



**WEDNESDAY 23RD APRIL 2025**

### What's In Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)



Your next Care Connected meeting is on  
**Wednesday 30<sup>th</sup> April at 1030am – 1130am.**

If you would like to be adding to the mailing list to attend the meeting, please email. [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found [online](#) along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire Health and Care Partnership



## LIVING WELL NEWSLETTER

North Yorkshire and York

## UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB

Following a restructure within the ICB, colleagues will notice our team is now referred to as **Adult Social Care Nursing Team**, job titles will also reflect this. We continue to work as part of an integrated Quality Team with NYC and continue to offer support and training across York and North Yorkshire.

### York and North Yorkshire Care Provider Olympics 2025



**SAVE THE DATE 14TH JULY - 24TH AUGUST**



The Adult Social Care Nursing Team are pleased to announce the York and North Yorkshire Care Provider Olympics is back for a fourth year this July.

The Olympics poster is available to view [here](#). More information will be sent out in due course. If you have any questions or would like to discuss the Olympics please email the Team [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

The Adult Social Care Nursing Team have created a 'notice board' poster for everyone. The poster is available to view [here](#), feel free to share with colleagues or print a copy out to display in your staff rooms, reception area or office.

## Resilience-based Clinical Supervision



A fully funded programme for registered nurses and nurse associates in social care in England.

Does work overwhelm you at times? Would you like to have better conversations with your colleagues about situations which occur at work but don't know how? Resilience-based Clinical Supervision (RBCS) is a way of supporting you and your team by recognising your own and others' emotions and how you can positively respond to them. RBCS is a tried and trusted model with the rationale to increase an individual's ability to respond positively to the emotional and physiological demands of their role. Resilience-based Clinical Supervision is not management supervision or appraisal, it is a form of restorative clinical supervision.

Interested? Programmes consist of 5 sessions: 3 x 3 hours and 2 x 2 hours over a period of 8-12 weeks 8 people at the online sessions

**See attached flyer for more information.**

## UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



### Join our next network meeting

When - Tuesday 20<sup>th</sup> May

Where - Online via Zoom

#### Book your place

If you have any ideas of topics you would like to see covered in this session, please email Agnes at [agnes.fanning@qicn.org.uk](mailto:agnes.fanning@qicn.org.uk).

### Leading Women In Care Awards

Michelle Tennant, a QN and clinical governance lead at Home Instead, won the Leader of the Future (Home Care) award due to her pivotal role in supporting and developing guiding principles for delegated healthcare in social care, collaborating with Skills for Care and the Department of Health and Social Care (DHSC) as well as other key stakeholders.

[Find out more](#)

# UPDATES FROM SKILLS FOR CARE



## Quality Assured Care Learning Service

The Quality Assured Care Learning Service (QACLS) reviews the quality of courses and qualifications to ensure they meet the needs of the adult social care sector. We have created a range of guidance and resources to help training providers through the application process. As we move into our second year of the service, we are now encouraging applications from training providers at any time.

[Find out more about QACLS here](#)

## Updated Care Certificate standards

The Care Certificate Standards have been updated to align with sector developments and the introduction of the Level 2 Adult Social Care Certificate qualification.

A self-assessment tool and an assessor and employer guide are available to support the standards. There is also a summary of the updates and a set of FAQs.

The Care Certificate standards define the knowledge, skills and behaviours expected of specific job roles in health and social care. They can be used to inform what information is covered during induction.

The 2015 Care Certificate standards and resources will be available to support employers in transitioning to the updated 2025 Care Certificate standards until the end of July 2025.

[See the updated standards here](#)

## Updates to the Care Workforce Pathway

The Care Workforce Pathway is a comprehensive framework designed to clearly define careers in adult social care, detailing the knowledge, skills, values, and behaviours essential for delivering high-quality, personalised care and support.

We've been working in partnership with the Department of Health and Social Care (DHSC) to develop the role categories within the pathway. DHSC have now launched the remainder of these role categories. Alongside this, we've launched a suite of practical resources to help care providers use the pathway in their organisations. These resources will guide you through the options for adopting the pathway.

