



Monday 18 September 2023

## What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



**Care Connected- Your North Yorkshire and York Care Provider Forum**

The next session of our new care provider forum "Care Connected" will take place on **Wednesday 20 September 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow [this link](#)

Topics covered in this session will include:

- COVID-19 and Flu Vaccination Winter Update for Care Providers
- Dementia Strategy Takeover Session- York/North Yorkshire Breakout Sessions

We would encourage providers who provide services for those with dementia to join and contribute to the session if able, and will a great chance to share your voice and experiences. For those providers who have dementia champions please feel free to forward the invite on accordingly.

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



**World Patient Safety Day: Hydration and Nutrition are Fundamental – Right! Easy to Achieve For Those Living in a Care Home – Wrong!**

A multitude of factors affect good nutrition and hydration in people living in care homes some of which are attributable to disease process and natural changes that occur through the ageing process but there are things we can do to help. To mark this year's World Patient Safety day where sharing the work the collaborative work led by our team and colleagues at Sowerby House in Thirsk- where we worked to educate and support staff on the importance of hydration, and we empowered residents to have a voice. When they spoke, we listened, building a hydration and nutrition station filled with the drinks and snacks they wanted to have available to them. One resident was pivotal in the development of the nutrition and hydration station, she discussed how she would like to be able to access drinks and snacks throughout the day to maintain her independence and she was particularly looking forward to the 'Grand Opening'. Sadly, Janet passed away before the station came to fruition, poignantly it was named 'Janet's Station' in her memory. We celebrated this occasion with residents officially opening the station with a cutting of the ribbon ceremony. Early data has shown a reduction in both UTI's and falls since we began working together and the residents are enjoying their hydration station.

How are your team championing safety in care for your service users? Let us know and we would love to share.



## **Celebrate The First Year of City of York's 'Dementia Together' Strategy**

**When:** Monday 25 September, 10-4pm at New Earswick Folk Hall, York

Anyone living with dementia, their carers and families, professionals and volunteers, are invited to a special anniversary event.

Local health and social care, community and voluntary organisations will offer a wide range of information, advice and support, as well as fun taster sessions.

Further online events will take place on **Thursday 28 September, 9-4.15pm**, if you can't make it in person.

See the event timetable [here](#). Some of the sessions have limited spaces, so check out what's on soon to avoid missing out!

You can find out more about the strategy and other resources [here](#) or contact [asctransformationteam@york.gov.uk](mailto:asctransformationteam@york.gov.uk) if you have any questions.

**A poster advertising the event can be found through this [link](#). We would encourage York providers to please display and there this poster with their teams, families and visitors.**

## Need to know



### IPC Bulletin- International Infection Prevention Week

The latest bulletins from the Community Infection Prevention Control Team cover International Infection Prevention Week, which is coming up on **15-21 October 2023**. These provide some useful reminders of key IPC principles around hand hygiene, PPE and sharps safety for care providers and can be accessed through the below links.

- [Care Home Bulletin](#)
- [Domiciliary Care Bulletin](#)



## Freestyle Libre 2 Glucose Monitoring System- Training for Care Staff

A series of in person and virtual training sessions are taking place over the coming month available to staff working within health and social care to support you those in your care who currently utilises the Freestyle Libre 2 Glucose Monitoring System for managing their diabetes. For more information and to book your place please follow this [link](#).



## York 50+ Festival: Full of Life

**When:** 23 September – 8 October 2023

Citizens and visitors are invited to join the 18<sup>th</sup> annual 50+ festival, organised by York Older People's Assembly. Discover new interests and ways of keeping well through the rich mix of events on offer. Find out more [here](#). The festival is aimed at over 50s and includes activities to celebrate the International Day of Older People, taking place in the city on Saturday 30 September.



## Cyber Resilience in Care Providers: Volunteers Wanted

BAE Systems Digital Intelligence who have been commissioned by DHSC and NHSE Joint Cyber Unit to explore ways in which Adult Social Care (ASC) can be

made more secure. Their aim is to identify possible measures that can be rolled out to improve the cyber resilience of care providers. In order to do this, they are aiming to understand how care is provided at the service level, what challenges care providers face, and the barriers standing between them and security transformation. They are looking for volunteers to spend a couple of hours talking to one of our team, at your care home, office or base location. We'll ask some questions about:

- Your care business and how it operates day-to-day.
- How you use IT to manage and deliver care.
- Your security processes, confidence in approaching security challenges and what we can do to help.
- Your critical suppliers and applications.

This is an opportunity to have your voice heard in sharing your thoughts and shaping cyber security in the ASC sector over the next few years in order to protect you and your clients, residents and service users. If you're interested, please get in touch via email at [brodie.back@baesystems.com](mailto:brodie.back@baesystems.com).



## **National Patient Safety Alert: Medical Beds, Trolleys, Bed Rails, Bed Grab Handles and Lateral Turning Devices: Risk of Death from Entrapment or Falls**

The MHRA have shared a [national alert](#) following reports of death and entrapment relating to medical equipment. According to investigations, deaths were found to involve factors including inadequate risk assessment, maintenance issues and children and adults of small stature using beds which are designed for use by adults with typical body dimensions. The alert requests a series of actions for providers around maintenance, training and risk assessment.

It is expected that providers as standard practice register to receive alerts directly to support the safety of those in your care. For information on how register please follow this [link](#) or contact [safetyalerts@mhra.gov.uk](mailto:safetyalerts@mhra.gov.uk)

## Learning and Development Opportunities

Do you have any recently qualified or return to practice nurses who could benefit from mentoring?

Humber and North Yorkshire Health and Care Partnership

We are now seeking expressions of interest from nurses who would like to participate in the Legacy Mentoring programme.

Deadline for expressions of interest: 31<sup>st</sup> October 2023

For further information please contact [Nichola.Greenwood1@nhs.net](mailto:Nichola.Greenwood1@nhs.net)

Working in partnership with  
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### Legacy Nurse Mentoring Programme- Expressions of Interest Open

Do you have any recently qualified or return to practice nurses who could benefit from mentoring? We are now seeking expressions of interest from nurses who would like to participate in the Legacy Mentoring programme. Legacy mentors are experienced nurses, or colleagues in other regulated professions, usually in late career, who provide coaching, mentoring and pastoral support to our nurses who are at the start of their careers or who are newly appointed into social care.

For further information please follow this [link](#) or contact [Nichola.Greenwood1@nhs.net](mailto:Nichola.Greenwood1@nhs.net). The application form can be found through this [link](#) and the closing date of returns is **31 October 2023**.



### A Positive Culture Toolkit for Adult Social Care

Skills for Care have launched their new positive culture toolkit which is now available to download. Workplace culture is the character and personality of your workplace and what makes your workplace unique, special and individual. Using this toolkit will support you at different stages of your workplace culture journey to establish, maintain and improve your workplace culture so that it's inclusive, compassionate and collaborative. It's for anyone responsible for the culture, management and leadership in adult social care workplaces of all sizes.

For more information please follow this [link](#)

## Further Information

## **Contacts for Incident Reporting- Updated Process**

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

## **Chief Nurse for Adult Social Care Awards- Nominate Your Team!**

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

**This bulletin is produced by York Health and Care Partnership**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

