

# involve

a stakeholder update

Welcome to the March 2021 edition of Involve - a stakeholder update from NHS Vale of York CCG.

In this edition we have a number of key updates about COVID-19 and the vaccination roll out. Please share messages with your networks, friends, families and colleagues.

## COVID-19 vaccination programme - an update

Excellent progress is being made across the Humber, Coast and Vale region with almost half a million vaccinations delivered to date.

Our key message of asking the public to remain patient as the programme rolls out continues, it will take months not days to ensure we offer and vaccinate our population, people are being vaccinated according to priority order set by the Joint Committee for Vaccination and Immunisation.

People aged over 50 are now being invited to attend vaccination appointments, this might be at a GP clinic and it might be a different practice or venue than the one you normally go to. You might be asked to attend a mass vaccination centre if you can drive there in less than 45 minutes, if you cannot find an appointment at your nearest vaccination centre please keep trying to book as more appointments become available as vaccine supplies are received.

Unpaid carers are encouraged to register with their GP if they have not already done so. This could be someone in receipt of a carer's allowance, or those who are the main carer of an elderly or disabled person, someone who has a severe mental illness or whose welfare may be at risk if the carer falls ill.

There have been reports around the country of fraudulent messages being sent to people offering a vaccine in an attempt to steal personal and financial information. The vaccine is free of charge, and everyone will be offered one by the NHS.

The NHS will never ask for banking details, account numbers, pins or passwords, or for copies of personal documents such as a drivers licence, passport or pay slip, if you receive a message requesting this information it is a fraudulent message.

The NHS will never arrive unannounced at a person's home offering a vaccination, particularly in exchange for payment.

## Leaders unite to tackle the effects of COVID-19 on York's mental health

York's leaders came together this month to tackle the effects of the COVID-19 pandemic on city residents' mental health. The City of York Mental Health Summit, held online on Friday, March 26, saw senior leaders from City of York Council, the NHS, North Yorkshire Police and the city's two universities join York MPs Rachael Maskell and Julian Sturdy to develop an action plan for the "significant challenges" to come.

The summit had been called by Phil Mettam, NHS Vale of York Clinical Commissioning Group's Accountable Officer, and Tim Madgwick, Independent Chair of York's Mental Health Partnership, with the aim of encouraging innovation in tackling an expected surge in demand for both children's and adults' mental health services as a result of the pandemic.

Following a series of presentations from experts, delegates will break off into discussion groups and tasked with formulating plans for the next six months, the next 15 months and the next three years.

## Autism and ADHD - Have Your Say

### Have your say about the Adult Autism Spectrum and Attention Deficit Hyperactivity Disorder (ADHD) assessment and diagnosis service

The Vale of York and North Yorkshire Clinical Commissioning Group is calling on your help to gather patient feedback from service users accessing the adult autism and ADHD assessment and diagnosis service.

We have been working with organisations who provide adult autism and ADHD services to look at a new service model that would better meet the needs of our local community. It is a great opportunity for us to gather meaningful and informed feedback from people with experience of the current service and understand the challenges faced and reasons for reviewing the service.

### How can you get involved and have your say?

#### Attend a focus group:

The focus groups will take place via Zoom on the following dates:

- Tuesday 27 April 2021 from 12 – 1.30pm
- Wednesday 28 April 2021 from 2pm – 3.30pm
- Wednesday 5 May 2021 from 5.30pm – 7pm

If you are interested in joining a focus group, please confirm your attendance by emailing [nyccg.engagement@nhs.net](mailto:nyccg.engagement@nhs.net). We will send further details, with a link to the Zoom meeting a couple of days before the event.

## Wheelchair Service User Forum - Wednesday 19 May 2021

The aim of the forum is to give updates about wheelchair services, provide attendees with the opportunity to have their say and look at ways of improving user experience. Let us know if you are able to attend by [emailing.us](mailto:emailing.us) ([voycg.engagement@nhs.net](mailto:voycg.engagement@nhs.net)), or calling us on 01904 555870 or 07702 657591.

### Agenda

NHS Vale of York and North Yorkshire Clinical Commissioning Groups and colleagues from NRS Healthcare will be there to discuss:

- Clinical reviews
- Personal wheelchair budgets
- Update on wheelchair services during COVID-19
- Service user engagement strategy



## Please come and register with your GP

We need to make sure that all vulnerable groups are registered with a GP practice in order for them to be assessed for prioritisation of the COVID-19 vaccination. However, we know that there are barriers and hesitancy amongst some groups – in particular the assumption that they need to have a proof of address, or of immigration status or an NHS number.

People do not need these items to register with a GP practice, and we are working with primary care to increase awareness amongst staff.

[Assets to support the campaign are available on our website.](#)



## Read all about it - latest news from NHS Vale of York CCG

### Successful COVID-19 vaccination programme expands

The successful rollout of the COVID-19 vaccines across York and North Yorkshire is expanding to include everyone aged over 60 and people with underlying health conditions.

The push to protect people from the virus is moving into the next phase following the successful first stage targeting the top four priority groups – those aged 70 and over, care home workers, residents, front-line health and care workers and the clinically extremely vulnerable. [Read more.](#)

### York GP asks people to be patient over vaccines

People who are now eligible for their COVID-19 vaccine are being asked to be patient, with GP surgeries in the Vale of York receiving high volumes of calls from members of the public eager to have their jabs.

GPs are reassuring people that no one will be forgotten or missed, and that work is ongoing to invite all eligible members of current vaccination groups – so some people due a jab have not yet been contacted. [Read more.](#)

### NHS Vale of York CCG supports No Smoking Day

With No Smoking Day approaching on 10 March, NHS North Yorkshire and NHS Vale of York Clinical Commissioning Group (CCGs) are supporting people in their attempts to quit smoking.

Each year thousands of people quit smoking successfully and this year more than ever it is important to look after your physical and mental wellbeing. Free local support across North Yorkshire and York is available through North Yorkshire County Council's Living Well Smokefree service. [Read more.](#)

### Patients start receiving second dose at Selby vaccination centre

Selby's vaccination centre has this week entered a new phase in its push to protect tens of thousands of residents against COVID-19, with the first patients receiving their second dose of the vaccine.

Patients at the hub, [based at the town's Summit Indoor Adventure Centre](#), have been telling of the benefits of receiving the vaccine – including one 86-year-old who tested positive for the virus, but felt no ill effects having had his first dose. [Read more.](#)

### Shining a light on local communities helping to roll out the vaccine

Managing the COVID-19 vaccination programme is an enormous challenge across the NHS – but not everyone has had to rope in their local mountain rescue team.

Now a Pickering GP has shone a spotlight on how local communities have rallied round to overcome the area's acute challenges and help protect some of North Yorkshire's most vulnerable and isolated residents from the virus. [Read more.](#)

# THE PLAYLIST

## The NHS Vale of York CCG playlist - our latest videos

[Patients encouraged to have the COVID-19 vaccine](#)

Dr Abbie Brooks, Priory Medical Group, provides an update on the rollout of the COVID-19 vaccination programme and speaks about the safety of the AstraZeneca vaccine.

### NHS Vale of York CCG Governing Body Meeting

Our Governing Body is responsible for monitoring the performance and quality improvement of our healthcare providers, our five year integrated operational strategy and approving our commissioning and engagement plans. Watch the latest meeting held on 4th March 2021.

[York GP asks people to be patient over vaccines](#)

GPs in the Vale of York are reassuring people that no one will be forgotten or missed as the COVID-19 vaccine rollout expands.

Involve is produced by the NHS Vale of York CCG  
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