



Monday 5 September 2022

## What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



## Financial Wellbeing Newsletter and Social Care Discounts

York and Scarborough Teaching Hospitals NHS Foundation Trust has produced a [newsletter](#) focusing on financial support during the cost of living crisis. Much of the information in the newsletter is equally relevant to colleagues working across

social care, therefore it has kindly been agreed by the Trust for us to share this with providers. The newsletter includes details local and national support covering council tax, energy and utility costs, household goods and food bank among others. Please note the Employee Assistance Programme (EAP) detailed on Page 25 is a Trust employee specific programme and is not available to colleagues working within Social Care.

This supplements a previously shared [list of offers](#) put together by the Trust and Humber and North Yorkshire Health and Care Partnership, will further current offers and discounts available to social care staff. This includes a reminder around Blue Light Card which is currently available at £4.99 covering a 2 year period.

We would encourage providers to please these resources share widely amongst your staff.



## Partners in Care Virtual Forum

Partners in Care will take place this week on **Thursday 08 September 2.00-2.45**. This week will include updates around bowel and bladder training for care providers and the autumn COVID-19 and flu vaccination programme. There will also be an update from the DREAMS Team, who are working to support the digital needs of care homes including in accessing funding (With plans for the programme to be extended to domiciliary services from next year).

As always though providers are also able to submit any requests by email to [sam.varo@nhs.net](mailto:sam.varo@nhs.net), or ask questions at the session itself verbally or via the chat. The network is open to all providers and partner organisations as an opportunity to receive updates, share learning and raise any issues or queries with fellow providers and a range of partner organisations. If you don't have the calendar invite but would wish to join then please get in touch.

## NICE Field Team- Supporting Implementation of Guidance

The National Institute for Health and Social Care Excellence field team is available across the country, to support providers in putting their guidance into practice. They engage with organisations and networks in local areas to inform and facilitate implementation activities. They also gather feedback to help inform all aspects of our work and share examples of good practice, including in social care. For further information- please follow this [link](#).



## Improvement Academy Summer Newsletter

The Improvement Academy are run by Bradford Institute for Health Research, and work to support both health and social in implementing quality improvement work through a variety of programmes and training opportunities. Their key

principles for improvement include starting with understanding how the social care staff team work together, and the experiences of the people who are receiving care in order to understand where to start improvement work. Their summer newsletter can be found through this [link](#) and includes details of upcoming training sessions around quality improvement and achieving behaviour change, and an updated section on their website for social staff to understand the support available through the academy.



### Hawthorn House Baking Stars

Residents and staff from Hawthorn House in Strensall came together last weekend to organise a brilliant bake sale in aid of MacMillan Cancer Support. As well as making some delicious looking cakes, the team raised a fantastic £250 for a great cause. Congratulations to all the home for hosting such a successful event.

If you have any good news stories from your service we would love to share them- Please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net) to include in a future bulletin



Department  
of Health &  
Social Care

### Suspension of Routine Asymptomatic COVID-19 Testing in Adult Social Care

Please find through this [link](#), guidance which took effect from **Wednesday 31 August**. At this time, whilst prevalence of COVID-19 is relatively low, staff should no longer conduct regular asymptomatic staff testing. Some staff without COVID-19 symptoms may be asked to undertake testing as part of rapid response testing for care homes and high-risk extra care and supported living services, or as part of outbreak testing in care homes. At this time, it is not recommended that staff should conduct any further asymptomatic testing beyond these situations.



## Care Provider Olympics Celebration and Awards Ceremony

**When: Thursday 22 September 3:30-4:00 (Virtually through Zoom)**

A reminder that we will be holding our celebration event will take place later this month, to recognise the achievements of all the providers who took part in our summer Olympic challenge to get active and fight deconditioning. We will be sharing highlights from the competition, and we will also be announcing our winners. The invite is open to all who would like to attend, including any staff, service users, health and social care professionals, and families who may wish to join and celebrate what our care providers have achieved together.

The joining details of our celebratory event can be found below, please share these with anybody who would like to join us. We will look forward to seeing you there!

### [Join Our Event Through This Link](#)

Meeting ID: 846 2367 0113

Passcode: medal

### **Or to Join by Phone Please Dial:**

0208 080 6591 United Kingdom

Meeting ID: 846 2367 0113

Passcode: 069193

For any questions about the event- please contact: [sam.varo@nhs.net](mailto:sam.varo@nhs.net)



## September Cancer Champion Awareness Sessions Announced

Following huge demand for their August sessions, the Humber and North Yorkshire Cancer Alliance are pleased to announce that [free cancer awareness sessions](#) for September are now available to book onto. In just 90-minutes, you can learn how to spot the early signs of cancer and engage in conversations that promote early diagnosis and can help to save lives. We'll also teach you about cancer prevention, national cancer screening programmes, and much more!

To sign up for a free face-to-face or virtual awareness session, or, to organise a bespoke session for your organisation, visit [www.hnycanceralliance.org.uk/cancerchampions](http://www.hnycanceralliance.org.uk/cancerchampions). If you've any queries you can also email [hny.cancerchampions@nhs.net](mailto:hny.cancerchampions@nhs.net) or call 07519 120809.

## Learning and Development Opportunities

### Join the next virtual meeting of The Outstanding Society

**When:** Thursday 15 September 13:00 - 14:30

The Outstanding Society welcomes all regulated care providers to join their regular online events and learn about the latest best practice. The next meeting is looking at how providers can learn from this summer's heatwave and will discuss safety, what worked well, what didn't, co-production and giving providers the methodology for 2023. The event is open to all regulated services regardless of rating.

To book your place, please follow this [link](#).

### Apprenticeship Update in collaboration with the Department of Education

**When:** Thursday 28 September 10:30 - 11:15

This is the first in a series of webinars focusing on apprenticeships specifically for adult social care providers.

The Department of Education will take the lead in this webinar aimed at updating employers about the latest apprenticeship updates and how they may impact on the Care sector. We'll also be joined by employers who will share their experience of apprenticeships, how they make them work within their organisations and the impact they can have.

To book your place, please follow this [link](#).

## Further Information

### Contacts for Incident Reporting- Updated Process

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#). For York Hospital please send to [yhs-tr.s2s@nhs.net](mailto:yhs-tr.s2s@nhs.net) or for Scarborough Hospital to [freya.oliver@york.nhs.uk](mailto:freya.oliver@york.nhs.uk). This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.
- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [vas.patientrelations@nhs.net](mailto:vas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.



### Delegation of Insulin Administration Survey

York and Scarborough Teaching Hospitals NHS Foundation Trust are currently piloting some work with care homes to delegate administration of insulin for stable diabetics. To support this work we are re-running a survey from last year, to understand current delegation practice within our area and your thoughts on this project.

If providers would be happy to complete this very brief 3 question [survey](#) that would be a great help. This survey is only designed for care homes falling under York Hospital District Nursing Services (Not for supported living or other services, or those who have Humber district nursing input)



**This bulletin is produced by NHS Vale of York Clinical Commissioning Group.**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)