you would like to be adding to the mailing list to attend the meeting, please email. hnyicb-voy.yorkplacequalitynursingteam@nhs.net Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire Health and Care Partnership



LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB

North Yorkshire and York Care Provider Olympics 2025



REGISTRATION NOW OPEN



The registration form is now available to download from our [website](#). Please complete a registration form and email it to hnyicb-voy.yorkplacequalitynursingteam@nhs.net by 4th July.

Please ensure that you have read the Competitor's guide and downloaded the scores spreadsheet from our website, this includes instructions for scoring your event and entering your scores on to the leader board. Any questions, please contact the Adult Social Care Nursing Team.

The Adult Social Care Nursing Team have created a 'notice board' poster for everyone. The poster is available to view [here](#), feel free to share with colleagues or print a copy out to display in your staff rooms, reception area or office.

Join us for Tea and Tell on Specialist Care Services



Parent Carer Engagement and Survey.

Plans for engagement have been informed and co-produced by the task and finish group. An online survey will run from Monday 2nd June to 30th June for parents and carers who can't attend the in-person events or wish to leave more detailed feedback.

A QR code will direct you to the online survey, which can be found on the flyer.



Join us for a Tea & Tell on Specialist Care



Are you a parent or carer who supports an adult with learning disabilities, mental ill health, autism, physical disabilities, or sensory impairments?

We would like to hear your views and experiences of accessing specialist care support and services for the person you care for.

Your feedback will help shape and improve our future policies and practices.

Meet us for a coffee and a catch up at your local library:

| | | |
|-------------------------|---------------------------------|-------------------|
| Northallerton (DL6 1PT) | Monday 9 th June | 10:00am - 12.30pm |
| Harrogate (HG1 1EG) | Wednesday 11 th June | 10:00am - 12.30pm |
| Skipton (BD23 1JX) | Friday 13 th June | 10:00am - 12.30pm |
| Whitby (YO21 1EY) | Monday 23 rd June | 10:00am - 12.30pm |
| Selby (YO8 4EQ) | Wednesday 25 th June | 10:00am - 12.30pm |
| Malton (YO17 7LJ) | Friday 27 th June | 10:00am - 12.30pm |
| Scarborough (YO11 2NN) | Monday 30 th June | 10:00am - 12.30pm |

You can also share your feedback through our online survey until Monday 30th June 2025 – please scan the QR code:



UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



Critical appraisal skills: making the most of evidence with Simon Etkind

When - Tuesday 10th June

Where - Zoom

This session will introduce critical appraisal of research, a tool that helps determine how trustworthy research findings are, and to what extent research should influence clinical practice. Following a short introduction to critical appraisal, we'll be discussing and appraising a recent research paper to assess quality and relevance of the findings.

Simon Etkind is an assistant professor in palliative care at the University of Cambridge. He works clinically as a consultant in palliative medicine at Cambridge University Hospitals NHS Foundation Trust, alongside contribution to medical student teaching at the University of Cambridge Clinical School, and research as co-lead of the PELiCam Palliative and End of Life Care Research Group.

His research focuses on supporting people living with multiple illnesses or clinical syndromes such as frailty. He is particularly interested in the uncertainties inherent to complex illness trajectories, the effect these have on care experience and outcomes, and how we can improve care in situations of uncertainty.

[Book now](#)

Do you work in a care home and use end-of-life medications?

Researchers are conducting a short survey study investigating how care home staff access controlled drugs (CDs) such as morphine and midazolam, for palliative and end-of-life care. All UK-based care home staff are invited to take part.

Taking part in the study involves completing a 20-minute anonymous survey. Your responses will contribute to shaping UK-wide policy discussions. Please forward this information to any colleagues who might be interested.

