

<b>Item Number: 11</b>											
<b>Name of Presenter: Janet Probert</b>											
<b>Meeting of the Governing Body</b>  <b>1 October 2015</b>	 <b>NHS</b> <b>Vale of York</b> <b>Clinical Commissioning Group</b>										
<b>Update from the Partnership Commissioning Unit</b>											
<b>Purpose of Report To Receive</b>											
<b>1. Rationale</b> This report has been produced to update the Governing Body and provide assurance on the key elements of the Partnership Commissioning Unit's (PCU) work programme.											
<b>2. Strategic Initiative</b> <table style="width: 100%; border: none;"> <tr> <td><input checked="" type="checkbox"/> Integration of care</td> <td><input type="checkbox"/> Planned care</td> </tr> <tr> <td><input checked="" type="checkbox"/> Person centred care</td> <td><input checked="" type="checkbox"/> Transforming MH and LD services</td> </tr> <tr> <td><input type="checkbox"/> Primary care reform</td> <td><input checked="" type="checkbox"/> Children and maternity</td> </tr> <tr> <td><input type="checkbox"/> Urgent care reform</td> <td><input type="checkbox"/> Cancer, palliative care and end of life care</td> </tr> <tr> <td><input type="checkbox"/> Effective and Efficient Organisation</td> <td><input checked="" type="checkbox"/> System resilience</td> </tr> </table>		<input checked="" type="checkbox"/> Integration of care	<input type="checkbox"/> Planned care	<input checked="" type="checkbox"/> Person centred care	<input checked="" type="checkbox"/> Transforming MH and LD services	<input type="checkbox"/> Primary care reform	<input checked="" type="checkbox"/> Children and maternity	<input type="checkbox"/> Urgent care reform	<input type="checkbox"/> Cancer, palliative care and end of life care	<input type="checkbox"/> Effective and Efficient Organisation	<input checked="" type="checkbox"/> System resilience
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<b>3. Local Authority Area</b> <table style="width: 100%; border: none;"> <tr> <td><input checked="" type="checkbox"/> CCG Footprint</td> <td><input type="checkbox"/> East Riding of Yorkshire Council</td> </tr> <tr> <td><input type="checkbox"/> City of York Council</td> <td><input type="checkbox"/> North Yorkshire County Council</td> </tr> </table>		<input checked="" type="checkbox"/> CCG Footprint	<input type="checkbox"/> East Riding of Yorkshire Council	<input type="checkbox"/> City of York Council	<input type="checkbox"/> North Yorkshire County Council						
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<b>4. Actions / Recommendations</b> The Governing Body is asked to receive and note the contents of this report											
<b>5. Engagement with groups or committees</b> Aspects of this report have been submitted recently to the CCG's Audit Committee.											
<b>6. Impact on Primary Care</b> n/a											
<b>7. Significant issues for consideration</b> The PCU is managing the delivery of a number of key performance targets and national priorities in relation to the Children and Families Act, Parity of Esteem, Safeguarding and integration											
<b>8. Implementation</b> There are no specific actions for any teams within the CCG. The PCU continues to work in partnership with CCG Programme Leads to deliver objectives within given timescales											
<b>9. Monitoring</b> The PCU provides regular reports to a number of the CCG's Committees, and a six monthly update on the PCU's work programme is produced for the Governing Body.											
<b>10. Responsible Chief Officer and Title</b> Janet Probert Director of Partnership Commissioning	<b>11. Report Author and Title</b> Janet Probert Director of Partnership Commissioning										

**12. Annexes**

None

## 1. INTRODUCTION

The table below details the main elements of the Partnership Commissioning Unit's (PCU) work programme and provides an update on key objectives. Where necessary it also highlights areas of risk and outlines how these risks will be managed.

