



NHS
Vale of York
Clinical Commissioning Group



Monday 20 December 2021

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



Merry Christmas to all our Care Providers and Partner Organisations

As this is the last bulletin of the year, we would like to take this opportunity to wish a very Merry Christmas to all you and your teams, as well as all your families and those in your care. Thank you for continuing to work tirelessly and going the extra mile in the continued unprecedented times to keep the most vulnerable in our communities safe and well. We hope you all get a chance to have some well deserved rest at some point over the Christmas period, and wish you all the best for a happy and safe new year heading into 2022.

Sarah, Helen, Maureen, Kate and Sam on behalf of the Quality and Nursing Team and the NHS Vale of York CCG



Awards to Recognise Exceptional Practice in Adult Social Care Workforce

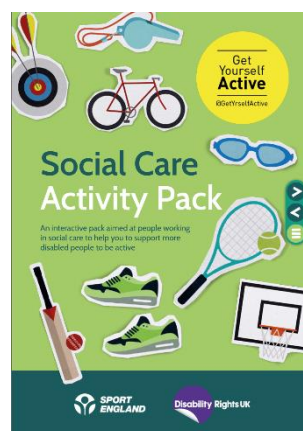
Earlier in the year Deborah Sturdy (Chief Nurse for Adult Social Care in England) launched an awards scheme to celebrate and recognise all those in adult social care who go above and beyond their everyday roles to provide excellent care, leadership and inspiration. To find out more about the awards and to nominate a member of your team please follow this [link](#).

Senior support worker Paul Evans from The Lodge Care Home in Hemingbrough (run by Action for Care) was one of the first people in the country to receive this award earlier in the year, and was nominated by his manager for going above and beyond in support of those in his care. During the early stage of the pandemic Paul stayed away from home to minimise the risk to his residents, and supported a gentleman at end of life in a bedside vigil as well as being asked to be a pallbearer at the funeral by his family. As well as his work within the home supporting those with learning disabilities, he also acts as a communication champion within the community which has included setting up a deaf hub and supporting homelessness services. A big congratulations to Paul on receiving his silver award on behalf of the CCG, and for all his work to support and keep safe those in his care. If any other providers have staff members who have recently received an award we would love to hear about them and share their achievements with others.

Need to know

Medication Ordering in Care Homes Survey

Thank you to all the homes who responded to the survey about their ordering processes. We will look at the information provided to identify what homes find works well and also to follow up on issues raised to try and look for solutions. We will feed back when we have had a chance to look at the information carefully.



Get Yourself Active: New Practical Resource for Social Care Staff

Disability Rights UK in partnership with social care and physical activity experts have developed an online resource to support people take up physical activity as it's hugely important to people's health and mental wellbeing. It covers practical solutions on getting more active, tackles barriers head-on and provides social workers, care staff/family members with the knowledge and tools to support people to realise their physical activity aspirations. There's a section about communicating with people with complex disabilities to find out someone's interests and goals and what may work best for the individual when it comes to getting physically active. Follow this [link](#) to access the Get Yourself Active Social Care Activity Pack.

Critical Cyber Security Alert

A vulnerability has been found within Apache Foundation Log4j2 ('Log4j2') that could enable attackers to access IT systems from where they could deploy cyber attacks such as ransomware. Care providers should notify their IT teams or person responsible for IT, and ensure actions are taken. The primary action is for IT leads to work with their digital/IT suppliers and follow their advice about mitigating cyber vulnerabilities. Further details are available in this [NHSX briefing on Digital Social Care](#).

Learning and Development Opportunities

Skills for Care Yorkshire and Humber Webinar- Retention and Recruitment

When: Tuesday 11 January 10.00-11.30

Recruiting new workers can be challenging at any time, but the impact of the COVID-19 pandemic has made this challenge even greater. From our research and work with employers across the sector we know what has worked well for others. In this session we will outline the support available to help you find and keep the right people.

For more information and to register please follow this [link](#)

Project ECHO Palliative Care Clinic- Delirium

When: Tuesday 11 January 2.00-3.00

The Project ECHO team run through St Leonards Hospice and St Catherine's Hospice are hosting a series of clinics . These are designed and shaped by the community of Nursing staff working across the region in palliative care. On Zoom, these Hospice-led clinics will provide mutual learning, practical guidance, case studies and support.

For more details please contact [The Project ECHO Team](#)

Further Information

Contacts for Incident Reporting

- To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please use this dedicated generic email. This will allow the Trust to continuously receipt, acknowledge and investigate these concerns. Please send to: yhs-tr.s2s@nhs.net
- To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email vas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.



Good News from Vale of York Providers

At last weeks Partners in Care Virtual Forum the group heard about of some of great work providers in our area have been doing to support those in their care. The full slides from the update can be found through this [link](#), and include:

- Julie Norman from Heritage Healthcare being recognised as Carer of the Year at the York Community Pride Awards
- Wilf Ward Family Trust supporting one of their clients to take part in a dragon boat race
- Staff from Ouse View raising over £1000 through a memory walk in aid of Alzheimer's UK
- Fulford Nursing Home being nominated for Management Team of the Year at the Caring UK Awards
- The Great Care Company getting through the regional final of the Great British Care Awards in the Care Team Category.

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sam.varo@nhs.net