



Humber and North Yorkshire  
Health and Care Partnership



Humber and  
North Yorkshire  
Integrated Care Board (ICB)



## Our North Yorkshire and York Care Providers

Wednesday 29<sup>th</sup> January 2025

### What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

**We are currently making changes to the bulletin.**

**We are looking at ways to update the look of the bulletin, the way in which it is sent to you and much more.**

**Watch this space!**

## Updates from Humber and North Yorkshire Integrated Care Board



**Humber and North Yorkshire**  
Health and Care Partnership

### **North Yorkshire and York Care Provider Olympics 2025**

Hi everyone, I am currently planning this year's Olympics competition.

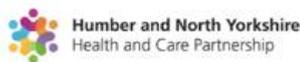
I am looking at ways I can improve on the previous years and make it more exciting and competitive for everyone.

I would like to take this opportunity to ask you, what sports/activities would you like to incorporate into the competition. There will be several 'medal events' which, if completed, earn your team points and I am thinking of other activities we can include in the medal events to give you and your residents/clients the best chance to win points.

If you have any suggestions or comments regarding the Olympics, please contact me via email [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

Thank you,

Kelly



Your next Care Connected meeting is on **Wednesday 5<sup>th</sup> February at 1030am – 1130am**. If you would like to be adding to the mailing list to attend the meeting, please email. [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

## LIVING WELL NEWSLETTER

North Yorkshire and York

Humber and North Yorkshire Living Well Newsletters can be found online [here](#) along with more information about Learning Disabilities and SEND.

### Updates from Skills for Care



#### Developing your workforce

##### **Care Workforce Pathway: Driving learning and career progression**

The Care Workforce Pathway provides the first recognised framework for job roles and career pathways in adult social care, identifying the knowledge and skills required for each role. It helps providers find suitable learning and development opportunities for staff, recommending learning based on an individual's role, ambitions, and the service provided.

The Department of Health and Social Care is developing resources with its delivery partner to help care providers adopt the pathway, including guidance and templates for career conversations. These tools will highlight learning gaps and opportunities to support staff goals and will be published in spring.

⇒ [Find out more about the Care Workforce Pathway](#)

#### **Claim funding for training and qualifications**

Funded by the Department of Health and Social Care (DHSC), the Learning and Development Support Scheme (LDSS) helps adult social care employers claim funding for eligible training courses and qualifications via an online service run by NHS Business Services Authority. The scheme covers training started and paid for between 1 April 2024 and 31 March 2025, with claims closing on 21 March 2025.

⇒ [Find out more about the LDSS](#)

## Social care nursing workforce forum

Skills for Care is running a Social Care Nursing National Workforce Forum dedicated to meeting the needs of the social care nursing workforce, including both burses and nursing associates.

By highlighting best practices, fostering innovation, addressing barriers, and working together to find solutions, the forum seeks to support and enable the social care nursing workforce to thrive. The scope of the forum's work includes nursing workforce development, enhancing the value of recognition of nursing in social care, and promoting efforts to support, recruit, and retain skilled nursing professionals. This forum is for stakeholders such as providers, workforce development leads and the nursing workforce in the sector.

The next forum will take place on Wednesday 26 March 2025.

[Please complete out expression of interest form to join](#)

## Updates from Infection Prevention Control



### IPC Cleaning schedule and record templates for Care Homes

We are pleased to launch the 'IPC Cleaning schedule and record templates for Care Homes' based on the *National Standards of Healthcare Cleanliness 2021*, NHS England. It comprises three sections covering background information, the IPC cleaning schedule template and the IPC cleaning record template. Both of the templates have been designed to be adapted for local use.

This resource, produced by our NHS Community IPC Team, provides templates to support you in developing your cleaning schedules and records in accordance with CQC registration requirements and are recommended for use with our '[IPC CQC inspection preparation Pack](#)'.

This 71-page editable word document is available **free of charge** within North Yorkshire and York.

To place an order, please download, complete and return the order form:

[www.infectionpreventioncontrol.co.uk/resources/order-form-for-care-homes/](http://www.infectionpreventioncontrol.co.uk/resources/order-form-for-care-homes/).

For further information

visit: [www.infectionpreventioncontrol.co.uk/resources/infection-prevention-and-control-cleaning-schedule-and-record-templates-for-care-home-settings/](http://www.infectionpreventioncontrol.co.uk/resources/infection-prevention-and-control-cleaning-schedule-and-record-templates-for-care-home-settings/) where a short introductory video is available to view.

