



WEDNESDAY 9TH APRIL 2025

What's In Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 2nd April at 1030am – 1130am.

If you would like to be adding to the mailing list to attend the meeting, please email. **hnyicb-voy.yorkplacequalitynursingteam@nhs.net**

Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire
Health and Care Partnership

NHS
Humber and
North Yorkshire
Integrated Care Board (ICB)

LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB

York and North Yorkshire Care Provider Olympics 2025



SAVE THE DATE 14TH JULY - 24TH AUGUST



The Quality and Nursing Team are pleased to announce the York and North Yorkshire Care Provider Olympics is back for a fourth year this July.

A copy of the Olympics poster is attached with this bulletin. More information will be sent out in due course. If you have any questions or would like to discuss the Olympics please email the Team hnyicb-voy.yorkplacequalitynursingteam@nhs.net

The Quality and Nursing Team have created a 'notice board' poster for everyone. A copy is attached with the bulletin, feel free to share with colleagues or print a copy out to display in your staff rooms, reception area or office.

UPDATES FROM SKILLS FOR CARE



New medicines management resources

We've created a webpage to host our resources and support for adult social care providers with medicines management. You'll find new medicines management guidance and checklists, developed to support care providers to assess their medicines management education and training to ensure that it is safe and effective. The page also includes signposting and advice for meeting CQC expectations in this area.

[View the resources](#)

Digital Skills eLearning

We offer a suite of free, bite-sized digital skills eLearning modules aligned with the [Digital Skills Framework](#) for those working in adult social care. There are seven modules helping care workers build confidence in using technology. Each module is designed to enhance the digital knowledge and practical skills needed in today's care environments, supporting both professional growth and quality of care through accessible, sector-specific learning.

⇒ [Find out more and access the eLearning.](#)

This April, Skills for Care is once again [Celebrating Social Care](#), focusing on the amazing people who work in care, and we'd love you to join the celebrations.

Although we celebrate social care year-round, we use this month to celebrate a little bit louder and a little bit harder, and we encourage everyone else to join in.

This is our fourth year running the campaign to raise the profile of social care and its important contribution to society, share positive stories and create a feeling of community, celebration, and pride among the social care workforce.

We're inviting everyone to get involved and show their support.

[Download the resource pack](#) from our website, which includes selfie cards, social media images, email banners and blog templates.

There are also suggestions on how you can get involved, including sharing your stories, shoutouts and celebrations, posting on social media and hosting your own event or activity. However you choose to celebrate, we'd love to hear about it

Share with us on social media using #CelebratingSocialCare and tag Skills for Care, or email us at marketing@skillsforcare.org.uk

[Visit the Celebrating Social Care webpage](#)

UPDATES FROM INFECTION PREVENTION CONTROL



The latest Bulletin from the Community Infection Prevention and Control Team focuses on:
'Urinary Catheters'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING



We welcomed over 20 network members to our November Long Covid network meeting on 19th March. The theme for the meeting was Specific Issues and Treatments in Long Covid. [You can find a summary of the meeting here.](#)

We were joined by Dr Binita Kane, Consultant Respiratory Physician with special interest in Long Covid and ME discussing Breathlessness and intelligent pacing.

Dr Rae Duncan, Cardiologist with a special interest in Long Covid and Cardiovascular complications from Covid then joined us discussing Dysautonomia and POTs.

Join us for our next Long Covid Nurse Network Meeting

Thursday 15th May 2025

Oral Health and Nutrition in Covid and Long Covid

[Book your free place here](#)

UPDATES FROM CARE QUALITY COMMISSION



Over 15,000 CQC-regulated care providers are using the Adult Social Care Workforce Data Set (ASC-WDS) to improve their businesses and drive sector change. Recently, the workforce data for adult social services departments in England became Accredited Official Statistics. ASC-WDS is the leading source of workforce intelligence for adult social care, supporting CQC, DHSC, and government planning. It's free to use, with over 50% of CQC-regulated providers benefiting by influencing policy, recording staff qualifications, and accessing funding through the Learning and Development Support Scheme. ASC-WDS also allows providers to benchmark themselves against Good and Outstanding care providers. It's a valuable tool for managing training and improving care quality.

[Find out more](#)

Data duplication survey

As part of Department of Health and Social Care's (DHSC) ambitions to streamline data requests to Adult Social Care Providers, the DHSC Adult Social Care Data Policy Team have launched the Data Duplication Survey on Capacity Tracker.

The survey seeks home care and care home provider insight into external requests they receive for data and information that is already available and up-to-date on Capacity Tracker. The survey has been produced in consultation with provider representatives. Their feedback has helped streamline a set of survey questions purposely developed to only take a few minutes of your time.

Every response will help to ensure the results are as representative as possible. Analysis of the results will be made available on Capacity Tracker.

The results will help identify the scope and scale of any duplicative requests for data already submitted through Capacity Tracker, and inform next steps in collaboration with sector partners to ensure all possible time efficiency savings from Capacity Tracker are realised for care providers and the wider sector.

If you have any questions about the survey, please email ascdataatransformation@dhsc.gov.uk

[Log in and participate in the survey](#)



TENA VIRTUAL product training

All sessions start at 2pm for 1 hour



Sessions covered

- TENA product assessments
- TENA product range
- Correct fitting of TENA products
- How to get the best of the TENA products
- Technology of TENA products

Dates

- 13th May
- 23rd June

Email jo.gledhill@essity.com to book a place.

Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



**York and Scarborough
Teaching Hospitals**
NHS Foundation Trust

All sessions via MS Teams

This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Wednesday 14th May 14.00-16.00

Wednesday 25th June 14.00-16.00

Wednesday 27th August 14.00-16.00

Wednesday 19th November 14.00-16.00

To book a place, please email clare.markwell@nhs.net

The Quality and Nursing Team Training Packages

The Quality and Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- Improving Hydration in Care Home Residents
- Recognising and Responding to Deterioration in Residents
- React to Red – Pressure Ulcer Prevention
- React to Falls Prevention
- Hand Hygiene and PPE
- Oral health
- Nutrition
- Constipation

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](http://www.valeofyorkccg.nhs.uk/rss/referral-support-service/care-providers/) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

www.valeofyorkccg.nhs.uk/rss/referral-support-service/care-providers/



New Courses! Language Skills for Health & Social Care

Would you like to develop your language skills to prepare you to work in or support you in your current role in the Adult Health and Social care sector?

Are you an independent care provider who would like to develop the ESOL skills of your employees with courses developed for and contextualised to care?

Two brand new courses have been developed by North Yorkshire Council and Adult Learning to help you understand various terms and phrases that you or your employees may come across while providing care across the North Yorkshire region.

Language Skills for Health & Social Care and Stepping into Adult Health & Social Care – more information attached.

To express an interest in either course please contact Jo Holland HR Manger – joanne.holland@northyorks.gov.uk or 01748 901021

Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.

⇒ [Find out more about the modules](#)



The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)



Carer Awareness Training - Identifying and supporting carers: introducing York Carers Centre

Here are the future dates to choose from all 1030-1230:

Weds 30th April 2025

Weds 23rd July 2025

Tues 21st Oct 2025

Tues 20th Jan 2026

To book a place, please access York Learning Pool and create an account, if you haven't already signed up:

<https://york.learningpool.com/login/index.php>



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have...

Thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net