<p><b>Children and Families Act 2014</b></p>	<p>We are conducting a second round of meetings with local provider leads to seek evidence of progress and assurances that NHS provider organisations are meeting their requirements under the Act and Code of Practice. It is intended to follow up the provider meetings with a CCG meeting to report back on progress, challenges and risks. To date the Local Agreement has not been contractually agreed. A framework of local area inspection has recently been published, and it is likely that joint CQC and Ofsted inspections will commence in the new year.</p> <p>The PCU continues to progress the Local Agreement through the contracting board of Leeds York Partnership NHS Trust and Tees, Esk and Wear Valley NHS Foundation Trust. The PCU is also taking part in an internal audit of the progress of the CCG's in meeting their responsibilities with the Act.</p> <p><b>Mediation and Disagreement Resolution Service</b> The CCG has previously agreed to contribute to the services commissioned by the City of York Council and East Riding Council.</p> <p>North Yorkshire County Council has recently awarded the tender for their mediation and disagreement resolution service to 'Kids'. This is the same provider as the City of York Council service. The CCG now has access to services to enable a response should there be a need for disagreement resolution and/or mediation.</p>
<p><b>Children with complex needs and disabilities</b></p>	<p><b>North Yorkshire County Council's strategy to meet the social care needs of disabled children</b></p> <p>The consultation ended in March 2015. The PCU is in discussion with North Yorkshire County Council to understand how existing CCG commissioning in relation to this area might need to change. The PCU mapping of training provision to support children and young people with medical needs is complete and the findings are shaping further thinking around the £400k investment by the 4 North Yorkshire CCGs into residential respite provision within North Yorkshire. A service specification for meeting the health training needs for children and young people with complex needs and disabilities is currently being drafted. This will clearly set out what the CCG expectation is around this investment, and will address current gaps in health training provision.</p> <p>The PCU, on behalf of the CCG, will have a similar discussion with City of York to understand how the health needs are being met for the investment into York short breaks service.</p>

<p><b>Training and Education Service for Short Breaks (TESS)</b></p>	<p>The notice letter was issued and this service terminated in June 2015. A zero charge from 1 April 2015 to the contract end date was negotiated due to unacceptable operational issues.</p> <p>An exit strategy was implemented with transparent communication with key stakeholders and local service user forums.</p> <p>Any gap resulting from the decommissioning of this service will be considered within the development of the aforementioned health training service specification, and also to link to the planned review of the CCG contribution to the additional health needs/shared care scheme with City of York and York Teaching Hospital NHS Foundation Trust.</p>
<p><b>Autism</b></p>	<p><b>2015/2016 Commissioning Intentions</b></p> <p>The PCU has worked with the CCG to agree commissioning intentions for children's autism assessment services in 2015/2016. Further CCG conversations are required to understand the assessments undertaken at Scarborough Hospital.</p> <p>The mobilisation of the autism diagnostic service will be overseen by a CCG-PCU group following the transfer of the Leeds York Partnership NHS Foundation Trust contract to Tees Esk and Wear Valleys NHS Foundation Trust on the 1<sup>st</sup> October 2015.</p> <p>A quarterly autism meeting has recently been led by the PCU to support a proactive approach to jointly review the monthly autism performance reports, and identification of any quality and performance risks, with actions that are clearly agreed and progressed through the appropriate route, for example, contractually by the CCG, or with service leads by the PCU.</p> <p><b>Monthly Waiting List Data</b></p> <p>Autism assessment waiting list data continues to be received on a monthly basis, and the PCU now has 12 full months of data. An outturn position for 2014/2015 was shared recently. This will continue to be shared on a monthly basis, and will be the focus for the quarterly review meetings.</p> <p><b>Autism Quality Review</b></p> <p>The first phase of the autism quality review commenced over the summer, optimising the existing series of consultation events established for the All Age Autism Strategy. Service providers were asked to invite recent service users (in the last 12 months) to attend the events to share their experience. The sessions were facilitated using the Discover! Approach. There was a Selby event held in July and further details from the events will be shared in due course. Phase 2 is currently being drafted and will seek engagement from professionals involved in the autism assessment pathway, and other health, education and social care colleagues who support children and young people with autism, and their families. Early discussion around the key lines of enquiry that phase 2 might address have already been discussed at the PCU-CCG quarterly autism review.</p>

