



Monday 26 September 2022

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)

Preventing Well	Diagnosing Well	Supporting Well	Living Well	Dying Well
"The risk of people developing dementia is minimised"	"Timely accurate diagnosis, support plan and review within the first year"	"Access to safe high-quality health and social care for people with dementia and carers"	"People with dementia can live normally in safe and accepting communities"	"People with dementia die with dignity in the place of their choosing"

Join in a Week of Inspiring Events to Launch York's Dementia Strategy

A packed programme of inspiring dementia-related activities has been published to launch York's new Dementia Strategy.

Any resident or organisation affected by, interested in or working with people living with dementia is warmly welcomed to join in the week of events. The activities, information events, training sessions and performance are being run from **26-30 September** by members of the city's dementia partnership to mark the publication of 'Dementia Together'. The partnership includes the Alzheimer's Society, Dementia Forward, York Health and Care Partnership, York Minds & Voices, and Healthwatch.

The programme offers a wide variety of events which reflect the strategy's key themes of Preventing Well, Diagnosing Well, Supporting Well, Living Well and Dying Well. These range from addressing positive mental health to dementia care training; home technology to support for young-onset dementia diagnosis; support for families and carers, a theatrical workshop on dementia in the LGBT community, to making paper birds and a group bike ride. At venues including the Priory Street Centre, Acomb Garth Community Care Centre, Marjorie Waite Court and New Earswick Folk Hall, there will be sessions for residents, professionals and volunteers, as well as seminars with GPs, and specialist mental health providers TEWV. The City Walls will be lit up purple to mark the week of events and the launch of 'Dementia Together'.

[Dementia Strategy Full Programme of Events](#)

[Dementia Strategy Launch Online Events](#)

[Acomb Garth Launch Event \(Wednesday 28th Sept\)](#)

[Marjorie Waite Court Launch Event \(Thursday 29th Sept\)](#)

[New Earswick Folk Hall Launch Event \(Friday 30th Sept\)](#)



Excellence in Collaboration- Dietetic Services and Care Providers

A big congratulations to the York Dietetics Project Team, who were the winner of this year's Excellence in Collaboration award at York and Scarborough Teaching Hospitals NHS Foundation Trust's annual awards- which took place last week. This award recognises a unique collaboration between the Trust's dietetic service and Primary Care Networks in Selby and District, which has radically improved the health of elderly residents as well as reinforcing the vital role of dietetics in improving nutrition. The team under dietician Nikki Sumpter worked with many of the care homes in the area, including Abbey Lea and Westwood who embraced this pilot and also attended the awards to celebrate together. This work supported providers and their staff to increase their knowledge around diets and nutrition, and equipped them to implement different ideas on how to add calories and protein to residents diets. Our Nursing Team were also involved with this pilot and are delighted that the impact it has had on empowering providers has been recognised. Resources used in this pilot have kindly been shared by the dietetics team and are available on our [website](#).



North East and Yorkshire Falls Conference

The Improvement Academy have been working in collaboration with colleagues across the region to bring you the inaugural **North East & Yorkshire Falls Conference** this week **26– 30 Sept**. (Delayed due to the national mourning period)

‘Together: Taking steps to Prevent Falls’ is an online learning event for all in social care. Please view this [flyer](#) for further information, and feel free to share amongst colleagues and any care home staff that you work with. The week will include a range of sessions you can attend focusing on a range of topics including strength and balance, hydration, vision, equipment, digital enablement, human factors and data for improvement. To sign up, please follow this [link](#).



Infection Prevention and Control Training Event for Care Homes

When: Monday 10 October 8:45-4:15 at Allerton Court Hotel, Northallerton

The Community Infection Prevention and Control Team are hosting training event for care homes, which is ideal for Infection Prevention Leads and will help your organisation meet CQC requirements. Topics covered will include hand hygiene, engaging residents and service users in IPC, CQC inspections and preventing and controlling outbreaks. For more information please follow this [link](#).

Need to know



Worrying about money?
Support is available in York

Step 1: What's the problem?

I suddenly have no money

- Lost job or reduced hours
- Money stopped
- Lost money
- Unexpected expense
- Disaster (e.g. flood or fire)
- Relationship breakdown
- Sanctioned (see option: ②)

See options ① ② ③

My money doesn't stretch far enough

- Deciding between food, fuel, and mobile credit
- Low income
- Zero hours contract
- Statutory Sick Pay too low
- Expiring rent or mortgage

Worrying About Money- Support Available in York

City of York Council and a wide range of partner organisation have produced a leaflet to signpost York residents to support during the cost of living crisis. To access the leaflet, please follow this [link](#).