[Find out more here](#)

## New medicines management resources

We've created a webpage to host our resources and support for adult social care providers with medicines management. You'll find new medicines management guidance and checklists, developed to support care providers to assess their medicines management education and training to ensure that it is safe and effective. The page also includes signposting and advice for meeting CQC expectations in this area.

[View the resources](#)



## **Support for leaders and managers Moving up programme**

You can now book a place on the September cohort of our popular Moving Up programme. It supports Black and Asian managers or aspiring managers in health and social care to overcome challenges and progress their career.

The programme gives participants an increased understanding of who they are, their strengths and weaknesses and techniques to help overcome any personal challenges. It focuses on increasing confidence and self-belief, to allow people to grow.

The programme starts on 17 September 2025. Registration closes on 29 August 2025.

**[Find out more and book here](#)**

This April, Skills for Care is once again [Celebrating Social Care](#), focusing on the amazing people who work in care, and we'd love you to join the celebrations.

Although we celebrate social care year-round, we use this month to celebrate a little bit louder and a little bit harder, and we encourage everyone else to join in.

This is our fourth year running the campaign to raise the profile of social care and its important contribution to society, share positive stories and create a feeling of community, celebration, and pride among the social care workforce.

We're inviting everyone to get involved and show their support.

[Download the resource pack](#) from our website, which includes selfie cards, social media images, email banners and blog templates.

There are also suggestions on how you can get involved, including sharing your stories, shoutouts and celebrations, posting on social media and hosting your own event or activity. However you choose to celebrate, we'd love to hear about it

Share with us on social media using #CelebratingSocialCare and tag Skills for Care, or email us at [marketing@skillsforcare.org.uk](mailto:marketing@skillsforcare.org.uk)

**[Visit the Celebrating Social Care webpage](#)**

Over 15,000 CQC-regulated care providers are using the Adult Social Care Workforce Data Set (ASC-WDS) to improve their businesses and drive sector change. Recently, the workforce data for adult social services departments in England became Accredited Official Statistics. ASC-WDS is the leading source of workforce intelligence for adult social care, supporting CQC, DHSC, and government planning. It's free to use, with over 50% of CQC-regulated providers benefiting by influencing policy, recording staff qualifications, and accessing funding through the Learning and Development Support Scheme. ASC-WDS also allows providers to benchmark themselves against Good and Outstanding care providers. It's a valuable tool for managing training and improving care quality.

[Find out more](#)

## Data duplication survey

As part of Department of Health and Social Care's (DHSC) ambitions to streamline data requests to Adult Social Care Providers, the DHSC Adult Social Care Data Policy Team have launched the Data Duplication Survey on Capacity Tracker.

The survey seeks home care and care home provider insight into external requests they receive for data and information that is already available and up-to-date on Capacity Tracker. The survey has been produced in consultation with provider representatives. Their feedback has helped streamline a set of survey questions purposely developed to only take a few minutes of your time.

Every response will help to ensure the results are as representative as possible. Analysis of the results will be made available on Capacity Tracker.

The results will help identify the scope and scale of any duplicative requests for data already submitted through Capacity Tracker, and inform next steps in collaboration with sector partners to ensure all possible time efficiency savings from Capacity Tracker are realised for care providers and the wider sector.

If you have any questions about the survey, please email [ascdataatransformation@dhsc.gov.uk](mailto:ascdataatransformation@dhsc.gov.uk)

[Log in and participate in the survey.](#)

## UPDATES FROM INFECTION PREVENTION CONTROL



Infection.  
Prevention.  
Control.

