



**Changes to service delivery from Monday June 6<sup>th</sup> 2022.**

Dear Colleague

We would like to inform you of a key change to the **Community Eye Care Service (CECS)** across North Yorkshire CCG and Vale of York CCG.

The Community Eye Care Service (CECS) provides a Minor Eye Conditions Service (MECS) and a Glaucoma Repeat Readings service (GRR)

If you wish to signpost a patient into CECS, you can now direct them to call 0300 303 4922, Monday to Saturday 9am-5pm. They will be triaged by the Primary Eyecare Team and assessed accordingly either by telemedicine or by an arranged face to face consultation.

Please direct patients to this phone number rather than asking them to self-present at practices.

This is a fundamental change to the service delivery, so please ensure that all of your practice staff are made aware of this change which commences from Monday June 6<sup>th</sup> 2022.

Please find attached a service summary for further information.

If you have any queries about this service, please feel free to contact our Service Support team on [hello@referral.support](mailto:hello@referral.support) and a member of the team will get in touch with you.

We look forward to working with you to deliver this service over the next few weeks.

Kind regards

Primary Eye Care Services



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