



Vale of York
Clinical Commissioning Group



Tuesday 4 January 2022

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



Extension for Community Healthcare Outcomes

Scarborough, Ryedale and Vale of York

North Yorkshire Social Care Staff Support Network

First Meeting: Friday 14 January 2022 2.00-3.00

Following discussions with care providers and a need being established, The Project ECHO Team are launching a network exclusively for care staff which will provide a safe, supported space to share experiences with colleagues in other care homes and domiciliary services. The network is endorsed by local CCG's and local authorities and is available for all care staff working across North Yorkshire and York. The network committed to the needs of care staff, and will

be based around the support and learning that staff say they require. An initial meeting will take place on 14 January, for joining details please follow this [link](#).

For more information or queries please contact ProjectECHOTeam@stleonardshospice.nhs.uk. There is also a [poster](#) you may wish to display.



HCV Resilience- Health, Care and Emergency Service Staff Wellbeing Webinar

Date: Tuesday 18 January 2022 1.00-2.30

With the New Year here many of us will have set ourselves resolutions to improve our wellbeing. But did you know that 43% of people give up by February? With the added pressures of COVID-19 it's no surprise that many of us have lost our motivation. However, have no fear! The Humber, Coast and Vale Resilience Hub team can help you get your mojo back and stick to those New Years Resolutions in order to be the best you!

- The Hub offers free wellbeing support to health, care and emergency service staff living and working in North Yorkshire, The Vale of York and Humberside.
- This January HCV are running a free webinar to support staff to stick to New Year resolutions, improve wellbeing and boost resilience. The event is taking place via MS Teams and includes a 1hr webinar followed by a 30-minute workshop

Tickets and more information available through this [link](#)

Need to know



Walk in COVID Booster Vaccinations for Social Care Staff

You will be aware of the national push to encourage as many people as possible to receive their COVID Booster Vaccination, to help combat the increase in prevalence of the new Omicron variant. We're aware that there have been difficulties for staff in accessing appointments flexible to their working hours, so it has been agreed that designated walk in clinics will be set up to allow social care staff to access their booster vaccines (as well as for any yet to receive first and second doses).

To access this staff must bring a proof of employment (such as work photo ID badge). Where possible we would advise staff still to book appointments as there is potential for longer queues depending on demand for walk in's, but the service is designed to provide a more flexible option for access. Details of all the walk in clinics available including dates and opening times can be found through this link, which will be regularly updated as clinics are added.

<https://www.valeofyorkccg.nhs.uk/campaigns/book-your-covid-19-vaccine-and-booster-appointment/>

Telemedicine Service- Expressions of Interest

Eligible older person's care homes will have received contact regarding the opportunity to take up an offer of a 24/7 telemedicine service funded initially for 12 months. The service run aims to compliment the current support you receive from the health system and offers an alternative method in accessing timely advice and intervention. There has been interest from a significant number of homes who are now being contacted by the service provider Immedicare and on their way to getting the service up and running, however there are a still a number of homes who haven't provided a response. For those homes if you have any queries or would like to take up the offer please contact sam.varo@nhs.net. Colleagues from Immedicare will be attending the next Partners in Care Virtual Forum on **Thursday 13 January** to give an overview of the service and benefits it can provide, as well as to answer any questions.



Addressing the Dementia Diagnosis Gap- Memory Service Referrals

When: Thursday January 20 2022 12.00 – 1.00

Yorkshire and Humber Mental Health Clinical Networks invite you to join this informal 'Conversations' Session to contribute to discussions about how to address the Dementia Diagnosis Gap. Led by our Clinical Lead, Dr Sara Humphrey with support from Dr Rod Kersh, Consultant Community Physician, these sessions form an important part of the Dementia and Older Peoples Mental Health Programme. Nationally there has been 32% drop in referrals to Memory Assessment Services MAS between September and October 2021. The aim of this session is to have a conversation about current issues and challenges in this area and how places can support improvement. The session is designed for anybody with an interest in dementia including from care providers as well as the voluntary sector, local authority and the health sector. For more information please follow this [link](#).

Learning and Development Opportunities

Skills for Care Yorkshire and Humber Webinar- Retention and Recruitment

When: Tuesday 11 January 10.00-11.30

Recruiting new workers can be challenging at any time, but the impact of the COVID-19 pandemic has made this challenge even greater. From our research and work with employers across the sector we know what has worked well for others. In this session we will outline the support available to

Project ECHO Palliative Care Clinic- Delirium

When: Tuesday 11 January 2.00-3.00

The Project ECHO team run through St Leonards Hospice and St Catherine's Hospice are hosting a series of clinics . These are designed and shaped by the community of Nursing staff working across the region in palliative care. On Zoom, these Hospice-led clinics will provide mutual learning, practical guidance, case studies and support.

help you find and keep the right people.

For more information and to register please follow this [link](#)

For more details please contact [The Project ECHO Team](#)

Further Information

Contacts for Incident Reporting

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please use this dedicated generic email. This will allow the Trust to continuously receipt, acknowledge and investigate these concerns. Please send to: yhs-tr.s2s@nhs.net
- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Awards to Recognise Exceptional Practice in Adult Social Care Workforce

Earlier in the year Deborah Sturdy (Chief Nurse for Adult Social Care in England) launched an awards scheme to celebrate and recognise all those in adult social care who go above and beyond their everyday roles to provide excellent care, leadership and inspiration. To find out more about the awards and to nominate a member of your team please follow this [link](#).

Senior support worker Paul Evans from The Lodge Care Home in Hemingbrough (run by Action for Care) was one of the first people in the country to receive this award earlier in the year, and was nominated by his manager for going above and beyond in support of those in his care. During the early stage of the pandemic Paul stayed away from home to minimise the risk to his residents, and supported a gentleman at end of life in a bedside vigil as well as being asked to be a pallbearer at the funeral by his family. As well as his work within the home supporting those with learning

disabilities, he also acts as a communication champion within the community which has included setting up a deaf hub and supporting homelessness services. A big congratulations to Paul on receiving his silver award on behalf of the CCG, and for all his work to support and keep safe those in his care. If any other providers have staff members who have recently received an award we would love to hear about them and share their achievements with others.

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sam.varo@nhs.net