



Monday 21 August 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



Care Connected- Join Us On Wednesday

The next session of our new care provider forum "Care Connected" will take place on **Wednesday 23 August 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is

facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow this [link](#).

Topics covered in this session will include:

- ✓ UTI "Do Not Dip" Refresher Session
- ✓ International Day of the Older Person
- ✓ Indoor Air Quality Pilot (North Yorkshire)

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



Rawcliffe Manor- Kyra Women's Project Ambassadors

This week we're celebrating the team at Rawcliffe Manor Care Home, who have become the first care home in York to become an Ambassador for [Kyra Women's Project](#). Kyra began as a support centre run by women for women, providing encouragement, companionship, information, training, and importantly, a sense of belonging. The service supports women to overcome challenges and make positive changes in their lives.

The team are extremely proud to be a part of this amazing organisation and help support our local community, and have recently been presented with their Ambassador plaque by Kyra CEO Rosemary Cook. Rosemary said: "We are so thrilled to have this commitment from Rawcliffe Manor – with a majority female staff group, there are bound to be people who could benefit at times from Kyra's support, and now they have a pathway directly to us."

In an Ambassador organisation, the staff are encouraged to signpost female colleagues, clients, or customers to Kyra for support to make positive changes in their lives. To learn more about the Kyra Women's Project head over to their website www.kyra.org.uk

Thank you very much to colleagues from Rawcliffe Manor for allowing us to share this initiative- which is a fantastic example of how working together with their local community to support the wellbeing of their team. If you have a good news story or achievement from your service you would like to share please contact: sam.varo@nhs.net



Pharmacy Bank Holiday Opening Hours

We would encourage providers to please check the opening hours of your local pharmacy for the upcoming summer bank holiday.

To find the full list of opening times for all pharmacies across Humber and North Yorkshire please follow this [link](#).



Share Your Views- Palliative and End of Life Care Training and Education

The ICB have put together a brief survey to understand the training needs of our care sector to support those in your care who are in receipt of palliative and end of life care. This aims to understand the current access to training for providers in our area, and any areas where you feel there may be gaps in provision. This work is part of a broader workstream being undertaken across North Yorkshire and York with the completion of an Ambitions Assessment for Palliative and End of Life Care- which is a national framework designed to support and improve how death, dying and bereavement are experienced and managed across our area.

If you would be happy to complete the below 5 minute survey that would be greatly appreciated, and will help shape this work around the needs of our sector and staff. As always if there are issues and feedback arising from this survey that would like to discuss in more depth please contact sam.varo@nhs.net. The deadline for responses is Friday 01 September.

[Click Here to Access Survey](#)

Need to know



Let's Get Vaccinated- MMR Vaccination Across Humber and North Yorkshire

In July, the UKHSA announced measles cases throughout England were on the rise and although the overall risk to England is low there are cases of measles in every region. In response, the ICB have developed a series of resources through our new local "[Let's Get Vaccinated](#)" Website.

The call to action is for parents to check their child's red book and for adults to contact their GP to see if they have been vaccinated. The messages are aimed at parents of children, as well as adults, to increase awareness of the seriousness

of measles in the community, educate the benefits of the MMR vaccination, and let adults know that it's not too late to have the MMR vaccination.



Immedicare September Training Timetable

The Immedicare virtual training timetable for September can be found through this [link](#), which includes the below sessions among others. Please note that this training is only available to providers who have the Immedicare service in place.

- Diabetes Care
- Verification of Expected Death
- Top to Toe
- UTI's
- Catheter Care
- Medication Issues



Moving On Up Programme- Registration Now Open

Skills for Care's Moving Up programme supports Black and Asian minority groups who are managers or aspiring managers and have the desire and drive to progress in their career but are facing blockages and resistance preventing them from doing so. Taking part in the programme gives participants an increased understanding of who they are, their strengths and weaknesses and a variety of techniques to help overcome any personal challenges. It will focus on increasing confidence and self-belief, to allow growth and progression to where they want to be in their career. To find out more please follow this [link](#).



Humber and North Yorkshire
Health and Care Partnership

Savings for You and Your Family This Summer

The ICB have produced a [flyer](#) sharing some great offers and discounts currently available across our area covering eating in, eating out, shopping, days out, back to school and much more. We would encourage providers to share this flyer with their staff.

Learning and Development Opportunities

Adult Social Care Nurse Leadership Programme- NY+Y- Deadline Today

Skills for Care has developed this programme to support registered nurses working in social care (who are in a leadership role) develop their leadership practice and enhance their personal and professional impact when managing teams. The programme is made up of five interactive workshops covering a range of leadership concepts and theories. These will enable participants to develop the required knowledge and skills to enhance their leadership practice when working across complex and often challenging systems. There will be presentations, discussions, and exercises to take part in, including 360 appraisals and work-based projects to embed learning and further support the development of leadership and management skills. We're offering 20 funded places to organisations based in York and North Yorkshire as well as a



Upcoming Skills for Care Webinars

To register for these sessions please follow the below links.

- [The Power of Registered Manager Networks – Why Should You Join?-](#)
Thursday 14 September
- [Being Prepared for CQC Inspection-](#) Wednesday 20 September
- [Involving People in Care Planning-](#) Thursday 21 September
- [Live podcast: In conversation with Neil Eastwood \(Recruitment](#)

backfill payment of £1000 per participant to employers.

Further information including how to apply can be found through this [link](#). The deadline for applications is **Monday 21 August**.

[and Retention](#))- Thursday 28 September

- [Digital Champions Community Event](#)- Thursday 28 September

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the

outstanding work undertaken
everyday by care staff in our
area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact sam.varo@nhs.net