

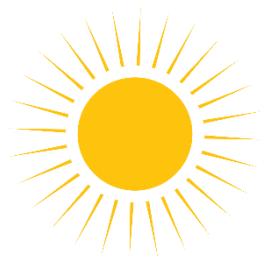


Monday 11 July 2022

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



Hot Weather and Heatwave Information

In anticipation of the very warm weather expected this week, we are resharing the below links and guidance that can help providers plan and be prepared for a heatwave.

- The [Heatwave Plan for England](#) aims to prepare, alert and prevent people from the preventable health impacts from severe heat in England.
- [Supporting Vulnerable People Before and During a Heatwave](#) (Guide for Health and Social Care Staff) This is part of a national programme to reduce the health risks by alerting people to the dangers and encouraging them to plan what to do in the event of a heatwave.
- [Supporting Vulnerable People Before and During a Heatwave](#) (Care Homes Managers and Staff)- You should read this if you work in or manage a care home, where people are especially at risk during a heatwave. This link outlines the [roles and responsibilities required at each level](#).
- [Beat the Heat- Staying Safe in Hot Weather](#): This document will tell you how to stay safe in hot weather, including how to keep your home cool. It tells you who is at greatest risk of ill health from the heat, how to recognise when you or someone's health may be affected, and what to do if you or someone else becomes unwell as a result of the heat.



Care Home and Supported Living Olympics- Week 4 Update

The halfway point has just been passed in our summer campaign to support providers in getting in their care active and moving to fight de-conditioning. Several providers have already hosted really creative Olympic style events in their services, and remaining teams are all currently taking part are working hard to plan their activities and compete for our overall care provider Olympic title! We now have a fantastic 28 providers from across younger and older adults taking part.

We continue to share our [Olympic Update](#) to share how our providers are getting on, as well as ideas and tips to support physical activity. This week's bulletin includes:

- How our teams from Silver Birches in Filey and the Bottom Community Whitby took part in our Olympic challenge
- An article from Alzheimer's UK discussing the positive impact exercise can have on reducing the risk of dementia.
- Information on the North Yorkshire Sport website, which has links to a wide range of sporting opportunities accessible to both service users and staff.



Partners in Care Virtual Forum

Partners in Care will be back this week and will take place **Thursday 14 July 2.00-2.45**. This week updates will include around C-Diff in care settings, among other updates relevant to providers. There will also be the opportunity to raise any issues with services and fellow providers, and share learning and good news.

As always though providers are also able to submit any requests by email to sam.varo@nhs.net, or ask questions at the session itself verbally or via the chat. The network is open to all providers and partner organisations as an opportunity to receive updates, share learning and raise any issues or queries with fellow providers and a range of partner organisations. If you don't have the calendar invite but would wish to join then please get in touch.

Need to know



Congratulations Sherbutt House- National Champions: Family Business of the Year Awards

Sherbutt Residential and Home Care Services are extremely proud to be announced as the People's Choice both Yorkshire Region and National Champions at the Family Business of the Year Awards. This comes off the back of winning the family business of the year award at the York Press Business Awards.

Darren Woodhead of Sherbutt Residential and Home Care Services said "This is a fantastic achievement and we couldn't be more pleased for the team. Everyone works extremely hard to give the best possible support to everyone that uses our services, supporting people to have the very best life they can and doing things they enjoy. We pride ourselves that we are a family business and that we reflect our own family values within the service. We would like to thank everyone for their votes and their continued support for our business"



Capacity Tracker Update- COVID Vaccination Autumn Changes

We have been notified that the below changes will be made to the Capacity Tracker from September, to help support the [Autumn COVID-Booster campaign](#). A reminder that for **all** providers it is now mandated to complete the Capacity Tracker regularly as a statutory responsibility from Health and Care Act 2022, as well as the information being continued to be used by local authority and health partners to support providers.

The following questions will be **removed**:

- Numbers of care home residents, directly employed care home staff, agency staff in care homes, and domiciliary care staff who are known to have received a first dose of the COVID vaccination in the UK
- Numbers of directly employed care home staff and agency staff in care homes self-certifying as being fully vaccinated abroad
- Numbers of care home residents, directly employed care home staff, agency staff in care homes, and domiciliary care staff who are known to have received a booster of the COVID vaccination in the UK
- Numbers of care home residents who are known to have received a 2nd booster of the COVID vaccination in the UK

These questions will be **replaced** with:

- Numbers of care home residents, directly employed care home staff, agency staff in care homes, and domiciliary care staff known to have received a full primary course of the COVID vaccination (For most people a full primary course is defined as 2 doses of COVID vaccination)
- Numbers of care home residents, directly employed care home staff, agency staff in care homes, and domiciliary care staff known to have received an Autumn booster*.



Check Care Staff's Data Security and Protection Competency: New Tools

In order to complete the Data Security and Protection Toolkit (DSPT), care providers need to demonstrate that their staff have been trained and are competent in data security and protection.

Better Security, Better Care has produced a manager's discussion tool, and a frontline care workers' assessment quiz to help with awareness raising and assessment. These resources can be used flexibly to support completion of the DSPT. For more information please follow this [link](#).



Wellbeing Challenges and Advice for Domiciliary Care Workers

Working in a domiciliary care role can bring its own specific challenges for staff wellbeing. Skills for Care have this week shared an article, looking at what you can do to look after the wellbeing of your team of domiciliary workers. To read this article please follow this [link](#).

Learning and Development Opportunities

Skills for Care Webinar- Maximise Recruitment

When: Monday 18 July 14.00-14.45

In partnership with Neil Eastwood, Founder and CEO of Care Friends, and author of 'Saving Social Care', this webinar will share sector expertise to support you in the recruitment process. Join us to hear some top tips and innovative recruitment initiatives and lots of useful practical ideas from other managers.

To register your place, please follow this [link](#)

Project ECHO Palliative Care Clinics- Breathlessness

When: Tuesday 02 August 14.00-15.00

The Project ECHO team run through St Leonards Hospice and St Catherine's Hospice are hosting a series of clinics. These are designed and shaped by the community of Nursing staff working across the region in palliative care. On Zoom, these Hospice-led clinics will provide mutual learning, practical guidance, case studies and support.

To register please contact [The Project ECHO Team](#)

Further Information

Contacts for Incident Reporting- Updated Process

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#). For York Hospital please send to yhs-tr.s2s@nhs.net or for Scarborough Hospital to freya.oliver@york.nhs.uk. This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.



Diabetes Information and Support for Care Staff

A set of useful resources have been produced by Trend Diabetes (a national network of diabetes networks), which may be useful to care staff across our providers in supporting those with dementia.

- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

These can be accessed through the below links- Please note injections guidance would be for registered nurses only.

- [Diabetes- Why Do I Sometimes Feel Shaky, Dizzy and Sweaty? Hypoglycaemia explained](#)
- [65+ Years Old- Keeping Well With Your Type 2 Diabetes](#)
- [Living with Dementia and Diabetes](#)
- [Keeping Safe with Insulin Therapy](#)
- [Looking After Your Feet When You Have Diabetes](#)
- [Correct Injection Technique in Diabetes Care- Best Practice Guideline](#)
- [Injection Technique Matters- Best Practice in Diabetes Care](#)

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sam.varo@nhs.net