## IPC training event for Care Homes and Domiciliary Care- 17<sup>th</sup> March, 2025

This training event which is held in Northallerton is ideal for Infection Prevention Leads, Managers, Head Housekeepers and other Team members. Suitable for individual or group attendance. Further details available at:

[www.infectionpreventioncontrol.co.uk/events/infection-prevention-and-control-training-event-for-care-home-and-domiciliary-care-staff-march-2025/](http://www.infectionpreventioncontrol.co.uk/events/infection-prevention-and-control-training-event-for-care-home-and-domiciliary-care-staff-march-2025/)

## Other updates and important information



Department  
for Work &  
Pensions

The North East Group are holding an event on Tuesday 11 February 2025 (10.00am-11.30am) aimed at Employers, where there is an opportunity to find out about the support they can receive from DWP to help their business build a diverse and skilled workforce by joining the “Get Britain Working Disability Confident” event.

Please see the attached flyer with QR code to register and Itinerary.

## Help shape York’s Adult Social Care Strategy

Your voice matters in refining and shaping a strategy that will guide the way in which Adult Social Care delivers its duties and ambitions in York.

We’re inviting feedback from people who receive care and support, carers, residents, and professionals in the sector to help us make sure the strategy is both meaningful and effective.

We’re committed to making resident-centred decisions informed by your feedback.

Here’s how:

- **continuous engagement:** share your thoughts and views with us – we’re always open to your views
- **transparency in action:** we will share the key findings of this engagement within the 2025 Local Account and explain how they have directly shaped our strategy
- **progress updates:** we will continually update progress on our actions, priorities and ambitions through quarterly reports and within the 2025 Local Account

## Our Vision for York’s Adult Social Care

York is a place where we recognise the unique strengths of individuals and communities. We support people to live happier, healthier, longer and more independent lives, reducing inequalities.

We work in partnership to provide support at home that is accessible, affordable, safe, high quality, and promotes fairness and independence.

### **Read our draft Adult Social Care Strategy**

You can read the draft strategy on our website:

<https://www.york.gov.uk/AdultSocialCareStrategy2025>

Or download a portable document file (PDF) version:

<https://www.york.gov.uk/AdultSocialCareStrategyConsultation>

### **Share your thoughts**

We want to hear from you if:

- you receive care or support
- you are a resident of York
- you work for or with organisations that deliver care and support
- you are part of a charity, voluntary or community sector organisation
- you are a carer, friend, neighbour or family member of an adult who receives social care in York

### **Complete our questionnaire online by 9 March 2025:**

<https://www.york.gov.uk/AdultSocialCareStrategyConsultation>

### **Alternative formats and ways to complete:**

- We have attached a copy of the survey that can be printed and completed by hand or completed electronically.
- If you need the survey in a different language or format (e.g. large print, braille, Audio, or BSL) you can:
  - Email: [cycaccessteam@york.gov.uk](mailto:cycaccessteam@york.gov.uk)
  - Call 01904 551 550 and customer services will pass your request onto the access team
  - Use our [BSL Video Relay Service](#) where you can select 'Switchboard' from the menu
- Easy Read versions of the strategy and questionnaire are being prepared and will be available to download from the consultation page soon.

If you have any questions or want to give feedback in a different way, email

[ASCTransformationTeam@york.gov.uk](mailto:ASCTransformationTeam@york.gov.uk) or call 01904 551 550.

**Please help us by sharing this survey with your contacts and displaying the attached poster in your setting, if appropriate. Contact us if you need paper copies.**

## Oral Hygiene Webinars

**Wed 29th Jan 1pm-2.30pm or Thurs 6th Feb 1pm-2.30pm**

We've linked in with the NHS specialist dental team from Harrogate and arranged two dates for some online oral hygiene training, **YOU ONLY NEED TO ATTEND ONE.**

Suitable for Reablement teams/homecare in particular but also others who support people with oral hygiene and mouth care. It will include some tips for supporting people living with conditions such as Dementia, as this links to a recent research study:

**Views of homecare staff and carers on oral needs and dental care for people living with dementia: A qualitative study** - Dia Soilemezi, Kristina Wanyonyi, Valerie Hill, Jill Manthorpe.

Conclusions of the study were:

- Missed opportunities to address oral care.
- Revise guidance and training.
- Raise awareness of the importance of preventative oral care for people living with dementia at home.
- Better links between social care and dental services.

It's a nice way of showing CQC that we're developing links with health professionals, being current and evidence based in our practice. Dia Soilemezi is also presenting the research paper at our NYC Research community meeting (online) 28<sup>th</sup> April 1.30pm. If anybody would like that link, let me know.

Full research paper: [International Journal of Geriatric Psychiatry | Wiley Online Library](#)

Online tool kit published as part of the study (see righthand side): [Improving Social Care practice in integrating mouth and teeth care in personal care for people living with dementia - University of Portsmouth](#)

The sessions will be recorded and available to catch up/revisit in the NYC practice library afterwards (recording may not be available externally), along with any slides/additional resources. There will be time for questions during the sessions, if anybody is not able to attend on the day but wants to ask a question, please let me know before and we will try and cover them.

