



Tuesday 29 August 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



Bookings Now Open: Achieving Excellence Together in Health and Social Care 2023

When: Friday 01 December 2023 8.30-16.30 at The Principal Hotel, York

After the success of last year's event where over 200 individuals from across our sector joined us at the Achieving Excellence Together in Health and Social Care Conference, we're delighted to announce that bookings for this year's event taking place in December in York are now open! This day is open to all colleagues working across social care within North Yorkshire and York, as well as partners from health and wider organisations who work with the sector. The event will bring together the latest local and national developments and quality improvements opportunities open to providers, and be our chance to share learning and best practice, and celebrate all the innovative work being led by our sector.

We would really encourage providers to join us for what promises to be an inspiring and engaging day relevant to all within the sector. There will be the option to join us both in person or to be able to participate in the day virtually through Microsoft Teams. To register please use the links below- Don't miss your chance to join us as places are limited!

- [To Attend In Person Please Follow This Link](#)
- [To Attend Virtually Please Follow This Link](#)

For any queries about the event please contact sam.varo@nhs.net



Excellence in Hydration with Westwood

The team at Westwood Care Home in Selby have been rising to the challenge as part of our "Improving Hydration in Care Homes" Project, and working to support wellbeing for all in their care through increased knowledge and understanding of the importance of hydration and working to ensure a wide range of drinking opportunities and supporting individual drinking preferences. Supported by ICB colleague Kate Fraser, the homes Senior Care Assistant Leanne Millward has championed this work both within those home and the wider community too-

where Leanne has organised Coffee mornings on the last Friday of every month to promote hydration amongst the elderly.

The home have also recognised the importance of hydration to staff wellbeing- and have launched a fantastic staff hydration station, encouraging staff to have a drink on their break and remain well hydrated so they are in tip top form to care for the residents.

For more information on the Improving Hydration in Care Homes project, please follow this [link](#).



Wedding Bells at The Manor House Knaresborough

Thank you very much to colleagues at The Manor House Knaresborough who have shared with us the story of activities coordinator Joanne Meredith and maintenance worker Jim Doherty, who celebrated the blessing of their marriage alongside residents and colleagues at the home in July. Everyone got a chance to dress up and cheer on Joanne and Jim, with some of the residents even getting a chance to serve as Joanne's bridesmaids. While the couple were officially married earlier this year, the couple were delighted at the chance to have a blessing ceremony at the home and to share their joy. The full story via York Press can be found through this [link](#).

Congratulations to Joanne and Jim, and thank you to the home for pulling this special day together which shows the strength of community and bonds between staff and residents in the home and across our sector.

Flu and COVID-19 Vaccination- Resources for Care Providers

Communications resources now available to order to support winter flu and COVID-19 vaccinations for health and social care workers Printed materials to promote winter vaccinations for eligible frontline staff are now available to pre-order until **midnight Friday 8 September** and will be delivered to sites late September.

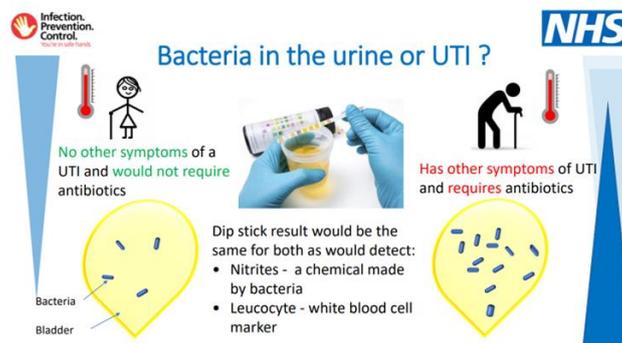
Printed materials can be ordered from the [Campaign Resource Centre](#). Digital versions of these campaign assets will be available for download mid-September at the same link. This is a great opportunity for providers to receive, display and share in your settings to communicate the importance of vaccination for staff this autumn to protect them and those in your care.

Need to know



Care Connected- Slides from the Meeting

Thank you to all those who joined us last week at Care Connected. The slides from the meeting can be found through this [link](#) along with slides from all previous meetings. Care Connected is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks and the next session will take place on **Wednesday 7 September**.



To Dip or Not to Dip? UTIs in Those Over 65 years OR Catheterised Adults

The Community Infection Prevention Team attended last weeks Care Connected to provide an "Do Not Dip" refresher for care providers- the slides of which can be found through this [link](#). This shared the content of their bulletins on this topic for [care homes](#) and [domiciliary providers](#) which have recently been reshared.

