



Humber and North Yorkshire  
Health and Care Partnership



Humber and  
North Yorkshire  
Integrated Care Board (ICB)



## Our North Yorkshire and York Care Providers

Wednesday 15<sup>th</sup> January 2025

### What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)



### Humber and North Yorkshire Health and Care Partnership

#### Health and Social Care Achieving Excellence Together Conference 2024

Thank you for everyone who attended the conference in December. Over 120 people attended, in person and virtually.

The recording of the conference is now available to view [here](#)


The Daffodil Standards is a free, evidence-based, structured approach to help your GP practice to consistently offer the best end of life care for patients.


[Daffodil Standards for GPs | end of life and palliative care guidance](#)

#### Staying Well This Winter

Winter brings unique challenges to health and well-being, but preparation makes all the difference! Join us for an informative session on staying well this winter and explore key topics such as:

- The **importance of seasonal vaccinations**, including updates on the RSV vaccine and its role in protecting vulnerable populations.
- **Insights from vaccination datasets** to understand trends and public health impacts.
- Practical advice from the **City of York Council's Home Energy Efficiency Team**, including funding opportunities and initiatives to keep homes healthy and warm.
- The impact of winter on **emergency services and hospital admissions**
- A **directory of services** to support communities and professionals during the winter
- Speakers:
  - Peter Roderick, Director of Public Health, City of York Council
  - Wendy Watson, Public Health Specialist Practitioner Advanced, City of York Council
  - Jennifer Linsley, Home Energy Efficiency Programme Manager, City of York Council
  - George Scott, Business Intelligence Manager, NHS Humber and North Yorkshire Integrated Care Board (ICB)

 **Date:** Thursday 30<sup>th</sup> January 2025

 **Time:** 12:30-13:30

via MT : Please book your place

<https://events.teams.microsoft.com/event/3b2d5038-73b1-4ed8-bf8b-2f873e9e20cf@37c354b2-85b0-47f5-b222-07b48d774ee3>



Your next Care Connected meeting is on **Wednesday 22<sup>nd</sup> January at 1030am – 1130am**. If you would like to be adding to the mailing list to attend the meeting, please email. [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)



## LIVING WELL NEWSLETTER

*North Yorkshire and York*

Humber and North Yorkshire Living Well Newsletters can be found online [here](#) along with more information about Learning Disabilities and SEND.

### Updates from Skills for Care



#### **Top tips for adult social care workforce retention**

Once you have good people working in your organisation, you want to keep and develop them. Having staff who enjoy their role and do it well will reflect in the quality of care that they provide. It's also good for productivity and ensuring the future sustainability of your organisation.

Our top tips and resources will support you in implementing staff retention measures.

[⇒ See the tips](#)

## Public health tips eLearning

With a strong focus on prevention, this free eLearning module for those working in adult social care is designed to build on your existing expertise and align your practice with public health principles. The module covers topics such as illness prevention, mental health and wellbeing promotion, and strategies to support healthy aging. By completing this training, you'll gain valuable insights into public health approaches and how to integrate them into your work.

⇒ [Learn more](#)

## Updates from The Queen's Nursing Institute



Long Covid Network meeting is on Tuesday 21<sup>st</sup> January 2025. The theme for the event is 'Looking after yourself'.

Speakers

- *George Plumptre - CEO, National Garden Scheme*
- *Salli Pilcher - RN BSCDN Queen's Nurse*
- *Andy McGowan - Policy and Practice Manager, Carers Trust*

[View agenda](#)

[Book your free place here](#)

[Care Home Nurse network meeting](#) will take place on Wednesday 29<sup>th</sup> January 2025  
2pm – 3pm.

The focus will be on research and social care. Anyone who has done research in social care and would like to present their findings at the meeting please contact

[agnes.fanning@qni.org.uk](mailto:agnes.fanning@qni.org.uk)

**[BOOK YOUR FREE PLACE](#)**

## Other updates and important information



Our aspiration is to build on Bereavement provision across York Place to establish a preventative approach to bereavement which will ultimately improve outcomes for bereaved people in our area. Since our start in 2024 the York Bereavement Alliance have helped individual schools with bereaved pupils, connected bereavement services, supported colleagues and worked directly with people/ professionals to identify the most appropriate, personalised Bereavement support. Through our collaboration we have also created a directory of bereavement services ([Bereavement Directory | Live Well York](#)).

We continue to develop the Alliance support offer and will keep you updated on developments in 2025 and beyond. If you can't find what you need on the bereavement directory, have any questions about the Alliance's work or feedback on any services please contact us at [enquiries@yorkbereavementalliance.org](mailto:enquiries@yorkbereavementalliance.org)

You can call or text us for advice on 07741 734659 (Monday - Thursday 12-2pm) or leave a message and we'll get back to you.

We are here to help.



### Community Grief Training - Cruse Bereavement Support

Attend one of our training sessions on death, grief and bereavement. Ran in partnership with the Co-op.

[www.cruse.org.uk](http://www.cruse.org.uk)

[www.cruse.org.uk](http://www.cruse.org.uk)

## Oral Hygiene Webinars \*\*\*\*Save the Dates\*\*\*\*

Link to follow, just giving everyone the heads up in order to allow time on rotas/diaries etc. Please forward to any relevant teams I've missed (and cc me in so I'm aware).

