# Family Services for those affected by another's substance use in York



## CHANGING LIVES



Offer support for adult family members affected by a loved one/ friend/ significant other's drug or alcohol misuse.

To self-refer, click here.

Offer support to anyone with a dependency to drugs and/or alcohol. Our workers and clinical staff can help to create a recovery programme that aims to achieve each individual's goals. Refer here.

Offer support to anyone who is affected by a family member or friend's drinking, drug use or gambling in York, including parents, partners, children, siblings, grandparents, and friends. More info here.

Family Service clients can move between organisations as they wish: there is no 'wrong door' to obtaining support

#### Providing...

a range of support options;

- One to one support
- Groups
- Peer groups
- Face to face or virtual
- Platform Families
   Social
- Information, Advice, Education
- Harm minimisation
- Treatment knowledge and access
- Phone support
- Email Support
- Onward referrals
- Up-skilling sessions
- Be-friending

#### Providing...

a range of support to those with substance issues, including;

- health screening, signposting to other agencies (including signposting family, children,
- and carers to services to support them), clinical support,
- access to peer support groups and mutual aid

Support to anyone under 21 who is:

- thinking about using or using drugs/alcohol
- under 18s affected by someone else's use of drugs/alcohol
- 1:1 support anywhere in the community
- A flexible service to meet on your terms at a time that fits around your commitment

### Providing..

a range of support options;

- One to one support
- Support groups (daytime and evening)
- Online, phone and face to face support
- Benefits and rights advice from specialist advisers
- Carers Assessments of Need
- Training
- Group, one to one and school-based support for children and young adults affected by a family member's drug use, drinking or gambling
- Information about/referrals to other local and national organisations

**THINK SAFETY!** Safeguarding is a common consideration across all organisations, if a safeguarding concern is raised at any stage a full assessment must be completed by the organisation working with the individual and safeguarding protocols followed