



**Humber and North Yorkshire**  
Health and Care Partnership



**Care Homes and  
Domiciliary Care**

**Tuesday 5 July 2022**

## **What's in your Partners in Care bulletin?**

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



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## **Health Service Changes in Our Area - Introduction of Integrated Care Systems**

All CCG's in our area have now merged to become part of the new Humber and North Yorkshire Health and Care Partnership. These changes have been introduced to promote collaborative working between the NHS, local councils, the voluntary and community sector, other health and care and public sector organisations and our local communities. Joint working has been underpinned by a shared belief that we are more successful in bringing about change and improving the lives of our local populations if we work together.

Please be assured that these changes will not impact the support available through the Quality and Nursing team, which will remain available to all providers within our area and staff will be continuing in their posts. Teams and functions across the CCG will continue to operate at local "place" level for both North Yorkshire and York. Further information can be found through a [set of slides](#), and also through our [website](#).



## Diabetes Information and Support for Care Staff

A set of useful resources have been produced by Trend Diabetes (a national network of diabetes networks), which may be useful to care staff across our providers in supporting those with dementia. These can be accessed through the below links- Please note injections guidance would be for registered nurses only.

- [Diabetes- Why Do I Sometimes Feel Shaky, Dizzy and Sweaty? Hypoglycaemia explained](#)
- [65+ Years Old- Keeping Well With Your Type 2 Diabetes](#)
- [Living with Dementia and Diabetes](#)
- [Keeping Safe with Insulin Therapy](#)
- [Looking After Your Feet When You Have Diabetes](#)
- [Correct Injection Technique in Diabetes Care- Best Practice Guideline](#)
- [Injection Technique Matters- Best Practice in Diabetes Care](#)

## Need to know



### Capacity Tracker Update

To reduce the burden on providers a number of questions have amended or been removed effective from today (05 July).

- 'PPE' section - This will change to a simple Yes/No question with the dropdown menu being removed
- Visiting - The total number of questions is being reduced with a number being removed and some being merged
- Staff Testing - All questions will be removed

### Comment on NICE's Draft Advocacy Services Guideline

The National Institute for Health and Care Excellence (NICE) is consulting on its draft guideline on advocacy services for adults with health and social care needs. It includes draft recommendations on:

- Commissioning and delivery
- Identifying who should be offered advocacy
- Providing good advocacy
- Monitoring and improving services
- Training and skills.

The consultation is open until 17:00 on **Tuesday 19 July 2022**. To provide comment- Please follow this [link](#).

## Learning and Development Opportunities

### Project ECHO Palliative Care Clinics- Lymphodema

**When:** Wednesday 06 July 14.00-15.00

The Project ECHO team run through St Leonards Hospice and St Catherine's Hospice are hosting a series of clinics . These are designed and shaped by the community of Nursing staff working across the region in palliative care. On Zoom, these Hospice-led clinics will provide mutual learning, practical guidance, case studies and support.

To register please contact [The Project ECHO Team](#)



### Skills for Care Webinar- Maximise Recruitment

**When:** Monday 18 July 14.00-14.45

In partnership with Neil Eastwood, Founder and CEO of Care Friends, and author of 'Saving Social Care', this webinar will share sector expertise to support you in the recruitment process. Join us to hear some top tips and innovative recruitment initiatives and lots of useful practical ideas from other managers.

To register your place, please follow this [link](#)

## Further Information

### Contacts for Incident Reporting- Updated Process

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#). For York Hospital please send to [yhs-tr.s2s@nhs.net](mailto:yhs-tr.s2s@nhs.net) or for Scarborough Hospital to [freya.oliver@york.nhs.uk](mailto:freya.oliver@york.nhs.uk). This will allow the Trust to continuously

### National Patient Safety Alert- Vernacare Hygiene Products

This is to make you aware if you have not yet received it that a [national patient safety alert](#) has just been issued regarding the contamination of hygiene products manufactured by Vernacare with Pseudomonas aeruginosa. Products include wetwipes, bed bath washcloths

receipt, acknowledge and investigate these concerns.

- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

and shampoo caps produced at its Lancashire facility.

Please can you check if you have any of the affected products and follow the advice on the alert to withdraw them for use. The alert only applies to the products listed on the document.

If your service does not receive safety alerts already, please register to receive these with the central alerting system by emailing [safetyalerts@mhra.gov.uk](mailto:safetyalerts@mhra.gov.uk) and providing the following information

- Full name of organisation
- Business of organisation (e.g., school/charity/care home etc)
- First name
- Last name
- Job title
- Full postal address
- Email address for CAS alerts (this should be an email that is checked daily)
- Contact number

**This bulletin is produced by NHS Vale of York Clinical Commissioning Group.**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)