



Monday 03 April 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



CARE 
CONNECTED

Care Connected- Your Relaunch Provider Forum

The first session of our relaunched care provider forum "Care Connected" will take place on **Wednesday 05 April 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and

NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams- to register to attend please follow this [link](#).

Topics covered in this session will include:

- Introduction and Relaunch of Care Connected
- Service Area Overviews
- New PERSON Approach to Professional Visits Feedback Form
- Come Dance with Me (North Yorkshire Providers)

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



Department
of Health &
Social Care

Revised COVID Testing Guidance for Adult Social Care

Please find through this [link](#) updated testing guidance which has been announced by the Department of Health and Social Care taking effect from **today**.



Celebrating Nursing in Our Region

When: Friday 12 May 10.00-14.30 at Hilton York

International Nurses Day is on 12 May and Skills for Care are celebrating by recognising the hugely important role that nurses and nursing associates in social care play in the lives of people who draw on care and support.

As part of our celebrations, they are hosting a face-to-face event for the North East and Yorkshire region specifically for registered nurses and nursing associates. This is a fantastic opportunity to connect with other nurses in your region, share good practice and contribute to professional discussion and debate, as well as taking the time to recognise the contribution you make. The event will be attended by Deborah Sturdy, the Chief Nurse for Adult Social Care, who is keen to hear your views.

They will also be recognising and celebrating key nursing leaders with an awards ceremony. Refreshments and a networking lunch is included. To book your place please follow this [link](#).



World Oral Health Day 2023 and CQC Smiling Matters Webinar.

A number of providers across the area took part in activities to mark World Oral Health Day and raise awareness of the steps we can all take to support high quality oral health for those in our care. Thank you for all the teams and residents who took part in our oral health quiz and tested their knowledge. The winner of our competition to win an oral health resources, equipment and ideas you to service to support staff in delivering oral care personalised to the needs of residents will be announced very shortly.

World Oral Health Day this year coincided with the release of CQC's updated "Smiling Matters Report"- A full recording of a webinar sharing the findings of the report can be found through this [link](#).

A range of further resources to support you and your teams is available through this [link](#). This includes a video recording of our training session covering why good oral health is important, how to prevent disease, how to support with delivering daily care (including for those with a learning disability, dementia or at end of life), denture care and much more.



Local Election- Voter Registration Deadline

The deadline to register to vote is **11:59pm on Monday 17 April 2023**. Remember that if you are supporting those you provide care for to vote at a polling station they will need to bring photo ID for the local elections on 4 May. Anyone without accepted photo ID can apply for a free Voter Authority Certificate. Further details can be found through this [link](#).

Need to know



Fire Risks Associated with Emollients

The fire risk associated with the use of emollient creams has been known about for many years, but we have sadly been made aware of another death of a person living in a care home due to burns sustained when they became engulfed in flames. CQC have published a [learning from safety incident webpage](#). This highlights the fire risk associated with emollients and signposts to resources, including a [short video](#) produced by the MHRA and National Fire Chiefs Council.

It's thought that contributory factors included regular use of emollients, including paraffin-based creams, and a reluctance to bathe or change clothes, increasing the likelihood of a build-up of products on skin and clothes. When prescribing, recommending, dispensing, selling, or applying emollient products, people should be instructed not to smoke or go near naked flames. Clothing or fabric such as bedding or bandages that have been in contact with an emollient or emollient-treated skin can rapidly ignite.

Be aware that washing clothing or fabric at a high temperature may reduce emollient build-up but not totally remove it.

Supporting people who need care and support to have meaningful and safe relationships



New Training Resources to Help Support Personal Relationships

Skills for Care and Supported Loving have developed a package of training materials to help social care employers develop the skills and knowledge needed to support people who draw on services with personal relationships. Everyone has the right to have personal relationships. People providing care should be equipped with the right values, skills and knowledge to support the full breadth of people drawing on care with their relationships. This is important not just because it is the right thing to do, but because it can lead to better outcomes for people who draw on care. To find out more please follow this [link](#).

Stroke
Association

Humber and North Yorkshire
Health and Care Partnership

STROKE:
Patient and carer representative group

Help shape stroke services in
Humber and North Yorkshire

The Integrated Stroke Delivery Network in Humber and North Yorkshire, in collaboration with the Stroke Association, wants to recruit patient and carer representatives who have had a stroke - or experience of caring for someone who's had a stroke - to form a Patient and Carer Representative Group.

F.A.S.T. (Face, Arms, Speech, Time)

As the NHS relaunches its F.A.S.T campaign, local stroke survivors from across Humber and North Yorkshire share their stories to raise awareness of the risks, signs, and symptoms of stroke. There are around 100,000 strokes in England, Scotland, and Wales every year, with around 33,000 stroke related deaths each year, as well as being a leading cause of disability.

The F.A.S.T. (Face, Arms, Speech, Time) acronym provides a memorable way of identifying the most common signs of a stroke and emphasises the importance of acting quickly by calling 999. To read more including details of our Stroke Contribution Group made up patient and carer representatives, please follow this [link](#).



Community Pharmacy Easter Bank Holiday Opening Times

Please find through this [link](#) the NHS Humber and North Yorkshire Community Pharmacy Easter Bank Holiday opening times rota

For information about pharmacies signed up to the emergency palliative care drugs in community pharmacy scheme for North Yorkshire, please see the following [link](#).

International Nutrition and Hydration Week 2023



International Nutrition and Hydration Week 2023- How North Yorkshire and York Providers Took Up the Challenge

Earlier in March we marked International Nutrition and Hydration Week, as an opportunity to highlight the importance of positive nutritional and fluid intake to the health and wellbeing in our care. It was also a chance for providers to organise their own events and activities to raise awareness and to celebrate the creativity of our care teams in supporting the nutrition and hydration of their residents. We've had an incredible response and have put together a summary showing how our care providers took part in the week, which includes lots of great ideas that other providers can take away and use in their settings. The week saw everything from mocktail tasting evenings to residents and staff cooking up some tasty and nutritious treats together, and from fun quizzes to amazing tea parties. To see how everybody got on then please follow this [link](#).

The report also has details of the Improving Hydration Quality Improvement Programme. If you would be interested in taking part then please follow this [link](#) for more information.

Learning and Development Opportunities



Palliative Symptom Management Study Days- Harrogate Area Providers

St Gemma's Hospice are facilitating a series of symptom palliative study days throughout the year on the below dates.

Tuesday 16 May- Breathlessness & Fatigue

Tuesday 27 June- Gastrointestinal Symptoms

Friday 29 September- Palliative Care Emergencies and Refractory Symptoms

Wednesday 22 November- Pain

For further information please follow this [link](#).



Introduction to Palliative Care- Scarborough, Ryedale and Whitby Providers

When: Tuesday 18 April 9.30-16.30 at Education Centre, Saint Catherine's Hospice

Designed for nurses new to delivering palliative care in any setting in Scarborough, Whitby or Ryedale. Topics include introduction to community palliative care, recognising dying and advance care planning.

For further information please follow this [link](#)

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net. This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.



Department
of Health &
Social Care

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition. We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact sam.varo@nhs.net