[Contribute to the study](#)

For more information, please contact Emyr Jones, Consultant Pharmacist,
Emyr.Jones3@wales.nhs.uk

UPDATES FROM NATIONAL INSTITUTE FOR HEALTH AND CARE EXCELLENCE



Join a committee

Health and care professionals from a wide range of backgrounds work with NICE to produce our recommendations. Your involvement helps to ensure our guidance is useable in practice. Committee vacancies currently include surgeons and an anaesthetist to join our blood transfusion committee.

Join us and have an active role in producing a guideline or quality standard.

[See all committee vacancies](#)

NICE partners with NHS Race and Health Observatory on health inequalities

We've teamed up with the NHS Race and Health Observatory to tackle ethnic health inequalities. Over the next 2 years, we'll combine our collective expertise to help ensure that NICE guidance serves all communities effectively. We'll begin with examining 5 priority areas and exploring important aspects of guidance development.

We'll embed processes to support development of guidance that tackles inequalities and avoids unintended racial or other bias which could impact patient treatment, safety and outcomes.

[Learn more about health inequalities partnership](#)

Developing your workforce

Funding for training in 2025 - 26

We were recently joined by the Department of Health and Social Care (DHSC) and the NHS Business Services Authority (NHSBSA) to share key information about accessing funding for staff training through the [Learning and Development Support Scheme \(LDSS\)](#) in 2025-26.

DHSC highlighted the importance of this support and its alignment with wider priorities, and attendees heard from a provider who accessed the funding in 2024-25. The webinar included a detailed walk-through of eligibility and evidence requirements, how funding can be used, the process for submitting claims, and a demonstration of the online claims service.

[⇒ View the webinar](#)

Have your say: help shape the future of adult care qualifications

Skills for Care is currently reviewing the Level 3 Diploma in Adult Care and the Level 5 Diploma in Leading and Managing an Adult Care Service.

The aim is to ensure these qualifications remain relevant and effective for both the current and future workforce. Complete our survey to share your thoughts.

Please submit your response by 17:00 on Sunday 15 June 2025.

[Take the survey](#)

Workforce Intelligence

Take a virtual tour of the ASC-WDS
Tuesday 10 June | 10:30 - 11.30 | Zoom

Join us at our webinar designed to give social care providers a demonstration of how the Adult Social Care Workforce Data Set (ASC-WDS) service works.

It will be a practical run-through of the service and show you first-hand the key features and benefits which are already being used by over 20,000 care providers.

[Register now](#)

Improving your CQC rating seminar

A one-day interactive seminar for services who have fallen below CQC standards and are looking for practical ways to recover and achieve a Good rating.

Discover what you'll be expected to evidence, how to overcome barriers to improvement, how to action and evidence improvements and how to involve others in helping you to improve. The seminar takes place on Tuesday 9 September.

[⇒ Book now](#)

Support for leaders and managers

Bookings open for our September Moving Up programme

Our popular Moving Up programme supports Black and Asian managers or aspiring managers in health and social care to overcome challenges and progress their career.

The programme gives participants an increased understanding of who they are, their strengths and weaknesses and techniques to help overcome any personal challenges. It focuses on increasing confidence and self-belief, to allow people to grow. The programme starts in September, with registration closing on Friday 29 August.

⇒ [Find out more and book](#)

Registered Manager Network Meetings

Dales (Hambleton & Richmondshire)

Tuesday 22nd July

Harrogate (Harrogate, Knaresborough & Ripon)

Tuesday 29th July

Scarborough & District (Scarborough, Whitby, Ryedale & Filey)

Tuesday 3rd June

York and Selby

Tuesday 12th August

Registered managers, it's never been more important to belong to a community of peers. If you're interested in joining any of these networks please register [here](#)

Or for further information please contact: -Nichola.Greenwood@skillsforcare.org.uk or Bethany.Simmonds@skillsforcare.org.uk

Researcher development programme for social care nurses

There are two new and exciting opportunities for nurses who work in social care to improve their research skills and help create a research-friendly culture at work.

You can apply for funding to work on research for one day a week for a year for:

- Social Care Nurse Research Internships - 12 places available
- Social Care Nurse Research Champions - 24 places available

Applications close on 27 June 2025 at midday.

