



Monday 11 September 2023

## What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



**National  
Patient  
Safety Alert**

**National Patient Safety Alert: Medical Beds, Trolleys, Bed Rails, Bed Grab Handles and Lateral Turning Devices: Risk of Death from Entrapment or Falls**

The MHRA have shared a [national alert](#) following reports of death and entrapment relating to medical equipment. According to investigations, deaths were found to involve factors including inadequate risk assessment, maintenance issues and children and adults of small stature using beds which are designed for use by adults with typical body dimensions. The alert requests a series of actions for providers around maintenance, training and risk assessment.

It is expected that providers as standard practice register to receive alerts directly to support the safety of those in your care. For information on how register please follow this [link](#) or contact [safetyalerts@mhra.gov.uk](mailto:safetyalerts@mhra.gov.uk)



## **Immedicare- Launch of Non-Medical Prescribing**

There has been a recent change to the support that the provided by the Immedicare telemedicine service. In some situations, Immedicare clinicians will now be able to issue a prescription where needed rather than refer to 111 or other prescriber.

If a prescription is issued it will be sent electronically to a pharmacy. Please ensure that the details of the care home's preferred pharmacy for prescriptions needed urgently is available so that this information can be shared with the Immedicare Team. Where they are not able to issue a prescription they will continue to refer to the appropriate prescriber as before.

This extension to Immedicare services **does not replace** your usual ordering processes or supply of routine medication which should continue to be requested from the person's GP. Please cascade this message within your teams as appropriate. If you have any questions please contact: [karenlepper@nhs.net](mailto:karenlepper@nhs.net) or [sam.varo@nhs.net](mailto:sam.varo@nhs.net)



## Wedding Bells at Osborne House

Thank you to the team at Osborne House in Selby who have shared the story of resident Peggy. Peggy was not able to make it to her granddaughter's wedding, so with careful planning with the family and their dedicated activities team they brought the wedding to her. This was one of Peggy's wishes and it was a dream to make this come true for her. A magical moment for a special lady. Some wishes do come true. A big congratulations to all the team for making this possible- and for demonstrating how colleagues across our sector are go above and beyond to meet the wishes of those in our care.

If you have a good news stories you would like to share we would love to hear from you, please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)



## Care Connected- Slides from the Meeting. Dementia Takeover Session

Thank you to all those who joined us last week at Care Connected. The slides from the meeting can be found through this [link](#) along with slides from all previous meetings. Care Connected is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams

from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks and the next session will take place on **Wednesday 21 September**.

Last week focused on the support available to providers across our area working with those living with dementia. Please view the slides for further information on:

- **Teepa Snow Positive Approaches to Care Training-** Training is available to providers across the patch via Tees, Esk and Wear Valleys NHS Foundation Trust. The training uses the "GEMS" model to explain the changes in the brain and why people living with dementia may behave in a certain way and supports the care giver to appreciate what it is like to live with dementia, to accept the person with dementia is unable to change but that the caregiver can be flexible in their approach to make care giving easier by matching the approach with the specific needs of the individual.

- **Dementia Forward-** The service works across North Yorkshire and York to support individuals living with dementia and those who care for them. Their helpline is available 24/7 and those offered from the team include dementia specialist advisors, wellbeing services, young onset dementia specific, and training and awareness sessions available to care providers. They also run weekly hub groups centred around the person diagnosed with meaningful, tailored activity but also give the family carer a full day of respite. These run in locations including York, Scarborough, Whitby, Harrogate, Richmond, Easingwold, Selby and Pocklington. A full timetable of hubs can be found through this [link](#).



## **Capacity Tracker- DHSC Mandatory Submission Reminder**

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 September** and **14 September**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations

will be enforced can be found through this link. A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker please contact the national helpdesk on: 0191 691 3729

## Need to know

**Do you have any recently qualified or return to practice nurses who could benefit from mentoring?**

Humber and North Yorkshire Health and Care Partnership

We are now seeking expressions of interest from nurses who would like to participate in the Legacy Mentoring programme.

Deadline for expressions of interest: **31<sup>st</sup> October 2023**

For further information please contact [Nichola.Greenwood1@nhs.net](mailto:Nichola.Greenwood1@nhs.net)

Working in partnership with

## Legacy Nurse Mentoring Programme- Expressions of Interest Open

Do you have any recently qualified or return to practice nurses who could benefit from mentoring? We are now seeking expressions of interest from nurses who would like to participate in the Legacy Mentoring programme. Legacy mentors are experienced nurses, or colleagues in other regulated professions, usually in late career, who provide coaching, mentoring and pastoral support to our nurses who are at the start of their careers or who are newly appointed into social care.