The York Health and Care Collaborative meeting taking place this week will focus on the impacts of the increasing cost of living. They would really value your feedback and experiences of how the cost of living is impacting service users in York, as well as health and care staff. To access this questionnaire please follow this [link](#) (**Note deadline for responses is 5pm today**)



**York and Scarborough
Teaching Hospitals**
NHS Foundation Trust

Bowel and Catheterisation Training

The continence team from York and Scarborough Teaching Hospital's NHS Foundation Trust are holding training sessions open to any care providers and staff who would find them useful. These will take place in York on the below dates and can be booked by contacting: clare.markwell@nhs.net

- Bowel - Wed, 5 Oct 22 – 1300-1400, Clementhorpe Health Centre (York)
- Catheterisation – Wed, 5 Oct 22 – 1400 – 1500, Clementhorpe Health Centre (York)
- Catheterisation – Tue, 1 Nov 22 – 1400 – 1500, Clementhorpe Health Centre (York)



Capacity Tracker
Insight for Care

Capacity Tracker- Workforce Question Changes

From Wednesday 28 September it is anticipated that in response to feedback and to highlight pressures over the winter period, new workforce related questions are being added to Capacity Tracker for both care home and home care providers. There will also be two new questions about packages of care for home care providers. Appropriate help text for these new questions will be available within Capacity Tracker.

For both **care home and home care providers**, new questions about **workforce** will be:

- How many hours have you paid direct employees to work in the last month/four weeks*, including any overtime?
- How many hours of overtime have you paid for in the last month/four weeks*?
- How many hours of agency staff time have you paid for in the last month/four weeks*?
- How many days/hours* of absence have you recorded in the last month/four weeks*?

**Time period optional to suit working practice, e.g. could cover last complete pay period using payroll data in recognition that pay periods will differ between or even within providers (some staff will be paid weekly and others fortnightly or monthly) and no one pay period option will be meaningful to all.*

For **home care providers** only, new questions about **packages of care** will be:

- In the last 28 days, how many current NHS and LA funded service users' care packages have you had to return?
- In the last 28 days, how many current self-funded service users' care packages have you had to end?

These questions refer to previously agreed packages that have been returned/ended after service provision started.



From 'Assurance' to 'Improvement'- A Guide to Practical Quality Improvement

When: Monday 10 October 1:00-4:00 via Microsoft Teams

Following positive feedback and demand, we have arranged a further session of the this training delivered by the Improvement Academy. This is designed specifically for the care sector as a guide to practical quality improvement within your service, and is open to any members of staff from across the sector who would be interested in attending. For registered staff, this session can also be used to count towards continuing professional development and revalidation. For further information and if you wish to book a place, please contact sam.varo@nhs.net

Learning and Development Opportunities

Manager Webinar: Preparing for the Winter Pressures Ahead

When: Wednesday 5 October 2022 10:00 – 10:45

This webinar is aimed at frontline managers and will reflect on what we can expect from the upcoming winter period and how best to prepare for it. It will bring together managers from a range of services to talk through how they're developing contingencies for the winter period and practical ways to protect themselves from the impact of staffing challenges. The webinar will also cover the cost of living challenges, the ongoing pandemic and other key issues.

With live panel discussions and debate, the webinar will provide the opportunity to ask questions and learn about different

International Recruitment: Conversations From Experience

When: Tuesday 4 October 2022 | 14:00 - 16:00

International recruitment is one of a range of potential solutions for care providers at a time when recruitment is challenging for many industries. This unique event will see a diverse panel of employers from across the adult social care sector discuss their experiences recruiting from overseas. The panel will include employers from smaller providers within rural and urban areas, home

approaches other services are adopting for the winter ahead.

To register, please follow this [link](#)

care and the residential care home sector. The Department of Health and Social Care will present an update on the Code of Practice for the recruitment of health and social care personnel in England and their International Recruitment Taskforce.

To register, please follow this [link](#)

Further Information

Contacts for Incident Reporting-Updated Process

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#). For York Hospital please send to yhs-tr.s2s@nhs.net or for Scarborough Hospital to freya.oliver@york.nhs.uk. This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.
- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.



Infection Prevention and Control Bulletins

The latest Bulletins from the Community Infection Prevention and Control Team focus on: Standard infection control precautions (SICPs): 'Safe management of linen, including uniforms and workwear' and 'Safe disposal of waste, including sharps'. The bulletins can be accessed through the below links:

- [Care Home Bulletin](#)
- [Domiciliary Care Bulletin](#)

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sam.varo@nhs.net