



WEDNESDAY 7TH MAY 2025

What's In Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on **Wednesday 14th May at 1030am – 1130am.** If you would like to be adding to the mailing list to attend the meeting, please email. hnyicb-voy.yorkplacequalitynursingteam@nhs.net Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire Health and Care Partnership



LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB

Following a restructure within the ICB, colleagues will notice our team is now referred to as **Adult Social Care Nursing Team**, job titles will also reflect this. We continue to work as part of an integrated Quality Team with NYC and continue to offer support and training across York and North Yorkshire.

York and North Yorkshire Care Provider Olympics 2025



SAVE THE DATE 14TH JULY - 24TH AUGUST



The Adult Social Care Nursing Team are pleased to announce the York and North Yorkshire Care Provider Olympics is back for a fourth year this July.

The Olympics poster is available to view [here](#). More information will be sent out in due course. If you have any questions or would like to discuss the Olympics please email the Team hnyicb-voy.yorkplacequalitynursingteam@nhs.net

The Adult Social Care Nursing Team have created a 'notice board' poster for everyone. The poster is available to view [here](#), feel free to share with colleagues or print a copy out to display in your staff rooms, reception area or office.

**FOR THE ATTENTION OF PROVIDERS IN THE YORK
AREA WHO HAVE IMMEDICARE**

Relaunch

Temporary management of newly found wounds and use of wound dressing boxes in residential care homes.

Skin tears and other traumatic acute wounds increase with the ageing population and the associated physiological skin changes. They are known to cause significant pain and affect quality of life of residents. These types of wounds occur mainly on the arms and legs and respond well to early intervention. Being able to immediately manage and cover a wound can save time and resources and improve treatment outcomes.

The wound care project has been developed with Immedicare, to support staff in residential homes to care for residents with a newly found wound. This initiative reduces potential risk and delay of treatment to residents, by enabling care staff to safely cover the wound using an appropriate dressing. It will standardise safe and effective advice, management and documentation of newly found wounds in a residential care home setting.

Each care home has been provided with a wound care box by the district nursing team containing a selection of simple dressings. Replacement dressings can be obtained by contacting the district nursing team via their Single Point of Access (SPA).

Immedicare will provide video support and guidance and as the first question Immedicare will ask is 'Do you have a wound dressing box', it is important everyone knows where the box is kept within your care home. Immedicare will contact the district nursing team to update them on the care provided and request a follow up visit from the district nurse team if required.

In addition, each care home will require designated staff to act as "champions" to promote appropriate use of the wound dressing boxes. Please can you ask for volunteers to become champions within your care home?

UPDATES FROM CITY OF YORK COUNCIL



The government has recently published guidance for 2025 around hot weather and supporting the vulnerable populations in our community. The link below takes you to the guidance developed specifically for social care managers, staff, and carers.

<https://www.gov.uk/guidance/supporting-vulnerable-people-before-and-during-hot-weather-social-care-managers>

Resilience-based Clinical Supervision



A fully funded programme for registered nurses and nurse associates in social care in England.

Does work overwhelm you at times? Would you like to have better conversations with your colleagues about situations which occur at work but don't know how? Resilience-based Clinical Supervision (RBCS) is a way of supporting you and your team by recognising your own and others' emotions and how you can positively respond to them. RBCS is a tried and trusted model with the rationale to increase an individual's ability to respond positively to the emotional and physiological demands of their role. Resilience-based Clinical Supervision is not management supervision or appraisal, it is a form of restorative clinical supervision.

Interested? Programmes consist of 5 sessions: 3 x 3 hours and 2 x 2 hours over a period of 8-12 weeks 8 people at the online sessions

[Click here for more information](#)

UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



Long Covid Nurse Meeting

When - Thursday 15th May

Time - 10am - 1130am

Where - Online via Zoom

The theme of the meeting 'Oral Health and Nutrition in Covid and Long Covid'.