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: **'Urinary Catheters'**.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>



## Immedicare training timetable - May 2025

### Training features:

- Monthly training sessions for all staff working in homes with Immedicare service
- Wide range of topics covered
- Post training evaluation available for delegates to submit feedback on the sessions
- Certificates sent to all delegates who complete a full session
- 2 - 3 pm Tuesdays, Wednesdays and Thursdays
- Free of charge
- Easy to access via web page
- Accessible on any device

### Course dates:

- 6<sup>th</sup> May - Falls
- 7<sup>th</sup> May - Virtual verification of expected death
- 7<sup>th</sup> May - Leg and foot ulcers
- 13<sup>th</sup> May - End of Life care
- 14<sup>th</sup> May - Catheter care
- 15<sup>th</sup> May - Restore 2
- 20<sup>th</sup> May - Top to toe
- 21<sup>st</sup> May - React to red
- 22<sup>nd</sup> May - Diabetes
- 27<sup>th</sup> May - Muscular skeletal injuries
- 28<sup>th</sup> May - Urinary tract infections
- 29<sup>th</sup> May - Nutrition and hydration

### Accessing the training:

Head to <https://involve.moodlecloud.com/> or click the link below. You must create an account, and once you have an account you can register for the courses you would like to attend. For any queries relating to training, please contact [acunningham@immedicare.co.uk](mailto:acunningham@immedicare.co.uk)

### Click here to access the training

#### Certificates:

*Each person needs to create a training account with a valid email address and care home name prior to attending a training session, even if you intend to watch the session in a group from a single device. At each training session we also need you to write your name and email address in the chat box. Without an account and confirmation of attendance in the chat box, we cannot issue your certificate. Please allow up to 1 week to receive your certificate.*

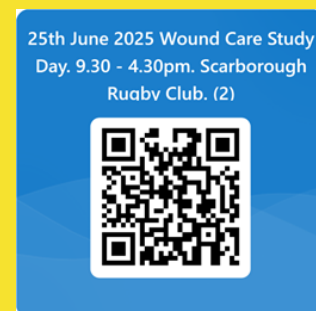
## Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30-minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below.

**Target Audience:** All Humber Staff, General Practice Nurses & HCAs (within Scarborough, Whitby & Ryedale). All Trained Nursing Home Staff (within Scarborough, Whitby & Ryedale)

- PU categorisation
- K-Two application
- Actico application / hoisery
- Wound bed preparation
- Dressing / formulary
- Dopplers studies



**Date:** 25<sup>th</sup> June 2025

**Time:** 0930 - 1630

**Location:** Scarborough Rugby Club (Silver Royd), 569 Scalby Road, Scalby, Scarborough YO13 0NL

## TENA VIRTUAL product training

All sessions start at 2pm for 1 hour

### Sessions covered

- TENA product assessments
- TENA product range
- Correct fitting of TENA products
- How to get the best of the TENA products
- Technology of TENA products

### Dates

- 13th May
- 23rd June



Email [jo.gledhill@essity.com](mailto:jo.gledhill@essity.com) to book a place.

## Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



York and Scarborough  
Teaching Hospitals  
NHS Foundation Trust

This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

### Dates

**14<sup>th</sup> May 1400 - 1600**

**25<sup>th</sup> June 1400 - 1600**

**27<sup>th</sup> August 1400 - 1600**

**19<sup>th</sup> November 1400 - 1600**

**To book a place, please email [clare.markwell@nhs.net](mailto:clare.markwell@nhs.net)**

## The Adult Social Care Nursing Team Training Packages

The Adult Social Care Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team [Hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:Hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

# LEARNING & DEVELOPMENT



## Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.



⇒ [Find out more about the modules](#)



## Carer Awareness Training - Identifying and supporting carers: introducing York Carers Centre

Here are the future dates to choose from all 1030-1230:

**Weds 30th April 2025**

**Weds 23rd July 2025**

**Tues 21st Oct 2025**

**Tues 20th Jan 2026**



To book a place, please access York Learning Pool and create an account, if you haven't already signed up:  
<https://york.learningpool.com/login/index.php>



## FURTHER INFORMATION

### Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email [yhs-tr.s2s.york@nhs.net](mailto:yhs-tr.s2s.york@nhs.net) This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



### Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



**This bulletin is produced by York Health and Care Partnership**

**Do you have...**

**Thoughts or comments to share? Or news that you would like to feature in the bulletin?**

**If so please contact [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)**