



Monday 15 November 2021

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



NHS COVID Pass Verifier- App Now Available on CCG Tablets

The NHS COVID Pass Verifier App is now available on CCG tablets, and can provide secure way to scan an individual's NHS COVID Pass and check that they have been fully vaccinated against COVID-19, had a negative test, or have recovered from COVID-19. To add the app onto your tablets you will need to clear the "F4IT" button where it will be available to install. The link for the app to add onto any other devices you may have is [NHS COVID Pass Verifier – Apps on Google Play](#).

Feedback- Experiences with Visiting Professionals, Agency and Staff Demonstrating Proof of Vaccination

Following the introduction of mandatory COVID-19 vaccination for staff working in care homes on Nov 11th , we would like to collect feedback from your experiences with visiting professionals demonstrating their vaccination status, including when booking agency staff. We would also value feedback on any issues you may have experienced in relation to staff being able to access their proof of status via the NHS app. As always we really appreciate your feedback which helps us to support the care sector in a meaningful way. Please contact sam.varo@nhs.net with any comments including the positive too!



Please call the UCP service to arrange a visit for your patient with minor injuries or related concerns. You might like to consider calling the UCP desk as an alternative to calling 999 in some circumstances where your patient has minor injuries but is not an emergency. Urgent Care Practitioners (UCPs) can assess your patient as below.



Musculoskeletal assessments of joints.



Witnessed and unwitnessed falls without obvious fractures or obvious and severe hip pain. Conscious and alert as normal.



Muscular back pain.



Will treat underlying minor (chest) that have caused the injury such as UTI causing a fall.



Head injuries with or without wounds, not on anti-coagulants.



Glue, steristrips and suturing for skin tears and wounds.

Urgent Care Practitioner Service

Please find through this [link](#) a poster that care homes are able to print and display detailing the support that is available through the UCP service. The service operates between 7.00 and 23.00 and can visit for a resident with minor injuries or related concerns. You might like to consider calling the UCP desk as an alternative to calling 999 in some circumstances where your patient has minor injuries but is not an emergency. Urgent Care Practitioners (UCPs) can assess your patient as below, can provide a range of medication and direct admission to a ward where appropriate.

- Musculoskeletal assessment of joints
- Muscular back pain
- Witnessed and unwitnessed falls without obvious fractures and severe hip pain, where conscious and alert as normal.
- Treatment of underlying minor illnesses that have caused Injury- Such as a UTI causing a fall
- Head injuries with or without wounds, where not on anti-coagulants.
- Glue, steristrips and suturing for skin tears and wounds.



International Stop the Pressure Day- 18 November 2021

We are encouraging providers to raise awareness of the dangers of pressure damage in their services to mark International Stop the Pressure Day, and have pulled together a [bulletin](#) which gives some suggestions of activities you can undertake with your staff and those in your care. There are also links to a wide range of resources through the Tissue Viability Society into pledge cards and a wide range of webinars taking place all week. We will be also dedicating part of this week's Partners in Care Virtual Forum to pressure ulcer prevention on the day itself, which will include contributions from care providers on how they have been working to prevent pressure ulcers in their settings. We would love to hear about any activities you have planned, so please share any photos with us and we can share these with others how the care sector have come together to fight and stop pressure ulcers in their tracks! To share how you are taking part and any photos of your activities please contact h.degnan1@nhs.net.

Keeping Our Homes Safe- Mandatory Vaccination Poster

Please find through this link a [poster](#) from the Department of Health and Social Care, which is designed to help set out and explain the rules around vaccination for those entering your home.

Need to know

North Yorkshire Social Care Staff Support Network

As previously shared, the Project ECHO Team from St Leonard's and St Catherine's Hospices have committed to establish a network following feedback, to support the needs from social care staff from both care homes and domiciliary/supported living. This is designed to be an online peer support and learning network to help as we move out of Covid. Please find a flyer attached through this [link](#). Consultation with care providers has begun, aiming for launch in the New Year, and the feedback is positive so far. Please do let your care staff know.



Partners in Care Virtual Forum

Partners in Care Virtual Forum Partners in Care Virtual Forum will take place **Thursday 18 November** from **2.00-2.45**. This week part of the session will be themed around International Stop the Pressure Day, with a presentation on how to distinguish between moisture and pressure damage. We will also be hearing from two of our care home managers, one of whom will be updating on how the React to Red training programme has provided support in preventing damage and another on how they implemented dietary changes to boost nutrition and reduce the risks of pressure damage.