[View agenda](#)

[Book your place](#)

Join our next network meeting

When - Tuesday 20th May

Where - Online via Zoom

[Book your place](#)

If you have any ideas of topics you would like to see covered in this session, please email Agnes at agnes.fanning@qicn.org.uk.

Leading Women In Care Awards

Michelle Tennant, a QN and clinical governance lead at Home Instead, won the Leader of the Future (Home Care) award due to her pivotal role in supporting and developing guiding principles for delegated healthcare in social care, collaborating with Skills for Care and the Department of Health and Social Care (DHSC) as well as other key stakeholders.

[Find out more](#)

UPDATES FROM NATIONAL INSTITUTE FOR HEALTH AND CARE EXCELLENCE



New guideline to help cut falls

As well as making recommendations on hazards in a person's home, our updated guideline also covers residential care homes, hospitals and other healthcare settings in the community.

It recommends that people, including those in hospital and residential care, are encouraged to remain active, unless they have been advised not to.

The Adult Social Care Nursing Team provide falls prevention training, if you would like more information please email the team hnyicb-voy.yorkplacenursingteam@nhs.net

UPDATES FROM INFECTION PREVENTION CONTROL



The number of patients with norovirus in hospitals is the highest it has ever been at this time of year and a large number of care homes in our area are closed due to norovirus. Please find a link below to a 'Norovirus alert' for North Yorkshire and York:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

Please see full bulletin on the following page.

IPC Bulletin for Care Homes

Issue No. 58- April 2025 North Yorkshire and York Edition



Produced by an NHS Community Infection Prevention and Control Team based in North Yorkshire for distribution to subscribers.



North Yorkshire and York Norovirus Alert

The number of patients with norovirus in hospitals is the highest it has ever been at this time of year and a large number of care homes in our area are closed due to norovirus. Norovirus is highly infectious requiring only a few viral particles to cause an infection. A person can spread the infection before their symptoms appear, whilst they are symptomatic and up to 72 hours after symptoms have resolved. Some people have minimal symptoms and do not report it, but they too can spread norovirus to others.

The following guidance is aimed to limit the spread of infection between hospital and care homes as both these care settings have people who are particularly vulnerable to infection.

When a resident is clinically ready for discharge from hospital

Resident was admitted to hospital during a norovirus outbreak in the care home	<ul style="list-style-type: none"> • Okay to discharge back to the care home as already exposed to the virus
Resident is not in a closed bay, but the ward does have other bays closed	<ul style="list-style-type: none"> • Staff can visit to assess the resident's suitability for the care home • Okay to discharge to the care home
Resident is in a closed bay, has had norovirus and is now 72 hours symptom free	<ul style="list-style-type: none"> • If facilities allow, these residents should be taken to a non-affected area to allow staff to visit to assess suitability for discharge to the Care Home • Okay to discharge to the care home
Resident is in a closed bay and either not had norovirus or currently symptomatic	<ul style="list-style-type: none"> • Generally, should not be discharged until the bay has reopened • However, can be assessed on an individual basis and isolated in the care home for 72 hours

Admitting residents to hospital during a care home outbreak

- If possible, defer the transfer until the outbreak has been declared over
- If a resident requires hospital admission, you must inform the hospital and ambulance/transport service that the care home has an outbreak, even if the resident does not have any symptoms
- Complete a patient passport or Inter-health and social care infection control transfer Form for all transfers. It should clearly state whether the resident presents an infection risk or not. A transfer Form is available to download at www.infectionpreventioncontrol.co.uk/resources/inter-health-and-social-care-infection-control-transfer-form/

What's new

- **Coming very soon: Updated set of Care Home Policies**
- IPC training event for Care Homes: 22nd September, 2025.
www.infectionpreventioncontrol.co.uk/events/

Visit our website to find lots of IPC resources, many of which are free to download.
www.infectionpreventioncontrol.co.uk
Call us on **01423 557340**



UPDATES FROM SKILLS FOR CARE



Quality Assured Care Learning Service

The Quality Assured Care Learning Service (QACLS) reviews the quality of courses and qualifications to ensure they meet the needs of the adult social care sector. We have created a range of guidance and resources to help training providers through the application process. As we move into our second year of the service, we are now encouraging applications from training providers at any time.