⇒ [Find out more](#)

New toolkit for reflecting on times of peak pressure

Skills for Care, NHS Employers and Partners in Care and Health have developed a self-reflection toolkit for evaluating experiences through times of peak pressure on services.

It can be used by people working across social care and health to identify strengths and address challenges for teams, partners and individuals.

[⇒ Find the self-reflection toolkit](#)

UPDATES FROM CARE QUALITY COMMISSION



Shining a light on the challenges that people with dementia face

We have published [a report on the experiences of people with dementia](#) using health and social care services in England, and how these services are responding. Based on engagement with people living with dementia and their loved ones, as well as analysis of a range of information we hold, the report found that health and social care staff do not always understand the specific, personal care needs of people with dementia. The report also found that care environments, like hospital wards and care homes, sometimes do not support people's wellbeing.

However, the report also found how good care for people living with dementia is provided in considered environments by well-trained, compassionate professionals who understand the person and how best to relate to them. Our report highlights the practice that some services are taking to improve people's lives and those who care for them.

We will use the findings from this report to develop, alongside people with lived experience, providers and other stakeholders, a definition of what good, joined-up dementia care looks like so that we can apply it to all areas of our regulatory activity.

[Read the report](#)

Professor Bola Owolabi appointed as CQC's Chief Inspector of Primary and Community Services

Prof Bola Owolabi (MRCGP, MFPH Hon, FRSPH) has been appointed as the new Chief Inspector of Primary and Community Services at CQC.

Professor Owolabi will be joining CQC from NHS England where she is currently Director of the National Healthcare Inequalities Improvement Programme.

Professor Bola Owolabi will join CQC in the summer. She will combine her role with her work as a practising GP in the Midlands.

[Read more](#)

Patient Safety Healthcare Inequalities Reduction Framework

NHS England has published the [Patient Safety Healthcare Inequalities Reduction Framework](#), outlining five principles to reduce patient safety healthcare inequalities across the NHS.

The framework provides practical guidance for NHS teams to create inclusive, safe care environments through improved communication, staff training, better data collection, community involvement, and targeted research.

[Read more](#)

How to check the identity of a CQC inspector

We have been made aware that a small number of providers have been contacted by people posing as CQC inspectors. Genuine inspectors visiting in person carry ID badges that include:

- a photograph of the inspector on the front
- a copy of our warrant on the reverse
- the signature of our Chief Executive (see details of our [Executive team](#)).

If you are unsure about the identity of an inspector, please contact our enquiries team on 03000 616161. Our team can check the inspector's details before you allow them onto our premises. For more information, including how to check the identity of a Specialist Advisor or what to do if an inspector contacts you by phone or email, [visit our website](#).

[Click here for more information](#)

Social Care Workforce Funding



North East ADASS are hosting a webinar on 17th June 10.30-11.30 to share information about how you can make the most of the funding available to social care providers from the Learning and Development Support Scheme.

They will be joined by the NHSBSA who will walk through the practical aspects of claiming the funding including how the funding can be used, the process for accessing the fund and submitting claims and a demonstration of the online claims service.

Skills for Care will also talk about the eligibility criteria and the Adult Social Care Workforce Data Set, with an opportunity to link with the relevant Locality Manager for support for any organisation who doesn't already have an account.

To book a place on the webinar and find out how you can access funding to cover the costs of a range of learning and development opportunities, please complete this form [here](#)



Everything you need from TENA - filtered and easy to find

You can now search and read content filtered to your profession or needs from your desktop or smartphone.

Products

Explore our complete TENA range

Supporting tools

Get help choosing & fitting products

Care guidance

Benefit from care tips & incontinence information

Insights and expertise

Read articles, insights & studies

[Explore New website](#)

World Continence Week

Free webinar

It's World Continence Week in June! Looking to improve your continence care knowledge?

Book your place on the Nursing Time's webinar: Demystify Continence and Product assessments.