For further information please follow this [link](#) or contact [Nichola.Greenwood1@nhs.net](mailto:Nichola.Greenwood1@nhs.net). The application form can be found through this [link](#) and the closing date of returns is **31 October 2023**.



## Dementia Together- Join us to Mark The First Year of York's Dementia Strategy

**When:** Monday 25th September New Earswick Folk Hall 10.00– 4.00, and Thursday 28th September Online 9.00am – 4.15pm

Anyone living with dementia, their carers and families, professionals and volunteers, are invited to a special anniversary event. Local health and social care, community and voluntary organisations will offer a wide range of information, advice and support, as well as fun taster sessions. Download the event timetable [here](#). Some of the sessions have limited spaces, so be sure to look at what's on soon to avoid missing out! You can find out more about the strategy and other resources here or contact [asctransformationteam@york.gov.uk](mailto:asctransformationteam@york.gov.uk) if you have any questions



## **Independent Age - Pension Credit Overview Workshops**

Did you know there are more than 6,000 people in North Yorkshire alone currently missing out on claiming their pensions credits? Independent Age are providing pension credit overview workshops for all staff who work with and support individuals who may be eligible, to support and give confidence around how to approach people to ask if they need help looking into their eligibility for pension credit. The workshops are free and last an hour and 15 minutes long via Teams offered on these dates through **September and October**. To book your place please follow this [link](#)- Places are limited so please sign up quickly to ensure attendance.

For any queries please contact [advice@independentage.org](mailto:advice@independentage.org). Advice booklets can be ordered free of charge through this [link](#).



## Have You Completed the National Survey of Care Workers?

The Government has launched the first major national survey of all care workers in all care roles in adult social care in England.

Whether you're employed by a care provider, agency or an individual or family, we want to hear from you about your experiences of working in social care. It's a chance for you to influence the decisions being made by the Government on how they should support everyone working in social care to ensure care workers get the resources, recognition and development necessary to provide the best quality of care and to excel in their careers.

The survey will take no more than 20 minutes to complete. To complete the survey please follow this [link](#). There are also a range of [communication resources](#) to encourage the people you work with to do the same.



## National Day of Arts in Care Homes

The annual National Day of Arts in Care Homes takes place on 24 September 2023. The aim is to champion, promote and encourage arts engagement in care settings and highlight the health and well-being benefits for all involved. Organised by the National Activity Providers Association (NAPA), this year sees a week-long celebration of arts in care provision. It starts on **Monday 18 September 2023** building to the 5<sup>th</sup> National Day of Arts in Care Homes on **Sunday 24 September 2023**. The theme for this year is #Reflections - NAPA will

looking back at learning gained from the programme so far and identifying with care and arts partners what's needed, going forward, to embed the arts into care provision. To get involved please follow this [link](#)

## Learning and Development Opportunities

### York Health and Care Recruitment, Careers and Volunteering Event

**When:** Saturday 4th November 2023 from 10am to 2pm at West Offices, York

Would you like a stand at York's dedicated Health and Care Event?

- Adult learning including functional skills English and maths
- Apprenticeships
- Undergraduate courses
- Post graduate courses
- Volunteering
- Patient facing vacancies within independent social care organisations, local authority adult and children's social care services, NHS, primary care
- Non-direct patient care vacancies (such as catering, domestic services, maintenance, gardening roles) across health and care organisations

To book your stand please email: [hnyicb-ny.yhcpevents@nhs.net](mailto:hnyicb-ny.yhcpevents@nhs.net). The deadline for bookings is **Friday 29 September**.

### Cognitive Feeding Behaviours and its Relation to Dysphagia

**When:** Wednesday 27th September 2023 7pm - 8pm

Join experts in dysphagia to keep up to date with the latest developments and science in the field. Don't miss this opportunity to link with health and social care professionals to develop your knowledge and understanding.

This session will cover:

- What is cognitive dysphagia?
- Where might you see cognitive dysphagia?
- What are cognitive feeding behaviours?
- Practical support on how to manage cognitive feeding behaviours

To register please follow this [link](#)

## Further Information

## **Contacts for Incident Reporting- Updated Process**

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

## **Chief Nurse for Adult Social Care Awards- Nominate Your Team!**

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

**This bulletin is produced by York Health and Care Partnership**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)