These sessions are designed to provide support with the latest guidance, updates from across health and social care and a chance to ask questions of both health professionals and fellow care sector colleagues. The group is shaped by our care providers, so if you have anything you would like to raise for this meeting please get in touch. All care providers and partners agencies are welcome at the forum, please contact sam.varo@nhs.net if you don't have the calendar invite.

Yorkshire Ambulance Service Patient Relations Email

If care providers wish to make a complaint or to highlight an issue or concerns to Yorkshire Ambulance Service, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Learning and Development Opportunities



Extension for Community Healthcare Outcomes
Scarborough, Ryedale and Vale of York

Project ECHO Palliative Care Clinics

Please find through this [link](#) a list clinics taking place over the coming year delivered by the Project ECHO team run through St Leonards Hospice and St Catherine's Hospice. These are designed and shaped by the community of Nursing staff working across the region in palliative care. On Zoom, these Hospice-led clinics will provide mutual learning, practical guidance, case studies and support. These include:

- Delirium
- Nausea and Vomiting
- Hypercalcemia
- Bowel Obstruction
- Superior Vena Cava Obstruction (SVCO)

Webinar- Attracting Men into Social Care

**When: Thursday 18
November 12.00-1.00**

Speakers including Oonagh Smyth, CEO of Skills for Care, and Neil Eastwood, author of 'Saving Social Care' – will be considering the barriers to attracting men to the sector as well as possible solutions. Care providers and other organisations with an interest in social care careers and recruitment are welcome to join. There will be opportunities to share your own experiences – as well as your thoughts about what we need to be doing to attract more men into care.

If you would like to book a place please e-mail laura.anthony@skillsforcare.org.uk. You will then be sent a calendar invite with the Zoom link. As part of this work Curado has produced a [video](#)

which features two of their male support workers talking about their experiences.

Further Information

Accessing Flu Vaccination and COVID-19 Booster Vaccination for Frontline Social Care Staff

All those staff with long term conditions or over 50 years of age will automatically be contacted by their GP practice for their flu vaccination. or may book at your local pharmacy. All other staff can access by booking with their local community pharmacy – this should be free for front line staff as long as you take a form of photo ID demonstrating you work in health or social care. For anyone wishing to know more about the Flu Vaccination programme please follow this [link](#). Please do your bit to protect yourself, your family and others who are vulnerable. Protecting ourselves from Flu remains crucial, so please do not delay booking your jab

For COVID-19 boosters, the national booking portal is now live for frontline health and social care staff to book appointment. Staff will only be able to book if 6 months (180 days) have passed since your second dose vaccination, and will be asked to take a form of work ID with them to the appointment. To book please follow this [link](#). If you've had positive COVID-19 test you must wait 4 weeks (28 days) from the date of the test result before booking

Revised Guidance for NHS Professionals Visiting Care Homes

A [letter](#) has been circulated on behalf of York and Scarborough Teaching Hospitals NHS Foundation Trust and the NHS Vale of York CCG, which details revised guidance for NHS professionals working for the Trust in visiting care homes. This follows strengthened guidance published by The Department of Health and Social Care in order to reduce risks from visits by NHS professionals. We would be grateful for you make your staff aware of the changes which will have now come into place in line with national policy.

The key changes in relation to visiting NHS professionals are that:

- Care homes should see evidence from the professional of a negative rapid lateral flow test within the last 72hrs, which shows

If any staff are having any difficulties in accessing vaccines please contact sam.varo@nhs.net

they are following the NHS staff testing regime

- NHS professionals visiting care homes should be granted entry if they have a negative test result as part of regular weekly staff testing using LAMP technology.

Care homes must ask the NHS professional when they were last tested and see proof of the result and date of the relevant professional's test. Further information on types of proof that are acceptable and a link to the full guidance can be found in the letter, and these [slides](#) shown at Partners in Care Virtual Forum last week.

Please also find a [letter](#) on behalf of the CCG which details the approach our staff will take to be able to demonstrate proof of vaccination when entering a care home.

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sam.varo@nhs.net