



Monday 26 June 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



CARE 
CONNECTED

Care Connected- Join Us On Wednesday

The next session of our new care provider forum "Care Connected" will take place on **Wednesday 28 June 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single

place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow this [link](#).

Topics covered in this session will include:

- ✓ Skills For Care- Learning and Development Opportunities Update
- ✓ Approved Provider List Update- North Yorkshire
- ✓ Continence Team Update- Vale of York Providers

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).

York Hospital Patient Flow and Discharge Fortnight- Request for Providers

From 28 June, York Hospital will be enacting a perfect Patient Flow and Discharge fortnight. Colleagues from both care homes and domiciliary care can assist in this by reviewing TAF's and giving an answer within 2 hours, which will allow brokerage to move onto the next provider if unable to accept.

There will be an ask for feedback from managers, and if anyone wants to sign up for that please contact Holly.Hart8@nhs.net who will include you in surveys.



ICB Tablet Scheme for Care Providers- Returning of Inactive Devices

At the start of the pandemic, the former NHS Vale of York CCG and NHS North Yorkshire CCG provided the majority of care homes with Samsung TAB A Tablet

devices allow residents to communicate with families, to facilitate access to virtual consultations/MDT's with clinical teams and to support staff in accessing training among other purposes. We know from data and a recent survey that a large number of devices remain regularly used and provide an invaluable support to providers. The scheme and devices remain funded until April 2024.

However, there are also a large number of devices that are no longer active for a range of factors. We are also reaching out individually to providers who have inactive devices, but if you aware that your service has a device from the scheme which is no longer required please contact sam.varo@nhs.net and we will be happy to collect it from you. This relates only devices provided by the former CCG's (which have a blue F4IT screen as the background) and not any other scheme.



Contenance Assessment and Product Ordering Training for Harrogate Nursing Homes

When: Wednesday 12th July from 11.00-11.30

At Care Connected in July we will be hosting a training/takeover session for Harrogate and Rural area nursing home colleagues, covering the process for continence product ordering and assessment process. The session will include an update on:

- An overview of the assessment process and pathway for ordering continence products
- Reassessments and access to HDS online
- Choosing the right products from the nursing assessment- supported by Essity colleagues
- Overview of relevant documents and supporting resources.

It would be really helpful to have at least one representative from each nursing home at the session. To book your place on the session please contact sam.varo@nhs.net and we will send you a calendar invite and joining details.

Need to know



Get Protected: Deadline for COVID-19 Spring Booster Vaccination Approaching

A reminder than anybody who is 75 or above, or those with a weakened immune system, can get their spring COVID-19 vaccine until **Friday 30 June**. You can book [online](#), through the NHS App, or by calling 119.



Share Your Views- Trusted Assessor Form and Trusted Transfer Pathway

You may be aware that York and Scarborough Teaching Hospitals NHS Foundation Trust are currently piloting a new Trusted Assessor Form (TAF) which has been developed with the aim of ensuring providers have the information they need to support safe and efficient discharge. The Trust are keen to continue to receive feedback from providers on the new form to ensure it is shaped around the needs of the sector. They will be holding a follow up provider engagement event on **Thursday 13 July 2.00-4.00** at **Malton Rugby Club** which is open to all providers and a great opportunity to share your thoughts and experiences of using the form. If you would like to attend please contact: sam.varo@nhs.net

As part of a full review of the discharge process we are also conducting a brief survey on the "Trusted Transfer Pathway" which was launched in 2019 across York and Scarborough, to support admissions by ensuring the relevant information

follows the residents and is used to help inform discharge. We would really value any feedback from providers to understand how this, and any alternative mechanisms individual providers may have are being used. To access the survey please follow this [link](#).



North Yorkshire and York Care Provider Olympics- Getting Moving Together This Summer

We're midway through our Summer Olympic Challenge, and teams from across North Yorkshire and York are well underway with planning and hosting some incredible events jam packed full of amazing ideas to get staff and residents moving. The mission is simple, to promote physical activity for those in our care, support reconditioning, sharing best practice and having fun competing against fellow providers! Keep your eyes peeled for this weeks Olympic bulletin showing the amazing events held over recent days by some of our amazing activity teams, including Rawcliffe Manor in York and Silver Birches in Filey pictured above.

It's not too late to enter your provider to get moving this summer, all the details you need to register and keep up to the date with the competition can be found through our [website](#).



Chief Nurse for Adult Social Care Awards- Time to Get Nominating

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. Providers are able to nominate both individual staff members and teams for the gold and silver awards.

We're delighted to share a photo of Sarah Fiori our Head of Quality Improvement and Principal Nurse with North Yorkshire Council receiving the gold award last week. Sarah was nominated for her work in leading the prevention agenda through a series of quality improvement and training packages available to care providers, and in developing the joint Quality Assurance and Improvement Team to provide integrated support to our care sector.

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition. We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area!



York Brain Health Café

When: Every Friday 10.00-12.00 (Except Bank Holidays) at Acomb Garth Community Centre

Dementia Forward in collaboration with the ICB, City of York Council and Nimbuscare host the weekly York Brain Health Café, which a fun and friendly social event open to all to access support, advice and activities exploring how we can keep our brains healthy. It's a chance to meet your local health and social care services, community groups and colleagues from the local memory service. A flyer is available through this [link](#) which details upcoming sessions which include an inclusive and fun dance based exercise class, a chance to meet the memory assessment team, a green fingers focused session and a session hosted by The Wilberforce Trust covering everything hearing related.

Learning and Development Opportunities

Tissue Viability Skills Workshop Training (Scarborough, Ryedale and Whitby Area Registered Nurses)

When: Wednesday 12 July 09.30-16.30 in Scarborough

Following a series of successful study days in 2022, Humber Teaching NHS Foundation Trust will be holding these sessions again in 2023 which are open to any registered nurses working within Scarborough, Ryedale and Whitby Area providers. These are repeats of last years events, with additional sessions around foot health and soft cast application.

For further information please follow this [link](#)

Queens Nursing Institute Infection Prevention Control Champions Network

When: Thursday 27 July 2023 2-4pm

The Infection Prevention and Control (IPC) Champion Network aims to help maintain and continuously improve infection control standards across the adult social care sector. The network is aiming to develop and support champions within the role of infection control, thus providing excellence in care for people we support.

This event is free and open to all nurses and healthcare professionals working in Adult Social Care who are interested in infection prevention and control. The theme of this event will be training and education.

For further information please follow this [link](#)

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Data Security and Protection Toolkit (DSPT)- Don't Forget to Resubmit

For those care providers yet to complete the DSPT for 2022/23- the deadline to do so is **30 June 2023**. The DSPT is a self-completion assessment for providers showing what the requirements to demonstrate you are keeping people's information safe, and to protect your business from the risk of a data breach or a cyber-attack. It demonstrates compliance with GDPR/Data Protection Act/CQC KLOE's and is a requirement for all providers holding an NHS Standard contract, as well certain local authority contracts.

If you have previously completed you will need to review and resubmit. There is local support available including training workshops guiding you through completing, and 1:1 support to providers in the North East and Yorkshire through an NHS England Team who can be contacted by emailing: england.dsptney@nhs.net. There is also national support available through Digital Social Care which can be accessed through this [link](#).

This bulletin is produced by York Health and Care Partnership

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact sam.varo@nhs.net