	<p><b>All Age Autism Strategy 2015-2020</b></p> <p>The PCU continues to represent the 4 North Yorkshire CCGs in the production of this joint strategy with North Yorkshire County Council, and has jointly shared facilitation of the public events. The North Yorkshire County Council Health Overview and Scrutiny Committee received an update report from the Director of Partnerships, Partnership Commissioning Unit, on 4 September along with some of the emerging themes from the consultation events.</p> <p>The strategy is scheduled for presentation to the North Yorkshire Health and Well-Being Board on 30<sup>th</sup> September with a launch in November 2015.</p> <p>The PCU are working collaboratively with City of York Council to support consultation and engagement with people with autism and their carers in order to develop an All Age Strategy for City of York area. The strategy will be based on the feedback and key messages from the consultation which will take place between October 2015 and March 2016.</p>
<p><b>Looked After Children</b></p>	<p><b>CCG Commissioning Intentions 2015/2016 – Looked After Children and Safeguarding Service</b></p> <p>The disaggregation of the safeguarding element of the contract has continued to be problematic, particularly as the majority of safeguarding advice and support is provided to universal services which the CCG does not commission. This is being contractually led by NHS Harrogate and Rural District CCG with subject matter expertise from the PCU.</p> <p>The Looked After Children Specialist Nursing Service Specification is complete following engagement with the service provider, stakeholders, partners and young people who are looked after. The Safeguarding service specification is also complete. The PCU has drafted a letter of commissioning intention to be issued by NHS Harrogate and Rural District CCG to the Trust.</p> <p>Further discussion is planned with the CCG to agree how some long standing data quality and sharing issues might be addressed through the Leeds Teaching Hospitals NHS Foundation Trust quality and performance sub group.</p> <p><b>CCG Commissioning Intentions 2015/2016 - Initial Health Assessments</b></p> <p>Engagement has been undertaken with a small group of young people who are looked after by City of York to share their insights into the health assessment process. In addition work has already been undertaken with looked after children within North Yorkshire. This feedback has informed the service specification. The intention is that the specification will proceed through the CCG contract route for agreement with the providers of initial health assessments.</p> <p><b>Harrogate and District NHS Foundation Trust Looked After Children Service – Dataset</b></p> <p>Quarter 1 activity dataset was shared with the CCG in August 2015. For the first time CCGs will now have monthly activity and baseline information about their looked after population. It is intended to share this with CCGs on a regular basis.</p>

<p><b>0-19 Healthy Child Programme</b></p>	<p>The City of York Executive Members Board recently ratified the proposal for the 5-19 Healthy Child Programme to be directly provided by the Council. Discussions are underway between City of York and York Teaching Hospital NHS Foundation Trust to support the transfer of staff to the local authority. The 0-19 Healthy Child Programme consultation concluded in the summer and work will continue to develop and agree the service model for the service. The PCU will be involved in this process to ensure that CCG commissioning intentions and preferences are articulated early in the process, and that any potential service gaps are identified swiftly, for example the specialist school nursing service.</p>
<p><b>Transformation Plan for Children and adolescent mental health services</b></p>	<p>As the CCG is aware, the national taskforce report, <i>Future in Mind</i> was published in March 2015. The PCU and Vale of York CCG, on behalf of the North Yorkshire CCGs, is leading in writing the Transformation Plan in partnership with Local Authority colleagues from North Yorkshire County Council, City of York Council and East Riding of Yorkshire County Council. The Plan will draw on existing health, public health and LA strategies, which will address the 5 themes in the report:</p> <ol style="list-style-type: none"> <li>1. Promote resilience, prevention and early intervention</li> <li>2. Improve access to effective support – a system without tiers</li> <li>3. Care for the most vulnerable</li> <li>4. Accountability and transparency</li> <li>5. A well- developed workforce</li> </ol> <p>Considerable work has been undertaken on the Transformation Plan. The gap analysis is complete, driving a vision and three priority themes, with potential schemes to support them:</p> <ol style="list-style-type: none"> <li>1. Promote resilience and early help: <ol style="list-style-type: none"> <li>a. Links into schools/school clusters and GP surgeries</li> <li>b. Support to education services in training staff to better support pupils</li> <li>c. More support in terms of interventions in school settings</li> </ol> </li> <li>2. Ensure easy access to services at all levels: <ol style="list-style-type: none"> <li>a. Bring together the multiple hubs into a single point of access into services</li> <li>b. Ensure pathways are clear and comprehensive across agencies</li> <li>c. Develop self-help and peer mentoring for children and young people</li> <li>d. Review and potentially restructure transition</li> </ol> </li> <li>3. Ensure vulnerable groups receive care they need <ol style="list-style-type: none"> <li>a. Whole system approaches</li> <li>b. Reaching out to excluded/Youth Offending Team complex groups</li> <li>c. Ensure equity drives the service</li> </ol> </li> </ol> <p>Additionally, there will be a community eating disorder service, based on the whole North Yorkshire and York population, as part of a national initiative from the Department of Health, and consideration of pump priming schemes in the current year. The Plan offers the opportunity for developing co-production, and to develop this approach there will be an engagement plan for children and young people.</p>

