



Tuesday 20 September 2022

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)

National Falls Awareness Week: 18-24 Sept 2022

- Falls are not an inevitable part of ageing
- Many falls are preventable
- There are actions that you can take to reduce the risk of an individual falling



The key messages are: **BE PROACTIVE**

- React to falls before they happen
- Support individuals to continue to be active, mobilise safely and make their own lifestyle choices
- Falls risk factors are unique to each individual
- Managing falls is a continuous process
- Prevention of falls is everyone's business
- Involve residents in the prevention of falls

Falls Awareness Week: 18-25 September 2022

This week marks National Falls Awareness Week, which is an opportunity to reflect on the physical and physiological effects falls can have on those in our care and how we can work together as health and care professionals to prevent them. Our [React to Falls Prevention programme](#) remains available and applicable to all providers across the care home, supported living and domiciliary services. The programme identifies 3 key areas of risk: Physical, Behavioural and Environmental; and the subsequent use of a simple framework that prompts carers to consider these risks, to be in proactive in reacting to falls before they happen. Falls are not an inevitable part of ageing and prevention of falls is everyone's business.

If your service are taking part in any activities to during the week we would love to hear about them. For more information on React to Falls please contact h.degnan1@nhs.net or maureen.hole@nhs.net



Join Us for Our Care Provider Olympics Celebration and Awards Ceremony

When: Thursday 22 September 3:30-4:00 (Virtually through Zoom)

This week will be holding our celebration event to recognise the achievements of all the providers who took part in our summer Olympic challenge to get active and fight deconditioning. We will be sharing highlights from the competition, and we will also be announcing our winners. The invite is open to all who would like to attend, including any staff, service users, health and social care professionals, and families who may wish to join and celebrate what our care providers have achieved together.

The joining details of our celebratory event can be found below, please share these with anybody who would like to join us. We will look forward to seeing you there!

[Click Here for Joining Link](#)

Meeting ID: 847 9767 7087

Passcode: medal

Or Dial by your location

Meeting ID: 847 9767 7087

Passcode: 494939

Find your local number: <https://us06web.zoom.us/j/kSCrPIIvp>

For any questions about the event- please contact: sam.varo@nhs.net

Infection Prevention and Control Bulletins

The latest Bulletins from the Community Infection Prevention and Control Team focus on: Standard infection control precautions (SICPs): 'Safe management of linen, including uniforms and workwear' and 'Safe disposal of waste, including sharps'. The bulletins can be accessed through the below links:

- [Care Home Bulletin](#)
- [Domiciliary Care Bulletin](#)

Need to know



Getting Started with Microsoft Products for Social Care

Do you ever wish you knew more about how to use Excel or Outlook? Are you interested in how Microsoft Teams can be used to improve collaboration with your staff? Did you know that Microsoft products have a range of accessibility features which can help staff and the people we support? Digital Social Care have teamed up with Microsoft to put on a series of virtual webinars all about how to get the most out of your Microsoft products. Specifically designed for people working in social care, these sessions will help you get started or get the most out of your software.

Get Started with Excel for Social Care Providers

[Tuesday 4 October, 15:30 - 16:30](#)

[Tuesday 1 November, 11:00 - 12:00](#)

Microsoft Accessibility Solutions for Social Care Providers

[Wednesday 5 October, 11:00 - 12:00](#)

[Thursday 3 November, 14:00 - 15:00](#)

Microsoft Outlook for Social Care Providers

[Tuesday 11 October, 11:00 - 12:00](#)

[Wednesday 19 October, 14:00 - 15:00](#)

Increase Collaboration with Microsoft Teams for Social Care Providers

[Friday 14 October, 11:00 - 12:00](#)

[Tuesday 20 October, 14:00 - 15:00](#)



From 'Assurance' to 'Improvement'- A Guide to Practical Quality Improvement

When: Monday 10 October 1:00-4:00 via Microsoft Teams

Following positive feedback and demand, we have arranged a further session of the this training delivered by the Improvement Academy. This is designed specifically for the care sector as a guide to practical quality improvement within your service, and is open to any members of staff from across the sector who would be interested in attending. For registered staff, this session can also be used to count towards continuing professional development and revalidation. For further information and if you wish to book a place, please contact sam.varo@nhs.net

Learning and Development Opportunities

Manager Webinar: Preparing for the Winter Pressures Ahead

When: Wednesday 5 October 2022 10:00 – 10:45

This webinar is aimed at frontline managers and will reflect on what we can expect from the upcoming winter period and how best to prepare for it. It will bring together managers from a range of services to talk through how they're developing contingencies for the winter period and practical ways to protect themselves from the impact of staffing challenges. The webinar will also cover the cost of living challenges, the ongoing pandemic and other key issues.

With live panel discussions and debate, the webinar will provide the opportunity to ask questions and learn about different

International Recruitment: Conversations From Experience

When: Tuesday 4 October 2022 | 14:00 - 16:00

International recruitment is one of a range of potential solutions for care providers at a time when recruitment is challenging for many industries. This unique event will see a diverse panel of employers from across the adult social care sector discuss their experiences recruiting from overseas. The panel will include employers from smaller providers within rural and urban areas, home care and

approaches other services are adopting for the winter ahead.

To register, please follow this [link](#)

the residential care home sector. The Department of Health and Social Care will present an update on the Code of Practice for the recruitment of health and social care personnel in England and their International Recruitment Taskforce.

To register, please follow this [link](#)

Further Information

Contacts for Incident Reporting- Updated Process

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#). For York Hospital please send to yhs-tr.s2s@nhs.net or for Scarborough Hospital to freya.oliver@york.nhs.uk. This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.
- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email vas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.



Skills for Care Briefing Sessions

Skills for Care are hosting a series of virtual events designed for managers, deputies and those responsible for learning and development. The first will take place on **Wednesday 28 September at 10:00** which will cover recruitment in a difficult market, DWP "in work" benefit myths and employer experiences of successful recruitment. For more information please follow this [link](#).

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sam.varo@nhs.net