[Find out more about QACLS here](#)

Updated Care Certificate standards

The Care Certificate Standards have been updated to align with sector developments and the introduction of the Level 2 Adult Social Care Certificate qualification.

A self-assessment tool and an assessor and employer guide are available to support the standards. There is also a summary of the updates and a set of FAQs.

The Care Certificate standards define the knowledge, skills and behaviours expected of specific job roles in health and social care. They can be used to inform what information is covered during induction.

The 2015 Care Certificate standards and resources will be available to support employers in transitioning to the updated 2025 Care Certificate standards until the end of July 2025.

[See the updated standards here](#)

Updates to the Care Workforce Pathway

The Care Workforce Pathway is a comprehensive framework designed to clearly define careers in adult social care, detailing the knowledge, skills, values, and behaviours essential for delivering high-quality, personalised care and support.

We've been working in partnership with the Department of Health and Social Care (DHSC) to develop the role categories within the pathway. DHSC have now launched the remainder of these role categories. Alongside this, we've launched a suite of practical resources to help care providers use the pathway in their organisations. These resources will guide you through the options for adopting the pathway.

[Find out more here](#)

New medicines management resources

We've created a webpage to host our resources and support for adult social care providers with medicines management. You'll find new medicines management guidance and checklists, developed to support care providers to assess their medicines management education and training to ensure that it is safe and effective. The page also includes signposting and advice for meeting CQC expectations in this area.

[**View the resources**](#)

Support for leaders and managers Moving up programme

You can now book a place on the September cohort of our popular Moving Up programme. It supports Black and Asian managers or aspiring managers in health and social care to overcome challenges and progress their career.

The programme gives participants an increased understanding of who they are, their strengths and weaknesses and techniques to help overcome any personal challenges. It focuses on increasing confidence and self-belief, to allow people to grow.

The programme starts on 17 September 2025. Registration closes on 29 August 2025.

[**Find out more and book here**](#)

Celebrating social care nursing on International Nurses Day Monday 12 May 2025 | 11:00 – 12:30 | Online

This online event will be a celebration of all things adult social care nursing, with people who draw on care and support from all fields of practice. You'll hear from Deborah Sturdy the Chief Nurse for Adult Social Care as well as people with lived experience and those working in the sector. Whether you're an adult nurse, mental health nurse, children's nurse, or a nursing associate working in adult social care this session is for you. This is an opportunity to come together and leave with a shared value of nursing in social care.

[⇒ **Book now**](#)

Over 15,000 CQC-regulated care providers are using the Adult Social Care Workforce Data Set (ASC-WDS) to improve their businesses and drive sector change. Recently, the workforce data for adult social services departments in England became Accredited Official Statistics. ASC-WDS is the leading source of workforce intelligence for adult social care, supporting CQC, DHSC, and government planning. It's free to use, with over 50% of CQC-regulated providers benefiting by influencing policy, recording staff qualifications, and accessing funding through the Learning and Development Support Scheme. ASC-WDS also allows providers to benchmark themselves against Good and Outstanding care providers. It's a valuable tool for managing training and improving care quality.

[Find out more](#)

Data duplication survey

As part of Department of Health and Social Care's (DHSC) ambitions to streamline data requests to Adult Social Care Providers, the DHSC Adult Social Care Data Policy Team have launched the Data Duplication Survey on Capacity Tracker.

The survey seeks home care and care home provider insight into external requests they receive for data and information that is already available and up-to-date on Capacity Tracker. The survey has been produced in consultation with provider representatives. Their feedback has helped streamline a set of survey questions purposely developed to only take a few minutes of your time.

