



Monday 27 November 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



Taking Place This Week: Achieving Excellence Together in Health and Social Care 2023

When: 01 December 9.00-4.30 at Principal Hotel York, or virtually via Microsoft Teams

We're looking forward to welcoming over 180 colleagues from across health and social care at this weeks Achieving Excellence Together Conference which is open to all care providers and partner organisations from North Yorkshire and York. The focus of the day will be sharing innovative work and developments, quality improvement work, opportunities to get involved and sharing best practice across our sector. The day will cover infection prevention, hydration in care settings, community equipment and fire safety, research, physical activity, mental capacity act, palliative and end of life care and much more.

If you would like to join us it isn't too late to book your place to participate in the day virtually through Microsoft Teams- which you can do by following this [link](#). For any questions please contact sam.varo@nhs.net



Care Connected- Your North Yorkshire and York Care Provider Forum

The next session of care provider forum "Care Connected" will take place on **Wednesday 29 November 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow [this link](#).

Topics covered in this session will include:

- ✓ CQC Readiness for Care Providers
- ✓ North Yorkshire Sport- Introduction of Offer to Care Sector (North Yorkshire and York Providers)
- ✓ Community First Yorkshire Age Friendly Network (North Yorkshire Providers)

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



Digitising Social Care Website

The new national CARE-branded digitising social care website has now launched. Here you'll find everything you need to get started with your digitisation journey, including funding opportunities, access to training, and hints and tips to help your organisation become more digital. There's also a range of resources and articles to help build digital confidence in your teams. To access the website please follow this [link](#).

Need to know



Positive Behaviour Support- Newsletter and Survey

Across North Yorkshire and York our mental health, learning disability and autism team would like to raise awareness of what good positive behaviour support looks like with all providers of care, and carers, to support you to enable our people with a learning disability and/or autism to live the best life possible. Please find through this [link](#) a short newsletter providing information and resources for providers.

We would also really grateful if providers could take a few minutes to complete a [short survey](#) to help the ICB understand the need for PBS provision, training and support across our area. There will also be the opportunity to add your contact details if you or others in your organisation would like to take part in a PBS community of practice.



Living Well Together Newsletter- November 2023

Supporting individuals with a learning disability and/or Autistic individuals, you will be acutely aware of the impact health inequalities has on people's health and well-being. We work in partnership with individuals, parents/carers, voluntary sector, support providers, social care, and health professionals to raise awareness, promote well-being and ultimately reduce health inequalities in our communities.

This [newsletter](#) aims to reach community-based support providers in North Yorkshire and York. We will be highlighting specific health issues and signpost you to useful and accessible information and resources.

Please feel free to share the newsletter with individuals and agencies you feel appropriate. We are also keen to hear from you if there are any specific health topics you want to be covered or if you need any accessible information or resources to promote health and well-being of individuals you support.

Catheterisation and Bowel Simulation Training Sessions (Vale of York Nursing Homes)

York and Scarborough Teaching Hospital NHS Foundation Trust have released a series of dates for catheterisation and bowel simulation training sessions designed for registered nurses working in the Vale of York area taking place in 2024. For more information please follow this [link](#).



Protecting Ourselves and Those Around Us This Winter

Your local vaccination programmes continue to be available to offer both flu and COVID-19 boosters to health and social care staff this winter. Our "Lets Get Vaccinated" campaign as launched a new myth busting [poster](#) which covers some of the frequently asked questions you may be asked when supporting your team to access vaccinations this winter. We would encourage providers to print and display the booster within your settings- with every contact counting this winter to protect those in our care and support our health and social care sector.

Learning and Development Opportunities



Make a Difference – Webinar Showcasing New e-Learning Resource on Depression in Older Adults

When: Thursday 7 December 2023 at 12 to 12.45pm

Supporting and helping to improve the health of older adults in our care is paramount. Depression is a common condition that can have a real impact on older adults' wellbeing. This new e-learning resource helps those caring for older adults to recognise the symptoms and supports conversations that may initially feel quite daunting. It has been developed for anyone providing care / support to older people. That includes those working in the community, in care homes, in social care, in voluntary services and those working in the NHS in any setting.

This webinar will showcase this new e-learning resource. It will highlight the flexible nature of the learning, with our focus on bite sized learning, to fit in around your needs and existing knowledge. It is also an opportunity to hear from experts by experience and healthcare professionals about the importance of this learning and how they have been involved in its development.

There is no need to register, but to join this event on Microsoft Teams please [CLICK HERE](#) at the meeting time.



The Power of Registered Managers Networks- Skills for Care Webinar

When: Wednesday 24 January 2024 | 14:30 – 16:00 | Zoom

Do you know about the Skills for Care registered manager networks and the benefits of attending?

On 24 January, we're holding an event aimed at managers from adult social care services who do not attend a local network and want to learn more. Skills for Care supports over 140 networks across England and at this event, we'll provide more details about how the networks are run, the benefits of attending, and how we continue to raise the profile of registered managers. The event will also include taster sessions where we will talk about topics, issues and challenges that matter to you including recruitment and retention, leadership and management, and good and outstanding provider support.

Our local networks are chaired by managers, for managers and we would love you to

come along to this event – register now to find out more.

To find our more please follow this [link](#).

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact sam.varo@nhs.net