



Monday 27 March 2023

## What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)

## International Nutrition and Hydration Week 2023



**International Nutrition and Hydration Week 2023- How North Yorkshire and York Providers Took Up the Challenge**

Earlier in March we marked International Nutrition and Hydration Week, as an opportunity to highlight the importance of positive nutritional and fluid intake to the health and wellbeing in our care. It was also a chance for providers to organise their own events and activities to raise awareness and to celebrate the creativity of our care teams in supporting the nutrition and hydration of their residents. We've had an incredible response and have put together a summary showing how our care providers took part in the week, which includes lots of great ideas that other providers can take away and use in their settings. The week saw everything from mocktail tasting evenings to residents and staff cooking up some tasty and nutritious treats together, and from fun quizzes to amazing tea parties. To see how everybody got on then please follow this [link](#).

The report also has details of the Improving Hydration Quality Improvement Programme. If you would be interested in taking part then please follow this [link](#) for more information.



## **CQC Smiling Matters Report**

CQC 2019 review of oral health in care homes found steps were often not being taken to ensure that people get the oral health care they need to ensure that they are pain-free and that their dignity is respected. This [follow-up review](#) of how providers have responded to its recommendations from 2019 showed that improvements were being made. The report shows there have been improvements in the understanding of how important oral health is to keep people healthy.

The review found:

- Care homes are much more aware of the NICE oral health guideline.
- More than double the proportion of care plans fully covered oral health needs
- The percentage of care home providers saying that staff always (or mostly always) receive specific training in oral health has doubled
- Inspectors remain concerned that people living in care homes are missing out on vital care from dental practitioners – both at the right time and in the right place.
- Care home providers also highlighted that not enough dentists were able or willing to visit care homes to treat people who may be less mobile.



## Community Pharmacy Easter Bank Holiday Opening Times

Please find through this [link](#) the NHS Humber and North Yorkshire Community Pharmacy Easter Bank Holiday opening times rota

For information about pharmacies signed up to the emergency palliative care drugs in community pharmacy scheme for North Yorkshire, please see the following [link](#).



## Emergency Alert Test

An emergency alert is a free service being launched by the UK Government that will warn you about serious nearby threats to life through your mobile phone or device. There will be a National Test Message of the system on **Sunday 23 April 2023**.

Emergency Alerts will appear on your device and you will hear a loud siren-like sound for up to 10 seconds. It will appear on your device's home screen and you must acknowledge it before you can use other features. They appear as a notification and may include telephone numbers or website links containing further information. A loud, siren-like sound and vibration will accompany the message to raise awareness of the hazard or threat.

When you receive the Welcome Message you do not need to take any action. The siren will stop automatically after ten seconds. A welcome message will stay on screen until you acknowledge it, just like a 'low battery' warning. For further information please follow this [link](#).

## Need to know



### Norovirus- Reminder for Health and Social Care

Laboratory testing shows a sharp increase in reports of confirmed cases of norovirus – the most common infectious cause of vomiting and diarrhoea. National surveillance data shows laboratory reports of the virus are significantly higher than the average at this time of year with reports being almost double the five season average pre-COVID 19. The UK Health Security Agency are sharing messages on [how people can help reduce the spread of norovirus](#). They are also reminding health and social care settings of the [existing guidance on managing norovirus outbreaks to help stop the spread of infection](#).

For more information on Norovirus, [read our blog](#). You can also download and use our social media assets with helpful guidance on reducing norovirus transmission below:

- [Graphic 1](#)
- [Graphic 2](#)
- [Suggested post copy and alternate image text](#)



**The Priority Services Register (PSR)**

Care providers are encouraged to join the [Priority Services Register](#), which is a free UK wide service which provides extra advice and support, including when there's an interruption to your electricity or gas supply. It helps energy companies, including energy suppliers, electricity and gas networks look after customers who have extra communication, access or safety needs. It helps tailor services to support households who need extra help with everyday energy matters like bills, and also in the unlikely event of a power cut or gas supply interruption. Working together to make sure that your property receives all the support services covered by the Priority Services Register. By telling them once, they update your PSR request with your energy supplier (the company you pay your bills to) and your regional network companies including electricity, gas and water.



Department  
of Health &  
Social Care

## **Review of Adult Social Care Sector Support**

The Department of Health and Social Care are supporting a review of the sector support available to the Adult Social Care workforce. They need to better understand the views of the workforce, and any gaps or opportunities there might be to deliver support. Therefore, they are looking to speak with individuals in the workforce who use (or could use) training or other support in their role.

They are looking to hear from anyone who would be interested in having a 1:1 conversation or complete a [survey](#) over the next two weeks. The discussion will be a maximum of an hour of their time and all information shared will be anonymised and not attributed to an individual/organisation. It will explore what support is available and any gaps around learning and development and recruitment and retention.

The logo for King's College London, featuring the text 'KING'S College LONDON' in white on a red background. 'KING'S' is in a large, bold, serif font, 'College' is in a smaller, italicized serif font, and 'LONDON' is in a bold, serif font. There are two horizontal lines below 'LONDON'.

KING'S  
College  
LONDON

## Research into Nursing in Adult Social Care

Are you a registered nurse working in adult social care? Would you like to share your experience for a research study?

The Health and Social Care Workforce Research Unit (HSCWRU) at King's College London is looking to speak to registered nurses (or those who may have let registration lapse) who are working in adult social care settings to find out about their experiences.

The confidential interview will last about an hour, by video call or phone depending on your preference. They're offering a £20 shopping voucher as a 'thank you'. If you'd like to take part, or know more, please contact Nicole Steils at [nicole.steils@kcl.ac.uk](mailto:nicole.steils@kcl.ac.uk) or [visit their website](#).



## COVID-19 Vaccination Spring Programme

The Joint Committee on Vaccination and Immunisation (JCVI) has confirmed its advice for a [2023 spring coronavirus \(COVID-19\) booster programme](#).

The advice is that a spring booster dose should be offered to:

- Adults aged 75 years and over
- Residents in a care home for older adults
- Individuals aged 5 years and over who are immunosuppressed

The NHS will plan to begin offering spring boosters to eligible members of the public from 17 April 2023 with vaccination in care homes beginning slightly earlier, from 3 April 2023. The last date for the public to book spring boosters will be 30 June 2023.

Read more in through this [news story](#).

## Learning and Development Opportunities



### Immedicare Virtual Training Sessions

The below training opportunities are available through Immedicare during April. Please note you must have the Immedicare service in place to access this training.

- Catheter Care
- UTI's
- Falls
- Behavioural and Psychological Symptoms of Dementia
- Diabetes Care
- Medicines Ordering and Administration
- Leg Ulcers
- MSK
- Verification of Life
- End of Life Care.

The full timetable can be found through this [link](#).



### Skills for Care- Digital Leadership Programme

The Digital leadership programme is a national development between Skills for Care and The National Care Forum for both new and experienced managers of adult social care services. The learning programme will support managers to gain the underpinning skills and knowledge of digital leadership that can be practically applied when implementing technology in a care service.

To find out more please follow this [link](#)

## Further Information

## **Contacts for Incident Reporting- Updated Process**

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.



Department  
of Health &  
Social Care

## **Chief Nurse for Adult Social Care Awards- Nominate Your Team!**

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition. We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

**This bulletin is produced by York Health and Care Partnership**

### **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

