

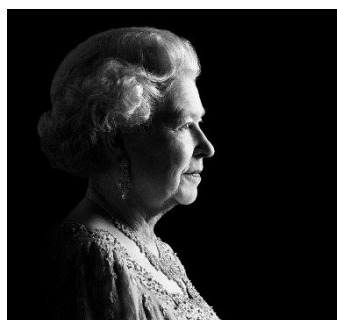


**Monday 12 September 2022**

## **What's in your Partners in Care bulletin?**

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



Today we reflect on the news that Her Majesty The Queen passed away on Thursday afternoon.

We are very much saddened by this news and appreciate our colleagues and communities from across Humber and North Yorkshire will be too. The Queen dedicated her life to public service and made several visits to our region during her reign, we are sure many of you will have had the pleasure of meeting her and hold

fond memories from these visits. Our condolences go out to the Royal Family at this time.



## COVID-19 Autumn Booster and Flu Vaccination Update

Please find through this [link](#) an update shared at last week's Partners in Care Virtual Forum. This includes the eligibility criteria for this year's vaccination programmes, as well as an update on how vaccines are being delivered and can be accessed. Care Homes are currently in the process of being contacted by GP Practices and it is anticipated all will have received a visit from the vaccination team by the end of September. The message is that when you are contacted or are able to book please don't delay—The best way to protect yourself from serious illness this winter is to get the vaccine when invited to do so, as well as your annual flu jab if eligible



## From 'Assurance' to 'Improvement'- A Guide to Practical Quality Improvement

**When:** Monday 10 October 1:00-4:00 via Microsoft Teams

Following positive feedback and demand, we have arranged a further session of the this training delivered by the Improvement Academy. This is designed specifically for the care sector as a guide to practical quality improvement within your service, and is open to any members of staff from across the sector who would be interested in attending. For registered staff, this session can also be used to count towards continuing professional development and revalidation. For further information and if you wish to book a place, please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)



## Capacity Tracker- DHSC Mandatory Submission Reminder

A reminder to all CQC registered care homes and providers of domiciliary services, that the window is currently open for the newly mandated Department of Health and Social Care submission through the Capacity Tracker. **All providers** must complete the tracker at least once between the **8<sup>th</sup> and midday on the 14<sup>th</sup>** of the month. A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker, please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net).

## Need to know



### **DREaMS Team- Digital Records Enabling and Management Support Team**

At last week's Partners in Care, we had an update from the DREaMS Team who are currently working with care homes in area to support improving digital maturity, and support them in accessing funding streams around internet connectivity, sensor based falls technology and digital social care. The team will be expanding to support the domiciliary sector in year 2 of operations and are currently scoping out this work, with support voluntary and wider providers from year 3. The slides from their update can be found through this [link](#).

To contact the team please email [dreamsteam@eastriding.gov.uk](mailto:dreamsteam@eastriding.gov.uk) or call 01482 396622



### **Skills for Care Briefing Sessions**

Skills for Care are hosting a series of virtual events designed for managers, deputies and those responsible for learning and development. The first will take place on **Wednesday 28 September at 10:00** which will cover recruitment in a difficult market, DWP "in work" benefit myths and employer experiences of successful recruitment. For more information please follow this [link](#).



## Financial Wellbeing Newsletter and Social Care Discounts

York and Scarborough Teaching Hospitals NHS Foundation Trust has produced a [newsletter](#) focusing on financial support during the cost of living crisis. Much of the information in the newsletter is equally relevant to colleagues working across social care, therefore it has kindly been agreed by the Trust for us to share this with providers. The newsletter includes details local and national support covering council tax, energy and utility costs, household goods and food bank among others. Please note the Employee Assistance Programme (EAP) detailed on Page 25 is a Trust employee specific programme and is not available to colleagues working within Social Care.

This supplements a previously shared [list of offers](#) put together by the Trust and Humber and North Yorkshire Health and Care Partnership, will further current offers and discounts available to social care staff. This includes a reminder around Blue Light Card which is currently available at £4.99 covering a 2 year period.

We would encourage providers to please these resources share widely amongst your staff.

## Learning and Development Opportunities

### Join the Next Virtual Meeting of The Outstanding Society

**When:** Thursday 15 September 13:00 - 14:30

The Outstanding Society welcomes all regulated care providers to join their regular online events and learn about the latest best practice. The next meeting is looking at how providers can learn from this summer's heatwave and will discuss safety, what worked well, what didn't, co-production and giving providers the methodology for 2023. The event is open to all regulated services regardless of rating.

To book your place, please follow this [link](#).

### Manager Webinar: Preparing for the Winter Pressures Ahead

**When:** Wednesday 5 October 2022 10:00 – 10:45

This webinar is aimed at frontline managers and will reflect on what we can expect from the upcoming winter period and how best to prepare for it. It will bring together managers from a range of services to talk through how they're developing contingencies for the winter period and practical ways to protect themselves from the impact of staffing challenges. The webinar will also cover the cost of living challenges, the ongoing pandemic and other key issues.

With live panel discussions and debate, the webinar will provide the opportunity to ask questions and learn about different approaches other services are adopting for the winter ahead.

To register, please follow this [link](#)

## Further Information

### Contacts for Incident Reporting- Updated Process

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#). For York Hospital please send to [yhs-tr.s2s@nhs.net](mailto:yhs-tr.s2s@nhs.net) or for Scarborough Hospital to [freya.oliver@york.nhs.uk](mailto:freya.oliver@york.nhs.uk). This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.
- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

### Apprenticeship Update in Collaboration with the Department of Education

**When:** Thursday 28 September  
10:30 - 11:15

This is the first in a series of webinars focusing on apprenticeships specifically for adult social care providers.

The Department of Education will take the lead in this webinar aimed at updating employers about the latest apprenticeship updates and how they may impact on the Care sector. We'll also be joined by employers who will share their experience of apprenticeships, how they make them work within their organisations and the impact they can have.

To book your place, please follow this [link](#).



**This bulletin is produced by NHS Vale of York Clinical Commissioning Group.**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)