	<p>NHS Guidance on the Transformation Plan was published on 3 August 2015. This sets out the framework for the Plan and also outlines the funding structure. For the CCG this means annual funding of approximately £430,800 each year from now to March 2020 to fund all initiatives, including eating disorders. Discussions are currently in hand to detail and cost schemes.</p> <p>The Plan must be finalised and submitted by 16 October 2015. A report will be made to Senior Management Team on 29 September 2015, and the PCU Management Board will consider the Plan on 8 October 2015. GP leads and staff leads are being updated weekly on this important project.</p>
<p><b>Children and Adolescent Mental Health Services (CAMHS)</b></p>	<p>On behalf of the CCG, the PCU bid at very short notice for match funding (£30K) to pilot CAMHS links into school clusters: unfortunately the bid was not successful. We have asked for feedback to help in future bidding rounds.</p> <p>The CCG has now joined the Children and Young People's Improving Access to Psychological Therapies collaborative (CYP IAPT): three staff members from Limetrees will attend training next financial year. CYP IAPT is also an initiative in Future in Mind, as the Department of Health seeks to have the programme rolled out across all CCGs by 2018</p>
<p><b>Maternity Services</b></p>	<p>Service user engagement to inform the strategy for commissioning maternity services is planned for the autumn 2015.</p> <p>The North Yorkshire and York maternity network continues to meet and it is planned that members will help shape this engagement work. The York Maternity Services Liaison Committee is already involved in shaping this work, and 4 members have volunteered to join a virtual task and finish group to develop the engagement tools and approach.</p> <p>Phase 2 of this work will be the co-production of a maternity strategy and this is likely to be in 2016/2017.</p> <p><b>Maternity Dashboard</b> A final draft has been discussed with the Trust and suggested neonatal indicators awaited.</p> <p>The regional maternity dashboard is awaiting ratification by the Strategic Clinical Network and will be launched in November 2015.</p>
<p><b>Mental Health</b></p>	<p><b>IAPT</b> The PCU worked with local providers NHS Leeds and York Partnership Foundation Trust to submit a funding application for new investment in the Vale of York service. This was unsuccessful; however through this process we are meeting with NHS England to identify any areas where they can support local commissioners in improving performance. August data show a drop in performance to 7.59% population accessing the service, against a target of 8%. The overall year to date figure is however 9.01%. The management of the service will transfer with all other mental health services to Tees, Esk and Wear Valleys NHS Foundation Trust in October.</p>

### **Crisis Care Concordat**

The North Yorkshire and York Crisis Care Concordat Action Plan is now being implemented. The PCU has responsibility for leading and implementing two of the key work streams including “Earlier intervention and responsive crisis service” and “Access to support before crisis point”. The overall action plan is supported by one overarching multi-agency “bronze” group which is supported by four locality task and finish groups. The Vale of York based group is chaired by Tees, Esk and Wear Valley NHS Trust and Dr Louise Barker has been nominated as the CCG representative.

Locality task and finish groups have been established to drive forward the operational implementation across all specialties, age groups and localities. The PCU is also developing an engagement strategy, to ensure locality patient and carer groups are fully involved in implementing the action plans and that a strong patient and carer voice is heard through all meetings.

### **Urgent Care Pathway**

In 2014-2015, commissioners and providers in York have worked to establish a range of services to support patients experiencing a mental health crisis. The local pathway now includes a range of provision including:

- Crisis assessment and gatekeeping
- Early discharge from ward
- Alternative home treatment
- Health Based Place Of Safety – S136
- Street triage
- 24/7 Psychiatric Liaison – based in A&E.

