

Digital Primary Care

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NHS England and NHS Improvement



Workshop Running Order



- Where are we?
- What can Klinik do?
- What have Haxby done?
- Q & A

Where Are We?



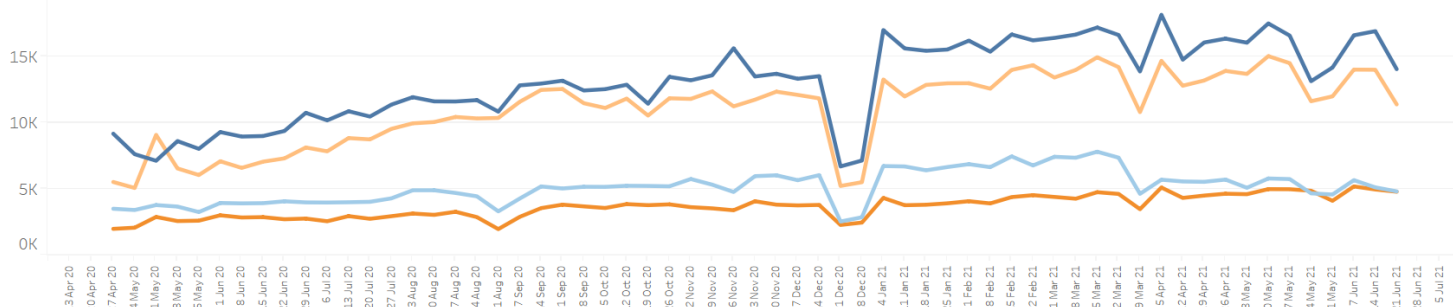
- Website
- Online consultation
- Video consultation
- Access to records
- Online registration
- Online booking
- Online Prescription Management

OC Submissions – NE and Yorkshire

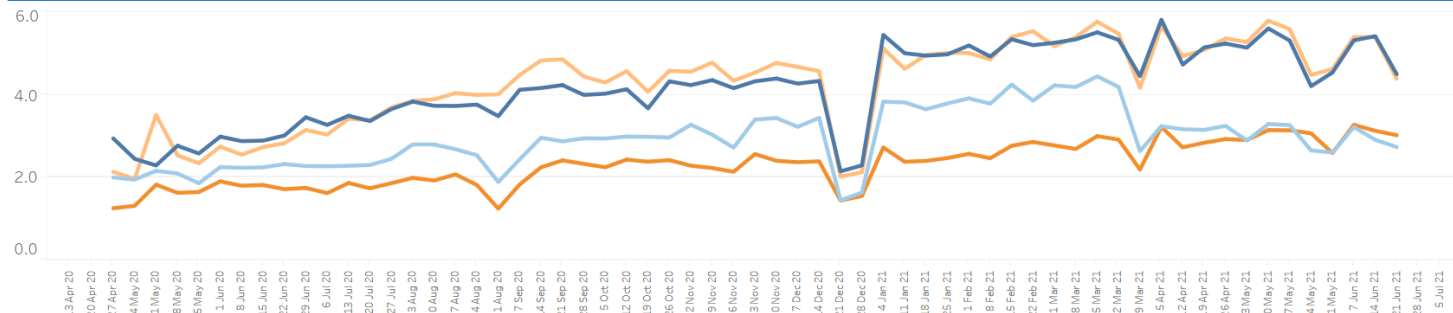
STP

- CUMBRIA AND NORTH EAST STP
- HUMBER, COAST AND VALE STP
- SOUTH YORKSHIRE AND BASSETLAW STP
- WEST YORKSHIRE AND HARROGATE HEALTH & CARE PARTNERSHIP (STP)

No. Online Consultations Submissions by STP



OC Submissions Rates per 1,000 Population by STP



Online and video consultations - positives

What have been the biggest positives about using online and video consultations?

Reducing unnecessary F2F appointments

Enabling safe/effective consultations

Effective workflow/demand management

Improving patient access

Visual assessment of patients

“Being able to see patients on video without them having to come in seems to make consultations more focussed. Online consultations can avoid face to face and phone calls for things that don’t need them”.

– GP



Practice Challenges

What have been your greatest challenges with using online and video consultation systems?

Integration with clinical systems

Implementing change at practice level


Encouraging patients to use it

IT infrastructure

Usability and accessibility of systems

Involvement in local buying decisions

Local leadership for digital primary care



“Integration of clinical system with platforms as well as clinical system development to support triage models work and collate activity data”.

– Project manager

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Digital Primary Care – National Funding 2021/22



- £237m GPIT revenue funding
- £10m for Remote working solutions
- £80m GPIT Capital funding
- £1.61 per registered patient GPIT Futures funding
- £16m online consultation software funding
- £65m Digital First Primary Care funding

National Support Offer



- Nationally funded, locally designed and commissioned
- 1:1 hands-on ongoing support with practices and PCNs
- Expertise to support demand and capacity modelling, planning, communications, implementation and digital inclusion
- Commissioners to work with PCNs on collaborative models such as virtual hubs
- National digital transformation journey planner to improve understanding of needs
- National and local public communications campaign
- National training programme and resources to support all staff
- Digital First Primary Care FutureNHS platform