



Monday 21 June 2021

## What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



### **Recall Alert: Co-Codamol 30/500 Effervescent Tablets. Batch 1K10121. Zentiva Pharma UK**

Please note the this [alert](#) which may have already been communicated to you through your own channels or your pharmacy, relating to the detailed batch of co-codamol. This is being recalled due to a precautionary risk of causing overdose. Details of actions providers are required to complete is included in the alert.



## Oral Health Resources for Care Homes

At least weeks Partners in Care Virtual Forum we discussed with care providers how they are supporting residents with their oral health needs. There are series of national resources available through this [link](#) which may prove useful, including training slides for care staff, an assessment tool and a quick guide for managers. We are happy to discuss this training in more detail with homes who would find that helpful. For more information please contact [h.degnan1@nhs.net](mailto:h.degnan1@nhs.net)



## IPC Resource- Use of Portable Fans

The Community IPC Team have created a poster appropriate to all care providers regarding use of portable fans. These have been linked to cross-infection in some health and social care settings. Dust and debris can naturally accumulate within the internal body of the blades of fans and this provides a reservoir for microorganisms. Each use and reuse should be risk assessed. Decontamination and maintenance schedules must be in place. To view the poster please follow this [link](#).



### **Viral Gastroenteritis- Resources and Handwashing Reminder: Slides Now Available to Assist**

Following the reminder last week regarding a recent increase in suspected outbreaks of viral gastroenteritis in the area, Caroline Gent from the Community IPC Team attend Partners in Care Virtual Forum to share a [set of slides](#) which may help providers prevent and manage outbreaks in their settings. Also available to support you are a [special bulletin](#) published by the Community IPC Team for North Yorkshire and York, as well as a [poster](#) the CCG have also created which can be printed off and displayed to reiterate messages to staff.

## **Need to know**



### **Skills for Care Workforce Update**

Please find through this [link](#) the June update from Skills for Care showing the latest workforce and learning development opportunities available to social care providers. This includes their new wellbeing resource finder, guidance and training on supporting individuals with face coverings and learning from events training



## **Good News From VOY Care Providers**

At last weeks Partners in Care Virtual Forum we took time to have a look at some of fantastic work taking place across our area from providers in supporting both their staff and those in their care. The full good news update can be found through this [link](#), which this month includes among other good news stories:

- Staff at New Lodge and The Oaks virtually experiencing what it can be like to live with dementia, during a visit from the virtual dementia bus.
- Great Care Company appointing a Parkinson's champion to learn, fundraise and educate other staff to help support the care they offer.
- Chocolate Works Care Village recognising their contribution their nurses make by baking "International Nurses Day" in doughnuts!
- Staff at Ebor Court and Meadowbeck undertaking Dementia Friends Training
- Fantastic fundraising efforts at Ouse View, Home Instead Senior Care, Handley House and Ebor Court among others.

## **Save the Date: Safeguarding Week 21 – 25 June: Programme Now Available**

The programme of events taking place from 21-25 June to mark Safeguarding Week 2021 is now available through this [link](#). Sessions taking place range from reducing loneliness and isolation to suicide prevention, modern slavery and domestic abuse.

These are developed for both professional and public audiences, the conference offers a packed schedule of sessions which will be delivered by inspirational and motivational speakers, all of whom are experts in their field. The professional sessions will cover key safeguarding areas and have been designed to stimulate discussion, share best practice, spark innovation and support continuing professional development.

Public-facing sessions will raise awareness of key issues and provide insight into how every member of the public can play a key in safeguarding themselves, their families and the wider community – reinforcing the key message of the week that ‘Safeguarding is everybody’s business’.

## Training and Development Opportunities

### Supporting People with Everyday Technology

**Leading and co-producing -  
Thursday 24 June 2021, 11:00 – 12:00**

Skills for Care are running a series of workshop webinars to explore how social care staff can support autistic people and people with a learning disability to make choices about using technology to stay connected and contribute to their communities when social distancing restrictions are in place. Visit the [website](#) to view the introductory videos to each workshop topic. To book please follow this [link](#).

### New Registered Manager Webinar- Managing Complaints: Practical Tips in Effectively Responding to Feedback

**When: Tuesday 22 June 2021, 11:00 – 11:30**

This webinar, in partnership with the Local Government and Social Care Ombudsman, will look at how to manage complaints and feedback effectively, with practical tips and resources. It will explore the relationship between the CQC and the Ombudsman, why effective complaints handling is important and how learning from complaints can be used to drive service improvements. It will be sharing lots of useful ideas and questions from other managers from a variety of services. To book please follow this [link](#).

## Further Information

### How to Work Safely in Care Homes- Webinar FAQ

Please find through this [link](#) a set of FAQ's that have been compiled following the national webinar delivered PHE and DHSC COVID-19 webinar on implementing the 'How to Work Safely in care homes' PPE guidance on the 18th May 2021, which we're aware many of our providers attended.

### NICE Quick Guides

NICE have produced a pair of new quick guides appropriate to registered managers in social care services. The first provides advice on [training staff about safeguarding](#). It's designed to help everyone work together to prevent abuse and neglect. The second covers [promoting positive mental wellbeing in older people](#), including around personal identity and meaningful activity.

**This bulletin is produced by NHS Vale of York Clinical Commissioning Group.**

### **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)