



North Yorkshire and Humber
Commissioning Support Unit

Item 10c

Catherine Dymond
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Tracey Preece
Chief Finance Officer
Vale of York Clinical Commissioning Group
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23rd September 2014

Dear Tracey

RE: NY&H CSU Service Level Agreement

As you will be aware our current service level agreement for commissioning support services expires on 30th September 2014, and we have recently been in discussions with you around a new 18 month agreement which covers provision of our services from 1st October 2014 until 31st March 2016. The standard notice period within the proposed SLA is six months, unless agreed otherwise by both parties.

In light of the requirement for you to reduce your running costs by 10% for 2015/16 we will be working in close partnership with you, and the other CCGs in North Yorkshire, over the coming months to explore opportunities to commission and deliver CSU services on a more collaborative basis. This is with a view to developing and agreeing new models of CSU provision, or alternative provision, and implementing them ahead of April 2015 in order to deliver sufficient savings for the next financial year.

It has been agreed that these discussions will be concluded by the end of the year, in order to allow both parties sufficient time to implement the revised arrangements for the start of the new financial year (including resolution of any stranded costs). We would therefore like to confirm in writing that the CSU will not hold the CCG to a six month notice period with regards to any changes that occur as a result of these discussions, and will fully support the CCG to ensure that such changes to CSU provision are implemented by 1st April 2015 at the latest. As such, this letter should be viewed as an adjunct to clause 2.2 of the proposed SLA.

Yours sincerely

Catherine Dymond
Commercial Director
North Yorkshire and Humber Commissioning Support Unit