



WEDNESDAY 26TH MARCH 2025

What's In Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 2nd April at 1030am – 1130am.

If you would like to be adding to the mailing list to attend the meeting, please email. **hnyicb-voy.yorkplacequalitynursingteam@nhs.net**

Previous meeting slides and documents can be found online here



Humber and North Yorkshire Living Well Newsletters can be found **online** along with more information about Learning Disabilities and SEND.



Humber and North Yorkshire
Health and Care Partnership



LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM HUMBER AND NORTH YORKSHIRE ICB

York and North Yorkshire Care Provider Olympics 2025



SAVE THE DATE 14TH JULY - 24TH AUGUST



The Quality and Nursing Team are pleased to announce the York and North Yorkshire Care Provider Olympics is back for a fourth year this July.

A copy of the Olympics poster is attached with this bulletin. More information will be sent out in due course. If you have any questions or would like to discuss the Olympics please email the Team **hnyicb-voy.yorkplacequalitynursingteam@nhs.net**

The Quality and Nursing Team have created a 'notice board' poster for everyone. A copy is attached with the bulletin, feel free to share with colleagues or print a copy out to display in your staff rooms, reception area or office.

UPDATES FROM SKILLS FOR CARE



New medicines management resources

We've created a webpage to host our resources and support for adult social care providers with medicines management. You'll find new medicines management guidance and checklists, developed to support care providers to assess their medicines management education and training to ensure that it is safe and effective. The page also includes signposting and advice for meeting CQC expectations in this area.

[View the resources](#)

A message from Deborah Sturdy

When it comes to the team we work with or the service we lead, we often focus on today's problems, be that filling the shift when someone is unexpectedly off, managing upcoming maternity leave or dealing with the perennial "covering Christmas shifts" issue. Of course, we have to respond to the here and now, but we also need to think about what is ahead of us as a profession working in social care: the rising age profile of our workforce and the profession more generally and who is coming behind to continue where we leave off.

[Continue reading](#)

Join us in #CelebratingSocialCare

This April Skills for Care is once again #CelebratingSocialCare, focusing on the amazing people who work in care, and we'd love you to join the celebrations.

Since 2022, we've dedicated the month of April to #CelebratingSocialCare. Although we celebrate social care year-round, we use this month to celebrate a little bit louder and encourage everyone to join in.

We're looking for good news stories to feature on our website throughout April. These could be:

- staff members or teams who have gone above and beyond in their roles and the difference it has made
- the positive impact colleagues have had on the lives of people they support
- awards your colleagues, the people you support, or your organisation have won
- personal achievements of care workers, such as training completions or career advancements.

Fill in our [template](#) and email it to marketing@skillsforcare.org.uk with any photos by 21 March 2025.

UPDATES FROM INFECTION PREVENTION CONTROL



**Infection.
Prevention.
Control.**
You're in safe hands

The latest Bulletin from the Community Infection Prevention and Control Team focuses on:
‘Urinary Catheters’.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

UPDATES FROM THE QUEEN'S INSTITUTE OF COMMUNITY NURSING

Join our next Care Homes Network meeting

Public Health Impact of the Health and Social Care Workforce

When – Thursday 27th March 2pm – 330pm

Where – Online

Speakers –

Michele Lawrence, Head of Safeguarding, Public Health England

Steph Lawrence MBE, Director of Nursing and Deputy Chief Executive Officer, The QNI



Book your place

View all QNI events

OTHER UPDATES AND IMPORTANT INFORMATION

We are proud to introduce our NEW DIGITAL MAGAZINE where you can now browse our news in style.

You can read this directly on our website by clicking the button below. (you will also be able to read past edition)

Check within it for links and videos for a fully interactive experience.

If you are a member already you will receive notification when the monthly newsletter drops and for other events that the OS host.....[Sign up for your free membership](#)

[Read the first addition here](#)



Helping everyone achieve outstanding care together



TENA VIRTUAL product training

All sessions start at 2pm for 1 hour



Sessions covered

- TENA product assessments
- TENA product range
- Correct fitting of TENA products
- How to get the best of the TENA products
- Technology of TENA products

Dates

- 9th April
- 13th May
- 23rd June

Email jo.gledhill@essity.com to book a place.

Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



**York and Scarborough
Teaching Hospitals**
NHS Foundation Trust

All sessions via MS Teams

This training will cover: 'promoting continence and managing incontinence'.

Session includes: updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment

Wednesday 14th May 14.00-16.00

Wednesday 25th June 14.00-16.00

Wednesday 27th August 14.00-16.00

Wednesday 19th November 14.00-16.00

To book a place, please email clare.markwell@nhs.net

The Quality and Nursing Team Training Packages

The Quality and Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- Improving Hydration in Care Home Residents
- Recognising and Responding to Deterioration in Residents
- React to Red – Pressure Ulcer Prevention
- React to Falls Prevention
- Hand Hygiene and PPE
- Oral health
- Nutrition
- Constipation

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

www.valeofyorkccg.nhs.uk/rss/referral-support-service/care-providers/



New Courses! Language Skills for Health & Social Care

Would you like to develop your language skills to prepare you to work in or support you in your current role in the Adult Health and Social care sector?

Are you an independent care provider who would like to develop the ESOL skills of your employees with courses developed for and contextualised to care?

Two brand new courses have been developed by North Yorkshire Council and Adult Learning to help you understand various terms and phrases that you or your employees may come across while providing care across the North Yorkshire region.

Language Skills for Health & Social Care and Stepping into Adult Health & Social Care – more information attached.

To express an interest in either course please contact Jo Holland HR Manger – joanne.holland@northyorks.gov.uk or 01748 901021

Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.

⇒ [Find out more about the modules](#)



The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)



Carer Awareness Training - Identifying and supporting carers: introducing York Carers Centre

Here are the future dates to choose from all 1030-1230:

Weds 30th April 2025

Weds 23rd July 2025

Tues 21st Oct 2025

Tues 20th Jan 2026

To book a place, please access York Learning Pool and create an account, if you haven't already signed up:
<https://york.learningpool.com/login/index.php>



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have...

Thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net