[Click here to learn more and register](#)

Explore our new Tena website for professionals

With our new TENA website, it's easier than ever to find the right care.

Whether you're a professional caregiver, healthcare professional, pharmacist, work in a care facility, hospital or high-street pharmacy, our smart customised search will help you quickly find the TENA products and support you're looking for.

You'll also find care tips, educational videos, insights and expertise, all filtered to suit your needs.

[Try it for yourself](#)



Carers Week

We're thrilled to announce the return of our special Carers Week celebration event on Wednesday 11 June in Museum Gardens, 10 - 6 pm.

Everyone is welcome. Come along, bring a picnic, enjoy games and find out more about what we do. It's an opportunity to meet our Carer Support Workers, share experiences, and learn more about the support available to carers in York.

Learn more about Carers Week [here](#) and check out our [Events Calendar here](#).

[Click here to see the full schedule of Carers Week activities](#)

York Pride

Join us for the York Pride parade! Meet us outside Explore York Library at 11.15 am - bring friends and family. Feel free to make a headdress (optional but encouraged!) We are going 'pink and green for carers to be seen!'

We also have a stall on the Knavesmire, so stop by and say hello.

When: [Saturday 7 June 2025](#)

Want to help out? [Please email here](#). We'd love your support!

Youth Club

Our Youth Clubs for Young Carers (aged 5–16) offer a fun and supportive space with separate sessions for primary and secondary groups. This month, we're running relaxing yoga sessions and getting creative by designing T-shirts to celebrate York Pride!

Primary School Youth Club

When: [Tuesday 3 June, 5 - 6.30 pm](#)

Secondary School Youth Club

When: [Tuesday 17 June 5 - 6.30 pm](#)

To find out more about the Young Carers service or activities please [email here](#) or call 01904 715 490.



Exploring the best technology for care workers

Online Webinar
12 June 2025
11am - 12:30pm

Digital Care Hub and the Care Workers Charity will be exploring the role of technology in care work, focusing on identifying the most effective tools for different situations.

[Click here to sign up](#)

GP Connect – Strengthening the links between GPs and care providers

Alison Taylor, Senior Programme Manager and Nurse, heads up our work to enable care providers to access health information via GP connect.

[Read Alison's update](#) on the benefits of this approach to accessing GP information.

UPDATES FROM INFECTION PREVENTION CONTROL

The latest Bulletin from the Community Infection Prevention and Control Team focuses on:
'Urinary Catheters'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>



Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30-minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below or [click here](#) for the link

Target Audience: All Humber Staff, General Practice Nurses & HCAs (within Scarborough, Whitby & Ryedale). All Trained Nursing Home Staff (within Scarborough, Whitby & Ryedale)

- PU categorisation
- K-Two application
- Actico application / hoisery
- Wound bed preparation
- Dressing / formulary
- Dopplers studies



Date: 25th June 2025

Time: 0930 - 1630

Location: Scarborough Rugby Club (Silver Royd), 569 Scalby Road, Scalby, Scarborough YO13 0NL

TENA VIRTUAL product training

All sessions start at 2pm for 1 hour

Sessions covered

- TENA product assessments
- TENA product range
- Correct fitting of TENA products
- How to get the best of the TENA products
- Technology of TENA products

Date

- 23rd June



Email jo.gledhill@essity.com to book a place.

Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

25th June 1400 - 1600

27th August 1400 - 1600

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

LEARNING & DEVELOPMENT



Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)



Carer Awareness Training - Identifying and supporting carers: Introducing York Carers Centre

Here are the future dates to choose from all 10:30-12:30

Wed 23rd July 2025

Wed 1st Oct 2025

Tues 21st Oct 2025

Wed 5th Nov 2025

Wed 14th Jan 2026

Tues 20th Jan 2026



To book a place access the City of York Council's, York Learning Pool and create a Mylo account if you haven't one already:

<https://york.learningpool.com/login/index.php>

FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have...

Thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net