Whilst dipstick tests have some diagnostic value in those who are aged under 65, it becomes more unreliable when the resident is over 65 years of age. In fact, residents over 65 years of age are more likely to have bacteria present in their urine which is not causing any infection. This is called asymptomatic bacteriuria. By 80 years of age, half of older adults in care, and most with a urinary catheter, will have bacteria in their bladder/urine, but not have a UTI. The bacteria in the bladder produce an enzyme which turns nitrates into nitrites which shows as positive on the dipstick. The positive dipstick result happens if the person has a UTI and if they have asymptomatic bacteriuria so does not help you diagnose a UTI if the person is over 65 or if they have a catheter.



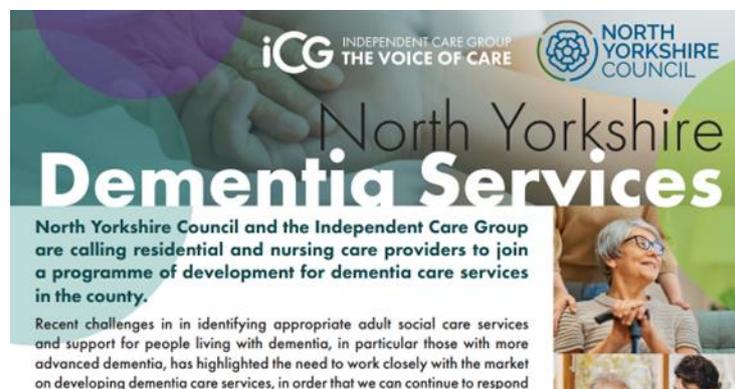
York Health and Care Recruitment, Careers and Volunteering Event

When: Saturday 4th November 2023 from 10am to 2pm at West Offices, York

Would you like a stand at York's dedicated Health and Care Event?

- Adult learning including functional skills English and maths
- Apprenticeships
- Undergraduate courses
- Post graduate courses
- Volunteering
- Patient facing vacancies within independent social care organisations, local authority adult and children's social care services, NHS, primary care
- Non-direct patient care vacancies (such as catering, domestic services, maintenance, gardening roles) across health and care organisations

To book your stand please email: hnyicb-ny.yhcpevents@nhs.net. The deadline for bookings is **Friday 29 September**.



North Yorkshire Dementia Services- Share Your Voice

When: Monday 11 September in Scarborough, and Tuesday 12 September in Northallerton

North Yorkshire Council and the Independent Care Group are calling residential and nursing care providers to join a programme of development for dementia care services in the county. Two market engagement sessions will be taking place to inform this programme of work, which are open to both providers who currently provide dementia care or are interested in doing so. This work aims to include co-

design workshops, free dementia skills training, and improved system working with health partners. For further information and to book your place please follow this [link](#).

Share Your Views- Palliative and End of Life Care Training and Education

The ICB have put together a brief survey to understand the training needs of our care sector to support those in your care who are in receipt of palliative and end of life care. This aims to understand the current access to training for providers in our area, and any areas where you feel there may be gaps in provision. This work is part of a broader workstream being undertaken across North Yorkshire and York with the completion of an Ambitions Assessment for Palliative and End of Life Care- which is a national framework designed to support and improve how death, dying and bereavement are experienced and managed across our area.

If you would be happy to complete the below 5-minute survey that would be greatly appreciated, and will help shape this work around the needs of our sector and staff. As always if there are issues and feedback arising from this survey that would like to discuss in more depth please contact sam.varo@nhs.net. The deadline for responses is **Friday 01 September**.

[Click Here to Access Survey](#)

Learning and Development Opportunities



Immedicare September Training Timetable

The Immedicare virtual training timetable for September can be found through this [link](#), which includes the below sessions among others. Please note that this training



Upcoming Skills for Care Webinars

To register for these sessions please follow the below links.

is only available to providers who have the Immedicare service in place.

- Diabetes Care
- Verification of Expected Death
- Top to Toe
- UTI's
- Catheter Care
- Medication Issues

- [The Power of Registered Manager Networks – Why Should You Join?-](#) Thursday 14 September
- [Being Prepared for CQC Inspection-](#) Wednesday 20 September
- [Involving People in Care Planning-](#) Thursday 21 September
- [Live podcast: In conversation with Neil Eastwood \(Recruitment and Retention\)-](#) Thursday 28 September
- [Digital Champions Community Event-](#) Thursday 28 September

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

have all the information required to investigate.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact sam.varo@nhs.net