



Humber and North Yorkshire  
Health and Care Partnership



Humber and  
North Yorkshire  
Integrated Care Board (ICB)



## Our North Yorkshire and York Care Providers

Monday 22 January 2024

### What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



## Care Connected- Your North Yorkshire and York Care Provider Forum

The next session of care provider forum "Care Connected" will take place on **Wednesday 24 January 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow [this link](#).

We would particularly encourage learning disability providers to join us for this weeks session, which will include an update from the local Clinical Lead of Positive Behavioural Support that will be relevant for all those working in that sector. Topics covered in this session will include:

- ✓ Trusted Assessor Form Update- York and Scarborough Trust
- ✓ Positive Behaviour Support Overview for Providers- North Yorkshire and York
- ✓ North Yorkshire Social Reviewer Team Update

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).

## LIVING WELL NEWSLETTER

Issue 3 January 2024

North Yorkshire and York

### COMING SOON ... REASONABLE ADJUSTMENT FLAG

The Reasonable Adjustment Flag is a national record that shows a person needs accommodations and may include details about their impairments and necessary adjustments.

Benefits:

- The Flag is immediately visible when the person is referred or presents for care, often when no other information is available.
- It will ensure that details of impairments and other key information (such as communication requirements) are shared consistently across the NHS - with patient consent.
- Supports carers to feel less stressed by informing them of



## Living Well Newsletter January 2024

This month's Living Well Newsletter from the ICB's Mental Health and Learning Disabilities Team (North Yorkshire and York) can be found through this [link](#). This month's edition includes resources to support the upcoming introduction of the reasonable adjustments flag, learning from the 2022 LeDeR report and how to support those in your care access cervical screening and their annual health check. If you would like to be added to the mailing list to receive the bulletin direct, please contact: [hnyicb-ny.mhld@nhs.net](mailto:hnyicb-ny.mhld@nhs.net)



### York City FC Stadium Familiarisation Sessions

**When:** Tuesday 26 March 10.30-12.00 and Thursday 9 May 6:00-7:00

Based on the success of our first session, York City FC is proud to announce [additional stadium familiarisation sessions](#) that welcome and support individuals of all abilities and conditions, with a focus on making everyone feel included in our community. These free sessions are designed for supporters who, for various reasons, may have hesitated to visit the LNER Community Stadium in the past. We are committed to ensuring that everyone has the opportunity to enjoy the excitement of sports in a welcoming and supportive environment..

The familiarisation sessions are designed for families and individuals who may benefit from this offering, including but not limited to: Individuals with learning disabilities, those with sensory sensitivities., families with children who require a quieter and less crowded environment, supporters who may have physical mobility challenges and anyone who simply wants to familiarise themselves with the stadium before attending a match.

#### **How do I book to attend?**

To ensure we are well-prepared for the sessions and can make any necessary accommodations, [please complete this form](#). To discuss this initiative further, please contact Steve Dorey, Development Officer, York City FC, either by phone at 01904 624447 or via email at [steve.dorey@yorkcityfootballclub.co.uk](mailto:steve.dorey@yorkcityfootballclub.co.uk).



## Immedicare Virtual Training Sessions- February

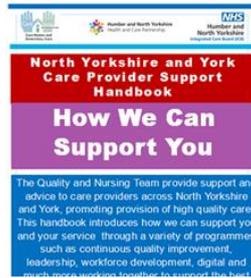
A wide range of online training sessions aimed at care staff are available through Immedicare. The February timetable can be found through this [link](#) including details of how to register. Please note these sessions are **only** available to those providers with the Immedicare service in place. Sessions taking place this month include:

- Top to Toe
- Nutrition and Hydration
- Diabetes
- Creams, Eye Drops, Patches and Inhalers
- Leg Ulcers
- UTI's
- Catheter Care



## Guiding Principles for Delegated Healthcare Activity: Tell Us What Works

Skills for Care and partners have developed [voluntary guiding principles to support effective delegation of healthcare activities](#) to paid care workers and personal assistants. They want to hear from you about what does and doesn't work in the principles and the supporting resources. You can tell Skills for Care about your experiences, or how you've implemented the guiding principles or supporting resources. To take the short online survey please follow this [link](#).



## **North Yorkshire and York Care Provider Support Handbook- Now Available to Providers**

We're delighted to launch our new handbook which is designed as a resource available to all providers to assist you in identifying, navigating and accessing the range of local partners who work together to support your team and those in your care. The booklet is designed both for individuals new to role or the local area as well as experienced staff- and provides an overview of key local teams who you will work with, training and quality improvement opportunities, health and wellbeing contacts, support for your providers digital journey, and how stay updated and engage with fellow care sector colleagues. We recognise the diversity of the local care sector and no one provider is the same, so we encourage providers to use and customise this handbook as best meets the needs of your service. There is space to fill in your own information and contacts for your local services, and handbook is intended to be a live document so will be continuously updated to include further local offers and information relevant to our sector.

To view the [support handbook](#) please follow this link.

## Learning and Development Opportunities

### Oral Health Training Now Available to All North Yorkshire and York Care Providers

Harrogate District Teaching Hospital's Oral Health Team are delivering a programme of free oral health training for the local adult social care sector. There are three sessions which are available to all providers and staff groups across North Yorkshire and York. Each of these sessions last 1 hour and are delivered virtually through Teams on the following dates.

#### Upcoming Dates

- Wednesday 24 January  
10am Professionals working with adults with physical and learning disabilities
- Tuesday 30 January 2pm  
Professionals working with vulnerable adults
- Tuesday 13 February 3pm  
Professionals working in care homes
- Monday 26 February 11am  
Professionals working with adults with physical and learning disabilities
- Monday 4 March 10am  
Professionals working with vulnerable adults
- Tuesday 19 March 3pm  
Professionals working in care homes



### Skills for Care Registered Manager Webinar: LGBTQ+ Good and Best Practice

**When:** Thursday 29 February 2024  
10:00 – 11:00 Zoom

Delivered in partnership with The Outstanding Society, this webinar will include representatives from the new OUT Standing Diversity Forum and the University of Strathclyde, sharing recommendations, advice and examples from adult social care services. It will look at how services can treat people as individuals, celebrate diversity, and support the wellbeing of the LGBTQ+ community within your service.

With live panel discussions and debate, the webinar will be shaped around questions from those delivering care.

To book your place please follow this [link](#).

To book your place or for any queries please contact [ruth.harrison18@nhs.net](mailto:ruth.harrison18@nhs.net). Further dates will be added throughout the year.

## Further Information

### Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

### Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

## Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)