Every response will help to ensure the results are as representative as possible. Analysis of the results will be made available on Capacity Tracker.

The results will help identify the scope and scale of any duplicative requests for data already submitted through Capacity Tracker, and inform next steps in collaboration with sector partners to ensure all possible time efficiency savings from Capacity Tracker are realised for care providers and the wider sector.

If you have any questions about the survey, please email ascdatatransformation@dhsc.gov.uk

[Log in and participate in the survey.](#)

INFECTION PREVENTION CONTROL BULLETINS



The latest Bulletin from the Community Infection Prevention and Control Team focuses on: **'Urinary Catheters'**.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>



Immedicare training timetable - May 2025

Training features:

- Monthly training sessions for all staff working in homes with Immedicare service
- Wide range of topics covered
- Post training evaluation available for delegates to submit feedback on the sessions
- Certificates sent to all delegates who complete a full session
- 2 - 3 pm Tuesdays, Wednesdays and Thursdays
- Free of charge
- Easy to access via web page
- Accessible on any device

Course dates:

- 13th May - End of Life care
- 14th May - Catheter care
- 15th May - Restore 2
- 20th May - Top to toe
- 21st May - React to red
- 22nd May - Diabetes
- 27th May - Muscular skeletal injuries
- 28th May - Urinary tract infections
- 29th May - Nutrition and hydration

Accessing the training:

Head to <https://involve.moodlecloud.com/> or click the link below. You must create an account, and once you have an account you can register for the courses you would like to attend. For any queries relating to training, please contact acunningham@immedicare.co.uk

Click here to access the training

Certificates:

Each person needs to create a training account with a valid email address and care home name prior to attending a training session, even if you intend to watch the session in a group from a single device. At each training session we also need you to write your name and email address in the chat box. Without an account and confirmation of attendance in the chat box, we cannot issue your certificate. Please allow up to 1 week to receive your certificate.

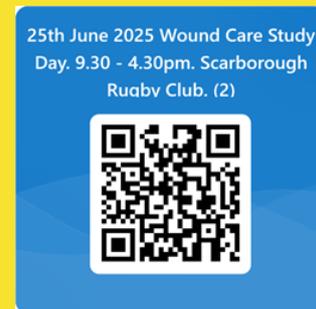
Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30-minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below.

Target Audience: All Humber Staff, General Practice Nurses & HCAs (within Scarborough, Whitby & Ryedale). All Trained Nursing Home Staff (within Scarborough, Whitby & Ryedale)

- PU categorisation
- K-Two application
- Actico application / hoisery
- Wound bed preparation
- Dressing / formulary
- Dopplers studies



Date: 25th June 2025

Time: 0930 - 1630

Location: Scarborough Rugby Club (Silver Royd), 569 Scalby Road, Scalby, Scarborough YO13 0NL

TENA VIRTUAL product training

All sessions start at 2pm for 1 hour

Sessions covered

- TENA product assessments
- TENA product range
- Correct fitting of TENA products
- How to get the best of the TENA products
- Technology of TENA products

Dates

- 13th May
- 23rd June

Email jo.gledhill@essity.com to book a place.



Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Dates

14th May 1400 - 1600

25th June 1400 - 1600

27th August 1400 - 1600

19th November 1400 - 1600

To book a place, please email clare.markwell@nhs.net

The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

Carer Awareness Training - Identifying and supporting carers: introducing York Carers Centre

Here are the future dates to choose from all 1030-1230:

Wed 23rd July 2025

Wed 1st Oct 2025

Tues 21st Oct 2025

Wed 5th Nov 2025

Wed 14th Jan 2026

Tues 20th Jan 2026

To book a place, please access York Learning Pool and create an account, if you haven't already signed up:

<https://york.learningpool.com/login/index.php>



LEARNING & DEVELOPMENT



Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)

FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have...

Thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net