



**Monday 21 February 2022**

## **What's in your Partners in Care bulletin?**

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



## **Social Care Day of Remembrance- 17 March 2022**

The Care Workers Charity along with a number of partner organisations have launched the Social Care Day of Remembrance and Reflection which will take place on 17 March. This is designed to give people a safe space to remember the people we have sadly lost during pandemic. It is also designed to offer people much needed time to reflect on the vital work the social care sector has done to keep people safe and well. Despite the huge pressures during the pandemic everyone working across social care continued to show incredible skill and tenacity in supporting those who draw on social care across the UK. Further

information on the day can be found through this [link](#). The CCG will participate in recognising the contribution made by social care staff, and a further update will follow.



## **New Toolkit to Help Providers Prepare for CQC Inspections**

Developed by Skills for Care in partnership with NICE and the Social Care Institute for Excellence, the [Go Online inspection toolkit](#) is designed to support providers in meeting the Care Quality Commission's (CQC) quality standards. The toolkit provides tailored content to help identify areas for improvement and will be regularly updated in-line with the CQC's assessment framework.

## **Notification for CHC Funded Individuals-Admission to Hospital/Respite or Other Break/Change in Care Provision**

A reminder that per the terms of the NHS Standard Contract, for any individuals funded by the CCG providers are required to inform the Commissioner within 24 hours or the next working day on weekends, of any admission to hospital/respite care or any other interruption/changes in care provision. This allows for assessment in relation to retaining the package to be picked up on discharge or if needs have changed and a new package may be required.

During hospital stays or interruption to care the Commissioner will pay a locally agreed reduced payment negotiated on a case-by-case basis. The reduced rate will take into consideration any reduction in overhead costs to the provider whilst the Service User is not under their care. Where the commissioner is not informed within 24 hours or the next working day on weekends, payment for the period where care has not been delivered will not be made.

Please inform CHC at the earliest convenience via email: [voyccg.continuing-care@nhs.net](mailto:voyccg.continuing-care@nhs.net)

Should you have any questions please email: [voyccg.chcfinance@nhs.net](mailto:voyccg.chcfinance@nhs.net)

## Need to know



### Paying for Social Care- Social Care Talk

If you work in adult social care or health, or if you, a friend or family member pay for their care themselves, this website a really useful source of information- [You've got a friend in Social Care Talk - Social care \(blog.gov.uk\)](https://www.blog.gov.uk/2020/07/21/youve-got-a-friend-in-social-care-talk-social-care/). This [short video](#) showcases a new evidence-based resource to help older people become better informed about self-funded social care. It shows a section on Socialcaretalk, which offers information summaries with video and audio clips of people talking about their experiences of self-funding. It's based on research by Kate Baxter and colleagues in the Department of Social Policy and Social Work at the University of York, and funded by the National Institute for Health Research, Research for Patient Benefit scheme (NIHR RfPB). It aims to help people understand and navigate the social care system. The CCG Nursing Team contributed towards the development of this module and site. This may be something you wish to share with your staff teams to inform their practice and conversations with those in your care and their families



### Future of the Capacity Tracker- Survey

The Department of Health and Social are asking care providers and those who use the Capacity Tracker in other capacities have a chance to have their say about the system, which will help shape the role it plays as we emerge from pandemic. This includes what questions should be removed/reduced in frequency to reduce burden on providers, and any ways the tracker can be made more useful for those using it. The survey can be accessed through the following [link](#) and is anonymous.



## **Queens Nursing Institute- IPC Champions Virtual Meeting**

**When: Thursday 31 March 2022 14.00-16.00**

The QNI will be holding an online event for the IPC Champions Network, which is open to all nurses and healthcare professionals in the UK. The IPC Champion Network aims to help maintain and continuously improve infection control standards across the care sector. The network is aiming to develop and support champions within the role of infection control, thus providing excellence in care for patients. For further information and registration details please follow this [link](#).

## **Learning and Development Opportunities**

### **Managing Change: How to Engage Teams in Change The Truth about why People Naturally Resist Change (hint: they don't)**

**When:** Tuesday 1 March 2022 12:00 - 12:30

This webinar will introduce Skills for Care's #ManagingChange campaign and will discuss how social care managers can engage teams in change. Popular change models such as The Change Equation and Kotter's Eight Steps will be considered as well as leadership strategies designed to overcome resistance to change without impacting on colleagues' wellbeing. We'll examine the challenge of finding the space to think and support others, why conversations matter, asking the

### **Skills for Care Yorkshire and Humber Webinar: Preparing for and Improving your CQC Inspection**

**When:** Tuesday 08 March 10.00-11.30

If you want to deliver 'good' and 'outstanding' care and meet Care Quality Commission (CQC) standards, your service needs to have safe and competent staff, including leaders and managers. The CQC has adapted how it monitors and inspects during the pandemic. Come along to this session to see how Skills for Care can support you with your next CQC inspection and hear about our latest resources.

right questions and the implications for all of this on 1:1 conversations and supervision meetings. To book your place please follow this [link](#).

For further information and to book please follow this [link](#)

## Further Information

### Contacts for Incident Reporting-Updated Process

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#). For York Hospital please send to [yhs-tr.s2s@nhs.net](mailto:yhs-tr.s2s@nhs.net) or for Scarborough Hospital to [freya.oliver@york.nhs.uk](mailto:freya.oliver@york.nhs.uk). This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.
- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [vas.patientrelations@nhs.net](mailto:vas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.



Constella OperaBallet  
reimagining the arts

### Connecting Stars-Interactive Performance Programme for Care Homes

Connecting Stars is a live, virtual and interactive performance programme for care homes. Taking place over Zoom and given by acclaimed dancers and musicians, residents can enjoy exceptionally high quality performances free of charge. These interactive performances are designed to enable residents to talk to their artists, make requests, join in with singing and even dancing! Their versatile artists perform a wide range of repertoire, including classical music, folk tunes, popular classics and movie soundtracks. To see their project in action you can watch this [video](#). They can deliver weekly, fortnightly or monthly performances for care homes and have funding to offer this for free until April 2022. Performances last 45 mins and we take bookings Mon - Fri. Further information on the service can be found through this [flyer](#). To get performances at your home email [info@constella.org.uk](mailto:info@constella.org.uk)

**This bulletin is produced by NHS Vale of York Clinical Commissioning Group.**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)