A review of the services commissioned is now being undertaken to assure the CCG of the cost benefits of new investment and to evaluate the overall approach to the urgent care pathway for mental health across North Yorkshire and York.

### **Crisis Call**

A jointly funded Health and Social Care Mental Health Crisis Helpline has been commissioned by North Yorkshire County Council in partnership with the PCU. The service has been operational since the beginning of August for Vale of York service users living in North Yorkshire. The helpline is designed to support those feeling in crisis to offer initial support and guidance.

Early reports show that the service is running successfully and feedback has been positive. City of York Council continue to provide a Mental Health Support line which delivers ongoing therapeutic support.

### **Adult Autism and ADHD**

The PCU Mental Health Commissioning team has been working to address growing demand for assessment and diagnosis of autism and ADHD. Following a recent tendering exercise, The Tuke Centre has been identified as the preferred bidder to provide this service in the future (subject to contract). It is anticipated this contract will commence by 1st December 2015. The service will be based in York.

	<p>The service will provide a local specialist assessment service, which will provide support to primary care and secondary mental health services in developing a clear pathway for people with autism and ADHD and their families. The PCU is hosting a workshop for clinicians on the 22<sup>nd</sup> October to review this in more detail.</p> <p>The <b>DISCOVER!</b> engagement programme, has informed several initiatives, including the consultation and engagement to support development of the NYCC joint 2015-2020 Mental Health Strategy. The final strategy will be published on World Mental Health day (10th October 2015).</p>
<p><b>Learning Disability</b></p>	<p><b>Getting Started in Personal Health Budgets - Learning Disability</b>  The PCU commissioning team are working with NHS England Yorkshire and Humber to improve collaborative working locally, through a new “Getting Started” programme. This work is focused on the needs of people with a learning disability, and will inform the development of a local offer for personal health budgets from 31 March 2016. York People First are supporting the programme to ensure we hear the voice of people with a learning disability. Further training and engagement is planned for stakeholders in 2015-2016, to develop better understanding of the impact of Personal Health Budgets for local people.</p> <p><b>Joint Learning Disability strategy</b>  Work is ongoing with Local Authority colleagues in NYCC to develop a joint strategy for the commissioning of services for people with a learning disability. Accountability of joint health and social care work is managed through the Transforming Care Group chaired by PCU and attended by NYCC and CYC, along with other statutory partners.</p> <p><b>Learning Disability Self-assessment framework</b>  Implementation of the York Self-Assessment Framework (SAF) action plan continues to be a priority for the commissioning team. Particular focus is being given to GP registers, including the Treatment and Outcomes of people with a Learning Disability who have a long term condition (e.g. CVD, Obesity, Diabetes and Epilepsy). By 2016 we plan to increase the uptake of Health Action Plans, as well as improving the frequency of Reviews of NHS funded care packages. Other priorities include increasing the number of people with LD in employment and management of health needs for those with LD within the criminal justice system.</p> <p><b>Transforming Care and collaborative commissioning</b>  Over recent months, NHS England has been working with a number of “fast-track” areas to develop collaborative commissioning of community services to support the Transforming Care programme. This is now being rolled out to the rest of England with an expectation that in the next year inpatient admissions to Learning Disability units will reduce by 10% and service users will be supported safely and appropriately in community settings that have been configured optimally. In the fast track areas, CCGs have already collaborated to jointly commission community services with LA colleagues.</p> <p>There has not been a fast-track area in Yorkshire &amp; the Humber. We have been requested to provide NHS England with our collaborative</p>

