2 Regal Way, Watford 2 Regal Way, Watford **T:** +44 (0)20 7993 0030 Hertfordshire, WD24 4YJ **F:** +44 (0)20 8202 8097 gamahealthcare.com

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Ref: CAPA-2021-07 MHRA Ref: 2021/005/005/601/530 20/05/2021

Sirs,

# Clinell Universal Wipes – Urgent recall **REF CW200**

Lot numbers UBV1033020A, UBV2033020A, UBV3033020A, UBV4033020A, UBV6032920A,

### ISSUE

Recent, routine testing of five Lots/batches of Universal Wipes, REF CW200 manufactured in one of our smaller factories has identified low-level contamination with burkholderia cepacia.

Burkholderia cepacia complex (BCC), often referred to simply as Burkholderia cepacia (B. cepacia) is the name given to a group of closely related gram-negative bacilli found widely in the natural environmental including soil and water.

Described as 'opportunistically pathogenic' *B. cepacia* poses little medical risk to healthy individuals but can cause serious infections in those with compromised immune systems notably individuals with cystic fibrosis and chronic granulomatous disease.

*B cepacia* is a known cause of infections in hospitalised patients, particularly those with weakened immune systems, spread by person to person contact or contact with contaminated surfaces.

Treatment of individual infections with *B. cepacia* present a challenge as it is often resistant to many of the more commonly used antimicrobials. Over the last couple of decades, outbreaks of B. cepacia infection have been linked to contaminated environments, devices, solutions and medications.

GAMA Healthcare are initiating an immediate recall of the batches identified whilst continuing the ongoing investigation at the factory.

The batches identified were manufactured in July 2020 and were distributed between 11<sup>th</sup> September and the end of December, 2020. Most products have been distributed through



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NHS Supply Chain during September. If GAMA supplied you directly, you will receive an additional notice with specific dates, order numbers and Lot details to allow simpler product identification.

### ACTION

Please pass this notice to your Infection Prevention Lead.

Please identify and isolate any of this batch of wipes remaining in stock or issued within your organisation. The LOT number is printed in black on the top edge of the pack, above the expiry date. For cartons, the Lot number is printed on a label on the side of the box. Once isolated, please complete the attached form and return to GAMA as soon as possible but, in any case, no later than the 4<sup>th</sup> June, 2021.

GAMA Healthcare would prefer for you to destroy any identified stock, but we can coordinate return and destruction if needed. A credit will be issued upon return of the attached Return Notice.

For any queries about this recall, please contact GAMA Regulatory Team;

Regulatory@gamahealthcare.com, or by calling GAMA by phone on +44 (0) 207 993 0030 and selecting the Regulatory option from the menu.

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Graham Milward Deputy Regulatory Affairs & Quality Assurance Director **GAMA Healthcare Limited** 



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# **Customer Reply Form**

1. Field Safety Notice (FSN) information				
FSN Reference number*	CAPA-2021-07			
FSN Date*	21/05/2021			
Product/ Device name*	Clinell Universal Wipes - Pack of 200			
Product Code(s)	CW200			
Batch/Serial Number (s)	UBV6032920A			
	UBV1033020A			
	UBV2033020A			
	UBV3033020A			
	UBV4033020A			

2. Customer Details	
Account Number	
Healthcare Organisation Name*	
Organisation Address*	
Department/Unit	
Shipping address if different to above	
Contact Name*	
Title or Function	
Telephone number*	
Email*	

3. Customer action undertaken on behalf of Healthcare Organisation				
	I confirm receipt of the Field Safety Notice and that I read and understood its content.		complete or enter N/A	
	I performed all actions requested by the FSN.	Customer to complete or enter N/A		
	The information and required actions have been brought to the attention of all relevant users and executed.	Customer to complete or enter N/A		
	I have returned affected devices - enter number of	Qty: Qty: N/A	Lot/Serial Number: Lot/Serial Number: Comments:	Date Returned (DD/MM/YY): Date Returned(DD/MM/YY):



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	devices returned and date complete.			
	I have destroyed	Qty:	Lot/Serial Number:	
	affected devices -	Qty	Lot/Serial Number:	
	enter number	N/A	Comments:	
	destroyed and date			
	complete.			
	No affected devices	Customer to complete or enter N/A		
	are available for return/			
	destruction			
	Other Action (Define):			
	I do not have any	Customer to complete or enter N/A		
	affected devices.			
	I have a query please	Customer to enter contact details if different from above and brief description of query		
	contact me			
	(e.g. need for			
	replacement of the			
	product).			
Print Name*		Customer print name here		
Signature*		Customer sign here		
Date	Date*			

4. Return acknowledgement to sender		
Email	regulatory@gamahealthcare.com	
Customer Helpline	+44 (0) 207 993 0030	
Postal Address	GAMA Healthcare Ltd., The Maylands	
	Building,	
	Maylands Avenue, Hemel Hempstead	
	Industrial Estate,	
	Hemel Hempstead, Hertfordshire, HP2 7TG	
	United Kingdom	
Web Portal	www.gamahealthcare.com	
Fax	N/A	
Deadline for returning the customer	4 <sup>th</sup> June, 2021	
reply form*		

Mandatory fields are marked with \*



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It is important that your organisation takes the actions detailed in the FSN and confirms that you have received the FSN.

Your organisation's reply is the evidence we need to monitor the progress of the corrective actions.