**Wed 29th Jan 1pm-2.30pm or Thurs 6th Feb 1pm-2.30pm**

We've linked in with the NHS specialist dental team from Harrogate and arranged two dates for some online oral hygiene training, **YOU ONLY NEED TO ATTEND ONE.**

Suitable for Reablement teams/homecare in particular but also others who support people with oral hygiene and mouth care. It will include some tips for supporting people living with conditions such as Dementia, as this links to a recent research study:

**Views of homecare staff and carers on oral needs and dental care for people living with dementia: A qualitative study** - Dia Soilemezi, Kristina Wanyonyi, Valerie Hill, Jill Manthorpe.

Conclusions of the study were:

- Missed opportunities to address oral care.
- Revise guidance and training.
- Raise awareness of the importance of preventative oral care for people living with dementia at home.
- Better links between social care and dental services.

It's a nice way of showing CQC that we're developing links with health professionals, being current and evidence based in our practice. Dia Soilemezi is also presenting the research paper at our NYC Research community meeting (online) 28<sup>th</sup> April 1.30pm. If anybody would like that link, let me know.

Full research paper: [International Journal of Geriatric Psychiatry | Wiley Online Library](#)

Online tool kit published as part of the study (see righthand side): [Improving Social Care practice in integrating mouth and teeth care in personal care for people living with dementia - University of Portsmouth](#)

The sessions will be recorded and available to catch up/revisit in the NYC practice library afterwards (recording may not be available externally), along with any slides/additional resources. There will be time for questions during the sessions, if anybody is not able to attend on the day but wants to ask a question, please let me know before and we will try and cover them.

The sessions are likely to be shared as a link/calendar invite as it may include external partners, if there is a strong preference for it to be via learning zone, please

let me know **before 16th Jan**. Standard online sessions are 500 people, which I anticipate will be sufficient as appreciate not everyone can join on the day. We can look at adding additional sessions if required or look at the tech side for session two to be bigger.

If you have any questions please email [Sarah.Bosomworth@northyorks.gov.uk](mailto:Sarah.Bosomworth@northyorks.gov.uk)

## Training and Resources



### TENA virtual product training

All sessions start at 2pm for 1 hour

Sessions covered	Dates	Information
<ul style="list-style-type: none"> <li>o TENA product assessments</li> <li>o TENA product range</li> <li>o Correct fitting of TENA products</li> <li>o How to get the best of the TENA products</li> <li>o Technology of TENA products</li> </ul>	29 <sup>th</sup> January 18 <sup>th</sup> February 14 <sup>th</sup> March 9 <sup>th</sup> April 13 <sup>th</sup> May 23 <sup>rd</sup> June	The training is delivered via MS Teams with Jo Gledhill.  If you are interested in the sessions, please email <a href="mailto:jo.gledhill@essity.com">jo.gledhill@essity.com</a> with the dates required.



### Dementia and OAMH lunch and learn sessions

North East and Yorkshire Regional Mental Health Team are pleased to announce the 2024-25 'Lunch and Learn' education series people with an interest in dementia and older adult's mental health. All with an interest in North-East and North Cumbria Region are invited to attend.

For joining details, propose future topics or any other info please email

[David.newman7@nhs.net](mailto:David.newman7@nhs.net)

23/01/2025	12:30 - 13:30	YouTube as a tool to enhance public education and promote health in dementia Speaker: Dr James O'Donovan
13/02/2025	12:30 - 13:30	Dementia Research: regional opportunities for patient and staff participation Speaker: Prof John-Paul Taylor
20/03/2025	12:30 - 13:30	Pan North Dementia Education Meeting: National Adult of Dementia: Key findings from the Memory Services Spotlight report Speaker: Dr Jeremy Isaacs

Each session will begin with a short presentation followed by a facilitated interactive discussion for everyone to join in. These sessions are intended to be informal and interactive so that people from different backgrounds across NEY with an interest in the subject have the chance to share their experiences, ideas, and positive practice. You're welcome to talk about challenges, share successes or just come and listen and provide and receive some peer support. The session will be led by the NEY Clinical Lead, Dr Charlotte Deasy

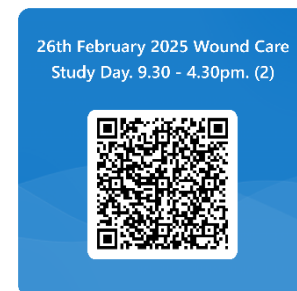
## Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30-minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below

Please note this is available to NH trained staff and practice nurse staff from Whitby, Scarborough and Ryedale only.

- Dopplers studies
- PU categorisation
- Wound bed preparation
- Dressing / formulary
- Actico / hosiery
- K-TWO / K-FOUR



Date – 26<sup>th</sup> February 2025

Time – 9.30 – 16.30

Location – Malton and Norton RUFC, The Gannock,  
Old Malton Road, Malton, YO17 7EY

## The Quality and Nursing Team Training Packages

The Quality and Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- ❖ Improving Hydration in Care Home Residents
- ❖ Recognising and Responding to Deterioration in Residents
- ❖ React to Red – Pressure Ulcer Prevention
- ❖ React to Falls Prevention
- ❖ Hand Hygiene and PPE
- ❖ Oral health



## ❖ Nutrition

If you would like further information or to request training, email the team [Hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:Hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

## Learning and Development opportunities

### Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.

⇒ [Find out more about the modules](#)

### The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)



Carer Awareness Training - Identifying and supporting carers: introducing York Carers Centre

Here are the future dates to choose from all 1030-1230:

**Tues 14 January 2025**

**Weds 30th April 2025**

**Weds 23rd July 2025**

**Tues 21st Oct 2025**

**Tues 20th Jan 2026**

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

## Further Information

### Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email [yhs-tr.s2s.york@nhs.net](mailto:yhs-tr.s2s.york@nhs.net) This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

### Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

**This bulletin is produced by York Health and Care Partnership**

## **Do you have...**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)