	<p>commissioning arrangements with this agenda going forward. The decision was taken that this will be undertaken on a North Yorkshire wide footprint and NHS England have been notified.</p> <p><b>City of York Joint Strategic Needs Assessment</b>  Inclusion North is currently leading work on a Joint Strategic Needs Assessment on behalf of health and social care. Two engagement sessions are being held in September. A more detailed update will be provided in the next report given to Governing Body.</p>
<p><b>Continuing Health Care (CHC)</b></p>	<p>There is now a well embedded system within the CHC Fast Track department. From the 42 Fast Track referrals received a month 15-20% were completed within the target times; the normal turn round for most cases is 4 hours. The team is finding that there can be capacity issues within existing providers when sourcing care; finding providers can prove difficult at times, and work is continuing with community providers to consider the option of adding fast track cases to the core contract. Fast Track procurement days have been held and the decision has been made by the four CCGs to procure this service through procurement.</p> <p>There has been a reduction in the total numbers of patients awaiting CHC assessments since the end of November 2014. Analysis on the 15th September 2015 of the Long Waiter cases confirmed that 19 remained to be processed. A weekly review programme overseen by a project lead has resulted in a significant reduction in the number of outstanding cases that remain on the Long Waiter list over the past 5 months. Following this active and sustained management the cases that remain outstanding for assessment as at 15th September 2015 is 17 with a further 2 due to go to panel. These cases continue to be reviewed on a daily basis to ensure movement is sustained.</p> <p>CHC Waiting Times</p> <p>2-3 years     11 cases  1-2 years     3 cases  6-12 months 5 cases</p> <p>Clear targets are set for each CHC team and for individual staff members and performance is being managed by Project Lead, Head of Case Management and Clinical Team Leaders. Productivity of all assessments and performance of clinical staff is reported weekly to the Director. Nursing/admin processes are implemented and work is completed on development of the Standard Operating Procedures to establish more robust processes in line with the National Framework.</p> <p>A new case management model has been rolled out in the York Team to increase productivity and streamline the case management process. York CHC team will be completing all Decision Support Tools(DST) at York Hospital from 1st October 2015 that historically have been completed by the Discharge Liaison Team at York District Hospital.</p> <p>Children - the CHC team has implemented the use of new children's CHC paperwork in line with the National Framework.</p>

<p><b>Retrospective</b></p>	<p>NHS England has issued guidelines for all retrospective CHC cases to be completed by March 2017. The retrospective team continues to work on cases being returned by Examworks (former name UKIM). The total number of retrospective cases for Vale of York is 262.</p> <p>Progression of completed records returned from UKIM has been slow due to the difficulty UKIM are having in obtaining medical records from other agencies. Work is taking place to expedite this through engagement with outside agencies, NHSE and local authorities.</p>
<p><b>Transforming Care</b></p>	<p>The Transforming Care commitment made by NHS England in respect of 'Care and Treatment Reviews' (CTR) has taken precedence in respect to the Winterbourne agenda. This population refers patients that the PCU spot purchase in hospitals and for those patients who in a contracted hospital bed. These reviews are to be offered to individuals with a diagnosis of learning disability and/or autistic spectrum disorder who are currently reported on within the concordat returns. CTR reviews are to be completed prior to planned admission or 2 weeks post emergency admission and again within 1 year.</p> <p>The PCU is submitting a two weekly tracker to the Yorkshire &amp; Humber Area Team to report on target times for discharge. Discharge planning for those in acute assessment and treatment beds is captured within this two weekly report to ensure timelines to admission are appropriate and timely. The PCU is working with the Learning Disability NHS commissioned services and City of York to develop an 'At Risk of Admission Register' which will be in place beginning of October 2015. The aim is to identify the population that may be at risk and identify gaps in service in order to enable flexible support plans to be put in place to support clients in the community.</p> <p>The PCU vulnerable people team is in consultation with key health providers and Local Authorities to establish non-hospital pathways to meet the Transforming Care Agenda.</p>
<p><b>Personal Health Budgets (PHB)</b></p>	<p>The Personal Health budget audit was completed and given the rating of "Significant assurance" suggesting minor amendments being implemented. Information requested from the cabinet office on all active cases found no episodes of fraud to date. The PHB team and the PCU are involved in the "Getting Started" programme to look at expanding PHB to Learning disabilities working with service user led organisations and the CCG. There have been more training events held at the PCU for the CHC nurses to raise awareness of PHB, in which a service user was invited to talk through their own experiences of PHB. Currently in the Vale of York the number of completed PHBs from March 2015 onwards is 6.</p>
<p><b>Vulnerable People</b></p>	<p>Work will be undertaken with City of York County Council to review existing packages of care which are fully health funded in respect to Section 117 Aftercare to achieve joint funded status to relevant cases.</p> <p>Standard Operating Procedures have been reviewed to strengthen governance.</p>