



**Monday 6 September 2021**

## **What's in your Partners in Care bulletin?**

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



### **Building Resilience – New Bitesize Guides**

Resilience is the ability to cope under pressure and recover from difficulties. Skills for Care have developed two [bitesize guides](#) to highlight some of the key areas in our 'Building your own resilience, health and wellbeing' guide, including:

- Coping in the moment and beyond
- What is resilience and why does it matter?

The aim of these shorter guides is to provide you with some quick support on how to build your own resilience.



## Care Home Feedback Survey- Digital Connectivity

Over the course of the pandemic we have been working hard to support care homes and your residents through digital care initiatives to increase connectivity between care providers the health and social services who support you.

Ahead of winter, we are re-running a short 5 minute survey we first took last year to see how things have changed in how these are being used across our area, and will also be surveying clinical colleagues to see how they are working from their perspective. This will be a chance to take of stock of these initiatives are working in your setting, and gather feedback (Whether good or bad) to identify how those could work differently to provide the best support possible. For any further feedback please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

The survey can be accessed through this [link](#).

## Need to know

### Vaccination as a Conditions of Employment in Care Homes- Webinar

From 11 November 2021, all care home workers must be fully vaccinated against COVID-19, unless exempt. The Department of Health and Social Care recently hosted a webinar to answer questions about how the regulations will work in practice. If you missed it, you can watch the full webinar by clicking this [link](#). This covers questions on topics including:

- How requests for exemptions will be managed
- How to record vaccination status of staff, and visiting staff entering the home
- How the condition of employment will be enforced by CQC



## Partners in Care Virtual Forum

This week's Partners in Care Virtual Forum, will take place on **Thursday 9 September from 2.00-2.45**. These sessions are designed to provide support with the latest guidance, updates from across health and social care and a chance to ask questions of both health professionals and fellow care sector colleagues.

The sessions are shaped by our care providers so if you have anything you would like to raise for this meeting please get in touch. All care providers and partners agencies are welcome at the forum, please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net) if you don't have the calendar invite.



## Humber Coast and Vale Resilience Hub

The Humber, Coast and Vale Resilience Hub is a free NHS service that supports anyone who is struggling with the impact of COVID-19 and is open to all care staff across North Yorkshire, Humberside and the Vale of York, as well as to their families

The service is completely confidential and offers advice and support that can help with a range of issues from emotional wellbeing to bereavement, debt, domestic violence and relationship issues. The Hub builds on but is independent of existing organisational health and wellbeing services and our dedicated team can help you to quickly access the best advice or treatment when you need it. Whether you need signposting to self-help information or wider services that can support you, or more intensive psychological wellbeing support, we can help. Visit [www.hcvresiliencehub.nhs.uk](http://www.hcvresiliencehub.nhs.uk) for more information.

Promotional resources are below for you to use in staff noticeboards, newsletters etc.

[HCV Resilience Hub A4 Leaflet](#)

[HCV Resilience Hub A5 Leaflet](#)

## Training and Development Opportunities

### Join The Outstanding Society's Next Virtual Meeting

**When: Thursday 16 September 2021 13:00 - 14:30**

This meeting is open to all services – not just those rated outstanding by the Care Quality Commission. The meeting will feature Rebecca Bauers, Head of Adult Social Care Inspections and Alison Murray, Head of Inspection in London and lead for Dementia Care at CQC, as well as Professor Martin Green, CEO of Care England.

To register please follow this [link](#) or contact [info@theoutstandingsociety.co.uk](mailto:info@theoutstandingsociety.co.uk)

### Embedding a Wellbeing Culture in the Adult Social Care Workforce Webinar

**When: Thursday 30 September 2021 10:00 – 11:00**

Care and Health Improvement Programme (CHIP) are hosting a webinar about what is meant by a culture of wellbeing, with examples of actions that can support wellbeing at the personal, managerial, organisational and community level. There will be a chance to hear from those who have taken successful steps in embedding a culture of wellbeing in their organisations at all levels and attendees will be encouraged to share good practice.

To register please follow this [link](#)

## Further Information

### Key Messages for Providers

Following feedback from providers and from visits conducted, we felt it would be helpful to share the following key messages for providers to remain mindful of during the current climate.

- Workforce Checks- as part of regulation 18 providers must ensure screening of staff and that also applies to agency staff. Please remain robust and curious when checking staff.
- Reminder re the use of FFP3 masks when a resident is in receipt of AGPs and to ensure clearance for 30 mins afterwards as per the current [North Yorkshire and York PPE chart](#). FFP3 masks require fit testing and providers should ensure this is performed for all staff undertaking procedures
- To remain vigilant with covid guidelines, recent increase in cases being recorded in residents despite receiving double vaccination and residents showing symptoms.
- Be aware there is a rise in the incidence of Norovirus and to remain vigilant with appropriate IPC measures including washing hands with soap and water to kill the virus and not hand gel
- Please do escalate any issues/ challenges to the CCG and local authority teams as early as possible as we are here to support you as best we can and will work with you to find solutions if something is proving difficult

### Skills for Care Webinar- CQC Monitoring, Inspection and Smarter Regulation

**When: Tuesday 05 October 2021 | 10:00 – 10:30**

This webinar, delivered in partnership with CQC, looks at how monitoring, inspection and support is evolving as the regulator implements their new strategy and smarter regulation. The webinar provides the opportunity to learn more about current CQC processes and what further changes on the horizon.

This webinar is aimed at frontline managers, quality and compliance leads and others involved in preparing for the service for CQC monitoring and inspection. Skills for Care will also be sharing insight into our own resources and future plans to enable you to continue to deliver good and outstanding care. This live recorded webinar is likely to be very popular so please book early to avoid disappointment and feel free to share as appropriate. To register please follow this [link](#).

CQC will also be a hosting of their own session on their monitoring approach, which will take place on **Monday 20 September at 3.00**. To register please follow this [link](#).

**This bulletin is produced by NHS Vale of York Clinical Commissioning Group.**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)