



Tuesday 19 April 2022

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues. Please click here to bookmark these pages



Partners in Care Virtual Forum

Partners in Care will take place this week on **Thursday 21 April 2.00-2.45.** This week we will have a range of updates relevant to providers including blood glucose testing and insulin administration, Telemedicine, Capacity Tracker and updated COVID guidance for care providers.

As always though providers are also able to submit any requests by email to sam.varo@nhs.net, or ask questions at the session itself verbally or via the chat. The network is open to all providers and partner organisations as an opportunity to receive updates, share learning and raise any issues or queries with fellow

providers and a range of partner organisations. If you don't have the calendar invite but would wish to join then please get in touch.



DSPT Republication Deadline 2022

The Data Security Protection Toolkit (DSPT) is the online self-completion assessment that care providers are asked to completed to demonstrate compliance with how they are handling data in line with the Data Protection Act and CQC requirements. All care providers who contract with the NHS are required to complete the toolkit, and once it is published the only requirement is to check your submission annually and republish. For those providers who completed the 20/21 toolkit, you will need to republish by **30 June 2022**. If you completed to Approaching Standards level previously, you will need to Standards Met this time. If you are unsure if any further action is needed for your service you should receive a flyer through the post to notify you, or can also check yourself through the DSPT website.

There is a wide range of support including workshops, resources, videos and 1:1 support available through the regional DSPT Team for all who would find that beneficial. They can be contacted through england.dsptney@nhs.net

Need to know









Enhancing Care for Older People Webinar Series- Mouthcare Matters

When: Thursday 19 May 2022 1.30-3.00

The Academic Health Sciences Network for the North East and North Cumbria are hosting this webinar, linked to the Enhanced Care for Older People Competency Framework (EnCOP). The session will be led by Paula Darkin, Mouth Care Lead Dental Nurse / Trainer, Northumbria Healthcare NHS Trust

To register for the session please follow this link



Care Home Digital Survey

Digital Social Care are conducting a <u>survey</u> of care homes, and would really like to hear your thoughts and experience of digital initiatives as well as any needs you have. By completing this short 3-4 minute questionnaire, you are helping to shape the future of your sector. The ICS to select for any providers completing is "Humber Coast and Vale"- and you can complete anonymously should you prefer.

NHS Mail Drops in Sessions for Care Providers- Every Wednesday 11.00-12.00

Digital Social Care have begun holding weekly drop in sessions all care providers are invited to join as needed, to answer any questions you may have about NHS Mail. Further information and the joining details can be found through this <u>link</u>, and no registration for these sessions are required. For any wider queries around NHS Mail please contact <u>sam.varo@nhs.net</u>.

Learning and Development Opportunities

Skills for Care Digital Masterclass- Using Instagram to Boost Your Recruitment and Retention

When: Tuesday 3 May 10.00-11.30

Are you looking for creative ways to attract and retain high-quality candidates for your social care organisation? Would you like to know the latest best practice in social media marketing? Join us for a series of social media masterclasses with a digital marketing expert.

To register please follow this link

Skills for Care Webinar-Wellbeing Leadership

When: Wednesday 4 May 10.30-11.00

This webinar will focus on wellbeing leadership and what good looks like. They will share practical tips, tools and ideas and you will also hear from others on how they create a wellbeing culture. You will have the opportunity to help shape the content of the webinar by completing the registration questions included.

For more information and to register please follow this link

Further Information

Contacts for Incident Reporting- Updated Process

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this <u>form</u>. For York Hospital please send to <u>yhstr.s2s@nhs.net</u> or for Scarborough Hospital to <u>freya.oliver@york.nhs.uk</u>. This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.
- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.ne
 Please find through this link a template which you are able to complete, which will ensure they have all the information required to investigate.



Department of Health & Social Care

Department of Health and Social Care- COVID-19 Guidance for Adult Social Care Providers

The links for the two question and answer sessions held last week for care providers can be found below for those unable to attend (DHSC have been made aware of an error in sending the links which prevented some being able to access). Due to the number of questions raised they have undertaken to provide a set of written responses to frequently asked questions, which we will endeavour to share once available.

- Care Home Briefing Session 06
 April
- Non Care Home Providers
 Briefing Session 07 April

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sam.varo@nhs.net