The booking information is attached with the link for the Teams meeting. To attend the webinar, simply click the link to join.

If you have any questions please email [Sarah.Bosomworth@northyorks.gov.uk](mailto:Sarah.Bosomworth@northyorks.gov.uk)

## Training and Resources



### TENA virtual product training

All sessions start at 2pm for 1 hour

Sessions covered	Dates	Information
<ul style="list-style-type: none"> <li>o TENA product assessments</li> <li>o TENA product range</li> <li>o Correct fitting of TENA products</li> <li>o How to get the best of the TENA products</li> <li>o Technology of TENA products</li> </ul>	29 <sup>th</sup> January 18 <sup>th</sup> February 14 <sup>th</sup> March 9 <sup>th</sup> April 13 <sup>th</sup> May 23 <sup>rd</sup> June	The training is delivered via MS Teams with Jo Gledhill.  If you are interested in the sessions, please email <a href="mailto:jo.gledhill@essity.com">jo.gledhill@essity.com</a> with the dates required.



### Dementia and OAMH lunch and learn sessions

North East and Yorkshire Regional Mental Health Team are pleased to announce the 2024-25 'Lunch and Learn' education series people with an interest in dementia and older adult's mental health. All with an interest in North-East and North Cumbria Region are invited to attend.

For joining details, propose future topics or any other info please email

[David.newman7@nhs.net](mailto:David.newman7@nhs.net)

23/01/2025	12:30 - 13:30	YouTube as a tool to enhance public education and promote health in dementia Speaker: Dr James O'Donovan
13/02/2025	12:30 - 13:30	Dementia Research: regional opportunities for patient and staff participation Speaker: Prof John-Paul Taylor
20/03/2025	12:30 - 13:30	Pan North Dementia Education Meeting: National Adult of Dementia: Key findings from the Memory Services Spotlight report Speaker: Dr Jeremy Isaacs

Each session will begin with a short presentation followed by a facilitated interactive discussion for everyone to join in. These sessions are intended to be informal and interactive so that people from different backgrounds across NEY with an interest in the subject have the chance to share their experiences, ideas, and positive practice. You're welcome to talk about challenges, share successes or just come and listen and provide and receive some peer support. The session will be led by the NEY Clinical Lead, Dr Charlotte Deasy

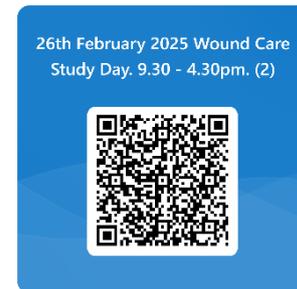
## Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30-minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below

Please note this is available to NH trained staff and practice nurse staff from Whitby, Scarborough and Ryedale only.

- Dopplers studies
- PU categorisation
- Wound bed preparation
- Dressing / formulary
- Actico / hosiery
- K-TWO / K-FOUR



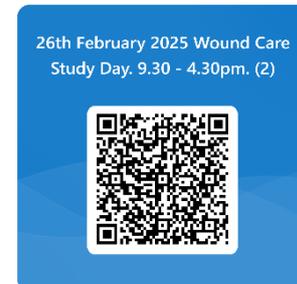
Date – 26<sup>th</sup> February 2025

Time – 9.30 – 16.30

Location – Malton and Norton RUFC, The Gannock, Old Malton Road, Malton, YO17 7EY

Please note this is available to NH trained staff and practice nurse staff from Whitby, Scarborough and Ryedale only.

- Dopplers studies
- PU categorisation
- Wound bed preparation
- Dressing / formulary
- Actico / hosiery
- K-TWO / K-FOUR



Date – 26<sup>th</sup> February 2025

Time – 9.30 – 16.30

Location – Malton and Norton RUFC, The Gannock, Old Malton Road, Malton, YO17 7EY

## The Quality and Nursing Team Training Packages

The Quality and Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- ❖ Improving Hydration in Care Home Residents

- ❖ Recognising and Responding to Deterioration in Residents
- ❖ React to Red – Pressure Ulcer Prevention
- ❖ React to Falls Prevention
- ❖ Hand Hygiene and PPE
- ❖ Oral health
- ❖ Nutrition

If you would like further information or to request training, email the team [Hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:Hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

## Learning and Development opportunities

### Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.

⇒ [Find out more about the modules](#)

### The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)



Carer Awareness Training - Identifying and supporting carers: introducing York Carers Centre

Here are the future dates to choose from all 1030-1230:

**Weds 30th April 2025**

**Weds 23rd July 2025**

**Tues 21st Oct 2025**

**Tues 20th Jan 2026**

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

## Further Information

### Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email [yhs-tr.s2s.york@nhs.net](mailto:yhs-tr.s2s.york@nhs.net). This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

### Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

**This bulletin is produced by York Health and Care Partnership**

## **Do you have...**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)