



Vale of York  
Clinical Commissioning Group



Care Homes and  
Domiciliary Care

Monday 31 January 2022

## What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



## Student Nurse Placements with York St John University

Dr Ros Bronlow from York St John University attended last weeks Partners in Care Virtual Forum to share details of their student nurse programme. Their aim is to enable students to become compassionate, competent, and confident nurses capable of leading safe, evidence-informed person-centred care. This includes making a positive contribution towards the health and wellbeing of people from diverse communities across their lifespan. As part of this the university are looking to partner with care providers (both homes and domiciliary based providers) who would be interested in offering, placements that can offer whole person care experiences for the students and allow them to contribute to the health and wellbeing of people in a home setting. The full slides can be found through this [link](#). For further information or a discussion please contact: [r.brownlow@yorksja.ac.uk](mailto:r.brownlow@yorksja.ac.uk).

## Capacity Tracker Issues Update

We have received an update from the Capacity Tracker following issues experienced in updating by care homes last week following the addition of new questions. These questions have been temporarily removed and issues with updating should now have been resolved. However for any providers still experiencing difficulties, the national helpdesk will endeavour to help if you contact 0191 691 3729 or email [necsu.capacitytracker@nhs.net](mailto:necsu.capacitytracker@nhs.net)

## Need to know

### Home First, Act Now e-learning Programme

Health Education England's e-learning for healthcare (HEE elfh) has worked with NHS England and NHS Improvement, The Queen's Nursing Institute, Allied Health Professionals and the Department of Health and Social Care, to develop the new Home First, Act Now e-learning programme. The programme supports health and care professionals involved in the discharge process, to act in a way that values patient time and helps facilitate safe and timely discharge from hospital. The e-learning programme also aims to increase awareness around Home First Principles in the Discharge Policy.

By completing the sessions, learners will understand the principles of Home First, benefit from first hand case study examples and be able to share best practice. Home First, Act Now is suitable for a range of health and care professionals including nurses, AHPs, care staff and students across NHS providers, commissioners and social care. Sessions available as part of the programme include:

- Section 1: The principles of Home First
- Section 2: Working together
- Section 3: Valuing people's time
- Self assessment questionnaire.

For more information about the e-learning, including how to access it, please visit the HEE elfh [Home First, Act Now programme page](#).

### Access to COVID Vaccination for Social Care Providers

Care homes with a Nimbuscare lead GP Practice (All City of York and Pocklington area practices) are able to arrange catchup visits from the vaccination team. Homes are eligible if they have more than 5 staff and residents who require any of these vaccinations (COVID 1st/2nd doses, COVID Booster or Flu). To arrange a visit please email: [nimbuscare.help.desk@nhs.net](mailto:nimbuscare.help.desk@nhs.net). This offer will be open until the end of March so can take account of those currently unable to receive a vaccination due to positive test.

All health and social care staff are also still able to access COVID vaccinations through either through a booked appointment, or through one of the drop in clinics listed through this link (please bring staff ID if accessing this way):

<https://www.valeofyorkccg.nhs.uk/campaigns/book-your-covid-19-vaccine-and->

[booster-appointment/](#). If you have any staff who are having difficulty in accessing a vaccine, then please let us know and we will endeavour to help.

## Learning and Development Opportunities

### **Project ECHO Palliative Care Clinic-Nausea and Vomiting**

**When: Tuesday 8 February 2.00-3.00**

The Project ECHO team run through St Leonards Hospice and St Catherine's Hospice are hosting a series of clinics . These are designed and shaped by the community of Nursing staff working across the region in palliative care. On Zoom, these Hospice-led clinics will provide mutual learning, practical guidance, case studies and support.

For more information please contact the [Project ECHO Team](#)

### **Skills for Care Yorkshire and Humber Webinar- Role of the Registered Manager and Nominated Individual**

**When: Thursday 17 February 10.00-11.30**

The role of the registered manager and nominated individual is becoming increasingly challenging. This session will explore the development opportunities and support available to you such as continuing professional development programmes, registered manager networks and our membership programme. You will also hear about Skills for Care's endorsed learning providers.

To register please follow this [link](#)

## Further Information

## Contacts for Incident Reporting- Updated Process

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#). For York Hospital please send to [yhs-tr.s2s@nhs.net](mailto:yhs-tr.s2s@nhs.net) or for Scarborough Hospital to [freya.oliver@york.nhs.uk](mailto:freya.oliver@york.nhs.uk). This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.
- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

## Carers Awareness Training- York Carers Centre

York Carers Centre are offering a series of training sessions designed for those who encounter and support carers in a professional capacity. The sessions offer an introduction to York Carers Centre and how they can identify and support unpaid carers, and is designed to:

- Increase understanding of carers, their role and its effect on their lives.
- Opportunity to explore how we as professionals working in the health and social care field can help to: identify carers early; recognise them as 'partners' in care; help carers to maintain their own health and wellbeing.

The session will include a presentation, have brief introductions, share information around current carer issues (such as Covid-19/isolation), engage in discussions, include a quiz and share links to carer films on YouTube. One of their Volunteer Carer Champions plans to share her experiences also. Upcoming dates are listed below. To book onto a session please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

**Dates** (All sessions delivered virtually from 10.30-12.30):  
Tues 19 April 22, Tues 17 May 22, Weds 1 June 22, Mon 18 July 22, Tues 16th Aug 22, Tues 11 Oct 22, Weds 9 Nov 22, Weds 25 Jan 23

**This bulletin is produced by NHS Vale of York Clinical Commissioning Group.**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)